

Samsung POWERbot Cashback Terms and Conditions (T&Cs)				
Promotion	<p>1. These T&Cs govern the Promotion. Instructions on how to enter and claim form part of these T&Cs. Participation in this Promotion is deemed acceptance of these T&Cs. This Promotion is not valid in conjunction with any other offer. Capitalised terms are defined in these T&Cs.</p> <p>2. Eligible Claimants who:</p> <p>2.1 Purchase a Participating Product from a Participating Retail Store during the Promotional Period;</p> <p>2.2 submit an Eligible Claim during the Redemption Period; and</p> <p>2.3 otherwise comply with these T&Cs, will receive the Gift.</p>			
Promotional Period (time in Sydney, NSW)	Start time and date	9:00 AM, Thursday, 2 August 2018		
	End time and date	11:59 PM, Wednesday, 5 September 2018		
Redemption Period (time in Sydney, NSW)	Start time and date	09:00 AM, Thursday, 2 August 2018		
	End time and date	11:59 PM, Wednesday, 3 October 2018		
Eligible Claimants	Australian residents aged 18 years and over			
Participating Product		Model name	Model number	Gift (value in \$AUD)
	1.	Robot	SR20K9350WK	\$100 EFT
	2.	Robot	SR20M7070WS	\$100 EFT
The definition of a Participating Product does not include any Excluded Products.				
Excluded Products	Participating Product expressly excludes "C grade" or "seconds" products, second-hand, refurbished or demonstration products, and any costs, fees, expenses or liability of any description to pay any amount for installation, insurance, warranty or extended warranty, financing, delivery or any other cost which is, at the determination of the Promoter in its absolute discretion, additional or ancillary to the models listed in the table above.			
Gift	An "EFT", being an electronic funds transfer to the Eligible Claimant's nominated Australian bank account, as set out in the column 'Gift' above, corresponding to the Purchased Participating Product.			
Track Claim Page Close Date		Maximum claims per claimant		
Thursday, 3 January 2019		Not limited		
Eligible Claim	<p>1. To be eligible to claim a Gift, an Eligible Claimant must:</p> <p>1.1 Purchase a Participating Product from a Participating Retail Store during the Promotional Period;</p> <p>1.2 during the Redemption Period, visit the Redemption Website and follow the prompts to the Promotion's online claim form ("Online Claim Form"), and:</p> <p>1.2.1 input the claimant's full name, phone number, email address and residential address;</p> <p>1.2.2 provide:</p> <p>(a) the model number of; and</p> <p>(b) a copy of the original tax invoice for,</p>			

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	<p>the relevant Participating Product, and such other details as required by the Promoter;</p> <p>1.2.3 subject to the paragraph Serial numbers and copies of tax invoices, below, provide the serial number, and a photo of the serial number, of the relevant Participating Product;</p> <p>1.2.4 provide the bank account details of the claimant's Australian bank account; and</p> <p>1.2.5 submit the fully completed Online Claim Form during the Redemption Period,</p> <p>("Eligible Claim" or "Eligible Claimant").</p> <p>2. Following submission of an Online Claim Form, a claimant will receive a unique claim reference number, which may be used to access the track claim page ("Track Claim Page").</p> <p>3. Claims may only be made by the actual purchaser of the Participating Product. Claims or registrations by any other person will not be accepted.</p>
Redemption Website	www.samsung.com/au/offer/
Purchase	Payment in full.
Participating Retail Store	Any Australian retailer authorised by the Promoter to participate in this Promotion, excluding: i) the website known as the 'Samsung Staff Portal'; ii) any online bidding and auction websites (including www.ebay.com.au); and iii) any unauthorised retailers.
Serial numbers and copies of tax invoices	<p>1. If a claimant is unable to provide the serial number and serial number photo of one or each of their Participating Products at the time of submitting the Online Claim Form, the claimant must still submit the Online Claim Form during the Redemption Period and tick the relevant box to indicate they have not yet received their Participating Product. The claimant must then provide the Promoter with the serial number of their Participating Product within seven (7) days of receiving the Participating Product through that claimant's Track Claim Page, so long as that serial number and serial number photo is provided on or before the Track Claim Page Close Date. If the claimant does not receive their Participating Product(s) by the Track Claim Page Close Date (for reasons outside of their control) and cannot submit the serial number and serial number photo of the Participating Product by that time, the claimant should contact the Promoter using the contact details provided below, and the Promoter may permit the claim to proceed having regard to all of the circumstances.</p> <p>2. The Promoter will validate all serial numbers and photos of serial numbers of Participating Products and the tax invoices submitted by claimants and will inform a claimant who has provided an invalid serial number(s), and/or photo(s) of the serial number(s) and/or tax invoice by email. The claimant will have fourteen (14) days from the date of that email to provide a valid serial number(s), and/or photo(s) of the serial number(s) and/or tax invoice, as applicable.</p> <p>3. The Promoter may invalidate any claims if a claimant has failed to provide a valid serial number(s), a photo of the serial number(s) and/or tax invoice within fourteen (14) days of notification of an invalid serial number(s), photo of the serial number(s) and/or tax invoice by the Promoter.</p>
General	<p>1. If an Eligible Claimant becomes aware that they have submitted incorrect bank account information, the Eligible Claimant must immediately notify the Promoter of the Eligible Claimant's error and provide correct bank account information. If an EFT is made to a bank account which was erroneously submitted by an Eligible Claimant, the Promoter will attempt to reverse the EFT, which, if reversed, will be credited to the Promoter, which will then make an EFT to the Eligible Claimant's resubmitted bank account. If an EFT is reversed and then retransferred because of an error of an Eligible Claimant, a \$7.95 bank re-issuing fee will be deducted from the amount of the EFT transferred to the Eligible Claimant's resubmitted bank account. The Promoter does not warrant or represent that it will be able to effect an EFT reversal and Eligible Claimants agree that if they submit incorrect bank account information,</p>

