

# Airtel Upgrade Program

- Airtel upgrade program (“Program”) is a program from Bharti Airtel Limited (“Airtel”) on terms and conditions (“Terms”) mentioned below. This is an “Invitation to Program” and participation in the Program is on purely voluntary basis. This Program is available only on [www.samsung.com/in](http://www.samsung.com/in) (Samsung Shop) for users who have received promotional Coupon Code from Airtel.
- The Program will be available on select Samsung Devices (eligible Device) and will be for a limited period, which shall be informed every time the Program is extended to the customer of Airtel. This Program is valid only for the users with the valid promotional Coupon code.
- The promotion code will have to be input by the user after adding the eligible Device in cart. Offer can be availed only on one eligible Device and if user adds more than one eligible Device to cart, then offer will be applied on the eligible Device which was added first in the cart.
- User can avail the offer only once with a coupon code.
- User can purchase the product for his/ her personal use or for use by his/ her family and friends.
- Free third party ADLD (Accidental and Liquid Damage) insurance offered with select devices i.e A20s and A30s only. This service is provided by Ingrammicro Cover Plus and is subject to their terms and conditions. Insurance certificate will be sent by Ingrammicro within 15 days of device delivery on the email ID of the user, used for transaction. Airtel/ Samsung will not be responsible for non delivery/ delayed delivery or non provision of the services by Ingrammicro. For any issues related to ADLD insurance users are advised to follow up directly with Ingrammicro Cover Plus on 18004204664 or [www.ingrammicrocoverplus.com](http://www.ingrammicrocoverplus.com).
- For any support related to product/ order users may call Samsung Customer support or write to [support.estore@samsung.com](mailto:support.estore@samsung.com)
- This Program is provided by Airtel at its sole discretion. Airtel reserves the absolute right to amend the Terms of the Program or extend the offer period or cancel or discontinue the Program or any part thereof without giving any reasons or prior notice.
- All transactions on Samsung Shop shall be subject to the Terms of Use of Samsung Shop. To read and know more visit - <https://www.samsung.com/in/shop-terms-of-service/>
- Decision of Airtel in relation to the Program and matters incidental thereto shall be final and binding. All disputes shall be subject to exclusive jurisdiction of courts located at Gurgaon.