

## Samsung Galaxy Buds Promotion 2019 (Promotion) Terms and Conditions (T&Cs)

|                               |  |                                   |                  |            |
|-------------------------------|--|-----------------------------------|------------------|------------|
| <b>Offer</b>                  | Eligible Entrants who purchase a Participating Product from a Participating Retail Store during the Promotional Period will be eligible to receive a Gift, subject to these T&Cs. In order to receive the Gift, Eligible Entrants must complete the Redemption Process within the Redemption Period. |                                   |                  |            |
| <b>Eligible Entrants</b>      | Australian residents aged 18 years and over.   |                                   |                  |            |
| <b>Participating Products</b> |  | <b>Participating Product Name</b> | <b>Model No.</b> | <b>RRP</b> |
|                               | 1  | Galaxy Note 10                    | SM-N970FZSAXSA   | \$1,499    |
|                               | 2  | Galaxy Note 10                    | SM-N970FZKAXSA   | \$1,499    |
|                               | 3  | Galaxy Note 10+                   | SM-N975FZSATEL   | \$1,699    |
|                               | 4  | Galaxy Note 10+                   | SM-N975FZSAOPS   | \$1,699    |
|                               | 5  | Galaxy Note 10+                   | SM-N975FZSAVAU   | \$1,699    |
|                               | 6  | Galaxy Note 10+                   | SM-N975FZSDXSA   | \$1,699    |
|                               | 7  | Galaxy Note 10+                   | SM-N975FZKATEL   | \$1,699    |
|                               | 8  | Galaxy Note 10+                   | SM-N975FZKAOPS   | \$1,699    |
|                               | 9  | Galaxy Note 10+                   | SM-N975FZKAVAU   | \$1,699    |
|                               | 10   | Galaxy Note 10+                   | SM-N975FZKDXSA   | \$1,699    |
|                               | 11   | Galaxy Note 10+ 5G                | SM-N976BZSETEL   | \$1,999    |
|                               | 12   | Galaxy Note 10+ 5G                | SM-N976BZSEOPS   | \$1,999    |
|                               | 13   | Galaxy Note 10+ 5G                | SM-N976BZSEXSA   | \$1,999    |
|                               | 14   | Galaxy Note 10+ 5G                | SM-N976BZKETEL   | \$1,999    |
|                               | 15   | Galaxy Note 10+ 5G                | SM-N976BZKEOPS   | \$1,999    |
|                               | 16   | Galaxy Note 10+ 5G                | SM-N976BZKEXSA   | \$1,999    |
|                               | 17   | Galaxy S10e                       | SM-G970FZGATEL   | \$1,199    |
|                               | 18   | Galaxy S10e                       | SM-G970FZGAOPS   | \$1,199    |
|                               | 19   | Galaxy S10e                       | SM-G970FZGAVAU   | \$1,199    |
|                               | 20   | Galaxy S10e                       | SM-G970FZGAXSA   | \$1,199    |
|                               | 21   | Galaxy S10e                       | SM-G970FZKATEL   | \$1,199    |
|                               | 22   | Galaxy S10e                       | SM-G970FZKAOPS   | \$1,199    |
|                               | 23   | Galaxy S10e                       | SM-G970FZKAVAU   | \$1,199    |
|                               | 24   | Galaxy S10e                       | SM-G970FZKAXSA   | \$1,199    |
|                               | 25   | Galaxy S10e                       | SM-G970FZWATEL   | \$1,199    |
|                               | 26   | Galaxy S10e                       | SM-G970FZWAOPS   | \$1,199    |
