

# Terms and Conditions

I.	<b>Name of the Offer</b>	Free Clear View Cover worth Rs 3499 with Galaxy S10 ("Offer")
II.	<b>Provided by</b>	Samsung India Electronics Pvt. Ltd.
III.	<b>Offer period</b>	Offer shall be valid from 10th June 2019 to 21 <sup>st</sup> June 2019. Samsung reserves the right to extend or annul the offer period at its discretion.
IV.	<b>Place &amp; Outlet Coverage</b>	<ul style="list-style-type: none"> <li>• Offer is valid in Pan India</li> <li>• Available on purchases from any offline retail outlet or online portal (hereinafter called as "Outlet").</li> </ul>
V.	<b>Product Coverage</b>	Samsung Galaxy S10e/S10/S10+ (hereinafter referred to as "Product")
VI.	<b>Eligibility Criteria</b>	<ul style="list-style-type: none"> <li>• This offer is for select Samsung customers who receive an SMS from ID:SAMSNG with Offer details.</li> <li>• Eligible customer(s) need to purchase the new Product from Outlet during the Offer Period</li> <li>• Customer needs to activate the Product using the same Mobile No on which Offer SMS was received latest by 21st June 2019</li> <li>• After activating the Product the customer will receive an SMS from ID:SAMSNG within a week with Offer Coupon Code and redemption URL on the same Mobile No on which Offer SMS was received</li> <li>• Customer needs to visit the redemption URL shop.samsung.com &amp; redeem Coupon for free Offer by 31<sup>st</sup> July, 2019</li> <li>• In case of any mismatch between the Activation Mobile No and the number on which the Offer SMS was received, the offer shall stand forfeited and no claims shall be entertained against Samsung.</li> <li>• Coupon Code is strictly non-transferrable and is for one time redemption only within the prescribed timeline as mentioned above</li> <li>• One Customer (Mobile No) can avail the offer only once irrespective of multiple purchases.</li> </ul>
VII.	<b>Offer: Free Clear View Standing Cover</b>	<p>Every eligible customer who purchases the Product during the Offer Period and activates the same by 21st June, 2019 and completes the redemption process will be eligible for a Free Clear View Cover.</p> <ul style="list-style-type: none"> <li>• Offer is valid till stocks last.</li> </ul>
VIII.	<b>Redemption of the offer</b>	<p>Customer needs to follow the steps given hereunder to avail the Clear View Cover:</p> <ol style="list-style-type: none"> <li>1. On receipt of Offer message, buy and activate the Product from any Outlet on or before 21st June, 2019. Activation should happen using the same mobile number on which Offer SMS was received.</li> </ol>

		<ol style="list-style-type: none"> <li>2. On receipt of Offer Coupon Code on SMS from Samsung within a week of activation, click “Redemption URL” to go to Samsung India eShop shop.samsung.com</li> <li>3. Redeem coupon on Samsung India eShop by 31<sup>st</sup> July , 2019</li> <li>4. Clear view cover will be shipped within 15 days of redemption at the address provided by the customer.</li> <li>5. In case customer is eligible for the offer and still does not receive the SMS with Coupon Code within 7 days of activation, he/she may call Samsung eShop helpdesk 1800-40-726-7864, or email at <a href="mailto:support.estore@samsung.com">support.estore@samsung.com</a>. The complaint (if any) should be registered before 31<sup>st</sup> July, 2019 with the Mobile no on which offer SMS was received with proof of SMS, IMEI of Product &amp; purchase Invoice copy. No claims will be entertained post this date irrespective of eligibility.</li> </ol>
<b>IX.</b>	<b>Forfeiture clause</b>	<ul style="list-style-type: none"> <li>• If the eligible customer does not activate the Product, or redeem the coupon code within the timelines as mentioned in the above clauses his/her right to claim the Offer shall stand forfeited and they shall be no longer eligible for the Offer.</li> <li>• More so, if the customer fails to activate the Product with same mobile no on which offer SMS was received, he/she shall not be eligible for this offer and the offer shall stand forfeited.</li> <li>• No claims shall be entertained against Samsung in this regard.</li> </ul>
<b>X.</b>	<b>Conditions related to Samsung Level U</b>	<ul style="list-style-type: none"> <li>• Clear View Cover shall be on As Is basis &amp; as per stocks availability. Samsung shall not be responsible for non-availability of Cover due to various reasons like climatic conditions, labour unrest, insolvency, business exigencies, Government decisions, operational &amp; technical issues or any other force majeure conditions etc.</li> <li>• Cover cannot be exchanged with any other product or item, is non-transferable &amp; cannot be en-cashed under any circumstances.</li> </ul>
<b>XI.</b>	<b>General Conditions</b>	<ul style="list-style-type: none"> <li>• Customer agrees that Samsung shall not be liable for any claims, costs, injuries, losses or damages of any kind arising out of or in connection with the Offer or with the acceptance, possession or use of Cover</li> <li>• Samsung reserves the right to change/alter &amp; modify the terms &amp; conditions of this Offer at any given point at its sole discretion without giving any reason whatsoever.</li> <li>• Samsung reserves the right to substitute the Cover with some other product of equivalent or lesser value under this Offer at its sole discretion without giving any reasons.</li> <li>• Samsung shall not be liable for any technical, physical delay in transmission or submission of the entries by the customer or any disruptions, losses, damages, computer related malfunctions/ failures which affect the participation of the customer or any force majeure conditions or damages caused by Act of God, Governmental actions.</li> <li>• Samsung shall also not be responsible for non-availability of Stock(s) or product(s) due to various reasons like climatic conditions, labour unrest, insolvency, business exigencies or operational &amp; technical issues.</li> <li>• Failure by Samsung to enforce any of its right at any stage does not constitute a waiver of those rights.</li> </ul>

		<ul style="list-style-type: none"><li>• In no event shall Samsung be liable for losses or any incidental or consequential damages arising out of or in connection with the Offer, its services these Terms (however arising, including negligence). Samsung shall not be responsible for any product or service liability of any kind.</li><li>• In the event of any conflict or inconsistency regarding any instructions, rules and conditions on any advertising or promotional material relating to the Offer, these Terms shall prevail over all such other instructions, rules and conditions.</li></ul>
<b>XII.</b>	<b>Jurisdiction</b>	Decision of Samsung in relation to the Offer and matter incidental thereto shall be final and binding on the customer. All disputes shall be governed by the laws of India. These Terms shall be governed by exclusive laws of India and the courts located at Gurugram shall have the exclusive jurisdiction in respect of all the subject matter with relation to the Offer.