

SAMSUNG

Samsung Galaxy Fold 1-Year Screen Protection Offer (Offer) Terms and Conditions (T&Cs)		
Offer	Eligible Entrants who purchase a Participating Product from a Participating Retail Store during the Promotional Period will be eligible to receive this Offer, subject to these T&Cs.	
Eligible Claimants	<p>To be eligible for the Offer, a claimant must:</p> <ol style="list-style-type: none"> be a natural person (and for clarity not be a company, business or organisation of any description) who is an Australian resident and over 18 years old; make a Participating Purchase at a Participating Retail Store during the Promotional Period (ensuring that the purchased Participating Product appears on the original tax invoice as retained by the claimant); and redeem the Offer during the Redemption Period. <p>Participation in this Offer is deemed acceptance of these T&Cs.</p>	
Promoter	The promoter is Samsung Electronics Australia Pty Ltd ABN 63 002 915 648 of 3 Murray Rose Avenue, Sydney Olympic Park, NSW 2127 (" Promoter " or " Samsung ").	
Participating Products	<p>Samsung Galaxy Fold – SM-F900FZSDXSA & SM-F900FZKDXSA</p> <p>Products that are imported outside of a Participating Retail Store, and products that are refurbished, second-hand, demonstrator or display models, non-Australian stock or grey/parallel imports are not Participating Products.</p>	
Participating Purchase	<p>Means the purchase of a Participating Product during the Promotional Period:</p> <ol style="list-style-type: none"> outright (in which case full payment must be made during the Promotional Period by the Eligible Claimant); through the entry into an Australian mobile telephone connection plan linked to the Participating Product; or through a rental agreement signed between an Eligible Claimant and a Participating Retail Store within the Promotional Period. 	
Participating Retail Store	<p>Means each of the Samsung Stores, Telstra stores operated by Telstra Corporation Limited ACN 051 775 556, Optus stores operated by Singtel Optus Pty Limited ACN 052 833 208, Vodafone stores operated by Vodafone Hutchison Australia Pty Limited ACN 096 304 320, , JB Hi-Fi stores operated by JB Hi-Fi Group Pty Ltd ACN 093 114 286 or its franchisees, Harvey Norman franchised stores that are independently owned and operated by independent franchisee entities that have been granted a licence to use certain intellectual property (including the Harvey Norman trade mark) and to conduct their retail business, pursuant to the terms of a franchise agreement, Domayne franchised stores that are independently owned and operated by independent franchisee entities that have been granted a licence to use certain intellectual property (including the Domayne trade mark) and to conduct their retail business, pursuant to the terms of a franchise agreement, and excludes any online bidding or auction websites (including www.ebay.com.au) and any unauthorised retailers or second hand stores.</p> <p>The Promoter may, at its absolute discretion, add or remove any retailers, including Samsung Stores, from the above list of participating retailers.</p> <p>The Promoter recommends that prior to purchasing a Participating Product, the claimant verify that the retailer is authorised to participate in this Promotion.</p>	
Promotional Period	Start Time and Date	12:01am (AEST) Wednesday, 30 October 2019
	End Time and Date	11:59pm (AEDT) Thursday, 29 October 2020
Redemption Period	Start Time and End Date	Within 12 months from date of Participating Purchase of the Participating Product at a Participating Retail Store.

Offer	<table border="1"> <thead> <tr> <th data-bbox="415 220 496 254"></th> <th data-bbox="496 220 1227 254">Offer</th> <th data-bbox="1227 220 1446 254">RRP</th> </tr> </thead> <tbody> <tr> <td data-bbox="415 254 496 371">1.</td> <td data-bbox="496 254 1227 371">One (1) screen repair for consumer induced damage to the internal folding LCD screen of the Participating Products for one (1) year from date of purchase. It <u>does not include</u> repair of damage to the front LCD screen of the Participating Products.</td> <td data-bbox="1227 254 1446 371">\$ 220.00</td> </tr> </tbody> </table>		Offer	RRP	1.	One (1) screen repair for consumer induced damage to the internal folding LCD screen of the Participating Products for one (1) year from date of purchase. It <u>does not include</u> repair of damage to the front LCD screen of the Participating Products.	\$ 220.00
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<p>The Offer applies to repairing damage incurred by the Eligible Claimant to the internal folding LCD screen of the Participating Product. The repair of customer induced damage associated with any other element of the Participating Product such as back glass, bezel, USB Port or camera is not included and will incur additional charges.</p> <p>Samsung or its authorised repairer will, upon receiving the Participating Product from the Eligible Claimant, assess the Participating Product to confirm that the repair can be carried out in accordance with these Terms and Conditions.</p> <p>Proof of purchase (i.e. the receipt) of the Participating Product needs to be provided to Samsung or its authorised repairer prior to the repair.</p> <p>If it cannot be repaired in accordance with these Terms and Conditions, Samsung or its authorised repairer will inform the Eligible Claimant, and the Eligible Claimant may elect to not proceed with the repair, or to proceed with the repair and incur extra costs for additional repair items as advised by Samsung. In those circumstances, payment for the cost of the repair will need to be made upfront via credit card or online (MasterCard or Visa).</p>							
Redemption Process	<p>To activate the Offer during the Redemption Period, Eligible Claimants must:</p> <ol style="list-style-type: none"> 1. Purchase a Participating Product; 2. Retain proof of purchase of the Participating Product; and 3. Redeem the Offer before the end of the Redemption Period (i.e. within 12 months from date of purchase of the Participating Product). <p>Eligible Claimants who seek to redeem the Offer outside of the Redemption Period will not be accepted and will be charged for customer induced screen repair costs.</p>						