|                               | 27   | Galaxy S10e                       | SM-G970FZWAVAU   | \$1,199    |
|                               | 28   | Galaxy S10e                       | SM-G970FZWAXSA   | \$1,199    |
|                               | 29   | Galaxy S10                        | SM-G973FZGATEL   | \$1,349    |
|                               | 30   | Galaxy S10                        | SM-G973FZGAOPS   | \$1,349    |
|                               | 31   | Galaxy S10                        | SM-G973FZGAVAU   | \$1,349    |
|                               | 32   | Galaxy S10                        | SM-G973FZGAXSA   | \$1,349    |
|                               | 33   | Galaxy S10                        | SM-G973FZKATEL   | \$1,349    |
|                               | 34   | Galaxy S10                        | SM-G973FZKAOPS   | \$1,349    |
|                               | 35   | Galaxy S10                        | SM-G973FZKAVAU   | \$1,349    |
|                               | 36   | Galaxy S10                        | SM-G973FZKAXSA   | \$1,349    |
|                               | 37   | Galaxy S10                        | SM-G973FZWATEL   | \$1,349    |
| 38                            | Galaxy S10   | SM-G973FZWAOPS                    | \$1,349          |            |

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| 39 | Galaxy S10         | SM-G973FZWAVAU | \$1,349 |
| 40 | Galaxy S10         | SM-G973FZWAXSA | \$1,349 |
| 41 | Galaxy S10         | SM-G973FZGETEL | \$1,699 |
| 42 | Galaxy S10         | SM-G973FZGEOPS | \$1,699 |
| 43 | Galaxy S10         | SM-G973FZGEVAU | \$1,699 |
| 44 | Galaxy S10         | SM-G973FZGGXSA | \$1,699 |
| 45 | Galaxy S10         | SM-G973FZKETEL | \$1,699 |
| 46 | Galaxy S10         | SM-G973FZKEOPS | \$1,699 |
| 47 | Galaxy S10         | SM-G973FZKEVAU | \$1,699 |
| 48 | Galaxy S10         | SM-G973FZKGXSA | \$1,699 |
| 49 | Galaxy S10         | SM-G973FZWETEL | \$1,699 |
| 50 | Galaxy S10         | SM-G973FZWEOPS | \$1,699 |
| 51 | Galaxy S10         | SM-G973FZWEVAU | \$1,699 |
| 52 | Galaxy S10         | SM-G973FZWGXSA | \$1,699 |
| 53 | Galaxy S10+        | SM-G975FZGATEL | \$1,499 |
| 54 | Galaxy S10+        | SM-G975FZGAOPS | \$1,499 |
| 55 | Galaxy S10+        | SM-G975FZGAVAU | \$1,499 |
| 56 | Galaxy S10+        | SM-G975FZGAXSA | \$1,499 |
| 57 | Galaxy S10+        | SM-G975FZKATEL | \$1,499 |
| 58 | Galaxy S10+        | SM-G975FZKAOPS | \$1,499 |
| 59 | Galaxy S10+        | SM-G975FZKAVAU | \$1,499 |
| 60 | Galaxy S10+        | SM-G975FZKAXSA | \$1,499 |
| 61 | Galaxy S10+        | SM-G975FZWATEL | \$1,499 |
| 62 | Galaxy S10+        | SM-G975FZWAOPS | \$1,499 |
| 63 | Galaxy S10+        | SM-G975FZWAVAU | \$1,499 |
| 64 | Galaxy S10+        | SM-G975FZWAXSA | \$1,499 |
| 65 | Galaxy S10+        | SM-G975FCKETEL | \$1,849 |
| 66 | Galaxy S10+        | SM-G975FCKEOPS | \$1,849 |
| 67 | Galaxy S10+        | SM-G975FCKEVAU | \$1,849 |
| 68 | Galaxy S10+        | SM-G975FCKGXSA | \$1,849 |
| 69 | Galaxy S10+        | SM-G975FCWETEL | \$1,849 |
| 70 | Galaxy S10+        | SM-G975FCWEOPS | \$1,849 |
| 71 | Galaxy S10+        | SM-G975FCWEVAU | \$1,849 |
| 72 | Galaxy S10+        | SM-G975FCWGXSA | \$1,849 |
| 73 | Galaxy S10+        | SM-G975FCKHXSA | \$2,399 |
| 74 | Galaxy S10+        | SM-G975FCWHXSA | \$2,399 |
| 75 | Galaxy S10 5G      | SM-G977BZSETEL | \$2,249 |
| 76 | Galaxy S10 5G      | SM-G977BZAETEL | \$2,249 |
| 77 | Galaxy S10 5G      | SM-G977BZSATEL | \$1,999 |
| 78 | Galaxy S10 5G      | SM-G977BZAATEL | \$1,999 |
| 79 | Galaxy S10 5G      | SM-G977BZAAOPS | \$1,999 |
| 80 | Galaxy S10 5G      | SM-G977BZSAOPS | \$1,999 |
| 79 | Tab S6 Wi-Fi 128GB | SM-T860NZAAXSA | \$1,099 |
| 81 | Tab S6 Wi-Fi 128GB | SM-T860NZBAXSA | \$1,099 |
| 82 | Tab S6 Wi-Fi 256GB | SM-T860NZBLXSA | \$1,299 |
