

Terms & Condition

Galaxy Assured Program

1. Galaxy Assured Program (hereinafter referred to as "Program") will be fulfilled by Cashify at its sole discretion. This is an ongoing Program, till any further notice.
2. Under this Program customer(s) will be eligible to get an Assured Buy Back value of upto 70% of their eligible Samsung Galaxy Device(s), (as detailed in Clause 4), within a period of 12 (twelve) months from the date of purchase invoice of the said Device. You are advised to check the serviceability in your respective pin code before availing the benefit Program.
3. The Galaxy Assured Value can be redeemed at www.cashify.in any time within a period of said 12 (twelve) months only.
4. This Program will be applicable on purchase of select Samsung Galaxy Device(s) being Galaxy S20, S20+, S20 Ultra, Z-Flip from Samsung Shop i.e. Samsung eStore. Cashify may include or exclude any Device(s) under this Program from time to time at its sole discretion.
5. Galaxy Assured Value will be subject to the Device meeting the below mentioned conditions at the time of return. In case the Device does not meet the said conditions, Cashify retains the sole and absolute right to re-evaluate the Device and reduce the Assured value.
6. Customers may enrol in this Program at the time of purchasing the Device and avail different Assured buy Back plans upon payment of the applicable Assured Buy Back Plan fee as will be informed to the customer at the time of opting-in under this Program. The Assured buy back plans cannot be purchased separately.
7. Once the customer opts-in for this Program, Cashify will send a welcome/plan enrolment email with details of Galaxy Assured Program Plan along with the applicable terms and conditions.
8. Various Galaxy Assured Buy Back Value plans as available under this Program are detailed herein below. Cashify reserves the right to modify/alter/replace or withdraw them at any point of time at their sole discretion and without any prior notice.

Galaxy Assured Value plans based on the tenure from date of purchase:

Models	Galaxy Assured Value % is on Device Price at the time of Purchase			
	1 to 3 months	4 to 6 months	7 to 9 months	10 to 12 months
S20, S20+, S20 Ultra, Z-Flip	70%	60%	50%	40%

9. Device Condition for Galaxy Assured Valuation

As referred in clause 5 above, the customer shall ensure that at the time of collection, the Device should be in good condition and meet the desired requirements as detailed in clause 10 below, failing which, Cashify reserves the right, at its sole discretion to re-evaluate the phone and reduce Galaxy Assured Value of the Device provided at the time of purchase of Device.

10. Cashify shall do assessment and valuation of Device on below listed parameters:

- i) Device should switch on and is able to make calls/connect to the network.
- ii) Device and all of its components and parts should be in good working condition.
- iii) Brand/Model/Variant should be same as mentioned in the ABB Plan at the time of purchase of the new Device.
- iv) Device should not be rooted, cloned or software hacked.
- v) IMEI, on dialing *#06#, match with information already provided at time of ABB registration.
- vi) **On Body:** No Cracks, No Major Scratches (More than 02, to be assessed by Cashify in its sole discretion) and No Major Dents (More than 02, to be assessed by Cashify in its sole discretion), No Body Bent/Bulge/De-Shaped.
- vii) Battery should not be swollen, and no parts and components should be missing.
- viii) **On Screen:** No Cracks, No Major Scratches, Screen not coming out of body, No Touch-Screen issue, No Discoloration. The display should not have any spots or dead pixels.
- ix) Device should not have water damage or be repaired from an unauthorised source.
- x) No parts, buttons, panels, components, accessories should be missing. Includes Brand Box, Charger, Earphones and any other accessories in the brand box in working condition.
- xi) There should be no broken, cracked or damaged parts, including screen, body panel, buttons etc.
- xii) The device should be free from excessive wear and tear, and should not have multiple dents, scratches, body discoloration etc.
- xiii) Regular signs of usage, less than 03 (three) minor dents or scratches on body or screen are acceptable.

11. Process for redemption of:
 - Redemption of the Galaxy Assured Program will be available on Cashify portal at www.cashify.in.
 - Customer will be required to handover their Device(s) to Cashify in order to avail the assured buy back value.
 - Customers who purchased Galaxy Assured Plan from Samsung eStore during Galaxy Assured program offer, will be able to redeem on www.cashify.in.
 - Customers should enter their Device IMEI to get applicable Assured value on the redemption journey.
 - Cashify will make arrangements to collect the Device(s) from customers and transfer the Assured value directly to the Bank/Wallet accounts or any other payment methods as mutually agreed between customer and Cashify at the time of redemption.
12. This Program is non-transferable and valid for eligible Devices only.
13. For the customers who enrol in this Program, Cashify will provide an extension of 07 (seven) days on assured value, in case customer(s) were not able to claim the assured value within the stipulated period of 12 (twelve) months from date of purchase invoice.
14. In no event shall Cashify and or its authorized partners be liable for losses or any incidental or consequential damages arising out of or in connection with this Program or other product specific or third party offer(s), its services these Terms (however arising, including negligence). Standard manufacturer's warranty, if any, shall be applicable for all Device(s).
15. Cashify including its authorised partners shall not be liable for any loss or damage due to act of God, governmental actions, other force majeure circumstances and shall not be liable to pay any amount as compensation or otherwise for any such loss.
16. The participation in the program is voluntary. Participation in this Program constitutes acceptance of these terms and conditions and customer(s) agrees to receive communication(s) from Cashify and or its authorised partners and/or its event management company relating to the Program and for the purpose of ensuring order fulfilment and obtaining customer feedback. Customer(s) unconditionally agree not to make any claim or raise any complaint against Cashify and its authorised partners in this respect.
17. Cashify reserves the right to modify/alter or discontinue these Terms and Conditions or extend/withdraw/annul the Program or offers at its sole discretion without assigning any reasons or without any prior intimation whatsoever.
18. In the event of any conflict or inconsistency regarding any instructions, rules and conditions on any advertising or promotional material relating to the Program, these Terms and Conditions shall prevail over all such other instructions, rules and conditions.
19. Any dispute relating to the Offer or the terms and conditions shall be subject to the jurisdiction of the courts in New Delhi only.