<p>Other matters</p>	<ul style="list-style-type: none"> (a) Participation in this Promotion is deemed acceptance of these T&Cs. (b) This Promotion is not valid in conjunction with any other offer or promotion. (c) This Promotion is not open to companies, businesses, commercial ventures, organisations or anyone acting on their behalf. (d) Limit of one (1) Offer per Participating Product purchased. An Eligible Claimant may redeem a maximum of one (1) Offer in total. (e) All prices quoted in these T&Cs are inclusive of GST. (f) The Offer is not transferable, exchangeable or redeemable for cash. (g) If the Offer is unavailable, the Promoter, in its discretion, reserves the right to substitute the Offer with a good or service of equal or greater value. (h) If this Promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law, to: (a) disqualify any claimant; or (b) modify, suspend, terminate or cancel the Promotion, as appropriate. (i) The Promotion and/or any time period that claimants have to activate and/or redeem the Offer may be modified or extended in the Promoter’s absolute discretion (including the Promotional Period, or Redemption Period), including in circumstances where the release of the Participating Product in Australia is delayed or otherwise modified. (j) The Promoter reserves the right, at any time, to verify the validity of redemptions and claimants (including a claimant’s identity, contact details, and Participating Product IMEI number) and to disqualify any claimant who submits a Participating Product for the Offer otherwise than in accordance with these Terms and Conditions or who tampers with the redemption process. The Promoter’s decision is final and no correspondence will be entered into. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights. (k) The Promoter cannot guarantee that the Participating Product will be available for purchase at all Participating Retail Stores for the entirety of the Promotional Period. The Promoter recommends that, given that the on sale date for Participating Products may vary between Participating Retail Stores, claimants inquire with their chosen Participating Retail Store as to the dates on which the Participating Product will be available for purchase. (l) Eligible Claimants are responsible for, and are required to, back-up their data that is on the Participating Product (as this data may be lost during the repair process). (m) The repair may take up 7 business days, however this is subject to availability and any unforeseen circumstances (for example, of repair machinery breaks down or delivery issues). The Promoter will endeavour to repair the Participating Product as quickly as possible. (n) The Promoter will provide the Eligible Claimants with a loan device (that may not be the same model as the Participating Product) for the Eligible Claimant to use during the repair process. (o) Except for liability which cannot be excluded as a matter of law, including the <i>Australian Consumer Law</i>, Samsung excludes all liability (including negligence), for any personal injury or any loss or damage (including loss of opportunity), whether direct, indirect or consequential, arising in any way out of the Promotion, including any tax liability. (p) These Terms and Conditions are governed by the laws of New South Wales. Each claimant submits to the non-exclusive jurisdiction of the courts of New South Wales.
<p>Privacy</p>	<p>Samsung (or third parties on its behalf) may collect personal information to conduct the Promotion and disclose such information to third parties for this purpose, including agents, contractors, service providers and offer suppliers. Validity of an eligible entry is conditional on providing this information. Some of these entities may be outside Australia, including in Singapore, Korea and the Philippines. Entrants acknowledge that by consenting to this disclosure, Samsung is not obliged to take reasonable steps to ensure overseas recipients do not breach Australian privacy law. All entrants consent to their personal information being collected and stored for this purpose in accordance with Samsung’s privacy policy available at www.samsung.com/au, which forms part of these T&Cs.</p>
<p>Samsung</p>	<p>Samsung Electronics Australia Pty Ltd (ACN 002 915 648) 3 Murray Rose Avenue, Sydney Olympic Park NSW 2127, Australia Offer Support: Consumer Promotion support is available at: Phone: 1300 GALAXY (1300 425 299) and select option 4 Web: http://www.samsung.com/au/support/galaxy-fold-premier-service</p>