

Samsung Washing Machine and Dryer Bundle Cashback – September 2019 Terms and Conditions (T&Cs)			
Promotion	<p>1. These T&Cs govern the Promotion. Instructions on how to enter and claim form part of these T&Cs. Participation in this Promotion is deemed acceptance of these T&Cs. This Promotion is not valid in conjunction with any other offer. Capitalised terms are defined in these T&Cs.</p> <p>2. Eligible Claimants who:</p> <p>2.1 Purchase a Participating Product from a Participating Retail Store during the Promotional Period;</p> <p>2.2 submit an Eligible Claim during the Redemption Period; and</p> <p>2.3 otherwise comply with these T&Cs,</p> <p>will receive a Gift.</p>		
Promotional Period (time in Sydney, NSW)	Start time and date	9:00 AM, Monday, 2 September 2019	
	End time and date	11:59 PM, Monday, 30 September 2019	
Redemption Period (time in Sydney, NSW)	Start time and date	9:00 AM, Monday, 2 September 2019	
	End time and date	11:59 PM, Wednesday, 30 October 2019	
Eligible Claimants	<p>Australian residents aged 18 years and over.</p> <p>For clarity, companies, businesses and organisations of any description are excluded from participating in this Promotion.</p>		
Participating Product	<p>A 'Participating Product' is a set of two (2) products made up of one (1) Participating Washer and one (1) Participating Dryer.</p> <p>The following models are participating washers for the purpose of this Promotion (Participating Washer):</p>		
		Model name	Model number
	1.	16kg AddWash™ Front Load Washer	WF16N8750KV
	2.	9.5kg AddWash™ Steam Front Load Washer	WW95N64FRPW
	3.	8.5kg AddWash™ Steam Front Load Washer	WW85K54E0UW
	4.	8.5kg QuickDrive™ Front Load Washer (Inox)	WW85M74FNOO
	5.	8.5kg QuickDrive™ Front Load Washer (White)	WW85M74GNOR
	6.	8.5kg QuickDrive™ Front Load Washer	WW85M74FNOR
	7.	8.5kg AddWash™ Front Load Washer	WW85K6410QX
	<p>The following models are participating dryers for the purpose of this Promotion (Participating Dryer):</p>		
	Model name	Model number	
7.	8kg Heat Pump Dryer	DV80M5010QW	

**Samsung Washing Machine and Dryer Bundle Cashback – September 2019
Terms and Conditions (T&Cs)**

	8.	9kg Heat Pump Dryer	DV90N8289AW
	9.	9kg Heat Pump Dryer	DV90N8288AX
	10.	10kg Hybrid Heat Pump Dryer	DV10R8540GV
The definition of a Participating Product does not include any Excluded Products.			
Excluded Products	Participating Product expressly excludes “C grade” or “seconds” products, second-hand, refurbished or demonstration products, and any costs, fees, expenses or liability of any description to pay any amount for installation, insurance, warranty or extended warranty, financing, delivery or any other cost which is, at the determination of the Promoter in its absolute discretion, additional or ancillary to the models listed in the table above.		
Gift	A cashback in the form of an electronic funds transfer (EFT) to the Eligible Claimant’s nominated Australian bank account to the value set out in column 3 of the table below corresponding to the Participating Product combination that is Purchased:		
	Participating Washer		Participating Dryer
	16kg AddWash™ Front Load Washer WF16N8750KV		DV80M5010QW
			DV90N8289AW
			DV90N8288AX
			DV10R8540GV
	9.5kg AddWash™ Steam Front Load Washer WW95N64FRPW		DV80M5010QW
			DV90N8289AW
			DV90N8288AX
			DV10R8540GV
	8.5kg AddWash™ Steam Front Load Washer WW85K54E0UW		DV80M5010QW
			DV90N8289AW
			DV90N8288AX
			DV10R8540GV
	8.5kg QuickDrive™ Front Load Washer (Inox) WW85M74FNOO		DV80M5010QW
			DV90N8289AW
			DV90N8288AX
			DV10R8540GV
	8.5kg QuickDrive™ Front Load Washer (White) WW85M74FGNOR		DV80M5010QW
			DV90N8289AW

