

Telstra | Samsung Galaxy S21 Promotion 2021 (Promotion)

Terms and Conditions (T&Cs)

Offer Eligible Entrants who Purchase a Participating Product from a Participating Retail Store during the Promotional Period will be eligible to receive a Gift, subject to these T&Cs. In order to receive the Gift, Eligible Entrants must submit an Eligible Claim within the Redemption Period.

Eligible Entrants Australian residents aged 18 years and over who Purchase a Participating Product from a Participating Retail Store during the Promotional Period. Employees of Telstra, a Participating Retail Store or any agency associated with this Promotion, and the immediate family of such employees are excluded from participating in this Promotion. "Immediate family" means any of the following: spouse, ex-spouse, de-facto spouse, child or step-child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister or first cousin.

Model	SKU	Memory	Colour	RRP
Galaxy S21 Ultra 5G	SM-G998BZKEATS	12GB + 256GB	Phantom Black	\$ 1,992
	SM-G998BZKAATS	12GB + 128GB	Phantom Black	\$ 1,920
	SM-G998BZSAATS		Phantom Silver	
Galaxy S21+ 5G	SM-G996BZKEATS	8GB + 256GB	Phantom Black	\$ 1,632
	SM-G996BZKAATS	8GB + 128GB	Phantom Black	\$ 1,560
	SM-G996BZSAATS		Phantom Silver	
SM-G996BZVAATS	Phantom Violet			
Galaxy S21 5G	SM-G991BZAEATS	8GB + 256GB	Phantom Grey	\$ 1,344
	SM-G991BZAAATS	8GB + 128GB	Phantom Grey	\$ 1,272
	SM-G991BZIAATS		Phantom Pink	
	SM-G991BZVAATS		Phantom Violet	
SM-G991BZWAATS	Phantom White			

Note: Please note that non-genuine or non-Australian models of the Participating Products and Excluded Products are not eligible for this Promotion. Samsung recommends that, prior to purchasing a Participating Product, entrants verify that the product is a genuine and Australian model that is eligible for this Promotion. Further information on the benefits of purchasing Australian models can be found at www.samsung.com/au/made-for-australia.

Excluded Products Participating Product expressly excludes "C grade" or "seconds" products, second-hand, refurbished or demonstration products, and any costs, fees, expenses or liability of any description to pay any amount for installation, insurance, warranty or extended warranty, financing, delivery or any other cost which is, at the determination of the Promoter in its absolute discretion, additional or ancillary to the models listed in the table above.

Participating Retail Stores

Telstra & Telstra Partners

a) Samsung recommends that, prior to purchasing a Participating Product, entrants verify with the retailer that the retailer is a Participating Retail Store for the purposes of this Promotion. Telstra store locations can be found at <https://crowdsupport.telstra.com.au/t5/find-your-nearest-telstra-store/ct-p/tstore>. Full a full list of Telstra Partners please see below. JB Hifi is not an eligible Telstra Partner for this promotion

