

## Terms and Conditions:

### RULES OF USE – QUICK OVERVIEW

Galaxy ENTERTAINER Offers:

Can be used seven days a week – minimal exclusion days apply.

Can be redeemed by a minimum of two people (excluding some Beauty & Fitness Offers.)

Up to 4 Offers can be redeemed at one time for a group of 8 people or more.

Should be presented prior to payment or requesting the bill.

Are not valid in conjunction with any other discount offers, promotions, and special menu items or loyalty/rewards programs.

### RULES OF USE – IN FULL

The use of all Galaxy ENTERTAINER Offers ("Offers") is subject to these Rules of Use ("Rules") and any terms of use included on the Offers. Customers should read these Rules carefully prior to using any Offer.

#### .1 Offer Validity

Offers are valid from 7th September 2017 through 31st May 2018 of the year indicated on the Offer, unless otherwise specified.

The Offers will be subject to change or replacement during the subscription period and/or when the subscription starts mid-year. Refreshed offers for mid-year subscriptions will reflect the appropriate end validity date. Offers are only redeemable with the issuing merchant and/or venue.

Offers apply only to the items/services and location(s) specified on the Offer.

Offers are exclusive and not valid in conjunction with any other discount offers, promotions, special offers or dining/loyalty/employee/rewards programs.

Offers do not apply to any additional service charges or taxes.

Offers are valid seven days a week, unless specified on the Offer and minimal exclusion days apply.

If a merchant or venue refuses to honor any Offer please contact [help@theentertainerme.co](mailto:help@theentertainerme.co) or call customer service at +9714 4279575.

Offers are not redeemable for cash, unless required by law.

Unauthorized reproduction, resale or modification of any Offer is prohibited. Offers are void if resold or bartered.

### .2 Redeeming Your Offers

Redeeming Offers on your App is very simple:

Select your chosen Offer for use on the App.

Present your mobile device with the chosen Offer to the server prior to the bill being presented.

You will be prompted to enter your four digit PIN number.

Once your PIN is entered, the merchant is prompted to enter their PIN.

Once the merchant has entered their PIN the Offer will be redeemed and the item or service will be removed from your bill.

To redeem more Offers, simply repeat the same process.

One Offer can be used by two people, up to a maximum of 4 Offers per visit/booking/table for a group of 8 people or more :

Table 1

Number of people	1	2	3	4	5	6	7	8 or more
Number of offers	0	1	1	2	2	3	3	4 Max

In the case of a dispute, the bill must be settled as per local law. Relevant parties will be contacted for resolution.

### .3 Food & Drink Offers

One Offer can be used by two people, up to a maximum of 4 Offers per table, for a group of 8 people or more (see Table 1). This Rule applies regardless of the product the Offer is from. E.g. a group of 4 people can redeem 2 main course Offers at a restaurant. The least expensive item (as listed on the Offer) will be deducted. The two items must be from the same category as marked on the Offer e.g. buy one “main course” and get one “main course” free; or buy one “sushi set lunch” and get one “sushi set lunch” free.

Only one bill will be presented per table. No splitting of bills will be allowed.

Offers are valid solely for the item listed and are not valid for special events (e.g. Iftar, Suhoor, buffets, brunches, theme nights, special menus or in conjunction with B.Y.O) – unless otherwise indicated on the Offer.

Offers are not redeemable for breakfast, starters, side dishes, desserts or shared platters – unless otherwise indicated on the Offer.

Offers are not valid for delivery or takeaway - unless otherwise indicated on the Offer.

Discounts do not apply to service charges.

A Main Course/Main Menu Item is defined as the main element of a customer's lunch or dinner – i.e. not a starter or a dessert. The Galaxy ENTERTAINER does not legislate for the specific layout/design of a merchant's menu. If in doubt, clarify with the server before ordering.

#### .4Attractions & Leisure Offers

A minimum of 2 people must be present to redeem an Offer – unless otherwise specified. A maximum of 4 Offers can be redeemed per booking/visit for a group of 8 people or more (see Table 1.)

Terms & Conditions may vary with a number of activities so please refer to the individual merchant/outlet for confirmation of minimum/maximum number of people, age restrictions, safety guidelines and other conditions.

Prior booking may be required for certain offers and/or activities.