Samsung Washing Machine and Dryer Bundle Cashback – September 2019 Terms and Conditions (T&Cs)				
		DV90N8288AX	\$300 EFT Cashback	
		DV10R8540GV	\$500 EFT Cashback	
	8.5kg QuickDrive™ Front Load Washer WW85M74FNOR	DV80M5010QW	\$200 EFT Cashback	
		DV90N8289AW	\$300 EFT Cashback	
		DV90N8288AX	\$300 EFT Cashback	
		DV10R8540GV	\$500 EFT Cashback	
	8.5kg AddWash™ Front Load Washer WW85K6410QX	DV80M5010QW	\$200 EFT Cashback	
		DV90N8289AW	\$300 EFT Cashback	
		DV90N8288AX	\$300 EFT Cashback	
		DV10R8540GV	\$500 EFT Cashback	
	Track Claim Page Close Date		Maximum claims per claimant	
	Saturday, 30 November 2019		3	
Eligible Claim	<p>1. To be eligible to claim a Gift, an Eligible Claimant must:</p> <p>1.1 Purchase a Participating Product from a Participating Retail Store during the Promotional Period;</p> <p>1.2 during the Redemption Period, visit the Redemption Website and follow the prompts to the Promotion's online claim form (Online Claim Form), and:</p> <p>1.2.1 input the claimant's full name, phone number, email address and residential address;</p> <p>1.2.2 provide:</p> <p>(a) the model numbers of; and</p> <p>(b) a copy of the original tax invoice/s for, the relevant Participating Products, and such other details as required by the Promoter;</p> <p>1.2.3 provide the serial numbers, and photos of the serial numbers, of the relevant Participating Products;</p> <p>1.2.4 provide the bank account details of the claimant's Australian bank account; and</p> <p>1.2.5 submit the fully completed Online Claim Form during the Redemption Period (Online Claim Forms will not be accepted after the end of the Redemption Period),</p> <p>(Eligible Claim).</p> <p>2. Following submission of an Online Claim Form, a claimant will receive a unique claim reference number, which may be used to access the track claim page (Track Claim Page).</p> <p>3. Claims may only be made by the actual Purchaser of the Participating Product. Claims or registrations by any other person will not be accepted.</p>			
Redemption Website	www.samsung.com/au/offer			
Purchase	Payment in full by cash, card or through a credit program offered by a Participating Retail Store (where a proof of purchase is provided) or a rental payment plan with a term of eighteen (18) months or more. Rental payment plans must be established and finalised during the Promotional Period. Purchase excludes: (i) rental payment plans with a term of			

