PART: GENERAL TERMS AND CONDITIONS

I. PART I GENERAL TERMS AND CONDITIONS

A. For the purposes of this Warranty, a “Samsung product” is a product sold by an Authorised Reseller or Distributor of Samsung; and

b. bears a trade mark owned or used by Samsung (generally “SAMSUNG”), and which is not a refurbishment of any other Samsung product

C. The terms and conditions of this Warranty set out the rights that you have with respect to your Samsung product. They are in addition to, and do not affect, your statutory rights, under the Australian Consumer Law as well as other Australian laws guaranteeing the quality and fitness for purpose of Samsung products.

D. When you make a claim under this Warranty, it is essential that you provide a copy of your proof of purchase of the Samsung product, whether in person, by email or by fax. A claim under this Warranty is generally made where and within the period of purchase of a Samsung product. This does not detract from your statutory rights.

E. You shall not be entitled to any refund of the purchase price of a Samsung product (whether for a major or minor failure) under this Warranty. If Samsung provides you with any replacement Samsung product, or replace the Samsung product with the same or a similar Samsung product, you shall not be entitled to any refund of the purchase price of a Samsung product.

F. A claim under this Warranty must be made within the warranty term for the period is the actual day of purchase, as reflected on the purchase receipt.

G. A claim under this Warranty is subject to the exclusions, terms and conditions below.

II. WARRANTY PERIOD

A. For the avoidance of any doubt, any and all warranties or conditions relating to your Samsung product will expire on the date that the Samsung product bears the Samsung product warranty bar code. In cases of authorised product or part replacement of the original Samsung product, the replacement unit and/or Samsung product will be subject to the original warranty period.

B. For the purpose of this Warranty, a “Samsung product” is a product purchased from an Authorised Reseller or Distributor of Samsung, unless that product is a refurbished Samsung product purchased from a Samsung Service Plaza or an authorised repair service centre.

C. Samsung products are sold with a Samsung product warranty for the specific country where the Samsung product was originally purchased. If you have purchased the Samsung product in a different country or within a reasonable period of time, please refer to the subsequent owner’s name and contact details, such notice to be provided to Samsung at:

D. The standard Samsung warranty periods are set out by product type in the table in Part II of this Warranty, although such class is assessed on a case-by-case basis, may void the Samsung product warranty if the Samsung product is not of acceptable quality or has a latent defect, or is otherwise not fit for its purpose as a result of Samsung’s negligence.

E. Should any Samsung product be returned to Samsung or its agent determine that your claim in respect of a Samsung product is covered by this Warranty, Samsung or its agent will either repair the Samsung product or, if repair is not possible, replace the Samsung product with a Samsung product of the same type and grade.

F. The Samsung product warranty periods are set out by product type in the table in Part II of this Warranty, although such class is assessed on a case-by-case basis, may void the Samsung product warranty if the Samsung product is not of acceptable quality or has a latent defect, or is otherwise not fit for its purpose as a result of Samsung’s negligence.

G. If you consider that the Samsung product which you have purchased with the Samsung product warranty is not of acceptable quality or has a latent defect, or is otherwise not fit for its purpose as a result of Samsung’s negligence, please refer to the subsequent owner’s name and contact details, such notice to be provided to Samsung at:

H. This Warranty is not transferable to a subsequent owner of a Samsung product that is not included in the above list to Samsung Service Plaza free of charge. Samsung will base its decision on the best way in which to respond and will advise you of their decision on the subject of the claim.

I. The Samsung product warranty periods are set out by product type in the table in Part II of this Warranty, although such class is assessed on a case-by-case basis, may void the Samsung product warranty if the Samsung product is not of acceptable quality or has a latent defect, or is otherwise not fit for its purpose as a result of Samsung’s negligence.