Company Name	Trading Name	Address	Suburb	State
DS Comms Pty Ltd	Direct Specialist Communications	Kiosk 3, 80 Harvester Road, Sunshine Marketplace Shopping Centre	Sunshine	VIC
Telco World Pty Ltd	Telco World - Forest Lake	Shop 44, 235 Forest Lake Boulevard	Forest Lake	QLD
Smart Ihub Holding Pty Ltd	Smart Ihub	Shop G039/250, Somerton Road	Roxburgh Park	VIC
Dash Synergy Pty Ltd	ACK Telecom	281, Springvale Road	Springvale	VIC
Minh Connect Pty Ltd	Minh Connect	254, Springvale Road	Springvale	VIC
Cloud Strike Pty Ltd	Cloud Strike	26 Portman Street	Oakleigh	VIC
Ami Zai Network Services Pty Ltd	Underwood Mobile Connect	3215, Logan Road, Underwood Market Place	Underwood	QLD
Lucky Mobile Pty Ltd	Lucky Mobile	184 Barkly Street	Footscray	VIC
Aussie Look Pty Ltd	Aussie Look Melbourne Airport	China Corner Service Desk, Melbourne Airport T2 International Arrival	Melbourne Airport	VIC
Aussie Look Pty Ltd	Melbourne Pickup	Terminal 2 Melbourne Airport, Melbourne Airport	Melbourne Airport	VIC
Global Starlink Pty Ltd	Global Starlink	Shop 4, 198 Harbour Esplanade	Docklands	VIC
F Zhang & R Zhang	Uni Mobile	Ground Floor, Shop 2, 99 Spencer Street	Docklands	VIC
Techzone Promotions Pty Ltd	Phonesmart	193 High Street	Thomastown	VIC
Techzone Promotions Pty Ltd	Collins Mobile	Shop 1 18-22 Collins Street	Melbourne	VIC
Skycom Communications Pty Ltd	Telco Store Gouger Street	24, Gouger Street	Adelaide	SA
Onthego Services Pty Ltd	Onthego - Russell Street	190, Russell Street	Melbourne	VIC
Aussie Look Pty Ltd	Sydney Pickup	Gate A T1, Airport Drive, Sydney International Airport	Sydney Airport	NSW
Cell Mart Pty Ltd	Tele Guru	Kiosk 3, O'live Road, Miami Plaza Shopping Centre	Falcon	WA
Connect Anywhere Pty Ltd	Connect Anywhere	Shop 2/261 Liverpool Road	Ashfield	NSW
High Connect Pty Ltd	High Connect - Cabramatta	Shop A11B, 53 Park Road	Cabramatta	NSW
School N Life Pty Ltd	Yours Telecom	Shop 2A 185 Forest Road	Hurstville	NSW
Ezycom Telecommunications Pty Ltd	Ezycom	137 Concord Road	North Strathfield	NSW
TCW Group Pty Ltd	T-Central Strathfield	Shop 14, The boulevard, Strathfield Plaza	Strathfield	NSW
Justservices Australia Pty Ltd	Justservice	2, Australia Avenue	Sydney Olympic Park	NSW
Innovative IT Support Pty Ltd	IITSupport	Shop 4A/41-43, Dunmore Street	Wentworthville	NSW

