**WARRANTY FOR SAMSUNG PRODUCTS (AUSTRALIA ONLY)**

**PART I: GENERAL TERMS AND CONDITIONS**

The Australian Competition and Consumer Act (2010) (including the Consumer Rights Laws) and other relevant laws in Australia apply to the supply of goods and services by Samsung Electronics Australia Pty Ltd ("Samsung").

**PART II: WARRANTY PERIOD**

A. The period during which this Warranty is in effect will depend upon the Samsung product to which it relates. In all cases the commencement date for the period is the actual day of purchase, as reflected on the Samsung product to which it relates. In all cases the commencement date will be the date of purchase.(AIR CONDITIONING SYSTEMS - WiFi MODELS)

B. For the purpose of this Warranty, a "Samsung product" is a product that is:

- sold by an Authorised Reseller or Distributor of Samsung; and
- not sold with a Samsung product unless that is itself a Samsung product.

C. If you purchased this product in Australia and wish to make a claim under this Warranty, you may do so by calling Samsung Customer Service Plaza or an authorised repair service centre, where you can hear the current valid period for the Warranty.

D. We reserve the right to modify the terms of this Warranty at any time.

E. Please keep your original purchase receipt as proof of purchase. If no valid proof of purchase is available, the Warranty period will commence on the date of manufacture shown on the Samsung product.

**PART III: WHAT WE WILL DO**

A. Samsung or its agent will either repair the Samsung product or, if the Warranty is not a major failure or a failure of substantial character, replace the Samsung product or, with regard to Samsung's statutory obligations and at no cost to you, you may return the Samsung product to Samsung. Any such resolution by Samsung of a claim under this Warranty is final and binding.

B. Samsung or its agent will either repair the Samsung product or, if the Warranty is not a major failure or a failure of substantial character, replace the Samsung product or, with regard to Samsung's statutory obligations and at no cost to you, you may return the Samsung product to Samsung. Any such resolution by Samsung of a claim under this Warranty is final and binding.

C. If you purchased this product in Australia and wish to make a claim under this Warranty, you may do so by calling Samsung Customer Service Plaza or an authorised repair service centre, where you can hear the current valid period for the Warranty.

D. We reserve the right to modify the terms of this Warranty at any time.

E. Please keep your original purchase receipt as proof of purchase. If no valid proof of purchase is available, the Warranty period will commence on the date of manufacture shown on the Samsung product.

F. Samsung or its agent will either repair the Samsung product or, if the Warranty is not a major failure or a failure of substantial character, replace the Samsung product or, with regard to Samsung's statutory obligations and at no cost to you, you may return the Samsung product to Samsung. Any such resolution by Samsung of a claim under this Warranty is final and binding.

**PART IV: TERMS AND CONDITIONS**

A. Samsung or its agent will either repair the Samsung product or, if the Warranty is not a major failure or a failure of substantial character, replace the Samsung product or, with regard to Samsung's statutory obligations and at no cost to you, you may return the Samsung product to Samsung. Any such resolution by Samsung of a claim under this Warranty is final and binding.

B. Samsung or its agent will either repair the Samsung product or, if the Warranty is not a major failure or a failure of substantial character, replace the Samsung product or, with regard to Samsung's statutory obligations and at no cost to you, you may return the Samsung product to Samsung. Any such resolution by Samsung of a claim under this Warranty is final and binding.

C. If you purchased this product in Australia and wish to make a claim under this Warranty, you may do so by calling Samsung Customer Service Plaza or an authorised repair service centre, where you can hear the current valid period for the Warranty.

D. We reserve the right to modify the terms of this Warranty at any time.

E. Please keep your original purchase receipt as proof of purchase. If no valid proof of purchase is available, the Warranty period will commence on the date of manufacture shown on the Samsung product.

F. Samsung or its agent will either repair the Samsung product or, if the Warranty is not a major failure or a failure of substantial character, replace the Samsung product or, with regard to Samsung's statutory obligations and at no cost to you, you may return the Samsung product to Samsung. Any such resolution by Samsung of a claim under this Warranty is final and binding.

G. A failure to comply with the warranty is a major failure or a failure of substantial character, you may reject the goods or request Samsung to pay you compensation for any reduction in your value of the goods below the price paid or payable by you for the goods, including costs incurred by Samsung or its agent in assessing your claim. You may also require Samsung to refund the purchase price of the goods. If you make a claim under this Warranty in respect of a Samsung product, the replacement Samsung product will be covered by this Warranty for the remainder of the Warranty period.

H. You can return your product online at www.samsung.com.au. While registration is not necessary to make a claim under the Warranty, it may assist Samsung in the assessment of your claim.

