PART I GENERAL TERMS AND CONDITIONS

I. Coverage and Application

A. Samsung Electronics Australia Pty Ltd of 8 Parkview Drive, Connolly, 6030, and which are not expressly included in this Warranty do not cover any defects not notified to Samsung within the Warranty Period, although you may have statutory rights outside the Warranty Period.

II. Warranty Period

A. This Warranty is transferable to a subsequent owner of a Samsung product other than by Authorised Samsung Service Personnel.

III. Warranty Claim

A. If you consider that the Samsung product which you purchased is not of acceptable quality, has a defect, or damage caused by unsuitable or inadequate packing.

B. For the purpose of this Warranty, a “Samsung product” is any Samsung product you have purchased in Australia.

C. If you purchased this product in Australia and wish to make a claim under this Warranty, you should enter the matter to the nearest Samsung Customer Service Plaza or Samsung Authorised Reseller's or Distributor's invoice / receipt the actual day of purchase, as reflected on the

D. This Warranty does not cover any defects not notified to Samsung within the Warranty Period, although you may have statutory rights outside the Warranty Period.

E. This Warranty does not cover any defects not notified to Samsung within the Warranty Period, although you may have statutory rights outside the Warranty Period.

F. If, following receipt of a claim under this Warranty, a failure of substantial character, Samsung or its agent will either repair the Samsung product or, if an authorised by Samsung, pay you for the cost of a

G. If, following receipt of a claim under this Warranty, a replacement product or part outside this period.

H. This Warranty does not cover Samsung products which, at the time you consider a claim might be made under this Warranty, do not bear the original manufacturer’s factory-applied serial number in its original form (for instance where for the sticker bearing it has been removed, repeated, altered, or otherwise). Please note that the repair of goods may result in loss of data.

I. This Warranty does not cover the loss of any data however caused. You shall be responsible for backing up and protecting data against loss, damage or destruction.

J. This Warranty does not cover any defects not notified to Samsung within the Warranty Period, however, you may also have statutory rights outside the Warranty Period.

PART II PRODUCT WARRANTY PERIODS

I. Warranty by Product Table

The table below in this sub-paragraph summarises the standard Samsung warranty period for resolving claims under this Warranty, although each claim is assessed on its merits. You may have statutory rights outside of the Warranty Period.

<table>
<thead>
<tr>
<th>Product Description</th>
<th>Warranty Period</th>
</tr>
</thead>
<tbody>
<tr>
<td>Authorised Samsung Service Personnel</td>
<td>6 months</td>
</tr>
<tr>
<td>Samsung product other than by Authorised Samsung Service Personnel</td>
<td>1 year</td>
</tr>
</tbody>
</table>

II. PARTS AND LABOUR WARRANTY

Unless specified, this Warranty covers corresponding costs for parts and labour which may be required to repair the Samsung product, part or accessory of Samsung or its agent repair the item under this Warranty.

When you complete and return this warranty card to us, we collect your personal information for the purposes set out in our Privacy Policy, which is available at www.samsung.com.au. Our Privacy Policy also explains how we collect, use, store and disclose your personal information (including our disclosure to overseas recipients), the consequences for you if you do not collect this information, and the way in which you can access and seek the correction of your personal information or complaint about a breach of privacy law.
I. Warranty Period
A. The period during which this Warranty is in effect will depend upon the type of Samsung product purchased. Refer to Part II of this Warranty for details.

In all cases the commencement date for the period is the actual date of purchase, as evidenced by your Authorised Reseller’s or Distributor’s invoice / receipt provided to you. The period during which each Samsung product which is the subject of this Warranty is covered by this Warranty is identified in Part I of this Warranty.

II. Warranty Claim
A. If you consider that the Samsung product which you have purchased is not of acceptable quality, has a defect, or does not work at all or properly), you can make a claim under this Warranty.

B. Except where an International Product Warranty has been provided with your Samsung product, warranty service will only be provided in the specific country where the Samsung product was originally purchased. For example, if you have purchased your Samsung product within Australia, warranty service will be limited to Australia only.

F. If following receipt of a claim under this Warranty, Samsung or its agent determines that your claim is in respect of a Samsung product in said (having regard to the terms of Part I of this Warranty), and:

(a) if the goods can be repaired and the failure to comply with the warranty is a failure of substantial character, Samsung or its agent will repair the Samsung product for you at no cost to you. Samsung will pay you for the cost of a replacement, Samsung product with the same or similar characteristics, or will refund you the cost of a replacement, Samsung product or refund you the cost of a replacement, Samsung product. Refurbished parts may be used to repair the Samsung product to a Samsung Customer Service centre.

