

FAQs

On which all handsets will I get the double data offer?

Double data offer is only applicable on all variants of Samsung S9 and S9+ on selected prepaid recharges and postpaid plans only.

Which plans do I need to be on to get the offer?

Offer is will be provisioned on prepaid recharges of 199 and 349 and Postpaid bill plans of 499 and 799 rental.

For what duration will I get the double data?

Double data offer on eligible handset and plans is for 1) 30 recharges or 30 months whichever is earlier for prepaid and 2) 30 billing cycles for postpaid

I am on an eligible plan and have just inserted the sim in my new device. When will I get the offer?

For postpaid customers, double data will be visible within 48 hours and will apply from current bill cycle. For prepaid customer, the offer will be valid from the next eligible recharge done by the customer post 48 hours.

I am not on a postpaid eligible plan and have just inserted the sim in my new device. Will I get the offer if I change my postpaid plan to 499/799?

For postpaid customers, double data will be visible within 48 hours after coming on the eligible plan on s9/s9+

I have claimed the offer from my s9. Will I get the offer if I put the sim in another phone?

The double data offer is only valid for s9. Customer will not able to use the extra data if he shifts sim to a different device.

Can I claim the offer multiple times?

Offer can only be claimed from 1 device and 1 mobile number. Customer will not be able to claim the offer twice.

What is the duration of the offer?

The offer is currently valid on s9/s9+ purchases done till 15th sept18 unless extended by Airtel