

Samsung Galaxy Buds Promotion 2019 (Promotion) Terms and Conditions (T&Cs)

Offer	Eligible Entrants who purchase a Participating Product from a Participating Retail Store during the Promotional Period will be eligible to receive a Gift, subject to these T&Cs. In order to receive the Gift, Eligible Entrants must complete the Redemption Process within the Redemption Period.			
Eligible Entrants	Australian residents aged 18 years and over.			
Participating Products		Participating Product Name	Model No.	RRP
	1	Galaxy Note 10	SM-N970FZSAXSA	\$1,499
	2	Galaxy Note 10	SM-N970FZKAXSA	\$1,499
	3	Galaxy Note 10+	SM-N975FZSATEL	\$1,699
	4	Galaxy Note 10+	SM-N975FZSAOPS	\$1,699
	5	Galaxy Note 10+	SM-N975FZSAVAU	\$1,699
	6	Galaxy Note 10+	SM-N975FZSDXSA	\$1,699
	7	Galaxy Note 10+	SM-N975FZKATEL	\$1,699
	8	Galaxy Note 10+	SM-N975FZKAOPS	\$1,699
	9	Galaxy Note 10+	SM-N975FZKAVAU	\$1,699
	10	Galaxy Note 10+	SM-N975FZKDXSA	\$1,699
	11	Galaxy Note 10+ 5G	SM-N976BZSETEL	\$1,999
	12	Galaxy Note 10+ 5G	SM-N976BZSEOPS	\$1,999
	13	Galaxy Note 10+ 5G	SM-N976BZSEXSA	\$1,999
	14	Galaxy Note 10+ 5G	SM-N976BZKETEL	\$1,999
	15	Galaxy Note 10+ 5G	SM-N976BZKEOPS	\$1,999
	16	Galaxy Note 10+ 5G	SM-N976BZKEXSA	\$1,999
	17	Galaxy S10e	SM-G970FZGATEL	\$1,199
	18	Galaxy S10e	SM-G970FZGAOPS	\$1,199
	19	Galaxy S10e	SM-G970FZGAVAU	\$1,199
	20	Galaxy S10e	SM-G970FZGAXSA	\$1,199
	21	Galaxy S10e	SM-G970FZKATEL	\$1,199
	22	Galaxy S10e	SM-G970FZKAOPS	\$1,199
	23	Galaxy S10e	SM-G970FZKAVAU	\$1,199
	24	Galaxy S10e	SM-G970FZKAXSA	\$1,199
	25	Galaxy S10e	SM-G970FZWATEL	\$1,199
	26	Galaxy S10e	SM-G970FZWAOPS	\$1,199
	27	Galaxy S10e	SM-G970FZWAVAU	\$1,199
	28	Galaxy S10e	SM-G970FZWAXSA	\$1,199
	29	Galaxy S10	SM-G973FZGATEL	\$1,349
	30	Galaxy S10	SM-G973FZGAOPS	\$1,349
	31	Galaxy S10	SM-G973FZGAVAU	\$1,349
	32	Galaxy S10	SM-G973FZGAXSA	\$1,349
	33	Galaxy S10	SM-G973FZKATEL	\$1,349
	34	Galaxy S10	SM-G973FZKAOPS	\$1,349
	35	Galaxy S10	SM-G973FZKAVAU	\$1,349
	36	Galaxy S10	SM-G973FZKAXSA	\$1,349
	37	Galaxy S10	SM-G973FZWATEL	\$1,349
	38	Galaxy S10	SM-G973FZWAOPS	\$1,349