Billy Shi Qiang Deng	iMobile Plus	Shop Q3, 57 Queen Street	Auburn	NSW
Teletalk Pty Ltd	TeleTalk	Shop 012A, Stockland Baulkham Hills Shopping Centre, 375-383 Windsor Road	Baulkham Hills	NSW
SY Technology Pty Ltd	E-Star Telecom	Kiosk 1, 127-133 Burwood Road	Burwood	NSW
Yell668 Pty Ltd	Telehub Eastwood	Shop 8, 183-185, Rowe Street Eastwood Arcade	Eastwood	NSW
T-Connected Pty Ltd	T-Connected	Shop 8, 49-52 Beecroft Road	Epping	NSW
X2X Pty Ltd	Xtreme Communications Granville	28A, Railway Parade	Granville	NSW
Haymarket Mobile Pty Ltd	New World Haymarket - Sussex St	436A, Sussex Street	Haymarket	NSW
TJ Technology Pty Ltd	E-Star Telecom Kingsford	339B Anzac Parade	Kingsford	NSW
Xtreme Communications Pty Ltd	Xtreme Communications Sydney Airport	ARRIVALS B, GATE B, T1 AIRPORT DRIVE, SYDNEY INTERNATIONAL AIRPORT	Mascot	NSW
Citi Hub Parramatta	Citi Hub	5/118, Church Street	Parramatta	NSW
Mobilexpress Distributions Pty Ltd	Pre-Paid Teleworld	117, Pendle Way	Pendle Hill	NSW
A & A Worldwide Pty Ltd	New Epoch Telecommunications	19A Belmore Street	Burwood	NSW
Chinesetele Pty Ltd	D Station	Shop A7, Polaris Shopping Town, 1056 Plenty Road	Bundoora	VIC
Bettatech Communications Pty Ltd	Bettatech Communications	408 Skipton Street	Skipton	VIC
Mathoco Pty Ltd	Buderim Communications	Shop 1 - 53 Burnett Street	Buderim	QLD
Brantome Pty Ltd	Forbes Batteries	10 Archibald Street	Toowoomba	QLD
Gavin John Ford	Gavin Ford Mobiles	33, Lyons Street	Mundubbera	QLD
The Trustee for G & LA Bernoth Family Trust	GBM Technology Camperdown	188 Manifold Street	Camperdown	VIC
Kevarlie Pty Ltd	Maryborough Telecommunications	142 High Street	Maryborough	VIC
LET Surfcoast Pty Ltd (ACN 114 882 950) as The Trustee for the Tayjac Trust	LET Surfcoast - Let's Enjoy Technology	Shop 5, 15 Bell Street	Torquay	VIC
Luxfield Pty Ltd	Bundaberg Telephone Company	56 Woongarra Street	Bundaberg	QLD
CRS Holdings Pty Ltd	Maleny Communications	66, Maple Street, Shop 1	Maleny	QLD
Mellick Centre Pty Ltd	Mellick Centre	42, Edith Street	Innisfail	QLD
NT Technology Pty Ltd	NT Technology	Rinida House, 1/52 Katherine Terrace	Katherine	NT
Omnia Pty Ltd	Office National Limestone Coast	65 Smith Street	Naracoorte	SA
Barroston Trio Pty Ltd	Phone Shop Portland	94A Percy Street	Portland	VIC
Decalex Pty Ltd	Sole Electrical Store	170 Mollison Street	Kyneton	VIC
Gippstech Pty Ltd	Hitech Connections	19 McCartin Street	Leongatha	VIC
KAP Enterprises Pty Ltd	Leading Edge Telecoms Galwer	Shop 118, Murray Street	Gawler	SA
Gulliya, Nikhil	MoBiz	127 Commercial Street	Korumburra	VIC
Breffa Pty Ltd	Port Lincoln Betta Home Living	18 Liverpool Street	Port Lincoln	SA
Stravis Holdings Pty Ltd	Wolf Group Traralgon	17 Post Office Place	Traralgon	VIC
Stravis Holdings Pty Ltd	Wolf Group Warragul	45 Victoria Street	Warragul	VIC
Re-Connect Communications Pty Ltd	Re-Connect Communications Albury	Shop 6, 525 David Street	Albury	NSW
Re-Connect Communications Pty Ltd	Re-Connect Communications Corowa	103 Sanger Street	Corowa	NSW
Audiocom Albany Pty Ltd	Audiocom Albany	107 Lockyer Avenue	Albany	WA
Busselton Telephones & Technology Pty Ltd	Busselton Telephones	Unit 1, 54 Bussell Highway	Busselton	WA
