# Terms & Conditions

**Customer Benefit:** Customer gets the choice to insure the product purchased from Samsung eStore or Samsung Shop against Fire/Theft/Burglary/Accidental Damage

Offer Period: 1<sup>st</sup> September, 2020 to 30<sup>th</sup> September, 2020

Program Partner: IFFCO TOKIO General Insurance (ITGI)

### Products Covered:

- 32 Full High Definition & above Panels
- Home Theatre/Speaker systems with MRP 20,000/- & above
- Frost Free Home/CBU/Side by Side Refrigerators
- Fully Automatic Top Load 6.5kg+ and all Fully Automatic Front Load Washing Machine
- 3 Star/5 Star/Inverter Air Conditioners
- Convection Microwave Owen/Vacuum Cleaners & Air Purifier

**How can the Customer avail the Offer?** Customer has to mandatorily register the product with necessary details with ITGI within seven (7) days of the purchase of the product. No registration shall be accepted if it is beyond the 7 days limit.

**Coverage under the Insurance Scheme:** Registered products will be protected against Fire, Burglary, Theft and Accidental Damage for 1 year from date of purchase

**How do customers register to avail Insurance Scheme Offer?** In order to register the customer can either visit the ITGI website(www.iffcotokio.co.in) and enter the requisite details or can make a call at ITGI toll free call centre no. 1800-103-5499. On registration, ITGI shall provide a registration acknowledgment through e-mail to the customer.

**Coverage Limit under the Insurance scheme:** Maximum limit is ₹700000.00/- (Seven Lakhs Only/-) per customer for all claims for all products registered with ITGI. Claims arising from more than one incident shall have to be claimed as separate claim. Each claim shall be subject to a deductible amount of 10% of the claim amount or ₹1000.00/- (One Thousand Only/-) whichever is higher. Customer may please refer to the ITGI policy wordings for more details.

Whom should customer call for a claim? Intimation of Claim to ITGI shall be accepted at toll-free call centre No 1800-103-5499 if called within [14] days. In case of losses arising from Theft, Robbery, Dacoity or Burglary a police report of having registered the case with police within 24 hrs of the occurrence would be required.

## IFFCO-TOKIO's Helpline Number: 1800-103-5499

## IFFCO-TOKIO's Website: www.iffcotokio.co.in

Customers must also preserve the original purchase invoice as it will be required for verification at the time of making any claims.

## Disclaimer

Samsung disclaims any/all claims or liabilities with respect to the above mentioned offer. Under no circumstances shall Samsung and/or its affiliates and/or their directors, employees, agents or officers be held responsible for any part of these offers. Offers are subject to change without prior notice. This offer cannot be clubbed with any other offer unless specifically mentioned. Any other Schemes provided by respective issuers at their sole discretion. Delinquent & over-limit credit card will not qualify for this offer. Under no circumstances, will the discount being offered under this offer be settled in cash in lieu thereof by any of the party. The card holders are not bound in any way to participate in this offer. Any participation is voluntary. Any person availing this offer shall be deemed to have accepted these Offer Terms.