

Festive Offer

-Galaxy Note20 or Note20 Ultra-

1. Samsung India Electronics Pvt. Ltd. ("Samsung") introduces a launch offer ("Offer") on Galaxy Note20 and Note20 Ultra ("Device").
2. Customers who purchase Galaxy Note20 will be eligible for Samsung Shop benefit of ₹5000.00 and customers who purchase Note20 Ultra will be eligible for Samsung Shop benefit of ₹7000.00 (hereinafter referred to as "Offer(s)").
3. The Offer shall be available from October 1 to November 30, 2020 ("Offer Period").
4. You can purchase the Device both Online and Offline. The online Device can be purchased from Samsung Shop i.e. <https://samsung.com/in>, Flipkart, Amazon, PayTM, Snapdeal, and tatacliq (hereinafter referred to as "Online Outlet"), whereas in case of offline purchase the Device can be purchased from select Samsung stores (hereinafter referred to as "Offline Outlet"). Customers are advised to check the Offer availability before purchasing the Device at that Offline Outlet.
5. Only one Device can be purchased against one mobile number. For activating the Device, the Customer has to use the same mobile number registered while purchasing the Device. All customers should have registered with the same mobile number for a minimum period of 03 (three) days from the date of inserting the SIM in first SIM slot for the first time.
6. **Purchase of Device from Samsung Shop, Flipkart, Amazon, PayTM, Snapdeal & tatacliq ("Online Outlet(s)):**
 - i. If you have purchased the Device from Samsung Shop i.e. Samsung e-store or Flipkart or Amazon or PayTM or Snapdeal or tatacliq, you will have to make a full payment of the amount as declared on the respective Outlet during the Offer Period.
 - ii. The price of the Device as listed on the Online Outlets shall be inclusive of all taxes.
 - iii. While purchasing the Device via Samsung Shop, your primary shipping mobile number should be the same as your mobile number registered on the portal while purchasing the Device.
 - iv. You will receive an order confirmation through SMS/email from the portal upon completion of your Device purchase.
 - v. Your Device will be dispatched by the portal and you will be notified for the same via SMS or email.
 - vi. Device will be delivered to you within 3-5 business days from the date of your purchase, depending upon your geographical location, where the Device has to be delivered.

- vii. The shipping of the Device will be subject to availability of stocks.
- viii. You will be required to activate the Device November 30, 2020 and register on the Samsung Shop App (to be downloaded from the Google Play Store) on or before December 15, 2020.
- ix. Once you purchase and activate the Device, you will be eligible to receive the Samsung Shop benefit of ₹5000.00 in case of Note20 and ₹7000.00 in case of Note20 Ultra and can redeem the benefit on select Samsung products listed in Samsung Shop for this Offer (refer Annexure A for details). The redemption of Samsung Shop benefits shall be completed by December 15, 2020.
- x. In case you do not comply with the above mentioned timelines you will not be eligible for the Offer and no claims shall be entertained either against Samsung or its authorized partners.

7. In case of purchase through Online Outlets, Samsung will not be responsible or liable for supply of the Device as the same is being sold by Savex Computers Limited (“Savex”), Flipkart, Amazon, PayTM, tatacliq and Snapdeal respectively:

- i. Any wrong submission of required details including but not limited to shipping details;
- ii. Any failure to receive submissions due to transmission failures and other conditions beyond its reasonable control;
- iii. Any late transmissions or entries;
- iv. Any computer or communications related malfunctions or failures;
- v. Any delay, damage, non-receipt, lost, misrouted delivery of Device.
- vi. Any delay due to non-availability of stocks or for any other reason beyond its control.
- vii. Any delay or loss or damage due to Act of God, Governmental actions, and any other force majeure circumstances.