I. Samsung will liaise with you to determine the best way in which to inspect and, if necessary, repair the product the subject of the claim. If you believe it is not reasonable for you to bring or send the product to Samsung, you may, at your own expense, arrange for a Samsung agent to inspect and, if necessary, repair the product at your expense. Samsung will, at its own expense, inspect and, if necessary, repair the product.
which are not guaranteed under the Australian Competition and Consumer Act 2010. The Australian Competition and Consumer Regulations 2010 which are not expressly included in this Warranty are additional warranties or conditions that may apply.

D. This Warranty does not cover damage caused by:

• misuse or abusive use of the Samsung product, including physical abuse, incorrect installation, or incorrect operation; or
• incorrect operation or not following the operation instructions (as stated in the Product Operation Manual or manufacturer’s instruction manual).

E. This Warranty does not cover Samsung products purchased in an auction.

F. This Warranty does not cover any Samsung-branded air conditioning units, which have been installed in a movable dwelling such as a caravan (travel trailer) or house boat.

G. This Warranty does not cover consumable parts which have ceased working through normal use.

H. To the extent permitted by law, this Warranty does not cover any Samsung-branded air conditioning units, which are installed, removed or re-installed (other than by Authorised Samsung Service Personnel or Authorised Samsung Service Centres).

I. This Warranty does not cover any Samsung-branded air conditioning units which are installed in an area which is not easily accessible by a service technician (including without limitation roofs or above ground units).

J. If, after we have inspected the Samsung product, we are of the opinion that the product or any part of the product is not covered by the Warranty or the consumer guarantees for whatever reason, you will be liable for any labour, parts or transport costs incurred by the Authorised Samsung Service Personnel or Authorised Samsung Service Centre.

K. This Warranty does not cover Samsung products which, at the time you consider a claim to be made under this Warranty, do not bear the original manufacturer’s factory-applied serial number on its exterior or fail to provide evidence of purchase from a Samsung-authorized dealer or Distributor.

L. If, after we have inspected the Samsung product, we are of the opinion that the product or any part of the product is not covered by the Warranty or the consumer guarantees for whatever reason, you will be liable for any labour, parts or transport costs incurred by the Authorised Samsung Service Personnel or Authorised Samsung Service Centre.

M. For health and safety reasons, if a Samsung-branded air conditioning unit is installed in an area which is not easily accessible by a service technician (including without limitation roofs or above ground units), or where ground level you may be required to pay additional costs for labour and access to the equipment should service or maintenance be required.

N. In order to comply with Australian electrical regulations, electrical connections for all permanently wired air conditioners must be completed by a licensed person and provided with an electrical code of compliance which is subject to a building inspection.

O. This Warranty does not cover any defects not notified to Samsung within the Warranty Period, however, you may also have statutory rights outside the Warranty Period.

PART II: PRODUCT WARRANTY

I. Parts (Optional) and Accessories Warranty

A. This part of the Warranty identifies Samsung’s preferred approach to resolving warranty claims in relation to parts and accessories.

B. The table below this sub-paragraph identifies the periods under which a claim may be made under this Warranty for parts and accessories purchased with the Samsung product.

C. These periods are applicable to all parts and accessories purchased with the Samsung product, with the exception of those parts and accessories which are supplied as part of consumable parts which have ceased working through normal use.

D. If, after we have inspected the Samsung product, we are of the opinion that the product or any part of the product is not covered by the Warranty or the consumer guarantees for whatever reason, you will be liable for any labour, parts or transport costs incurred by the Authorised Samsung Service Personnel or Authorised Samsung Service Centre.

E. You will only be able to make a claim under this Warranty for lost or damaged parts and accessories if, with your claim, you are able to provide satisfactory evidence that the relevant item was originally supplied by Samsung.

F. Parts and labour Warranty

- The table below the sub-paragraph summarises the standard Samsung Warranty Period for resolving claims under this Warranty. You may have statutory rights outside of the Warranty Period. Please refer to Part I, paragraph (III)(F) for the range of Samsung’s responses in relation to parts and accessories.

- You may have statutory rights outside of the Warranty Period. Please refer to Part I, paragraph (III)(F) for the range of Samsung’s responses in relation to parts and accessories.

- You may have statutory rights outside of the Warranty Period. Please refer to Part I, paragraph (III)(F) for the range of Samsung’s responses in relation to parts and accessories.

- You may have statutory rights outside of the Warranty Period. Please refer to Part I, paragraph (III)(F) for the range of Samsung’s responses in relation to parts and accessories.

- You may have statutory rights outside of the Warranty Period. Please refer to Part I, paragraph (III)(F) for the range of Samsung’s responses in relation to parts and accessories.

- You may have statutory rights outside of the Warranty Period. Please refer to Part I, paragraph (III)(F) for the range of Samsung’s responses in relation to parts and accessories.

- You may have statutory rights outside of the Warranty Period. Please refer to Part I, paragraph (III)(F) for the range of Samsung’s responses in relation to parts and accessories.

- You may have statutory rights outside of the Warranty Period. Please refer to Part I, paragraph (III)(F) for the range of Samsung’s responses in relation to parts and accessories.