Brotur Pty Ltd	Contel Communications Burnie (Business Centre)	Cnr Wilson & Wilmot Street	Burnie	TAS
Brotur Pty Ltd	Contel Communications Devonport	105 Rooke St	Devonport	TAS
Brotur Pty Ltd	Contel Communications Ulverstone	26 Reiby Street	Ulverstone	TAS
Customtel (TAS) Pty Ltd	Customtel (TAS)	Unit 14, 121 Gormanston Road	Derwent Park	TAS
Re-Connect Communications Pty Ltd	Re-Connect Communications Lavington	28 Griffith Rd	Lavington	NSW
G V Tucker & Son Proprietary Limited	G V Tucker & Son	47 King Street	Scottsdale	TAS
Dickens Home & Office Technology Pty Ltd	KY Comm Solutions	232 Allan Street	Kyabram	VIC
DSAK Pty Ltd	Manjimup Mitre 10 & Retravision	31 Giblett Street	Manjimup	WA
BEMC (VIC) Pty Ltd	Bi-Rite Mansfield	54-56 High Street	Mansfield	VIC
Mitchell & Brown Pty Ltd	Mitchell & Brown (Geraldton Retravision)	180 Chapman Road	Geraldton	WA
Re-Connect Communications Pty Ltd	Re-Connect Communications Wodonga	1b/159-161 High St	Wodonga	VIC
Swan Hill Chemicals Pty Ltd (ACN 144 706 258) as Partnership Manager for Stewart Rendell Family Trust & Australian Agricultural Alliance Trust	Robinvale Leading Appliances	170 Bromley Road	Robinvale	VIC
Roly's Mobile Pty Ltd	Roly's Mobile Pty Ltd	76 High Street	Shepparton	VIC
Steviga Assets Pty Ltd	Seymour Technology	72B Anzac Avenue	Seymour	VIC
Stolz Furnishers Pty Ltd (ACN 005 427 136) as Trustee for Vera Stolz Family	Stolz Furnishers Pty Ltd	70-80 Nunn Street	Benalla	VIC
Deolas Pty Ltd (ACN 075 567 403) aft Trustee for Deola	Switched On Electronics	218 Hare Street	Echuca	VIC
Re-Connect Communications Pty Ltd	Re-Connect Communications Tumut	139B Wynyard St	Tumut	NSW
Re-Connect Communications Pty Ltd	Re-Connect Communications Temora	199 Hoskins St	Temora	NSW
BG & BC Spackman Pty Ltd	Tuckerbox Stores & Kununurra Retravision	1 White Gum Street	Kununurra	WA
Daniel Kriss	Country Tech	91 Grant Street	Alexandra	VIC
Janmel Pty Ltd	Telecommunications 4 All - Casino	169, Cantebury Street, Shop 7, Casino Plaza	Casino	NSW
Podino Pty Ltd	Leading Edge Telecoms Coffs Harbour	1 Park Avenue	Coffs Harbour	NSW
Murray, David Lee	Murtech	58 Castlereagh Street	Coonamble	NSW
AVG & JM Smith	Datavoice Communications Cowra	51 Kendal Street	Cowra	NSW
J A Clowes Nominees Pty Ltd ATF Jarrod Clowes Family Trust	Concept Computer System	357 Cressy Street	Deniliquin	NSW
AXXIS Comworld Pty Ltd	AXXIS ComWorld	Shop 10 Dubbo Square, 177, Macquire Street	Dubbo	NSW
Benpuma Pty Ltd	Forbes TV & Video Repairs	132 Rankin Street	Forbes	NSW
Janmel Pty Ltd	Telecommunications 4 All - Glen Innes	232, Grey Street	Glenn Innes	NSW
Richtan Pty Ltd (ACN 063 211 941) as The Trustee for SKAREN Discretionary Trust	Echo Voice & Data	Shop 3, 53 Smith Street	Kempsey	NSW
J.C Shutte & T Shutte	J.C Shutte & T Shutte	62 Pine Avenue	Leeton	NSW
Janmel Pty Ltd	Telecommunications 4 All - Moree	131, Balo Street	Moree	NSW
Janmel Pty Ltd	Telecommunications 4 All - Gattoon	Shop 3, 31 Railway Street	Gattoon	QLD
Janmel Pty Ltd	Telecommunications 4 All - Yamba	Shop 23, Yamba Fair, Treelands Drive	Yamba	NSW
Anthonycorp Pty Ltd	Cooma Beta Home Living	55 Sharp Street	Cooma	NSW

