Terms and Conditions

I.	Name of the Offer	<u>Galaxy Buds+ worth Rs11990 @Rs1999 with Galaxy S20/S20+/S20 Ultra ("Offer)</u>
II.	Provided by	Samsung India Electronics Pvt. Ltd in partnership with JioSaavn.
III.	Offer period	Offer shall be valid from 9th May 2020 to 7th June 2020. Samsung reserves the right to extend or annul the offer period at its discretion.
IV.	Place & Outlet Coverage	• Offer is valid in Pan India. • Available on purchases from Samsung eShop (i.e. Samsung Estore) only (hereinafter called as "Outlet").
V.	Product Coverage	Samsung Galaxy S20/S20+/S20 Ultra (hereinafter referred to as "Product").
VI.	Eligibility Criteria	• This offer is for select JioSaavn customers who see the Offer ad banner on JioSaavn app & share their requisite details including mobile number will be eligible to receive Offer Coupon.

VII.	Process to avail the Coupon and Redemption of the offer	For generating the coupon and redeeming the Offer, customer need to follow the steps mentioned below:
		   i. Click on the Offer Ad banner on JioSaavn app.
		   ii. Provide the following details on the leads page: Name, Email ID, and Mobile No (mandatory).
		   iii. Agree to User Consent/T&Cs to share personal data with Samsung.
		   iv. A unique Coupon Code will be issued on the site as well customer will receive the same through SMS from id: SAMSNG on the mobile number registered on the Offer Ad banner.
		   v. On receipt of Offer Coupon Code through SMS/site from Samsung, click on the Redemption URL i.e. shop.samsung.com, to go to Samsung India e-Shop.
		   vi. Add Galaxy S20 or S20+ or S20 Ultra & Galaxy Buds+ to the cart. Apply the coupon code, pay & checkout to redeem the Offer by 7th June, 2020.
		   vii. Both Product & Offer will be shipped within 15 (fifteen) days of redemption at the address provided by the customer on the Samsung Shop.
		   viii. In case customer is eligible for the offer, shared her details and still does not receive the Coupon Code, he/she may call Samsung e-Shop helpdesk 1800-40-726-7864, or email at <u>support.estore@samsung.com</u>. The complaint (if any) should be registered before 7th June, 2020 with the Mobile no shared with Samsung. No claims will be entertained post this date irrespective of eligibility.
		
		• Please note that the customer will not be eligible to receive the coupon code, in case Mobile No shared is invalid, no coupon will be issued and no claims shall be entertained against Samsung.
		• Coupon Code is non-transferrable and is for one time redemption only within the prescribed timeline as mentioned above
		• One Customer (Mobile No) can avail the offer only once irrespective of multiple purchases.
		• Offer is valid till stocks last.

VIII.	Forfeiture clause	• If the eligible customer does buy the Product, or redeem the coupon code within the timelines as mentioned in the above clauses his/her right to claim the Offer shall stand forfeited and they shall be no longer eligible for the Offer. • More so, if the customer fails to share his/her mobile no & other details, he/she

		shall not be eligible for this offer and the offer shall stand forfeited.
		• The coupon is for one time use and non-transferrable.
		• No claims shall be entertained against Samsung in this regard.
IX.	**Conditions related to Offer**	• Galaxy Buds+ shall be on As Is basis & color/variant as per stocks availability. Samsung shall not be responsible for non-availability of offer due to various reasons like climatic conditions, labour unrest, insolvency, business exigencies, Government decisions, operational & technical issues or any other force majeure conditions etc.
		• It cannot be exchanged with any other product or item, is non-transferable & cannot be en-cashed under any circumstances.
		• It cannot be combined with any other offer such as exchange bonus etc. However HDFC Bank Cashback can be availed if available at time of purchase.
X.	**General Conditions**	• Customer agrees that Samsung shall not be liable for any claims, costs, injuries, losses or damages of any kind arising out of or in connection with the Offer or with the acceptance, possession or use of Offer.
		• By availing this Offer, customer agrees/consents to receive marketing information or any other product related information from Samsung. Samsung may use the customer details so received in accordance with Samsung Privacy Policy.
		• Samsung reserves the right to change/alter & modify the terms & conditions of this Offer at any given point at its sole discretion without giving any reason whatsoever.
		• Samsung reserves the right to substitute the Offer with some other product of equivalent or lesser value under this Offer at its sole discretion without giving any reasons.
		• Samsung shall not be liable for any technical, physical delay in transmission or submission of the entries by the customer or any disruptions, losses, damages, computer related malfunctions/ failures which affect the participation of the customer or any force majeure conditions or damages caused by Act of God, Governmental actions.
		• Samsung shall also not be responsible for non-availability of Stock(s) or product(s) due to various reasons like climatic conditions, labour unrest, insolvency, business exigencies or operational & technical issues.
		• Failure by Samsung to enforce any of its right at any stage does not constitute a waiver of those rights.
		• In no event shall Samsung be liable for losses or any incidental or consequential damages arising out of or in connection with the Offer, its services these Terms(however arising, including negligence). Samsung shall not be responsible for any product or service liability of any kind.
		• In the event of any conflict or inconsistency regarding any instructions, rules and conditions on any advertising or promotional material relating to the Offer, these Terms shall prevail over all such other instructions, rules and conditions.
XI.	**Jurisdiction**	Decision of Samsung in relation to the Offer and matter incidental thereto shall be final and binding on the customer. All disputes shall be governed by the laws of India. These Terms shall be governed by exclusive laws of India and the courts located at Gurugram shall have the exclusive jurisdiction in respect of all the subject matter with relation to the Offer.