

| Samsung French Door Gift With Purchase Promotion – September 2019<br>Terms and Conditions (T&Cs) |  |                                      |                     |   |
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| <b>Promotion</b>   | <p>1. These T&amp;Cs govern the Promotion. Instructions on how to enter and claim form part of these T&amp;Cs. Participation in this Promotion is deemed acceptance of these T&amp;Cs. This Promotion is not valid in conjunction with any other offer. Capitalised terms are defined in these T&amp;Cs.</p> <p>2. Eligible Claimants who:</p> <p>2.1 Purchase a Participating Product from a Participating Retail Store during the Promotional Period;</p> <p>2.2 submit an Eligible Claim during the Redemption Period; and</p> <p>2.3 otherwise comply with these T&amp;Cs,</p> <p>will receive a Gift.</p>   |                                      |                     |   |
| <b>Promotional Period (time in Sydney, NSW)</b>  | <b>Start time and date</b>   | 9:00 AM, Thursday, 5 September 2019  |                     |   |
|  | <b>End time and date</b>   | 11:59 PM, Monday, 16 September 2019  |                     |   |
| <b>Redemption Period (time in Sydney, NSW)</b>   | <b>Start time and date</b>   | 9:00 AM, Thursday, 5 September 2019  |                     |   |
|  | <b>End time and date</b>   | 11:59 PM, Wednesday, 30 October 2019 |                     |   |
| <b>Eligible Claimants</b>  | <p>Australian residents with an Australian residential address aged 18 years and over.</p> <p>For clarity, companies, businesses and organisations of any description are excluded from participating in this Promotion.</p>   |                                      |                     |   |
| <b>Participating Product</b>   |  | <b>Model name</b>                    | <b>Model number</b> | <b>Gift (\$AUD)</b>   |
|  | 1.   | <b>FDR 600L</b>                      | <b>SRF676CDBLS</b>  | Samsung Galaxy A30 (32GB Black)<br>Model no. SM-A305YZKNXSA |
|  | 2.   | <b>FDR 600L</b>                      | <b>SRF678CDLS</b>   | Samsung Galaxy A30 (32GB Black)<br>Model no. SM-A305YZKNXSA |
| The definition of a Participating Product does not include any Excluded Products.                |  |                                      |                     |   |
| <b>Participating Retail Store</b>  | <p>Any Australian retail store authorised by the Promoter to participate in this Promotion, excluding: i) Harvey Norman, JB Hi-Fi and The Good Guys; ii) any online bidding and auction websites (including <a href="http://www.ebay.com.au">www.ebay.com.au</a>); and iii) any unauthorised retailers.</p> <p>For the avoidance of doubt, Harvey Norman, JB Hi-Fi and The Good Guys are not Participating Retail Stores for the purposes of this Promotion.</p>   |                                      |                     |   |
| <b>Excluded Products</b>   | <p>Participating Product expressly excludes “C grade” or “seconds” products, second-hand, refurbished or demonstration products, and any costs, fees, expenses or liability of any description to pay any amount for installation, insurance, warranty or extended warranty, financing, delivery or any other cost which is, at the determination of the Promoter in its absolute discretion, additional or ancillary to the models listed in the table above.</p>   |                                      |                     |   |
| <b>Gift Delivery</b>   | <p>1. Eligible claimants should allow up to forty-five (45) days for delivery of the Gift from the date they receive notification from Samsung that they are entitled to a Gift.</p> <p>2. Gifts will be delivered to the mailing address submitted at the time of completing an Eligible Claim.</p> <p>3. Gifts will be delivered by a courier partner of Samsung’s choosing and must be signed for at time of delivery.</p> <p>4. A parcel collection card will be left at the Eligible Entrant’s delivery address if no one is present at the time of attempted delivery. The Gift will then be delivered to a local Australia Post Office for your collection.</p> |                                      |                     |   |
| <b>Maximum claims per claimant</b>   |  |                                      |                     |   |

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| <b>Eligible Claim</b>                            | <p>1. To be eligible to claim a Gift, an Eligible Claimant must:</p> <p>1.1. Purchase a Participating Product from a Participating Retail Store during the Promotional Period;</p> <p>1.2. during the Redemption Period, visit the Redemption Website - <a href="https://www.samsung-redemption.com/au/">https://www.samsung-redemption.com/au/</a> - and register a personal account (if they do not already have one) by following the prompts and instructions on the Redemption Website;</p> <p>1.3. follow the prompts to the online claim form ("<b>Online Claim Form</b>"), and;</p> <p>1.3.1. input all requested details, including, without limitation, the claimant's full name, phone number, email address and residential address;</p> <p>1.3.2. provide:</p> <p style="padding-left: 40px;">(a) the model number of;</p> <p style="padding-left: 40px;">(b) the serial number;</p> <p style="padding-left: 40px;">(c) a photo of the serial number; and</p> <p style="padding-left: 40px;">(d) a copy of the original tax invoice for,</p> <p style="padding-left: 40px;">the relevant Participating Product, and other such details as required by the Promoter;</p> <p>1.3.3. provide the address to which the Eligible Claimant wishes the Gift to be delivered; and</p> <p>1.3.4. Submit the fully completed Online Claim Form during the Redemption Period, (Online Claim Forms will not be accepted after the end of the Redemption Period).</p> <p>("Eligible Claim" or "Eligible Claimant").</p> |