Promotional Period	Start Time and Date	09:00 AM AEDT 2 nd March 2021
	End Time and Date	11:59 PM AEDT 29 th March 2021
Gift	Eligible Entrants who submit an Eligible Claim during the Redemption Period will be entitled to 1 x Gift as outlined below.	
	Samsung reserves the right to substitute the Gift with Galaxy Buds Pro in an alternative colour or an alternative product of equal value.	
	Participating Product	Gift.
	Galaxy S21 Ultra 5G, Galaxy S21 + 5G and Galaxy S21 5G	Galaxy Buds Pro
		SM-R190NZSAASA
		Phantom Silver
		RRP of Buds
		\$349
Eligible Claim	<p>a) To be eligible to claim a Gift, an Eligible Entrant must Purchase a Participating Product from a Participating Retail Store during the Promotional Period; and</p> <p>b) When the Participating Product is delivered to the Eligible Entrant, the Eligible Entrant must provide the below information via the Promotion RMS redemption portal during the Redemption Period via the link https://samsung-redemption.com/customer/#/sasso/AU-gwp-174</p> <p style="padding-left: 20px;">I. Proof of purchase of the Participating Product; and</p> <p style="padding-left: 20px;">II. IMEI for all Participating Products</p> <p>c) (“Eligible Claim”). Instructions on how to find IMEI/Serial number can be found at https://www.samsung.com/au/support/how-to-find-the-serial-number/. If the Eligible Entrant has correctly submitted an Eligible Claim, Eligible Entrants will receive a claim number and be delivered a Gift. If the Eligible Claim has not been correctly submitted, Samsung will endeavour to contact Eligible Entrants by email within fourteen (14) days of the Eligible Entrant submitting an Eligible Claim.</p> <p>d) Eligible Entrants will have fourteen (14) days to respond to the email to provide the requested information. If the requested information is not provided within fourteen (14) days, the claim will become invalid.</p>	
Purchase	<p>Participating Products must be ordered by payment in full or a contract on eligible Telstra consumer or business plans. Outright sales are accepted.</p> <p>Purchase excludes: (i) rental payment plans; (ii) lay-buys; and (iii) commercial or enterprise transactions</p> <p>Proof of purchase MUST clearly show that the purchase or contract was concluded during the Promotional Period.</p>	
Redemption Period	Start Time and Date	09:00 AM AEDT 9 th March 2021
	End Time and Date	11.59 PM AEDT 30 th April 2021
Delivery of Gift	<p>a) Eligible claimants should allow at least thirty (30) days for delivery of the Gift from the date they receive notification from Samsung that they have submitted an Eligible Claim. Samsung will use reasonable endeavours to deliver the Gift within 30 days from the date notification is received, but it may be subject to delay in some circumstances.</p> <p>b) Gifts will be delivered to mailing address submitted at the time of submitting an Eligible Claim</p> <p>c) Gifts will be delivered by a courier partner of Samsung’s choosing and must be signed for at time of delivery</p> <p>d) A parcel collection card will be left at the Eligible Entrant’s delivery address if no one is present at the time of attempted delivery. The Gift will then be delivered to a local Australia Post Office for your collection</p>	
Other Matters	<p>(a) Participation in this Promotion is deemed acceptance of these T&Cs</p> <p>(b) This Promotion is not valid in conjunction with any other Samsung offer or promotion</p> <p>(c) This Promotion is not open to companies, businesses, commercial ventures, organisations or anyone acting on their behalf. This does not prevent an individual on a business phone plan from entering the Promotion</p> <p>(d) There is a limit of one (1) Gift per Participating Product purchased</p> <p>(e) There is a limit of five (5) claims under this Promotion per Eligible Entrant</p> <p>(f) All prices quoted in these T&Cs are inclusive of GST</p> <p>(g) The Gift is not transferable, exchangeable or redeemable for cash</p> <p>(h) If this Promotion is interfered with or cannot be conducted as planned, Samsung may disqualify any entrant and/or modify, suspend or terminate the Promotion as applicable</p> <p>(i) If a Gift is unavailable, Samsung may substitute a reasonably equivalent item at its discretion. However, the Promotion ends if Participating Product and/or Gift stocks run out at the relevant Participating Retail Store.</p> <p>(j) The Promotional and/or Redemption Periods may be extended in Samsung’s absolute discretion</p> <p>(k) The Promoter reserves the right, at any time, to verify the validity of claims and claimants (including a claimant’s identity, contact number and place of residence, tax invoice and serial number) using all other information available to the Promoter, and to disqualify any claimant who submits a claim that is not in accordance with these Terms and Conditions or who tampers with the claim process. The Promoter’s decision is final and no correspondence will be entered into. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.</p> <p>(l) Incomplete, indecipherable or illegible claims will be deemed invalid. Eligible Entrants are responsible for ensuring their correct contact number, email address and address details are provided and any updated details are notified to the Promoter. The Promoter accepts no responsibility should an Eligible Entrant fail to receive their Gift because of a failure to provide correct details or to notify of a change to those details, or for providing an invalid serial number/ IMEI or insufficient proof of purchase.</p> <p>(m) Subject to paragraph (n), the Promoter (including its officers, employees and agents) excludes all liability (including negligence) for any personal injury, or any loss or damage (including loss of opportunity), whether direct, indirect, special or consequential, arising in any way out of the Promotion, including, but not limited to, where arising out of the following: (a) any technical</p>	