| 83 | Tab S6 4G 128GB    | SM-T865NZAAXSA | \$1,299 |
| 84 | Tab S6 4G 128GB    | SM-T865NZBAXSA | \$1,299 |
| 85 | Tab S6 4G 256GB    | SM-T865NZBLXSA | \$1,499 |

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| 86   | Tab S6 4G 128GB                        | SM-T865NZBATEL  | \$1,299 |
| 87   | Tab S6 4G 256GB                        | SM-T865NZBLETEL | \$1,499 |
| 88   | Galaxy Watch Active 2 – 44mm 4G        | SM-R825FSKAXSA  | \$799   |
| 89   | Galaxy Watch Active 2 – 44mm 4G        | SM-R825FSDAXSA  | \$799   |
| 90   | Galaxy Watch Active 2 – 40mm 4G        | SM-R835FSKAXSA  | \$749   |
| 91   | Galaxy Watch Active 2 – 40mm 4G        | SM-R835FSDAXSA  | \$749   |
| 92   | Galaxy Watch Active 2 – 44mm Bluetooth | SM-R820NZDAXSA  | \$549   |
| 93   | Galaxy Watch Active 2 – 44mm Bluetooth | SM-R820NZKAXSA  | \$549   |
| <p><b>Note:</b> Please note that non-genuine or non-Australian models of the Participating Products are not eligible for this Promotion. Samsung recommends that, prior to purchasing a Participating Product, entrants verify that the product is a genuine and Australian model that is eligible for this Promotion. Further information on the benefits of purchasing Australian models can be found at <a href="http://www.samsung.com/au/made-for-australia">www.samsung.com/au/made-for-australia</a>.</p> |  |                 |         |

|  | Store Name  | Store Name            | Store Name   | Store Name         |
|--|---|-----------------------|--|--------------------|
| <b>Participating Retail Stores</b>   | Samsung Retail Stores   | Nuance                | Amazon<br>( <a href="https://www.amazon.com.au/samsung">https://www.amazon.com.au/samsung</a> )<br>Note: Amazon Marketplace is excluded from the Promotion | Bing Lee           |
|  | Samsung Online Store<br>( <a href="https://shop.samsung.com/au/">https://shop.samsung.com/au/</a> ) | Betta Electrical      | Microsoft Retail Stores  | Domayne            |
|  | Telstra   | JR Duty Free          | Microsoft Online Store<br>( <a href="https://www.microsoft.com/en-au/">https://www.microsoft.com/en-au/</a> )  | Joyce Mayne        |
|  | Optus   | Retravision           | Qantas Q Store:<br>( <a href="https://www.qantasstore.com.au/">https://www.qantasstore.com.au/</a> )   | David Jones        |
|  | Vodafone  | Costco (Australia)    | Coles Flybuys<br>( <a href="https://www.flybuys.com.au/home/#/">https://www.flybuys.com.au/home/#/</a> )   | Radio Rentals      |
|  | Harvey Norman   | Radio Rentals (Thorn) | Woolworths   | Make it Mine       |
|  | JB Hi-Fi  | Officeworks           | MobileCiti<br><a href="https://www.mobileciti.com.au/">https://www.mobileciti.com.au/</a>  | Target (Australia) |
|  | The Good Guys   | Big W                 | The Iconic<br>( <a href="https://www.theiconic.com.au/">https://www.theiconic.com.au/</a> )  | Rebel Sport        |
|  |   |                       | Openshop<br>( <a href="https://www.openshop.com.au">https://www.openshop.com.au</a> )  |                    |
| <p><b>Notes:</b></p> <ul style="list-style-type: none"> <li>“Samsung Retail Stores” means a Samsung-branded physical store or studio in Australia, a list of which is available at the URL <a href="http://www.samsung.com/au/samsungstore">www.samsung.com/au/samsungstore</a>.</li> <li>“Samsung Online Store” means any online portal operated by Samsung in Australia through which eligible consumers or businesses can purchase the Participating Products, including Samsung’s e-store in Australia (accessible at the URL <a href="https://shop.samsung.com/au/">https://shop.samsung.com/au/</a>) and the Samsung Education Store. For the avoidance of doubt, the Samsung Online Store excludes the website known as the ‘Samsung Staff Portal’ and the websites known as ‘Samsung Enhanced Partner Portal’.</li> <li>For the avoidance of doubt, online bidding and auction websites (e.g. <a href="http://www.ebay.com.au">www.ebay.com.au</a>) are not Participating Retail Stores for the purposes of the Promotion.</li> <li>Samsung recommends that, prior to purchasing a Participating Product, entrants verify with the retailer that the retailer is a Participating Retail Store for the purposes of this Promotion.</li> </ul> |   |                       |  |                    |
