Terms and Conditions

- 1. These Terms and Conditions govern the Pre-Order (the "Offer", Pre-Order) whereby customers are welcome to purchase Samsung Galaxy Note 10 | 10+ (the "Device(s)") by pre-ordering it with the authorized Distributors (the "Distributors") of Samsung Gulf Electronics FZE ("Samsung"). The Offer is valid from 8th August 2019 till 31st August 2019 (the "Validity Period").
- 2. A duly filled pre-order form and a copy of CNIC is required for the pre-ordering. Only one device can be pre-booked per CNIC.
- 3. A Pre-order Confirmation (the "Confirmation") receipt shall be provided to the pre-ordering customer upon the full payment out of the Recommended Retail Price of the Device(s) as advised by the Distributor (the "Pre-Order Amount"). The Pre-Order Amount may be refundable but not-transferable to the pre-ordering customer in the event the Confirmation is cancelled, subject to the pre-ordering customer presenting the receipt of the Confirmation.
- 4. Each customer who purchases the Device by pre-ordering the same under this Offer may be provided one complimentary 10,000 mAh wireless Battery Pack.
- 5. The Confirmation receipt should be retained by the pre-ordering customer as a proof of purchase and submitted to Samsung whenever required as a condition to acquiring the Devices.
- 6. Samsung and the Distributors shall not be liable for any costs or damages that may incur as a result of the loss of the Confirmation receipt.
- 7. The Device(s) may be delivered to or can be collected from the stores by all pre-ordering customers from 31 of August 2019, post receiving the Confirmation receipt.
- 8. The Offer is gratuitous and without any separate consideration. Samsung shall be entitled at its sole discretion and subject to any applicable law, to terminate or modify the Offer or to modify these Terms and Conditions at any time prior to the Validity Period.
- 9. Samsung shall not be liable to the pre-ordering customer for any loss and/or damages of any kind suffered in connection with these Terms and Conditions and/or the Pre-Order.
- 10. The sale of the Device(s) under this Offer shall also be subject to the terms and conditions of sale and warranty, which is to be provided by the authorized Distributor(s) of Samsung.
- 11. By participating in this offer the customer acknowledges and agrees that any dispute of whatever nature which is directly or indirectly related to these Terms and Conditions shall be subject to, governed and construed by the laws and regulations of the United Arab Emirates and such disputes in relation to these Terms and Conditions shall be resolved by the competent courts in the said country.