

Book Online. Shop At Store

Terms and Conditions

1. Customer may book personal consultation/ appointment with Samsung's store representative. The booking has to be requested minimum 24 hours before the appointment time.
2. Store Representative will call the customer to confirm the appointment and the timings.
3. The appointment shall be of 60 (Sixty) minutes each, but will be decided between the store representative and the customer as per requirement. Slots will be given in the duration 14:00 - 15:00. 15:00 - 16:00 and so on.
4. Customer hereby confirms that the details provided by customer while booking the appointment with store representative are true & correct. Customer agrees to receive call(s), email(s), sms(s) from Samsung or its authorized agency to confirm the appointment.
5. Customer hereby confirms and agrees that Samsung may reach out for feedback regarding your experience at the store, the Product or for any research purposes with respect to Samsung products.

Events and Experiences at Samsung Exclusive Outlets

Terms and Conditions

1. This is a Registration page for booking a Samsung Product ("Product"). You may book the Product online through this portal and visit the nearest Samsung Experience Store (SES) to make the payment and take the delivery of the Product.
2. Post confirmation of booking, SES address shall be informed to you through sms/ email/ WhatsApp message.
3. You confirm that the details provided by you while booking the Product are true & correct. You agree to receive call(s), email(s), sms(s) from Samsung or its authorized agency regarding the product booked by you.

4. You understand and agree that any expense related to getting the delivery of the Product at SES shall have to be borne by you on your own.
5. You understand that this is only a provisional booking and delivery of the Product at SES shall be subject to stock availability. Samsung shall not be liable and responsible for non availability of the Product. No claims shall be entertained in this regard by you against Samsung or any of its authorized third party agency.
6. You hereby confirm and agree that Samsung may reach out to you for feedback regarding the Product booked or for any research purposes with respect to Samsung products.
7. You give Samsung the right to publish and broadcast anywhere in the world, for editorial, advertising, promotional, marketing and/or other purposes and in any media, your name, image, likeness, photograph and/or moments captured (except where prohibited by law) without any further permission or consent or consideration in any form, including but not limited to, royalty.
8. Besides this you may also walk-in to the SES store to purchase the Products of your choice.
9. By booking the Product through this portal, you give your consent to Samsung to send you marketing and promotional communication(s) from time to time.
10. By booking the Product you hereby confirm that you accept the above mentioned terms and conditions.