Samsung Washing Machine and Dryer Bundle Cashback – September 2019 Terms and Conditions (T&Cs)	
	less than eighteen (18) months; (ii) lay-buys or pre-orders; and (iii) commercial or business transactions.
Participating Retail Store	Any Australian retail store authorised by the Promoter to participate in this Promotion, excluding: i) any online bidding and auction websites (including www.ebay.com.au); and ii) any unauthorised retailers.
Serial numbers and copies of tax invoices	<ol style="list-style-type: none"> 1. If a claimant is unable to provide the serial numbers and serial number photos of one or each product making up their Participating Product at the time of submitting the Online Claim Form, the claimant must still submit the Online Claim Form during the Redemption Period and tick the relevant box to indicate they have not yet received their Participating Product. The claimant must then provide the Promoter with the serial numbers of their Participating Product/s within seven (7) days of receiving the Participating Product/s through that claimant's Track Claim Page, so long as that serial number/s and serial number photo/s is provided on or before the Track Claim Page Close Date. If the claimant does not receive their Participating Product(s) by the Track Claim Page Close Date (for reasons outside of their control) and cannot submit the serial number/s and serial number photo/s of the Participating Product/s by that time, the claimant should contact the Promoter using the contact details provided below and provide any further information requested by the Promoter to validate the Purchase of a Participating Product, and the Promoter may permit the claim to proceed having regard to all of the circumstances. The Promoter may, in its absolute discretion, invalidate any claims if the claimant fails to provide the further requested information within fourteen (14) days of the notification email by the Promoter. 2. The Promoter will validate all serial numbers and photos of serial numbers of Participating Products and the tax invoices submitted by claimants and will inform a claimant who has provided an invalid serial number(s), and/or photo(s) of the serial number(s) and/or tax invoice by email. The claimant will have fourteen (14) days from the date of that email to provide a valid serial number(s), and/or photo(s) of the serial number(s) and/or tax invoice, as applicable. 3. The Promoter may invalidate any claims if a claimant has failed to provide a valid serial number(s), a photo of the serial number(s) and/or tax invoice within fourteen (14) days of notification of an invalid serial number(s), photo of the serial number(s) and/or tax invoice by the Promoter.
General	<ol style="list-style-type: none"> 1. Eligible Claimants will be notified via their nominated email address that their claim has been deemed valid within a reasonable period of time. The Promoter will then arrange for the Eligible Claimant to receive the Gift. 2. If the Promoter requires any further information in order to validate a submitted Online Claim Form, or if the Eligible Claimant who has provided any invalid serial number, and/or photo of the serial number and/ or tax invoice by email, the Promoter will inform the Eligible Claimant by email. The Eligible Claimant will then have fourteen (14) days from the date of the notification email to provide the requested information to the Promoter, unless expressly stated otherwise in the notification email. The Promoter may, in its absolute discretion, invalidate any claims if the claimant fails to provide the further requested information within fourteen (14) days of the notification email by the Promoter. 3. If an Eligible Claimant is claiming a Gift and becomes aware that they have submitted incorrect bank account information, the Eligible Claimant must immediately notify the Promoter of the Eligible Claimant's error and provide correct bank account information. If an EFT is made to a bank account which was erroneously submitted by an Eligible Claimant, the Promoter will attempt to reverse the EFT, which, if reversed, will be credited to the Promoter, which will then make an EFT to the Eligible Claimant's resubmitted bank account. If an EFT is reversed and then retransferred because of an error of an Eligible Claimant, a \$7.95 bank re-issuing fee will be deducted from the amount of the EFT transferred to the Eligible Claimant's resubmitted bank account. The Promoter does not warrant or represent that it will be able to effect an EFT reversal and Eligible Claimants agree that if they submit incorrect bank account information, and an EFT is paid to an incorrect bank account, the relevant EFT (and therefore, Gift) may be forfeited. 4. Eligible Claimants should allow forty-five (45) days from the date their claim is deemed valid by the Promoter to receive their Gift. If the Gift is an EFT, it will be made to the Eligible Claimant's nominated bank account, and Eligible Claimants may need to allow several days thereafter for the funds to clear.