| <b>Promotional Period</b>  | <b>Start Time and Date</b>  |                       | 12:00 AM AEST Tuesday 8th October 2019   |                    |
|  | <b>End Time and Date</b>  |                       | 11:59 PM AEDT Monday, 25th November 2019   |                    |
| <b>Gift</b>  | <b>Gift Name</b>  | <b>Model No.</b>      | <b>RRP</b>   |                    |
|  | Samsung Galaxy Buds   | SM-R170NZWAXSA        | \$249.00   |                    |

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| <b>Redemption Process</b>  | <p>(a) Eligible Entrants must claim their Gift by visiting <a href="http://www.samsung.com/au/galaxy-offer">www.samsung.com/au/galaxy-offer</a> and completing the Redemption Process during the Redemption Period by following the instructions.</p> <p>(b) Among other things, Eligible Entrants will be asked to provide their proof of purchase, and eligible:</p> <ul style="list-style-type: none"> <li>(i) IMEI for all Participating Products, excluding the Galaxy Tab S6 Wi-Fi, and Galaxy Watch Active 2 Bluetooth; or</li> <li>(ii) Serial Number for the Galaxy Tab S6 Wi-Fi and Galaxy Watch Active 2 Bluetooth.</li> </ul> <p><u>Notes:</u></p> <p><input type="checkbox"/> Instructions on how to find IMEI/Serial number can be found at <a href="http://www.samsung.com/au/galaxy-offer/FAQ">www.samsung.com/au/galaxy-offer/FAQ</a>.</p> <p><input type="checkbox"/> Samsung will endeavour to contact Eligible Entrants by email within fourteen (14) days of the Eligible Entrant completing the Redemption Process. If the Redemption Process has been correctly completed, Eligible Entrants will receive a claim number. If the Redemption Process has not been correctly completed, Eligible Entrants will have fourteen (14) days to respond to the email to provide the requested information. If the requested information is not provided within fourteen (14) days, the claim will become invalid.</p>   |                            |  |                          |   |
| <b>Redemption Period</b>   | <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 60%;"><b>Start Time and Date</b></td> <td>12:00 AM AEST Tuesday 8th October 2019</td> </tr> <tr> <td><b>End Time and Date</b></td> <td>11:59 PM AEDT Saturday 30th November 2019</td> </tr> </table>   | <b>Start Time and Date</b> | 12:00 AM AEST Tuesday 8th October 2019 | <b>End Time and Date</b> | 11:59 PM AEDT Saturday 30th November 2019 |
| <b>Start Time and Date</b> | 12:00 AM AEST Tuesday 8th October 2019   |                            |  |                          |   |
| <b>End Time and Date</b>   | 11:59 PM AEDT Saturday 30th November 2019  |                            |  |                          |   |
| <b>Delivery of Gift</b>    | <p>(a) Eligible claimants should allow at least thirty (30) days for delivery of the Gift from the date they receive notification from Samsung that they have submitted a valid claim. Samsung will use reasonable endeavours to deliver the Gift within 30 days from the date notification is received.</p> <p>(b) Gifts will be delivered to mailing address submitted at the time of completing the Redemption Process.</p> <p>(c) Gifts will be delivered by a courier partner of Samsung's choosing and must be signed for at time of delivery.</p> <p>(d) A parcel collection card will be left at the Eligible Entrant's delivery address if no one is present at the time of attempted delivery. The Gift will then be delivered to a local Australia Post Office for your collection.</p>   |                            |  |                          |   |
