

# SAMSUNG

## Terms and Conditions Galaxy Screen Protection

1. The Galaxy Screen Protection for Samsung mobiles ("**Protection**") is a protection designed for Samsung Galaxy mobile users ("**Customers**") which provides a single repair coverage for any incident of Accidental Damage from Handling "ADH" for Galaxy S8 and Galaxy S8+ (the "**Device**") upon the satisfaction of the terms below
2. ADH is defined as an operational or mechanical failure caused by an accident from handling that is the result of an unexpected and unintentional external event limited to cracks and liquid damage.
3. The Protection coverage shall only be limited to the Device .
4. The Protection coverage period is limited to the Device manufacturer warranty, which is one (1) year from the date of purchase of the Device ("**Coverage Period**").
5. The Protection coverage is limited to one single incident claim only during the Coverage Period (either accidental cracked screen or liquid damage) and is subject to the payment of a nominal service fee of Fifty Four United States Dollars (\$54.5 USD) or its equivalent in currency of the country within the Territory, to be paid to the Samsung authorized service center ("**Authorised Retailer**").
6. Only Devices that are purchased from Samsung authorized distributors and retailers in the United Arab Emirates "UAE", Kuwait, Bahrain, Oman, Qatar ("**Territory**") may qualify for the Protection.
7. The Protection can be availed in the country where the Device was purchased.
8. The Protection is not refundable and non-transferable and may only be used with the Device that is registered with the Protection coverage.
9. To be eligible for Protection coverage ("**Eligible Customer**"), the Device user must log into their Samsung account and install Samsung Members app before 30<sup>th</sup> June 2017. The Protection coverage will be activated within 10 days from the log in to Samsung account. The Eligible Customer shall be decided by Samsung at its absolute discretion
10. Upon claiming the Protection coverage the customer needs to present the Device proof of purchase from the Authorized Retailer.
11. Samsung reserves the right to either repair or replace the defective parts of the Device with new ones at its own discretion.
12. All parts that are replaced by Authorized Retailer become the property of Samsung.
13. The Protection covers the hardware components of the Device as originally supplied and shall not cover any software, consumable items, or accessories.
14. Samsung and its partner(s) will not accept liability for loss of any content, data or any other information contained in the Device.
15. The Eligible Customer must clear their Personal data before any request to repair their Device.

16. The Eligible Customer must remove any sim card or memory card from the Device.
17. Samsung will be entitled at its sole discretion and subject to any applicable law, to terminate or modify these Terms and Conditions at any time.
18. By commencing the Protection, the Eligible Customer accepts that any dispute of whatever nature which is directly or indirectly related to these Terms and Conditions shall be subject to, governed and construed by the laws and regulations of the UAE and such disputes shall be resolved by the competent courts in Dubai.
19. Samsung will not be liable to the Customer/ Eligible Customer for any loss and/or damages of any kind suffered in connection with the redemption and/or use of this Protection or the inability to use it.