**Samsung Washing Machine and Dryer Bundle Cashback – September 2019
Terms and Conditions (T&Cs)**

	<p>5. A claimant is not an Eligible Claimant and is not entitled to a Gift if that claimant returns a Participating Product(s) to the Participating Retail Store from which it was purchased for a refund or exchange. If a claimant returns his/her Participating Product(s) to the Participating Retail Store from which it was purchased for a refund or exchange after having received a Gift, that claimant must return the Gift to the Promoter within a reasonable period of time, in a manner directed by the Promoter. This clause does not limit or affect the claimant's rights with regards to warranties on the Participating Products either from the manufacturer or implied by legislation.</p> <p>6. Any cost associated with accessing the website for the purpose of registering a claim is each claimant's responsibility and is dependent on the internet service provider used. The Promoter makes no guarantee of the availability of its web services and will not be held responsible for interruption of service that may interfere with the ability to participate in the Promotion or to receive a Gift.</p> <p>7. The Promotional Period may be extended in the Promoter's absolute discretion.</p> <p>8. The Promoter reserves the right, at any time, to verify the validity of claims and claimants (including a claimant's identity, age and place of residence, tax invoice photos or serial numbers) and to disqualify any claimant who submits a claim that is not in accordance with these T&Cs or who tampers with the claim process. All decisions of the Promoter are final and no correspondence will be entered into. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.</p> <p>9. Incomplete, indecipherable or illegible claims will be deemed invalid. Claimants are responsible for ensuring their correct personal information is provided and any updated details are notified to the Promoter. The Promoter accepts no responsibility should an Eligible Claimant fail to receive their Gift because of a failure to provide correct details or to notify of a change to those details, or for providing an invalid serial numbers.</p> <p>10. The Gift is not transferable or exchangeable and is not redeemable for cash.</p> <p>11. If the Gift is unavailable, the Promoter, in its discretion, reserves the right to substitute the Gift with a gift of equal or greater value.</p> <p>12. If this Promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law, to: (a) disqualify any claimant; or (b) modify, suspend, terminate or cancel the Promotion, as appropriate.</p> <p>13. Subject to paragraph 14, except for the liability which cannot be excluded as a matter of law, including the Australian Consumer Law (ACL), the Promoter (including its officers, employees and agents) excludes all liability (including negligence) for any personal injury, or any loss or damage (including loss of opportunity), whether direct, indirect, special or consequential, arising in any way out of the Promotion, including, but not limited to, where arising out of the following: (a) any technical difficulties or equipment malfunction; (b) any theft, unauthorised access or third party interference; (c) any claim, original Purchase documentation or Gift that is late, lost, or misdirected due to any reason beyond the reasonable control of the Promoter; (d) any variation in the Gift value to that stated in these T&Cs; (e) any tax liability incurred by a claimant; or (f) any use of the Gift.</p> <p>14. Nothing in these T&Cs is intended to exclude, restrict or modify any consumer rights under the <i>Competition and Consumer Act 2010</i> (Cth) (CCA) or any other legislation which may not be excluded, restricted or modified by agreement. If the CCA or any other legislation implies a condition, warranty or term into the T&Cs or provides statutory guarantees in connection with these T&Cs, in respect of goods and services supplied (if any), the Promoter's liability for breach of such a condition, warranty, other term or guarantee is limited to (at the Promoter's election), the extent it is able to do so: (a) in the case of supply of goods, the Promoter doing any one or more of the following: (i) replacing the goods or supplying equivalent goods; (ii) repairing the goods; (iii) paying the cost of replacing the goods or of acquiring equivalent goods; and/or (iv) paying the cost of having the goods repaired; or (b) in the case of supply of services, the Promoter doing either or both of the following: (i) supplying the services again; and/or (ii) paying the cost of having the services supplied again.</p> <p>15. These T&Cs are governed by the laws of New South Wales, Australia. Entrants submit to the non-exclusive jurisdiction of the courts of New South Wales, Australia.</p>
Privacy	The Promoter (or third parties on its behalf) may collect personal information to conduct the Promotion and disclose such information to third parties for this purpose, including agents, contractors, service providers and offer suppliers. Validity of an Eligible Claim is

Samsung Washing Machine and Dryer Bundle Cashback – September 2019 Terms and Conditions (T&Cs)	
	conditional on providing this information. Some of these entities may be located outside Australia, including in Singapore, Korea and the Philippines. Claimants acknowledge that by consenting to this disclosure, the Promoter is not obliged to take reasonable steps to ensure overseas recipients do not breach Australian privacy law. All claimants consent to their personal information being collected and stored for this purpose in accordance with the Promoter's privacy policy available at www.samsung.com/au , which forms part of these T&Cs.
Promoter's details	Samsung Electronics Australia Pty Ltd (ACN 002 915 648) 3 Murray Rose Avenue, Sydney Olympic Park NSW 2127, Australia Promotional Support: Email: samsungpromotions@campaign.net.au Phone: 1300 881 187