

# Terms & Conditions

I.	<b>Name of the Offer</b>	One Time Screen Replacement at just ₹1999.00 ("Offer") for Galaxy S10 Lite
II.	<b>Provided by</b>	Samsung India Electronics Pvt. Ltd.
III.	<b>Offer period, Place &amp; Outlet Coverage</b>	<ul style="list-style-type: none"> <li>Offer shall be valid for pre-booking done from <b>23<sup>rd</sup> January – 03<sup>rd</sup> February 2020</b> (both days inclusive hereinafter referred to as "Offer Period").</li> <li>Offer shall be valid for all pre-booked devices which have been activated on or before <b>28<sup>th</sup> February 2020</b>.</li> <li>Offer valid in Pan India and shall be available on Samsung Shop (i.e. Samsung e-store)</li> <li>Samsung reserves the right to extend or annul the offer period at its discretion.</li> </ul>
IV.	<b>Product Coverage ("Products")</b>	<ul style="list-style-type: none"> <li>The Offer shall be applicable on Galaxy S10 Lite ("Product") and during the above mentioned period.</li> </ul>
V.	<b>Eligibility Criteria</b>	<ul style="list-style-type: none"> <li>Customer needs to purchase and activate the new Product during the Offer Period, i.e. prebook the device from <b>23<sup>rd</sup> January – 03<sup>rd</sup> February 2020</b> &amp; activate the device before <b>28<sup>th</sup> February 2020</b> failing which the customer shall not be eligible for the Offer.</li> <li>This Offer of One Time Screen Replacement at ₹1999.00 can be availed only if the Product screen is broken. Scratches on the screen or damage due to liquids/fluids shall not be eligible for screen replacement under this Offer. To qualify as to whether the screen as damaged shall be subject to the discretion of the Samsung authorized service centers.</li> <li>Offer shall be applicable only on new Product(s) purchased during the Offer Period. Demo units sold to customers or any bulk sale to corporate or any other institute or individual shall not be eligible for this Offer.</li> </ul>
VI.	<b>Offers: One Time Screen Replacement</b>	<ul style="list-style-type: none"> <li>Customer shall be eligible for a One Time screen replacement at just ₹1999.00 within six (06) months from the date of activation of the Product, failing which the Offer shall stand forfeited and no claims will be entertained in this regard against Samsung.</li> </ul>
VII.	<b>Redemption of One Time Screen Replacement offer</b>	<ul style="list-style-type: none"> <li>The offer can be availed starting from 7<sup>th</sup> day post the date of activation of the Product till a period of six (06) months.</li> <li>The offer can be availed only once by visiting the authorized service center of Samsung.</li> </ul>

<b>VIII.</b>	<b>Verification of the documents</b>	<ul style="list-style-type: none"> <li>• Before availing the Offer, customer will be required to handover a copy of the invoice to the authorized service center, issued by the respective Online or Offline Outlet at the time of purchase of the Product and produce the original invoice along with the same for verification.</li> <li>• In case any documents/invoice are prima facie found to be false &amp; fabricated or the original invoice is either lost or torn, customer shall not be eligible for the Offer and the same shall stand forfeited and no claims shall be entertained in this regard against Samsung.</li> </ul>
<b>IX.</b>	<b>Forfeiture clause</b>	<ul style="list-style-type: none"> <li>• In case the customer activates the product after the Offer Period he/she shall not be eligible for the offer.</li> <li>• Also if the customer doesn't avail this offer within six (06) months from the date of the Product activation (i.e. during the stipulated time as mentioned above in the eligibility criteria column) the offer shall stand forfeited and no claims will be entertained in this regard against Samsung.</li> </ul>
<b>X.</b>	<b>Conditions related to One time screen replacement offer</b>	<ul style="list-style-type: none"> <li>• One time screen replacement shall be on As Is basis &amp; as per part(s) availability. Samsung shall not be responsible for its non-availability due to various reasons like climatic conditions, labour unrest, insolvency, business exigencies, Government decisions, operational &amp; technical issues or any other force majeure conditions etc.</li> <li>• Offers cannot be exchanged with any other product or item, are non-transferable &amp; cannot be en-cashed under any circumstances.</li> </ul>
<b>XI.</b>	<b>Publicity</b>	<ul style="list-style-type: none"> <li>• Customers unconditionally consent to accessing/use of information and/or images of Participant (if any, clicked or shared by Customer) by Samsung or its authorized agency for media coverage, advertisement or publicity for present &amp; future communications without any further consideration to the Participant including promotion of its products anywhere in the World.</li> </ul>

<b>XII.</b>	<b>General Conditions</b>	<ul style="list-style-type: none"> <li>• Customer agrees that Samsung shall not be liable for any claims, costs, injuries, losses or damages of any kind arising out of or in connection with the Offer or with the acceptance of this offer.</li> <li>• Samsung reserves the right to change/alter &amp; modify the terms &amp; conditions of this Offer or extend or annul any part or whole offer at any given point at its sole discretion without giving any reason whatsoever.</li> <li>• Samsung reserves the right to substitute the One Time Screen Replacement offer and other offers with some other gift(s) of equivalent value under this Offer at its sole discretion without giving any reasons.</li> <li>• Samsung shall not be liable for any technical, physical delay in transmission or submission of the entries by the customer or any disruptions, losses, damages, computer related malfunctions/failures which affect the participation of the customer or any force majeure conditions or damages caused by Act of God, Governmental actions.</li> <li>• Failure by Samsung to enforce any of its right at any stage does not constitute a waiver of those rights.</li> <li>• In no event shall Samsung be liable for losses or any incidental or consequential damages arising out of or in connection with the Offer, its services these Terms(however arising, including negligence). Samsung shall not be responsible for any product or service liability of any kind.</li> <li>• In the event of any conflict or inconsistency regarding any instructions, rules and conditions on any advertising or promotional material relating to the Offer, these Terms shall prevail over all such other instructions, rules and conditions.</li> </ul>
<b>XII.</b>	<b>Jurisdiction</b>	Decision of Samsung in relation to the Offer and matter incidental thereto shall be final and binding on the customer. All disputes shall be governed by the laws of India. These Terms shall be governed by exclusive laws of India and the courts located at Gurgaon shall have the exclusive jurisdiction in respect of all the subject matter with relation to the Offer.

### Disclaimer

Samsung disclaims any/all claims or liabilities with respect to the above mentioned offer. Under no circumstances shall Samsung and/or its affiliates and/or their directors, employees, agents or officers be held responsible for any part of these offers. Offers are subject to change without prior notice. This offer cannot be clubbed with any other offer unless specifically mentioned. Any Cashback/Instant Discounts/Schemes provided by respective issuers at their sole discretion.