## **Terms and Conditions**

I.	Name of the Offer	Get Samsung Galaxy Buds+ for free or Samsung E-Store voucher
		worth ₹10000.00 with Galaxy Z Flip
II.	Provided by	Samsung India Electronics Pvt. Ltd in partnership with BMW
III.	Offer period	Offer shall be valid from July25, 2020 to October 31, 2020. Samsung reserves the right to extend or annul the offer period at its discretion. However, the complimentary Samsung Estore coupon code is valid for one year and will remain valid beyond the validity period of this offer basis the issuance date of the coupon.
IV.	Place & Outlet	Offer is valid in Pan India.
	Coverage	<ul> <li>Available on purchases from Samsung eShop (i.e. Samsung Estore) only (hereinafter called as "Outlet").</li> </ul>
V.	Product Coverage	Samsung Galaxy Z Flip (hereinafter referred to as "Product")
VI.	Eligibility Criteria	<ul> <li>This Offer is for BMW Excellence Club members who will to receive either of the following offers on purchase of Samsung Galaxy Z flip:         <ol> <li>Samsung Galaxy Buds+ for free; Or</li> <li>Samsung E-Store voucher worth ₹10000.00 which can be redeemed within a period on one (01) year from the date of issue on the second purchase of a Samsung Mobile phone priced at or above ₹40000.00.</li> </ol> </li> <li>In case a consumer opts for the Samsung E-Store voucher, the same will be provided through BMW Excellence Club Response Centre only.</li> <li>An eligible Consumer can avail either of the above offers only once during the Offer Period.</li> </ul>
VII.	Process to avail	To avail the either Offer, BMW Excellence Club member will be required to
	the Coupon and	contact the BMW Excellence Club Response Centre, get the membership
	Redemption of the offer	validated and ask for the coupon code for the respective Offer that he/she wishes to avail.
		For Samsung Galaxy Buds+ Offer –
		<ul> <li>Get the coupon code from BMW Excellence Club Response Centre for redeeming Samsung Galaxy Buds+.</li> <li>Consumer will be provided with the Offer URL as stated below.</li> <li>Click on <a href="https://www.samsung.com/in/offer/online/samsungzflip/bmw/">https://www.samsung.com/in/offer/online/samsungzflip/bmw/</a></li> <li>Add the Samsung Galaxy Z Flip and Samsung Galaxy Buds+ to the shopping cart. (Add to cart open on a new tab).</li> <li>Apply coupon code in "Enter Promo Code here" on the Add to Cart page.</li> <li>This coupon code shall be redeemed on or before October 31, 2020, failing which the coupon code shall stand forfeited and no claims shall</li> </ul>

be entertained against Samsung or its authorised representatives.
• The Smartphone Z Flip will be shipped within 15(fifteen) days of the
redemption at the address provided by the customer on the Samsung
Shop while purchasing Samsung Galaxy Z Flip.
• The complementary Buds+ will be shipped within 30 days of the
redemption at the address provided by the customer on the Samsung
Shop while purchasing Samsung Galax Z Flip.
• In case customer is eligible for the offer, shared her details and still
does not receive delivery, he/she may call Samsung eShop helpdesk
1800-40-726-7864, or email at <u>support.estore@samsung.com</u> . The
complaint (if any) should be registered before November 30, 2020 with
the Mobile no shared with Samsung. No claims will be entertained post
this date irrespective of eligibility.
For Samsung E-store Coupon worth ₹10000.00
I) To avail the complimentary ₹10000.00 eStore voucher, BMW Excellence
Club member/to contact the BMW Excellence Club Response Centre for
<ul> <li>coupon code and follow the below steps –</li> <li>Click on</li> </ul>
https://www.samsung.com/in/offer/online/samsungzflip/bmw/
<ul> <li>Add the Samsung Galaxy Z Flip to the shopping cart. (Add to cart open on a new tab).</li> </ul>
Apply coupon code on the Add to Cart page.     Dest purchase and delivery of Sameung 7 Flip, PMW Excellence Club
<ul> <li>Post purchase and delivery of Samsung Z Flip, BMW Excellence Club member to contact BMW Excellence Club Response Centre team and</li> </ul>
share the order ID to get the voucher code.
<ul> <li>BMW Excellence Club Response Centre team will email/call and</li> </ul>
share Voucher code with customer after 14 days from the date of
delivery of Samsung Galaxy Z Flip.
<ul> <li>Validity of this coupon shall be one (01) year from the date of issuance</li> </ul>
and can be redeemed on Samsung
estore< <u>https://www.samsung.com/in/mobile/</u> > and buy a new
smartphone worth ₹40000.00 and above value of his/her choice, to
avail the voucher in "Enter Promo Code here" section on Add to cart
page.
• For coupon code queries customer to contact BMW Excellence Club
Response Centre details are already available with BMW Excellence
+Club Members.
II) Coupon Codes issued for both the above Offers are non-transferrable and
for one time redemption only within the prescribed timeline as mentioned
above.
III) One Customer (Mobile No) can avail the offer only once irrespective of
multiple purchases.