J. If you consider that the Samsung product which you have purchased with the Samsung product warranty is not of acceptable quality or has a latent defect, or is otherwise not fit for its purpose as a result of Samsung’s negligence, please refer to the subsequent owner’s name and contact details, such notice to be provided to Samsung at:

K. The Samsung product warranty periods are set out by product type in the table in Part II of this Warranty, although such class is assessed on a case-by-case basis, may void the Samsung product warranty if the Samsung product is not of acceptable quality or has a latent defect, or is otherwise not fit for its purpose as a result of Samsung’s negligence.

L. If you consider that the Samsung product which you have purchased with the Samsung product warranty is not of acceptable quality or has a latent defect, or is otherwise not fit for its purpose as a result of Samsung’s negligence, please refer to the subsequent owner’s name and contact details, such notice to be provided to Samsung at:

M. The Samsung product warranty periods are set out by product type in the table in Part II of this Warranty, although such class is assessed on a case-by-case basis, may void the Samsung product warranty if the Samsung product is not of acceptable quality or has a latent defect, or is otherwise not fit for its purpose as a result of Samsung’s negligence.

N. If you consider that the Samsung product which you have purchased with the Samsung product warranty is not of acceptable quality or has a latent defect, or is otherwise not fit for its purpose as a result of Samsung’s negligence, please refer to the subsequent owner’s name and contact details, such notice to be provided to Samsung at:

O. The Samsung product warranty periods are set out by product type in the table in Part II of this Warranty, although such class is assessed on a case-by-case basis, may void the Samsung product warranty if the Samsung product is not of acceptable quality or has a latent defect, or is otherwise not fit for its purpose as a result of Samsung’s negligence.

P. If you consider that the Samsung product which you have purchased with the Samsung product warranty is not of acceptable quality or has a latent defect, or is otherwise not fit for its purpose as a result of Samsung’s negligence, please refer to the subsequent owner’s name and contact details, such notice to be provided to Samsung at:

Q. The Samsung product warranty periods are set out by product type in the table in Part II of this Warranty, although such class is assessed on a case-by-case basis, may void the Samsung product warranty if the Samsung product is not of acceptable quality or has a latent defect, or is otherwise not fit for its purpose as a result of Samsung’s negligence.

R. If you consider that the Samsung product which you have purchased with the Samsung product warranty is not of acceptable quality or has a latent defect, or is otherwise not fit for its purpose as a result of Samsung’s negligence, please refer to the subsequent owner’s name and contact details, such notice to be provided to Samsung at:

S. The Samsung product warranty periods are set out by product type in the table in Part II of this Warranty, although such class is assessed on a case-by-case basis, may void the Samsung product warranty if the Samsung product is not of acceptable quality or has a latent defect, or is otherwise not fit for its purpose as a result of Samsung’s negligence.

T. If you consider that the Samsung product which you have purchased with the Samsung product warranty is not of acceptable quality or has a latent defect, or is otherwise not fit for its purpose as a result of Samsung’s negligence, please refer to the subsequent owner’s name and contact details, such notice to be provided to Samsung at:

U. The Samsung product warranty periods are set out by product type in the table in Part II of this Warranty, although such class is assessed on a case-by-case basis, may void the Samsung product warranty if the Samsung product is not of acceptable quality or has a latent defect, or is otherwise not fit for its purpose as a result of Samsung’s negligence.

V. If you consider that the Samsung product which you have purchased with the Samsung product warranty is not of acceptable quality or has a latent defect, or is otherwise not fit for its purpose as a result of Samsung’s negligence, please refer to the subsequent owner’s name and contact details, such notice to be provided to Samsung at:

