

### **Terms and Conditions**

This Samsung Galaxy S9 & S9+ Trade-In Offer (the "Offer") is provided to all customers in Pakistan ("Customers") and is valid from 7th April till 20th June 2018 ("Offer Period"). This Offer comprises a trade in ("Trade In") by way of exchanging current personal smartphones of a Customer ("Smartphone(s)") with a new Samsung S9 and S9 + handset for a certain value payable by the Customer. The Offer is subject to availability and is limited to a specific number of Trade In transactions on a first-come-first-served basis. For Smartphones to be eligible for Trade-In ("Eligible Devices") they shall be included in the list of eligible devices as decided by the partner retailers.

Eligible Devices shall be limited to smartphones that are in a good quality usable condition. Partner retailers shall have the sole discretion in deciding the Eligible Devices.

Trade-In General Conditions:

- a) Eligible Devices must be physically presented by the Customer at the selected outlets.
- b) The Customer should be at least 18 years old;
- c) Smartphones personal data shall be cleared by the Customer prior to Trade In at his own responsibility, risk and cost.
- d) Customer shall remove any SIM card or memory cards including personal data from the Smartphone at his own responsibility, risk and cost.
- e) Samsung, its Distributor and partner retailers shall not be liable for loss of any content, data or any other information contained in the Smartphone.
- f) Customer shall be deemed to be aware of the risk of the loss of his content in his old Smartphone including contact numbers stored on the device. Samsung, its Distributor and partner retailers shall not be liable for any costs or damages that may incur as a result of the loss thereof
- g) The Smartphone shall be assessed and evaluated by the Store personnel and the decision of the relevant Retailer and his personnel will be final. If the Customer is not satisfied with the evaluation of his old Smartphone, he may not go ahead with the Trade In.
- h) The Store personnel shall collect the Customer identification details and the IMEI number of the new device
- i) The partner retailers shall have the sole discretion in deciding the Eligible Devices. The decision of the Retailer shall be final in regard to the eligibility of a Smartphone, its condition and its value.
- j) Samsung shall be entitled at its sole discretion and subject to any applicable law, to terminate or modify the Offer or to modify these Terms and Conditions at any time prior the Offer Period or during the Offer Period
- k) Samsung shall not be liable to the Customer for any loss and/or damages of any kind suffered in connection with the purchase, redemption and/or use of this Offer or the inability to use this Offer
- l) By participating in this Offer, the Customer accepts that any dispute of whatever nature which is directly or indirectly related to these Terms and Conditions or to his or her participation in the Offer, will be subject to, governed and construed by the laws and regulations of Dubai, United Arab Emirates, and such disputes shall be resolved by the competent courts in the said country.