

SAMSUNG

Terms and Conditions

1. This Samsung Pay Program (the “**Program**”) comprises an opportunity for users (“**Users**”) of Samsung Pay smart phone Application (“**Application**”) to purchase redeemable vouchers (“**Vouchers**”) for the purpose of obtaining a certain discount (“**Discount**”) on products displayed by certain Merchants (the “**Merchants**”) on the Application subject to availability.
2. Each Voucher has specific terms and conditions (“**Voucher Terms and Conditions**”) which include separate redemption time validity (“**Validity Period**”) whereby Users may not be able to redeem their Vouchers in a way that is contrary to the Voucher Terms and Conditions and/or upon expiry of their Voucher Validity Period.

Redemption conditions

3. Vouchers may only be redeemed with discount limited to products provided by Merchants on the Application.
4. Vouchers are only provided electronically, where screenshots, printouts, photographs are not accepted for redemption.
5. Vouchers may not be redeemed more than once; or be redeemed for cash; and/or used in conjunction with any other offer or promotion.

Refund Conditions

6. Users are only eligible for the cost of the Voucher (“**Refund**”) within seven (7) days from Voucher purchase. Refund shall only be credited back to the Users card used to purchase the Voucher.
7. Refund may be due to the User in the event the Merchant refuses to provide the User with the Discount or for any reason the Voucher becomes unredeemable subject to the discretion of Samsung and after conducting relevant investigation on such circumstances.
8. Users may only be able to request for a Refund through the Application once Users provide their correct contact details.
9. In the event the Merchant changes the Voucher Terms and Conditions, Users may alternatively be entitled to redeem the Voucher within a different Validity Period which shall be advised by Samsung if they opt not to raise a Refund request within seven (7) days from receipt of notification of such change in the Voucher Terms and Conditions.

General Conditions

10. Samsung and its partners shall not be liable for any costs or damages that may incur as a result of the loss of the any related documents/receipts to the Program.

11. Samsung shall be entitled at its sole discretion, to terminate or add or modify the Program or Voucher or to modify these Terms and Conditions at any time prior to, or during the Validity Period.
12. Samsung shall not be liable to Users for any loss and/or damages of any kind suffered in connection with the purchase, redemption and/or use of this Promotion, Voucher or Discount; or the inability to use this Program.
13. By participating in this Program, Users accept that any dispute of whatever nature which is directly or indirectly related to these Terms and Conditions or to his or her participation in the Program, shall be subject to, governed and construed by the laws and regulations of the UAE and such disputes shall be resolved by the competent courts in Dubai.