| <b>Redemption Website</b>                        | <a href="http://www.samsung.com/au/offer">www.samsung.com/au/offer</a>  |
| <b>Purchase</b>                                  | Payment in full by cash, card or through a credit program offered by a Participating Retail Store where a proof of purchase is provided), or a rental payment plan with a term of eighteen (18) months or more. Rental payment plans must be established and finalised during the Promotional Period. Purchase excludes: (i) rental payment plans with a term of less than eighteen (18) months; (ii) lay-buys or pre-orders; and (iii) commercial or business transactions.  |
| <b>Participating Retail Store</b>                | Any Australian retail store authorised by the Promoter to participate in this Promotion, excluding: i) any online bidding and auction websites (including <a href="http://www.ebay.com.au">www.ebay.com.au</a> ); and ii) any unauthorised retailers.   |
| <b>Serial numbers and copies of tax invoices</b> | <p>1. The Promoter will validate all serial numbers and photos of serial numbers of Participating Products and the tax invoices submitted by claimants and will inform a claimant who has provided an invalid serial number(s), and/or photo(s) of the serial number(s) and/or tax invoice by email. The claimant will have fourteen (14) days from the date of that email to provide a valid serial number(s), and/or photo(s) of the serial number(s) and/or tax invoice, as applicable.</p> <p>2. The Promoter may invalidate any claims if a claimant has failed to provide a valid serial number(s), a photo of the serial number(s) and/or tax invoice within fourteen (14) days of notification of an invalid serial number(s), photo of the serial number(s) and/or tax invoice by the Promoter.</p> <p>3. If an Eligible Claimant is unable to provide the serial number and serial number photo of one or each of their Participating Products they Purchased at the time of submitting the Online Claim Form due to delay in delivery or back-order of Participating Products (<b>Delayed Product</b>), the Eligible Claimant must send to <a href="mailto:promos.au@samsung.com">promos.au@samsung.com</a> a valid tax invoice and any other information required by the Promoter to identify the Participating Product that has been Purchased. The Promoter may request further</p>   |

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|                       | <p>information to validate the Purchase of the Delayed Product. The Promoter may permit the claim to proceed having regard to all circumstances. The Eligible Claimant must still provide the serial number of their Participating Product(s) within seven (7) days of receiving the Participating Product. The Promoter may, in its absolute discretion, invalidate any claims relating to a Delayed Product if the claimant fails to provide the further requested information within fourteen (14) days of the notification email by the Promoter.</p>  |
| <p><b>General</b></p> | <ol style="list-style-type: none"> <li>1. Eligible Claimants will be notified via their nominated email address that their claim has been deemed valid within a reasonable period of time. The Promoter will then arrange for the Eligible Claimant to receive the Gift.</li> <li>2. If the Promoter requires any further information in order to validate a submitted Online Claim Form, or if the Eligible Claimant who has provided any invalid serial number, and/or photo of the serial number and/ or tax invoice by email, the Promoter will inform the Eligible Claimant by email. The Eligible Claimant will then have fourteen (14) days from the date of the notification email to provide the requested information to the Promoter, unless expressly stated otherwise in the notification email. The Promoter may, in its absolute discretion, invalidate any claims if the claimant fails to provide the further requested information within fourteen (14) days of the notification email by the Promoter.</li> <li>3. A claimant is not an Eligible Claimant and is not entitled to a Gift if that claimant returns the Participating Product to the Participating Retail Store from which it was purchased for a refund or exchange. If a claimant returns his/her Participating Product to the Participating Retail Store from which it was purchased for a refund or exchange after having received a Gift, that claimant must return the Gift in good and working condition to the Promoter within a reasonable period of time, in a manner directed by the Promoter. This clause does not limit or affect the claimant's rights with regards to warranties on the Participating Product either from the manufacturer or implied by legislation.</li> <li>4. The Promotional Period and/or the Redemption Period may be extended in the Promoter's absolute discretion.</li> <li>5. The Promoter reserves the right, at any time, to verify the validity of claims and claimants (including a claimant's identity, contact number and place of residence, tax invoice and serial number) using all other information available to the Promoter, and to disqualify any claimant who submits a claim that is not in accordance with these T&amp;Cs or who tampers with the claim process. The Promoter's decision is final and no correspondence will be entered into. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.</li> <li>6. Incomplete, indecipherable or illegible claims will be deemed invalid. Eligible Claimants are responsible for ensuring their correct contact number, email address, bank account details and address details are provided and any updated details are notified to the Promoter. The Promoter accepts no responsibility should an Eligible Claimant fail to receive their Gift because of a failure to provide correct details or to notify of a change to those details, or for providing an invalid serial number.