W. The Samsung product warranty periods are set out by product type in the table in Part II of this Warranty, although such class is assessed on a case-by-case basis, may void the Samsung product warranty if the Samsung product is not of acceptable quality or has a latent defect, or is otherwise not fit for its purpose as a result of Samsung’s negligence.
D. This Warranty does not cover damage caused by:
- misuse or abusive use of the Samsung product, including physical abuse;
- incorrect operation or not following the operation instructions as stated in the Product Operation Manual or manufacturer's recommendations;
- improper installation or incorrect application;
- incorrect or improper maintenance or failure to maintain the Samsung product including without limitation a computer server room);
- incorrect voltage or non-authorised electrical connections;
- adverse external conditions such as power surges and dips, thunderstorm activity, acts of God, acts of terrorism, damage caused by water (liquid spillage or ingression), theft, vermin or insect infestation (including without limitation geckos, ants, spiders and fleas).
E. This Warranty does not cover any Samsung-branded air conditioning product other than by Authorized Samsung Service Personnel;
F. This Warranty does not cover any Samsung-branded air conditioning product which is to be used in a movable dwelling such as a caravan (travel trailer) or house boat.
G. This Warranty does not cover damage caused by: • rust or normal weathering or corrosive environmental conditions; • incorrect or improper maintenance or failure to maintain the Samsung product; • failure to clean or improper cleaning of the product; • incorrect or improper operation; • incorrect or improper maintenance or failure to maintain the Samsung product (including without limitation Annual Service Instructions); • wear and tear such as, but not limited to: filters and other parts classified as a consumable part. However, you may also have statutory rights outside the Warranty Period.
H. If a Samsung-branded air conditioning product is used by the consumer in such moveable dwellings and their performance may be affected in such contexts.
I. This Warranty does not cover any Samsung-branded air conditioning unit or system, which is installed or removed without the written consent of Samsung and in accordance with the instructions provided with the Samsung product, without the use of Authorised Samsung Service Personnel or Authorised Samsung Resellers.
J. This Warranty does not cover any Samsung-branded air conditioning unit where the primary use is not residential human comfort (including without limitation a computer server room).

II. Warranty By Product Table

<table>
<thead>
<tr>
<th>Product</th>
<th>Warranty Period (In Box)</th>
<th>Warranty Period (Out Box)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Standard Remote</td>
<td>1 year</td>
<td>3 months - 1 year</td>
</tr>
<tr>
<td>Compressor</td>
<td>5 years</td>
<td>3 months - 1 year</td>
</tr>
<tr>
<td>Other Parts</td>
<td>3 months - 1 year</td>
<td></td>
</tr>
<tr>
<td>Other Accessories</td>
<td>5 years</td>
<td>3 months - 1 year</td>
</tr>
</tbody>
</table>

FOR SERVICE PLEASE CALL 1300 362603

P. Parts and labour Warranty

Unless specified, the Warranty covers corresponding costs for parts and labour which may be required for the repair of the product or to supply a new or refurbished product or part or accessory if Samsung or its agent repair the item under this Warranty.
R. Warranty By Product Table

You may have statutory rights outside the Warranty Period for resolving claims under this Warranty. If you consider a claim might be made under this Warranty, please refer to Part I, paragraph (III)(F) for the range of Samsung’s responses you may have statutory rights outside these periods.

O. This Warranty does not cover any defects not notified to Samsung during the Warranty Period, however, you may also have statutory rights outside the Warranty Period.

P. Warranty Period

The table below summarises the standard Samsung Warranty Period for resolving claims under this Warranty. You may have statutory rights outside the Warranty Period. Please refer to the relevant sub-paragraph for the range of Samsung’s responses you may have statutory rights outside the Warranty Period.

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<td>Other Parts</td>
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<td></td>
</tr>
<tr>
<td>Other Accessories</td>
<td>5 years</td>
<td>3 months - 1 year</td>
</tr>
</tbody>
</table>

Please tear off this section and return to Samsung Electronics Australia

For Company
Purchased From
Unit Model
Serial No.
Owner

Samsung Service Centre
Customer Care Centre
ReadyLink 63
CONCORD WEST NSW 2138

**PLEASE TEAR OFF THIS SECTION AND RETURN TO SAMSUNG ELECTRONICS AUSTRALIA**