	<p>difficulties or equipment malfunction (whether or not under the Promoter's control); (b) any theft, unauthorised access or third party interference; (c) any claim, original Purchase documentation or Gift that is late, lost, or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any variation in the Gift value to that stated in these Terms and Conditions; (e) any tax liability incurred by a claimant; or (f) any use of the Gift.</p> <p>(n) Nothing in these Terms and Conditions is intended to exclude, restrict or modify any consumer rights under the <i>Competition and Consumer Act 2010</i> (Cth) ("CCA") or any other legislation which may not be excluded, restricted or modified by agreement. If the CCA or any other legislation implies a condition, warranty or term into the Terms and Conditions or provides statutory guarantees in connection with these Terms and Conditions, in respect of goods and services supplied (if any), the Promoter's liability for breach of such a condition, warranty, other term or guarantee is limited to (at the Promoter's election), to the extent it is able to do so: (a) in the case of supply of goods, the Promoter doing any one or more of the following: (i) replacing the goods or supplying equivalent goods; (ii) repairing the goods; (iii) paying the cost of replacing the goods or of acquiring equivalent goods; and/or (iv) paying the cost of having the goods repaired; or (b) in the case of supply of services, the Promoter doing either or both of the following: (i) supplying the services again; and/or (ii) paying the cost of having the services supplied again.</p> <p>(o) These Terms and Conditions are governed by the laws of New South Wales. Entrants submit to the non-exclusive jurisdiction of the courts of New South Wales. The Participating Products are subject to stock availability at each individual Participating Retailer Store</p>
Privacy	<p>Samsung (or third parties on its behalf) may collect personal information to conduct the Promotion and disclose such information to third parties for this purpose, including agents, contractors, service providers and offer suppliers. Validity of an eligible entry is conditional on providing this information. Some of these entities may be outside Australia, including in Singapore, Korea and the Philippines. Entrants acknowledge that by consenting to this disclosure, Samsung is not obliged to take reasonable steps to ensure overseas recipients do not breach Australian privacy law. All entrants consent to their personal information being collected and stored for this purpose in accordance with Samsung's privacy policy available at www.samsung.com/au, which forms part of these T&Cs.</p>
Samsung/ the Promoter	<p>Samsung Electronics Australia Pty Ltd (ACN 002 915 648) 3 Murray Rose Avenue, Sydney Olympic Park NSW 2127, Australia</p>
Promotion Support	<p>Email: promos.au@samsung.com Phone: 1300 362 603</p>

Version Updated: 1st March 2021

Short form T&C

- Offer available for orders from 2nd March – 29th March 2021. Customers may redeem Galaxy Buds Pro from 9th March – 30th April 2021. Available in participating Telstra retailers only and only when you purchase a participating product. For Full T&C s visit www.samsung.com/au/galaxy-s21-offer/terms/telstra