

Terms & Conditions

Defective Product received	<p>Headphones, Smart Audio and Connected Homes Products</p> <p>DOA (Dead on Arrival)* period is 15 days from date of purchase.</p> <ul style="list-style-type: none"> • Call Harman Contact Center (1800 102 0525) and report concern, Agent will try to troubleshoot the issue or if found any problem with the product then & register the call under DOA and share unique code with customer. • Basis the DOA* certification the seller will arrange a reverse pick up of the product within 10 business days. • Returned product should be available in same packaging. • Product will be re shipped to you by the seller subject to its availability within 10 working days of DOA certification <p>In case of product unavailability of the DOA* certified order, a refund will be initiated by the seller within 10 working days of DOA certification. It may take up to 21 days for refund credit to reflect into your account after the refund is initiated</p> <p>*Additional Terms</p> <ul style="list-style-type: none"> ○ Only functional defect will be covered. ○ Box, Handset and all original accessories should be available. ○ No sign of damage, tampering, water log or user defects. ○ Feature related problem not covered which are not in Specifications. ○ Defect must be re-produced in service center. ○ DOA shall be not applicable for any defect in accessory.
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Headphones	Smart Audio	Connected Home
Warranty Period 12Months	Warranty Period 12Months	Warranty Period 12Months
Additional information	Additional information	Additional information
Replacement service carried at Harman authorized service center	Repair service carried at Harman authorized service center	Repair service carried at Harman authorized service center
Additional Information -	Additional Information -	Additional Information -
Inbox Accessories warranty (From purchase date): Battery - 12 months Other Accessories (Charger, Handsfree, Data cable etc) - 12 months	Inbox Accessories warranty (From purchase date): Battery - 12 months Other Accessories (Charger, Handsfree, Data cable etc) - 12 months	Inbox Accessories warranty (From purchase date): Battery - 12 months Other Accessories (Charger, Handsfree, Data cable etc) - 12 months
Additional Information -	Additional Information -	Additional Information -
If customer belongs to a city where the service center is not available, customer should send his product to service center through courier on his own cost on the guidance of the contact center.	If customer belongs to a city where the service center is not available, customer will call Harman contact center and Harman will arrange a pick & drop service from customer home on free of cost.	Harman will provide paid In home and Installation service in serviceable areas. This service will be free of cost for Bar series only.

Headphones	Smart Audio	Connected Home
<p data-bbox="282 306 529 342">Warranty Period</p> <p data-bbox="354 401 457 432">12Months</p> <p data-bbox="302 516 509 537">Additional information</p> <p data-bbox="228 596 583 667">Type of Service (Headphone) - Replacement service carried at Harman authorized service center</p> <p data-bbox="297 699 518 720">Additional Information -</p> <p data-bbox="258 724 557 772">Inbox Accessories warranty (From purchase date): Battery - 12 months</p> <p data-bbox="233 804 581 852">Other Accessories (Charger, Handsfree, Data cable etc) - 12 months</p> <p data-bbox="297 884 518 905">Additional Information -</p> <p data-bbox="215 909 596 1031">If customer belongs to a city where the service center is not available, Customer send his product to service center through courier on his own cost on the guidance of contact center.</p>	<p data-bbox="693 306 940 342">Warranty Period</p> <p data-bbox="764 401 868 432">12Months</p> <p data-bbox="712 516 920 537">Additional information</p> <p data-bbox="651 596 982 667">Type of Service (Smart Audio) - Repair service carried at Harman authorized service center</p> <p data-bbox="712 699 924 720">Additional Information -</p> <p data-bbox="673 724 972 772">Inbox Accessories warranty (From purchase date): Battery - 12 months</p> <p data-bbox="647 804 995 852">Other Accessories (Charger, Handsfree, Data cable etc) - 12 months</p> <p data-bbox="711 884 932 905">Additional Information -</p> <p data-bbox="634 909 1006 1031">If customer belongs to a city where the service center is not available, Customer will call to Harman contact center and Harman will arrange a pick & drop service from customer home on free of Cost.</p>	<p data-bbox="1104 306 1351 342">Warranty Period</p> <p data-bbox="1175 401 1279 432">12Months</p> <p data-bbox="1123 516 1331 537">Additional information</p> <p data-bbox="1062 596 1396 667">Type of Service (Smart Audio) - Repair service carried at Harman authorized service center</p> <p data-bbox="1123 699 1344 720">Additional Information -</p> <p data-bbox="1084 724 1383 772">Inbox Accessories warranty (From purchase date): Battery - 12 months</p> <p data-bbox="1058 804 1406 852">Other Accessories (Charger, Handsfree, Data cable etc) - 12 months</p> <p data-bbox="1122 884 1343 905">Additional Information -</p> <p data-bbox="1049 909 1412 1005">Harman will provide paid In home and Installation service in serviceable areas*. Free of Cost service applicable for Bar service only.</p>