8. Purchase of Device from select Samsung Stores (“Offline Outlet(s)”):

- i. You can purchase the Device from select Offline Outlet(s) as well during the Offer Period, however you are advised to check the Offer availability at the said outlet before making the purchase.
- ii. Upon completion of the purchase during the Offer Period, you will be required to activate the Device by November 30, 2020, in order to be eligible to avail the Offers.
- iii. Upon completing the purchase and activation within the stipulated periods, you need to register on Samsung Shop App on or before December 15, 2020 with the same mobile number which has been used for purchase & activation of the Device.
- iv. Once you purchase and activate the Device, you will be eligible to receive the Samsung Shop benefit of ₹5000.00 in case of Note20 and ₹7000.00 in case of

Note20 Ultra and can redeem the benefit on select Samsung products listed in Samsung Shop for this Offer (refer Annexure A for details). The redemption of Samsung Shop benefits shall be completed by December 15, 2020.

- v. In case you do not comply with the above mentioned timelines you will not be eligible for the Offer and no claims shall be entertained either against Samsung or its authorized partners.

9. **Process for redemption of Samsung Shop benefit** - Once you receive and activate the Device you will have to follow the process given hereunder to redeem the Samsung Shop benefit as under:

- i. Redemption of the Samsung benefit will start from October 10 on Samsung Shop.
- ii. Fresh enrolment/sign in to the Samsung Shop App (to be downloaded from the Google Playstore) must be completed by October 15, 2020 failing which you will not be eligible for the Offer.
- iii. Registration & sign in to Samsung Shop App to be done with same mobile number used for purchasing & activating the Device. In case any other mobile number is used, you will not be eligible to avail the Offer.
- iv. In case you are already a Samsung Shop user, then you must purchase & activate the Device with the same mobile number with which you are registered in the Samsung Shop application or else you will have to create a new Samsung Shop app account with the number you have used for purchasing & activating the Device.
- v. Open Samsung Shop & Visit "For You" Tab to check eligibility.
- vi. Allow Permission to read IMEI number & Mobile Number (when asked for)
- vii. OTP will be sent to the activation number being used in the IMEI.
- viii. Samsung Shop App will show list of available Offer Please select the product that you wish to redeem against the Samsung Shop benefits from the list of eligible products and add to cart.
- ix. Redemption of Samsung Shop benefit can only be done only once for every phone number on or before December 15, 2020.
- x. The shipping of Samsung product purchased by you to redeem the Samsung Shop benefits will happen within 30 (thirty) days from the day of placing order for the same at Samsung Shop (i.e. Samsung e-store).

10. The product purchased shall be on As Is basis and will be delivered subject to the stock availability.

11. By participating Offer, it would be deemed that the customers have given their consent to contact them through call, SMS or email on the details provided by them for the purpose of this Offer or for any future communications from Samsung or its authorized partners.

12. Product images, features, specifications shown here are for representational purposes only, the actual product may vary. Offer available till stocks lasts.

13. Samsung reserves the right to change, extend, amend and/or withdraw the Offer(s) or change any of these terms & conditions anytime without prior notice.
14. Samsung also reserves the right to substitute the select products put for redemption under Samsung Shop benefits with Device(s)/gift(s) of equivalent value under this Offer at its sole discretion without giving any reasons thereof. The choice as to the color, make & model of the gift(s) shall be completely at Samsung's discretion. No claims shall be entertained in this regard.
15. All disputes shall be subject to exclusive jurisdiction of courts located at New Delhi.

ANNEXURE A: List of Eligible products for redemption of Samsung Shop benefits

You may choose the following products for redemption of the Samsung Shop benefits on or before December 15, 2020. The below products may be purchased as per their stock availability. Samsung shall not be liable, if any product is sold out or out of stock. Samsung reserves the right to change/replace the products listed below depending on the product stock availability at its sole discretion.

| S.No. | Eligible Products |
|-------|-----------------------------|
| 1 | Buds+ |
| 2 | Buds Live |
| 3 | Galaxy Watch 341 MM 4G |
| 4 | Galaxy Watch 341 MM BT |
| 5 | Watch Active2 4G Steel |
| 6 | Watch Active 2 BT Aluminium |
| 7 | Tab S6 Lite LTE |
| 8 | Tab A 10.1 LTE |
| 9 | Tab A8 LTE |
| 10 | Galaxy A51 8GB |
| 11 | Galaxy A31 |