PART 1 - GENERAL TERMS AND CONDITIONS

A. This Warranty is transferable to a subsequent owner of a Samsung product, in the event of the sale of that product, provided that Samsung is informed in writing within a reasonable time of the sale of the subsequent owner’s name and contact details, such notice to be provided to Samsung at: warranty.aus.samsung.com

B. This Warranty is only available to the original purchaser of the Samsung product and may not be transferred to any subsequent owner of that Samsung product.

C. This Warranty is only available to the original purchaser of the Samsung product and does not cover any second-hand Samsung product.

D. When you make any claim under this Warranty it is essential that you retain your proof of purchase for at least 7 years. Samsung will only accept your claim if you can show proof of purchase. If you are unable to provide proof of purchase when you make a claim under this Warranty, Samsung will not accept that claim.

E. To make a claim under this Warranty, you must bring the Samsung product to your nearest Plaza or Authorised Service Centre or, if you wish to have the Samsung product repaired at your location, you must pay Samsung’s charges for such service.

F. This Warranty is only available to the original purchaser of the Samsung product and is not transferable to any subsequent owner of that Samsung product.

G. This Warranty is only available to the original purchaser of the Samsung product and does not cover any second-hand Samsung product.

H. This Warranty is only available to the original purchaser of the Samsung product and does not cover any second-hand Samsung product.

I. THIS AGREEMENT IS ENTIRELY BETWEEN YOU AND SAMSUNG. IT IS NOT INTENDED TO BENEFIT ANY OTHER PERSON OR ENTITY. SAMSUNG IS NOT RESPONSIBLE FOR ANY TRESPASS CLAIMS WHICH MAY BE MADE AGAINST IT AS A RESULT OF SUCH ACTS.

J. This Agreement is not intended to create any rights or benefits which can be enforced by any party other than the parties to this Agreement.

K. This Agreement is intended only for the benefit of the parties to this Agreement and their successors and assigns.

L. Samsung is not responsible for any third-party claims which may be made against it as a result of such acts.

M. SAMSUNG; and

N. "SAMSUNG";

O. Samsung; and

P. Samsung.
C. Unless otherwise stated, this Warranty does not extend to loss of

B. For the avoidance of any doubt, any and all warranties or conditions which are not guaranteed under the Australian Competition and Consumer Act or the Australian Competition and Consumer Regulations 2010 and which are not expressly included in this Warranty as additional warranties or conditions are excluded.

D. With any on-site visit, while Samsung will make all efforts to fix the Samsung product on-site, there may be instances when the Samsung Service Personnel pick up and take the product for further testing, at the cost of Samsung.

D. This Warranty does not cover damage caused by:

1. failure to clean or improper cleaning of the product;
2. Samsung product;
3. incorrect or improper maintenance or failure to maintain the product;
4. dust or extreme weather conditions (as stated in the Product Explanation);
5. improper installation, including in the case of The Terrace a volume greater than 12.5 litres/minute for more than 3 minutes.

G. This Warranty does not cover service costs in replacing and maintaining consumable parts which have ceased working through normal wear and tear such as, but not limited to:

1. lamps and other parts classifiable as a consumable part.

E. Any part or accessory which has been returned to the supplier because it is outside Samsung’s range of Samsung’s responses to a claim under this Warranty.

F. If the Samsung product you are using has been rented or leased by you, and you consider a claim might be made under this Warranty, you should refer the matter to the rental or leasing company immediately and they will handle the matter.

The basic Samsung Service includes:

• repair, modification or other work carried out on the Samsung product other than by Authorised Samsung Service Personnel.
• wiring or connectors not supplied or authorised by Samsung;
• exposure to excessive heat, moisture or dampness;
• supplies or accessories, applications, installations, repairs, external wiring or connectors not supplied or authorised by Samsung.
• burned-in images resulting from viewing an image on the display for an extended period of time;
• password setting/resetting and computer virus;
• incorrect or improper maintenance or failure to maintain the product;
• use of non-authorised/non-standard, defective or incompatible parts;
• user damage to the casing/enclosure of The Terrace;
• data against loss, damage or destruction.

Parts Provided under this Warranty

<table>
<thead>
<tr>
<th>Parts</th>
<th>In-Box</th>
<th>Out-Box</th>
</tr>
</thead>
<tbody>
<tr>
<td>Remote Controls</td>
<td>1 year</td>
<td>1 year</td>
</tr>
<tr>
<td>Standard Remote</td>
<td>1 year</td>
<td>1 year</td>
</tr>
<tr>
<td>Wireless Keyboard</td>
<td>1 year</td>
<td>1 year</td>
</tr>
<tr>
<td>TV Camera</td>
<td>1 year</td>
<td>1 year</td>
</tr>
<tr>
<td>Wireless LAN Adapter Unit</td>
<td>12 months</td>
<td>12 months</td>
</tr>
<tr>
<td>PDP and LCD Panels Unit warranty</td>
<td>12 months</td>
<td>12 months</td>
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<tr>
<td>Wireless Keyboard (only sold on out-box basis)</td>
<td>12 months</td>
<td>12 months</td>
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<tr>
<td>Standard Remote</td>
<td>1 year</td>
<td>1 year</td>
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<tr>
<td>TV Camera (only sold on out-box basis)</td>
<td>12 months</td>
<td>12 months</td>
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<tr>
<td>3D Glasses Unit Warranty</td>
<td>12 months</td>
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<tr>
<td>TV Stands Unit Warranty</td>
<td>12 months</td>
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<tr>
<td>UHD Video pack (only sold on out-box basis)</td>
<td>12 months</td>
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<tr>
<td>Evolution Kit (only sold on out-box basis)</td>
<td>12 months</td>
<td>12 months</td>
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<tr>
<td>Wall-Mount (only sold on out-box basis)</td>
<td>12 months</td>
<td>12 months</td>
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</tbody>
</table>

**SPECIAL CONDITIONS**

In these circumstances, you agree to let any designated Authorised Service Outlet or Samsung Service Plaza or to an authorised repair service centre for further testing.

In this Warranty, “normal wear and tear” means wear and tear which is attributable to the age of the Samsung product, its usage (including use of the display for extended periods), and the environment in which it is used.

**PART I**

**Warranty Periods and Special Conditions**

A. This part of the Warranty identifies Samsung’s preferred approach to ensuring claims are valid and processing them.

B. Material(s) and/or parts supplied under this Warranty may be new or equivalent to new.

C. Unless otherwise stated, this Warranty does not extend to loss of

D. For the avoidance of any doubt, any and all warranties or conditions which are not guaranteed under the Australian Competition and Consumer Act or the Australian Competition and Consumer Regulations 2010 and which are not expressly included in this Warranty as additional warranties or conditions are excluded.

E. This Warranty does not cover service costs in replacing and maintaining consumable parts which have ceased working through normal wear and tear such as, but not limited to:

1. lamps and other parts classifiable as a consumable part.

F. Any part or accessory which has been returned to the supplier because it is outside Samsung’s range of Samsung’s responses to a claim under this Warranty.

G. This Warranty does not cover service costs in replacing and maintaining consumable parts which have ceased working through normal wear and tear such as, but not limited to:

1. lamps and other parts classifiable as a consumable part.