	39	Galaxy S10	SM-G973FZWAVAU	\$1,349
	40	Galaxy S10	SM-G973FZWAXSA	\$1,349
	41	Galaxy S10	SM-G973FZGETEL	\$1,699
	42	Galaxy S10	SM-G973FZGEOPS	\$1,699
	43	Galaxy S10	SM-G973FZGEVAU	\$1,699
	44	Galaxy S10	SM-G973FZGGXSA	\$1,699
	45	Galaxy S10	SM-G973FZKETEL	\$1,699
	46	Galaxy S10	SM-G973FZKEOPS	\$1,699
	47	Galaxy S10	SM-G973FZKEVAU	\$1,699
	48	Galaxy S10	SM-G973FZKGXSA	\$1,699
	49	Galaxy S10	SM-G973FZWETEL	\$1,699
	50	Galaxy S10	SM-G973FZWEOPS	\$1,699
	51	Galaxy S10	SM-G973FZWEVAU	\$1,699
	52	Galaxy S10	SM-G973FZWGXSA	\$1,699
	53	Galaxy S10+	SM-G975FZGATEL	\$1,499
	54	Galaxy S10+	SM-G975FZGAOPS	\$1,499
	55	Galaxy S10+	SM-G975FZGAVAU	\$1,499
	56	Galaxy S10+	SM-G975FZGAXSA	\$1,499
	57	Galaxy S10+	SM-G975FZKATEL	\$1,499
	58	Galaxy S10+	SM-G975FZKAOPS	\$1,499
	59	Galaxy S10+	SM-G975FZKAVAU	\$1,499
	60	Galaxy S10+	SM-G975FZKAXSA	\$1,499
	61	Galaxy S10+	SM-G975FZWATEL	\$1,499
	62	Galaxy S10+	SM-G975FZWAOPS	\$1,499
	63	Galaxy S10+	SM-G975FZWAVAU	\$1,499
	64	Galaxy S10+	SM-G975FZWAXSA	\$1,499
	65	Galaxy S10+	SM-G975FCKETEL	\$1,849
	66	Galaxy S10+	SM-G975FCKEOPS	\$1,849
	67	Galaxy S10+	SM-G975FCKEVAU	\$1,849
	68	Galaxy S10+	SM-G975FCKGXSA	\$1,849
	69	Galaxy S10+	SM-G975FCWETEL	\$1,849
	70	Galaxy S10+	SM-G975FCWEOPS	\$1,849
	71	Galaxy S10+	SM-G975FCWEVAU	\$1,849
	72	Galaxy S10+	SM-G975FCWGXSA	\$1,849
	73	Galaxy S10+	SM-G975FCKHXSA	\$2,399
	74	Galaxy S10+	SM-G975FCWHXSA	\$2,399
	75	Galaxy S10 5G	SM-G977BZSETEL	\$2,249
	76	Galaxy S10 5G	SM-G977BZAETEL	\$2,249
	77	Galaxy S10 5G	SM-G977BZSATEL	\$1,999
	78	Galaxy S10 5G	SM-G977BZAATEL	\$1,999
	79	Galaxy S10 5G	SM-G977BZAAOPS	\$1,999
	80	Galaxy S10 5G	SM-G977BZSAOPS	\$1,999
	79	Tab S6 Wi-Fi 128GB	SM-T860NZAAXSA	\$1,099
	81	Tab S6 Wi-Fi 128GB	SM-T860NZBAXSA	\$1,099
	82	Tab S6 Wi-Fi 256GB	SM-T860NZBLXSA	\$1,299
	83	Tab S6 4G 128GB	SM-T865NZAAXSA	\$1,299
	84	Tab S6 4G 128GB	SM-T865NZBAXSA	\$1,299
	85	Tab S6 4G 256GB	SM-T865NZBLXSA	\$1,499

	86	Tab S6 4G 128GB	SM-T865NZBATEL	\$1,299
	87	Tab S6 4G 256GB	SM-T865NZBLETEL	\$1,499
	88	Galaxy Watch Active 2 – 44mm 4G	SM-R825FSKAXSA	\$799
	89	Galaxy Watch Active 2 – 44mm 4G	SM-R825FSDAXSA	\$799
	90	Galaxy Watch Active 2 – 40mm 4G	SM-R835FSKAXSA	\$749
	91	Galaxy Watch Active 2 – 40mm 4G	SM-R835FSDAXSA	\$749
	92	Galaxy Watch Active 2 – 44mm Bluetooth	SM-R820NZDAXSA	\$549
	93	Galaxy Watch Active 2 – 44mm Bluetooth	SM-R820NZKAXSA	\$549
	<p>Note: Please note that non-genuine or non-Australian models of the Participating Products are not eligible for this Promotion. Samsung recommends that, prior to purchasing a Participating Product, entrants verify that the product is a genuine and Australian model that is eligible for this Promotion. Further information on the benefits of purchasing Australian models can be found at www.samsung.com/au/made-for-australia.</p>			

	Store Name	Store Name	Store Name	Store Name
Participating Retail Stores	Samsung Retail Stores	Nuance	Amazon (https://www.amazon.com.au/samsung) Note: Amazon Marketplace is excluded from the Promotion	Bing Lee
	Samsung Online Store (https://shop.samsung.com/au/)	Betta Electrical	Microsoft Retail Stores	Domayne
	Telstra	JR Duty Free	Microsoft Online Store (https://www.microsoft.com/en-au/)	Joyce Mayne
	Optus	Retravision	Qantas Q Store: (https://www.qantasstore.com.au/)	David Jones
	Vodafone	Costco (Australia)	Coles Flybuys (https://www.flybuys.com.au/home/#/)	Radio Rentals
	Harvey Norman	Radio Rentals (Thorn)	Woolworths	Make it Mine
	JB Hi-Fi	Officeworks	MobileCiti https://www.mobileciti.com.au/	Target (Australia)
	The Good Guys	Big W	The Iconic (https://www.theiconic.com.au/)	Rebel Sport
	<p>Notes:</p> <ul style="list-style-type: none"> “Samsung Retail Stores” means a Samsung-branded physical store or studio in Australia, a list of which is available at the URL www.samsung.com/au/samsungstore. “Samsung Online Store” means any online portal operated by Samsung in Australia through which eligible consumers or businesses can purchase the Participating Products, including Samsung’s e-store in Australia (accessible at the URL https://shop.samsung.com/au/) and the Samsung Education Store. For the avoidance of doubt, the Samsung Online Store excludes the website known as the ‘Samsung Staff Portal’ and the websites known as ‘Samsung Enhanced Partner Portal’. For the avoidance of doubt, online bidding and auction websites (e.g. www.ebay.com.au) are not Participating Retail Stores for the purposes of the Promotion. Samsung recommends that, prior to purchasing a Participating Product, entrants verify with the retailer that the retailer is a Participating Retail Store for the purposes of this Promotion. 			
Promotional Period	Start Time and Date		12:00 AM AEST Tuesday 8th October 2019	
	End Time and Date		11:59 PM AEDT Monday, 25th November 2019	
Gift	Gift Name	Model No.	RRP	
	Samsung Galaxy Buds	SM-R170NZWAXSA	\$249.00	
Redemption Process	(a) Eligible Entrants must claim their Gift by visiting www.samsung.com/au/galaxy-offer and completing the Redemption Process during the Redemption Period by following the instructions.			