</li> <li>7. If an Eligible Claimant becomes aware that they have submitted an incorrect delivery address, the Eligible Claimant must immediately notify the Promoter of the Eligible Claimant's error and provide the correct delivery address. If the Gift has already been delivered to an address which was erroneously submitted by an Eligible Claimant, the Promoter will attempt to obtain the Gift from the relevant person, which the Promoter will then delivery to the Eligible Claimant's resubmitted delivery address. The Eligible Claimant will be responsible for all Gift recovery and delivery costs. The Promoter does not warrant or represent that it will be able to locate and obtain a Gift delivered to a wrong address and the Eligible Claimant agrees that if they submit incorrect delivery address information, and a Gift is delivered to an incorrect address, the Gift may be forfeited.</li> <li>8. Eligible Claimants should allow forty-five (45) days from the date their claim is deemed valid by the Promoter for the Gift to be delivered.</li> <li>9. If the Gift is unavailable, the Promoter, in its discretion, reserves the right to substitute the Gift with a gift of equal or greater value.</li> <li>10. The Gift is not transferable or exchangeable and may be claimed only by the Eligible Claimant whose name is stated on the tax invoice. All claims must be carried out by</li> </ol> |

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|                                  | <p>the actual Purchaser of the Participating Product. Claims or registrations by any other person will not be accepted.</p> <p>11. If this Promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law, to: (a) disqualify any claimant; or (b) modify, suspend, terminate or cancel the Promotion, as appropriate.</p> <p>12. An Eligible Claimant is responsible for all ancillary costs in completing the Online Claim Form and in claiming and using the Gift, including any internet service charges.</p> <p>13. The Promoter is not responsible for an act or omission of its server administrator which may affect the claimant's ability to submit the Online Claim Form.</p> <p>14. Subject to paragraph 15, except for the liability which cannot be excluded as a matter of law, including the Australian Consumer Law ("<b>ACL</b>"), the Promoter (including its officers, employees and agents) excludes all liability (including negligence) for any personal injury, or any loss or damage (including loss of opportunity), whether direct, indirect, special or consequential, arising in any way out of the Promotion, including, but not limited to, where arising out of the following: (a) any technical difficulties or equipment malfunction; (b) any theft, unauthorised access or third party interference; (c) any claim, original Purchase documentation or Gift that is late, lost, or misdirected due to any reason beyond the reasonable control of the Promoter; (d) any variation in the Gift value to that stated in these T&amp;Cs; (e) any tax liability incurred by a claimant; or (f) any use of the Gift.</p> <p>15. Nothing in these T&amp;Cs is intended to exclude, restrict or modify any consumer rights under the <i>Competition and Consumer Act 2010</i> (Cth) ("<b>CCA</b>") or any other legislation which may not be excluded, restricted or modified by agreement. If the CCA or any other legislation implies a condition, warranty or term into the T&amp;Cs or provides statutory guarantees in connection with these T&amp;Cs, in respect of goods and services supplied (if any), the Promoter's liability for breach of such a condition, warranty, other term or guarantee is limited to (at the Promoter's election), the extent it is able to do so: (a) in the case of supply of goods, the Promoter doing any one or more of the following: (i) replacing the goods or supplying equivalent goods; (ii) repairing the goods; (iii) paying the cost of replacing the goods or of acquiring equivalent goods; and/or (iv) paying the cost of having the goods repaired; or (b) in the case of supply of services, the Promoter doing either or both of the following: (i) supplying the services again; and/or (ii) paying the cost of having the services supplied again.</p> <p>16. These T&amp;Cs are governed by the laws of New South Wales, Australia. Entrants submit to the non-exclusive jurisdiction of the courts of New South Wales, Australia.</p> |
| <p><b>Privacy</b></p>            | <p>The Promoter (or third parties on its behalf) may collect personal information to conduct the Promotion and disclose such information to third parties for this purpose, including agents, contractors, service providers and offer suppliers. Validity of an Eligible Claim is conditional on providing this information. Some of these entities may be located outside Australia, including in Singapore, Korea and the Philippines. Claimants acknowledge that by consenting to this disclosure, the Promoter is not obliged to take reasonable steps to ensure overseas recipients do not breach Australian privacy law. All claimants consent to their personal information being collected and stored for this purpose in accordance with the Promoter's privacy policy available at <a href="http://www.samsung.com/au">www.samsung.com/au</a>, which forms part of these T&amp;Cs.</p>  |
| <p><b>Promoter's details</b></p> | <p>Samsung Electronics Australia Pty Ltd (ACN 002 915 648)<br/>3 Murray Rose Avenue, Sydney Olympic Park NSW 2127, Australia</p> <p><b>Promotional Support:</b></p> <p>Email: <a href="mailto:promos.au@samsung.com">promos.au@samsung.com</a></p> <p>Phone: 1300 362 603 (Option 8)</p>   |