| <b>Other matters</b>       | <p>(a) Participation in this Promotion is deemed acceptance of these T&amp;Cs.</p> <p>(b) This Promotion is not valid in conjunction with any other Samsung offer or promotion, except:</p> <ul style="list-style-type: none"> <li>i. the 15% discount offer on RRP on participating products purchased from Samsung retail stores for current students/employees of eligible educational institutions between 8 Oct and 25 Nov 2019. See in-store staff for details;</li> <li>ii. the 20% discount offer on RRP on participating products purchased from Samsung retail stores for current members of Student Edge, who are students/employees of eligible educational institutions, between 14 Oct and 25 Nov 2019. See in-store staff for details.</li> </ul> <p>(c) This Promotion is not open to companies, businesses, commercial ventures, organisations or anyone acting on their behalf. This does not prevent an individual on a business phone plan from entering the Promotion.</p> <p>(d) There is a limit of one (1) Gift per Participating Product purchased.</p> <p>(e) There is a limit of (5) claims under this Promotion per Eligible Entrant</p> <p>(f) All prices quoted in these T&amp;Cs are inclusive of GST.</p> <p>(g) The Gift is not transferable, exchangeable or redeemable for cash.</p> <p>(h) If this Promotion is interfered with or cannot be conducted as planned, Samsung may disqualify any entrant and/or modify, suspend or terminate the Promotion as applicable.</p> <p>(i) If a Gift is unavailable, Samsung may substitute a reasonably equivalent item at its discretion. However, the Promotion ends if Participating Product stocks run out.</p> <p>(j) The Promotional and/or Redemption Periods may be extended in Samsung's absolute discretion.</p> |                            |  |                          |   |

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|                          | <p>(k) Except for liability which cannot be excluded as a matter of law, including the <i>Australian Consumer Law</i>, Samsung excludes all liability (including negligence), for any personal injury or any loss or damage (including loss of opportunity), whether direct, indirect or consequential, arising in any way out of the Promotion, including any tax liability.</p> <p>(l) The Participating Products are subject to stock availability at each individual Participating Retailer Store.</p>   |
| <b>Privacy</b>           | <p>Samsung (or third parties on its behalf) may collect personal information to conduct the Promotion and disclose such information to third parties for this purpose, including agents, contractors, service providers and offer suppliers. Validity of an eligible entry is conditional on providing this information. Some of these entities may be outside Australia, including in Singapore, Korea and the Philippines. Entrants acknowledge that by consenting to this disclosure, Samsung is not obliged to take reasonable steps to ensure overseas recipients do not breach Australian privacy law. All entrants consent to their personal information being collected and stored for this purpose in accordance with Samsung's privacy policy available at <a href="http://www.samsung.com/au">www.samsung.com/au</a>, which forms part of these T&amp;Cs.</p> |
| <b>Samsung</b>           | <p>Samsung Electronics Australia Pty Ltd (ACN 002 915 648)</p> <p>3 Murray Rose Avenue, Sydney Olympic Park NSW 2127, Australia</p>  |
| <b>Promotion Support</b> | <p>Email: <a href="mailto:promos.au@samsung.com">promos.au@samsung.com</a></p> <p>Phone: 1300 362 603 (Option 9)</p>   |