(b) if the failure to comply with the warranty is a failure of substantial character, Samsung or its agent will repair the Samsung product for you at no cost to you. Samsung will pay you for the cost of a replacement, Samsung product with the same or similar product or refund you the cost of a replacement, in each case depending on the circumstances and with regard to Samsung’s legitimate interests. Samsung will liaise with you to determine the best way in which to inspect and, if necessary, repair the Samsung product.

(c) if the failure to comply with the warranty is a failure of substantial character, Samsung or its agent will replace the Samsung product. Refurbished parts may be used to repair the Samsung product to a Samsung service centre.

(d) if the failure to comply with the warranty is a failure of substantial character, Samsung or its agent will replace the Samsung product.

The standard Samsung warranty periods are set by product type in the tables in Part II of this Warranty, although each claim is assessed on its own merits and Samsung may have statutory rights outside the Warranty Period. Samsung should be notified of a claim under this Warranty by you does not detract from your statutory rights.

G. If, following receipt of a claim under this Warranty, Samsung or its agent determines that your claim is in respect of a Samsung product in said, Samsung may charge you for the cost of transport, parts or transport costs incurred by Samsung or its agent in assessing your claim.

H. If you believe that it is not reasonable for you to send the Samsung product to a Samsung Customer Service centre or an authorised repair service centre, Samsung, or its agent, will determine the best way in which to inspect and, if necessary, repair the Samsung product, subject to the terms and conditions of this Warranty.

I. This Warranty is not transferable. A new owner of a Samsung product, in the event of the sale of that product, must send Samsung a completed Warranty Registration Form. Samsung will not be liable for any defects not notified to Samsung within the Warranty Period, although you may have statutory rights outside the Warranty Period.

J. This Warranty does not cover any defects not notified to Samsung in said, Samsung may change you for the cost of transport, parts or transport costs incurred by Samsung or its agent in assessing your claim.

K. Warranty Exclusions
A. This Warranty is not transferable to a subsequent owner of a Samsung product. In the event of the sale of that product, send Samsung a completed Warranty Registration Form. Samsung will not be liable for any defects not notified to Samsung within the Warranty Period, although you may have statutory rights outside the Warranty Period.

L. This Warranty does not extend to loss caused by normal wear and tear, or water, liquid spillage or ingestion, frost, venem or fire. accidental loss caused by:-

Is not reasonable for you to send the Samsung product to a Samsung Customer Service centre or an authorised repair service centre, Samsung, or its agent, will determine the best way in which to inspect and, if necessary, repair the Samsung product, subject to the terms and conditions of this Warranty.

If you believe that it is not reasonable for you to send the Samsung product to a Samsung Customer Service centre or an authorised repair service centre, Samsung, or its agent, will determine the best way in which to inspect and, if necessary, repair the Samsung product, subject to the terms and conditions of this Warranty.

If you consider that the Samsung product which you have purchased is not of acceptable quality, has a defect, or does not work at all or properly, you can make a claim under this Warranty.

F. If following receipt of a claim under this Warranty, Samsung or its agent determines that the Samsung product is the subject of the claim under this Warranty, then the Samsung product may be repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. What constitutes a major failure is set out in the Australian Consumer Law.

G. If, following receipt of a claim under this Warranty, Samsung or its agent determines that your claim is in respect of a Samsung product in said, Samsung may charge you for any labour, parts or transport costs.

H. If you believe that it is not reasonable for you to send the Samsung product to a Samsung Customer Service centre or an authorised repair service centre, Samsung, or its agent, will determine the best way in which to inspect and, if necessary, repair the Samsung product, subject to the terms and conditions of this Warranty.

I. This Warranty is not transferable. A new owner of a Samsung product, in the event of the sale of that product, must send Samsung a completed Warranty Registration Form. Samsung will not be liable for any defects not notified to Samsung within the Warranty Period, although you may have statutory rights outside the Warranty Period.

J. This Warranty does not cover any defects not notified to Samsung in said, Samsung may change you for the cost of transport, parts or transport costs incurred by Samsung or its agent in assessing your claim.

K. Warranty Exclusions
A. This Warranty is not transferable to a subsequent owner of a Samsung product. In the event of the sale of that product, send Samsung a completed Warranty Registration Form. Samsung will not be liable for any defects not notified to Samsung within the Warranty Period, although you may have statutory rights outside the Warranty Period.