	<p>(b) Among other things, Eligible Entrants will be asked to provide their proof of purchase, and eligible:</p> <p>(i) IMEI for all Participating Products, excluding the Galaxy Tab S6 Wi-Fi, and Galaxy Watch Active 2 Bluetooth; or</p> <p>(ii) Serial Number for the Galaxy Tab S6 Wi-Fi and Galaxy Watch Active 2 Bluetooth.</p> <p><u>Notes:</u></p> <p><input type="checkbox"/> Instructions on how to find IMEI/Serial number can be found at www.samsung.com/au/galaxy-offer/FAQ.</p> <p><input type="checkbox"/> Samsung will endeavour to contact Eligible Entrants by email within fourteen (14) days of the Eligible Entrant completing the Redemption Process. If the Redemption Process has been correctly completed, Eligible Entrants will receive a claim number. If the Redemption Process has not been correctly completed, Eligible Entrants will have fourteen (14) days to respond to the email to provide the requested information. If the requested information is not provided within fourteen (14) days, the claim will become invalid.</p>	
Redemption Period	Start Time and Date	12:00 AM AEST Tuesday 8th October 2019
	End Time and Date	11:59 PM AEDT Saturday 30th November 2019
Delivery of Gift	<p>(a) Eligible claimants should allow at least thirty (30) days for delivery of the Gift from the date they receive notification from Samsung that they have submitted a valid claim. Samsung will use reasonable endeavours to deliver the Gift within 30 days from the date notification is received.</p> <p>(b) Gifts will be delivered to mailing address submitted at the time of completing the Redemption Process.</p> <p>(c) Gifts will be delivered by a courier partner of Samsung's choosing and must be signed for at time of delivery.</p> <p>(d) A parcel collection card will be left at the Eligible Entrant's delivery address if no one is present at the time of attempted delivery. The Gift will then be delivered to a local Australia Post Office for your collection.</p>	
Other matters	<p>(a) Participation in this Promotion is deemed acceptance of these T&Cs.</p> <p>(b) This Promotion is not valid in conjunction with any other Samsung offer or promotion.</p> <p>(c) This Promotion is not open to companies, businesses, commercial ventures, organisations or anyone acting on their behalf.</p> <p>(d) There is a limit of one (1) Gift per Participating Product purchased.</p> <p>(e) There is a limit of (5) claims under this Promotion per Eligible Entrant</p> <p>(f) All prices quoted in these T&Cs are inclusive of GST.</p> <p>(g) The Gift is not transferable, exchangeable or redeemable for cash.</p> <p>(h) If this Promotion is interfered with or cannot be conducted as planned, Samsung may disqualify any entrant and/or modify, suspend or terminate the Promotion as applicable.</p> <p>(i) If a Gift is unavailable, Samsung may substitute a reasonably equivalent item at its discretion. However, the Promotion ends if Participating Product stocks run out.</p> <p>(j) The Promotional and/or Redemption Periods may be extended in Samsung's absolute discretion.</p> <p>(k) Except for liability which cannot be excluded as a matter of law, including the <i>Australian Consumer Law</i>, Samsung excludes all liability (including negligence), for any personal injury or any loss or damage (including loss of opportunity), whether direct, indirect or consequential, arising in any way out of the Promotion, including any tax liability.</p> <p>(l) The Participating Products are subject to stock availability at each individual Participating Retailer Store.</p>	

Privacy	<p>Samsung (or third parties on its behalf) may collect personal information to conduct the Promotion and disclose such information to third parties for this purpose, including agents, contractors, service providers and offer suppliers. Validity of an eligible entry is conditional on providing this information. Some of these entities may be outside Australia, including in Singapore, Korea and the Philippines. Entrants acknowledge that by consenting to this disclosure, Samsung is not obliged to take reasonable steps to ensure overseas recipients do not breach Australian privacy law. All entrants consent to their personal information being collected and stored for this purpose in accordance with Samsung's privacy policy available at www.samsung.com/au, which forms part of these T&Cs.</p>
Samsung	<p>Samsung Electronics Australia Pty Ltd (ACN 002 915 648)</p> <p>3 Murray Rose Avenue, Sydney Olympic Park NSW 2127, Australia</p>
Promotion Support	<p>Email: promos.au@samsung.com</p> <p>Phone: 1300 362 603 (Option 9)</p>