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	<p>and an EFT is paid to an incorrect bank account, the relevant EFT (and therefore, Gift) may be forfeited.</p> <ol style="list-style-type: none"> 2. Eligible Claimants should allow thirty-five (35) days from the date their claim is deemed valid by the Promoter for the EFT to be made to their nominated bank account, and may need to allow several days thereafter for the funds to clear. 3. The Promoter may reclaim the Gift from any Eligible Claimant, if the purchased Participating Product is returned after the claim has been processed and fulfilled. 4. Any cost associated with accessing the Redemption Website for the purpose of registering a claim is each claimant's responsibility and is dependent on the internet service provider used. The Promoter makes no guarantee of the availability of its web services and will not be held responsible for interruption of service that may interfere with the ability to participate in the Promotion or to receive a Gift. 5. The Promotional Period may be extended in the Promoter's absolute discretion. 6. The Promoter reserves the right, at any time, to verify the validity of claims and claimants (including a claimant's identity, age and place of residence, tax invoice photos or serial numbers) and to disqualify any claimant who submits a claim that is not in accordance with these T&Cs or who tampers with the claim process. All decisions of the Promoter are final and no correspondence will be entered into. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights. 7. Incomplete, indecipherable or illegible claims will be deemed invalid. Claimants are responsible for ensuring their correct personal information is provided and any updated details are notified to the Promoter. 8. The Gift is not transferable or exchangeable and is not redeemable for cash. 9. If this Promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law, to: (a) disqualify any claimant; or (b) modify, suspend, terminate or cancel the Promotion, as appropriate. 10. Subject to paragraph 11, except for liability which cannot be excluded as a matter of law, including the Australian Consumer Law ("ACL"), the Promoter excludes all liability (including negligence), for any personal injury or any loss or damage (including loss of opportunity), whether direct, indirect or consequential, arising in any way out of the Promotion, including any tax liability. 11. Nothing in these T&Cs is intended to exclude, restrict or modify any consumer rights under the ACL or any other legislation which may not be excluded, restricted or modified by agreement.
Privacy	<p>The Promoter (or third parties on its behalf) may collect personal information to conduct the Promotion and disclose such information to third parties for this purpose, including agents, contractors, service providers and offer suppliers. Validity of an Eligible Claim is conditional on providing this information. Some of these entities may be located outside Australia, including in Singapore, Korea and the Philippines. Claimants acknowledge that by consenting to this disclosure, the Promoter is not obliged to take reasonable steps to ensure overseas recipients do not breach Australian privacy law. All claimants consent to their personal information being collected and stored for this purpose in accordance with the Promoter's privacy policy available at www.samsung.com/au, which forms part of these T&Cs.</p>
Promoter's details	<p>Samsung Electronics Australia Pty Ltd (ACN 002 915 648) 3 Murray Rose Avenue, Sydney Olympic Park NSW 2127, Australia</p> <p>Promotional Support: Email: contact@promotions-samsung.com Phone: 1800 900 730</p>