		IV) Offer is valid till stocks last.
VIII. IX.	Forfeiture clause Conditions related to Offer	<ul> <li>If the eligible customer does not buy the Product, or redeem the coupon code within the timelines as mentioned in the above clauses his/her right to claim the Offer shall stand forfeited and they shall be no longer eligible for the Offer.</li> <li>The coupon is for one time use and non-transferrable.</li> <li>No claims shall be entertained against Samsung in this regard.</li> <li>Samsung Galaxy Buds+ shall be on As Is basis &amp; color/variant as per stocks availability.</li> <li>Samsung shall not be responsible for non-availability of offer due to various reasons like climatic conditions, labour unrest, insolvency, business exigencies, Government decisions, operational &amp; technical issues or any other force majeure conditions etc.</li> </ul>
		<ul> <li>It cannot be exchanged with any other product or item, is non- transferable &amp; cannot be en-cashed under any circumstances.</li> </ul>
х.	General Conditions	<ul> <li>Customer agrees that Samsung shall not be liable for any claims, costs, injuries, losses or damages of any kind arising out of or in connection with the Offer or with the acceptance, possession or use of Offer.</li> <li>By availing this Offer, customer agrees/consents to receive marketing information or any other product related information from Samsung. Samsung may use the customer details so received in accordance with Samsung Privacy Policy.</li> <li>Customer can opt-out from receiving marketing information by writing an email to support.estore@samsung.com.</li> <li>Samsung reserves the right to change/alter &amp; modify the terms &amp; conditions of this Offer at any given point at its sole discretion without giving any reason whatsoever by giving advance notice to the BMW team.</li> <li>Samsung shall not be liable for any technical, physical delay in transmission or submission of the entries by the customer or any disruptions, losses, damages, computer related malfunctions/failures which affect the participation of the customer or any force majeure conditions of duages caused by Act of God, Governmental actions.</li> <li>Samsung shall also not be responsible for non-availability of Stock(s) or product(s) due to various reasons like climatic conditions, labour unrest, insolvency, business exigencies or operational &amp; technical issues.</li> <li>Failure by Samsung to enforce any of its right at any stage does not constitute a waiver of those rights.</li> <li>In no event shall Samsung be liable for losses or any incidental or consequential damages arising out of or in connection with the Offer, its services these Terms(however arising, including negligence). Samsung shall not be responsible for any product or service liability of any kind.</li> </ul>

		• In the event of any conflict or inconsistency regarding any instructions,
		rules and conditions on any advertising or promotional material
		relating to the Offer, these Terms shall prevail over all such other
		instructions, rules and conditions.
XI.	Jurisdiction	Decision of Samsung in relation to the Offer and matter incidental thereto
		shall be final and binding on the customer. All disputes shall be governed by
		the laws of India. These Terms shall be governed by exclusive laws of India and
		the courts located at Gurugram shall have the exclusive jurisdiction in respect
		of all the subject matter with relation to the Offer.