CUSTOMER INFORMATION FOR REGISTRATION

FIRST NAME: __________________________

GSM IMEI NO: __________________________

EMAIL: __________________________

MOBILE PHONE ONLY

You can also register online at www.samsung.com.au/warranty

You have the right to access and seek the correction of your personal information or complain to us if we do not collect this information, and the way in which you can contact us is available at www.samsung.com.au. Our Privacy Policy also explains about a breach of privacy law.

PRODUCT ONLINE REGISTRATION

Q1. Which of the following best describes the primary feature driving your purchase of this Samsung product?

A. Stylish design  B. Brand reputation  C. Easy to use  D. Warranty Term & Service  E. Refurbished parts

RATING: 1 2 3 4 5

Q2. How would you rate Samsung brand overall?

A. Excellent B. Good C. Average D. Poor

RATING: 1 2 3 4 5

You may have statutory rights in respect of a replacement product or part to Samsung. If Samsung repairs the goods, or replaces the Samsung consumer product, or refund you for the goods, you will be subject to the remainder of the original Warranty Period. Any such resolution by Samsung of a claim under this Warranty by repair or replacement will be your sole and exclusive remedy.

If the goods can be repaired and the failure to comply with the warranty is not a major failure or failure of a substantial character, Samsung may, but is not obliged to, refund the purchase price of the Samsung consumer product, or replace the Samsung consumer product or other product to which the warranty applies with another Samsung consumer product of similar value and reasonable in the circumstances and with regard to Samsung’s standard offers, available to you. If the failure to comply with the warranty is not a major failure or failure of a substantial character, Samsung may refund or replace the Samsung consumer product, or repair the Samsung consumer product, or replace the Samsung consumer product with another Samsung consumer product of similar value and reasonable in the circumstances and with regard to Samsung’s standard offers, available to you that is not a major failure or failure of a substantial character.

Q3. If you wish to make a claim to Samsung regarding this Samsung product, could you please provide the following details?

A. Product Details (Model, Serial Number)

B. Date of Purchase

C. Point of Purchase

D. Warranty Period

E. Proof of Purchase

F. List of Samsung Approved Service Centres

G. Consumer Guarantee

H. Warranty Period

I. Coverage and Application

J. Carry-In Repairs

K. Warranty Transferability

L. Warranty for Samsung Products (Australia only)

M. Warranty for Samsung Products (International)

N. Warranty for Samsung Products (Car)

O. Warranty for Samsung Products (Home Appliances)

P. Warranty for Samsung Products (Mobile)

Q. Warranty for Samsung Products (Smart Devices)

R. Warranty for Samsung Products (Digital Solutions)

S. Warranty for Samsung Products ( Appliances)

T. Warranty for Samsung Products (Home Entertainment)

U. Warranty for Samsung Products (Vaccum Cleaners)

V. Warranty for Samsung Products (Car

W. Warranty for Samsung Products (Home Appliances)

X. Warranty for Samsung Products (Digital Solutions)

Y. Warranty for Samsung Products ( Appliances)

Z. Warranty for Samsung Products (Home Entertainment)

aa. Warranty for Samsung Products (Vaccum Cleaners)

bb. Warranty for Samsung Products (Car

cc. Warranty for Samsung Products (Home Appliances)

dd. Warranty for Samsung Products (Digital Solutions)

ee. Warranty for Samsung Products ( Appliances)

ff. Warranty for Samsung Products (Home Entertainment)

gg. Warranty for Samsung Products (Vaccum Cleaners)

hh. Warranty for Samsung Products (Car

ii. Warranty for Samsung Products (Home Appliances)

jj. Warranty for Samsung Products (Digital Solutions)

kk. Warranty for Samsung Products ( Appliances)

ll. Warranty for Samsung Products (Home Entertainment)

mm. Warranty for Samsung Products (Vaccum Cleaners)

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jj. Warranty for Samsung Products (Home Entertainment)

kk. Warranty for Samsung Products (Vaccum Cleaners)
I. Parts (Options) and Accessories Warranty

PART II PRODUCT WARRANTY PERIODS AND SPECIAL CONDITIONS

K. This Warranty does not cover defects not notified to Samsung within the Samsung warranty period by product for resolving claims under this Warranty.

H. To the extent permitted by law, this Warranty does not cover any service costs in replacing and maintaining consumable parts such as, but not limited to: filters, lamps, brush motors and other parts classified as a consumable part.

G. This Warranty does not cover service costs incurred by Authorised Samsung Service Personnel or Authorised Samsung Service Personnel. You will only be able to make a claim under this Warranty for lost or missing Samsung parts and accessories if, with your claim, you are able to provide satisfactory evidence that the relevant item was missing from the box or other packaging material originally supplied by Samsung.

F. If the Samsung consumer product you are using has been rented or leased by you, and you consider a claim might be made under this Warranty, you should refer the matter to the rental or leasing company immediately and they will handle the matter.

E. This Warranty does not cover Samsung consumer products purchased outside of these periods. The parts and accessories are divided into two categories: In-Box and Out-Box. The periods cover the following:

<table>
<thead>
<tr>
<th>Product</th>
<th>Warranty Period (In-Box)</th>
<th>Warranty Period (Out-Box)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Vacuum Cleaner Parts and Accessories</td>
<td>12 months</td>
<td>3 months</td>
</tr>
<tr>
<td>Vacuum Batteries</td>
<td>6 months</td>
<td></td>
</tr>
<tr>
<td>Digital Inverter Motor</td>
<td>10 years</td>
<td>10 years</td>
</tr>
<tr>
<td>Other Consumables</td>
<td>n/a</td>
<td></td>
</tr>
</tbody>
</table>

I. Parts (Options) and Accessories Warranty

For (Company)

<table>
<thead>
<tr>
<th>Product</th>
<th>Warranty Period</th>
</tr>
</thead>
<tbody>
<tr>
<td>Vacuum cleaner</td>
<td>2 years</td>
</tr>
<tr>
<td>(Bag/Bagless/Robot/Stick)</td>
<td>SC2EF70*, SC2SF80*, SU10F70*, SU10F40* Series</td>
</tr>
</tbody>
</table>

For Service Please Call

1300 362 603