

Samsung S9 & S9+ Trade-in Offer Terms and Conditions

This Samsung Galaxy S9 & S9+ Trade-In Offer (the “**Offer**”) is provided to all customers in the market (“**Customers**”) and is valid from 15th March till 30th September 2018 (“**Offer Period**”) for the United Arab Emirates, Kuwait and Bahrain.

This Offer comprises a trade in (“**Trade In**”) by way of exchanging current personal smartphones (“**Smartphone(s)**”) with Samsung **S9 and S9 +** for a certain value payable by the Customer. The Offer is subject to availability and is limited to a specific number of Trade In transactions on a first-come-first-served basis.


For Trade-in, the below conditions apply:

The Offer is available in selected Samsung Brand-shops & Retail outlets in [Click Here](#)

For Smartphones to be eligible for Trade-In (“**Eligible Devices**”) they shall be included in the following list which also includes the price estimates, [Click Here](#)

Eligible Devices shall be limited to smartphones that are in a good quality usable condition. The Samsung brand shops and the Stores personnel shall have the sole discretion in deciding the Eligible Devices.

Trade-In General Conditions:

- a) Eligible Devices must be physically presented by the Customer at any of the Stores.
- b) The Customer shall be at least 18 years old; or have the permission of his/her parent or his/her legal guardian
- c) Smartphones personal data shall be cleared by the Customer prior to Trade In.
- d) Customer shall remove any SIM card or memory cards including personal data from the Smartphone.
- e) Samsung and its partner shall not accept liability for loss of any content, data or any other information contained in the Smartphone.
- f) Customer is aware of the loss of all content including contact numbers stored on the Smartphone.
- g) Samsung and its partner shall not be liable for any costs or damages that may incur as a result of the loss thereof
- h) The Smartphone shall be assessed and evaluated by the Store personnel and then classified as per the following::


WORKING	FAULTY	FAULTY DISPLAY	NO POWER
<ul style="list-style-type: none">Phone is in good working condition.Phone is not damaged, cracked, or bent.Phone is not water-damaged.Phone is not a carrier lock phone.Phone is not a stolen phone.Phone is not a blacklisted phone.Phone is not a counterfeit phone.Phone is not a refurbished phone.Phone is not a second-hand phone.Phone is not a used phone.Phone is not a recycled phone.Phone is not a recycled phone.Phone is not a recycled phone.	<ul style="list-style-type: none">Phone is not in good working condition.Phone is damaged, cracked, or bent.Phone is water-damaged.Phone is a carrier lock phone.Phone is a stolen phone.Phone is a blacklisted phone.Phone is a counterfeit phone.Phone is a refurbished phone.Phone is a second-hand phone.Phone is a used phone.Phone is a recycled phone.Phone is a recycled phone.Phone is a recycled phone.	<ul style="list-style-type: none">Phone is not in good working condition.Phone is damaged, cracked, or bent.Phone is water-damaged.Phone is a carrier lock phone.Phone is a stolen phone.Phone is a blacklisted phone.Phone is a counterfeit phone.Phone is a refurbished phone.Phone is a second-hand phone.Phone is a used phone.Phone is a recycled phone.Phone is a recycled phone.Phone is a recycled phone.	<ul style="list-style-type: none">Phone is not in good working condition.Phone is damaged, cracked, or bent.Phone is water-damaged.Phone is a carrier lock phone.Phone is a stolen phone.Phone is a blacklisted phone.Phone is a counterfeit phone.Phone is a refurbished phone.Phone is a second-hand phone.Phone is a used phone.Phone is a recycled phone.Phone is a recycled phone.Phone is a recycled phone.
- i) The Store personnel shall collect the Customer identification details and the IMEI number of the new device

Samsung shall be entitled at its sole discretion and subject to any applicable law, to terminate or modify the Offer or to

modify these Terms and Conditions at any time prior the Offer Period or during the Offer Period

Samsung shall not be liable to the Customer for any loss and/or damages of any kind suffered in connection with the purchase, redemption and/or use of this Offer or the inability to use this Offer

By participating in this Offer, the Customer accepts that any dispute of whatever nature which is directly or indirectly related to these Terms and Conditions or to his or her participation in the Offer, will be subject to, governed and construed by the laws and regulations of the United Arab Emirates, Kuwait, Bahrain and Qatar (where applicable) and such disputes shall be resolved by the competent courts in respective regions.