#### .5Beauty & Fitness Offers

Beauty & Fitness Offers can be redeemed in two ways:

One Offer can be used by two people within the same visit, with the second treatment or service being complimentary.

One Offer can be used by an individual, whereby you must pay full price for the first treatment/service and your second treatment/service will be complimentary on your next visit. The complimentary treatment/service must be redeemed within the Offer validity period. Please note: gift vouchers cannot be issued for your complimentary treatment/service. The complimentary treatment/service is non-transferable.

Please present the Offer at the completion of the treatment/service, prior to requesting the bill. If the Offer is in the Health & Fitness section, please present it prior to the commencement of any class or activity.

#### .6Retail & Services Offers

Certain Offers in the Retail & Services category that begin 'You are invited...' (Rather than 'You and a guest are invited...') may be used by an individual.

When redeeming a Retail & Services Offer individually, you will pay full price for the first service and your second service will be complimentary. Please remember you will need to redeem the complimentary service within the Offer validity period.

#### .7Hotels Worldwide Offers

A Hotels Worldwide Offer provides you with 'Book One Night Get One Free' at leading hotels and resorts throughout the Middle East, Africa, Europe and Asia. These Offers appear in the Hotels Worldwide category on the App.

Hotels Worldwide Offers are subject to their own HOTELS WORLDWIDE – RULES OF USE - please refer to these Rules for more information prior to making a hotel booking.

There are some Bed and Breakfast outlets featured in the "Attractions & Leisure" category in South Africa, these Offers are subject to the following conditions:

Offers are valid on the outlet's Best Available Rate.

Offers can only be redeemed on consecutive night stay.

Offers are valid for the outlet's Bed & Breakfast rate.

Taxes, charges and any tourism or other government fees are excluded.

Only 1 Offer may be used per room per stay/booking.

#### .8Exclusion Days

Offers can be used 7 days a week, excluding the following days in the following markets and any other public holidays as announced by the applicable government (subject to merchant discretion:)

KSA

- Eid Al Fitr
- Eid Al Adha
- Ramadan Iftars
- National Day

- 31December
- 1January
- Please note, a limited number of outlets may be closed over summer, Ramadan and other selected religious holidays. We cannot be held responsible if an outlet is temporarily or permanently closed during the Offer validity period.

#### UAE / Bahrain

- 24December
- 25December
- 31December
- 1January
- Eid Al Fitr
- Eid Al Adha
- 14February
- National Day

#### Ashoora (Bahrain)

- Please note, a limited number of outlets may be closed over summer, Ramadan and other selected religious holidays. We cannot be held responsible if an outlet is temporarily or permanently closed during the Offer validity period.

#### SOUTH AFRICA

- 24December
- 25December
- 31December
- 1January
- 2January
- 14February
- Mother's Day
- Father's Day
- Youth Day
- Day Of Goodwill
- National Women's Day
- Good Friday
- Family Day
- Freedom Day
- Human Rights Day
- Workers Day
- Heritage Day

- Day of Reconciliation

#### SINGAPORE

- 1January
- 14February
- Good Friday
- Labour Day
- Mother's Day
- Vesak Day
- Father's Day
- Hari Raya Haji
- Deepavali
- 25December
- All Eves of Public Holidays (after 5pm(
- )At merchant discretion) entire Chinese New Year period
- )At merchant discretion) F1 period

#### MALAYSIA

- 31December
- 1January
- Prophet Muhammad's Birthday
- Labour Day Eve
- Labour Day
- Wesak Day
- Hari Raya
- National Day Eve
- National Day
- Malaysia Day Eve
- Malaysia Day
- Hari Raya Haji
- Deepavali
- Awal Muharram
- 24December
- 25December
- 14February
- Mother's Day
- Father's Day
- All Eves of Public Holidays (after 5pm(

- )At merchant's discretion) the entire Chinese New Year period

#### HONG KONG & MACAU

- The first day of January
- 14February
- Ching Ming Festival
- Good Friday
- The day following Good Friday
- Easter Monday (Hong Kong(
- Labour Day
- The Birthday of the Buddha
- Mother's Day
- Tuen Ng Festival
- Father's Day
- Hong Kong Special Administrative Region Establishment Day (Hong Kong(
- The day following the Chinese Mid-Autumn Festival
- National Day
- Chung Yeung Festival
- The day following the Chung Yeung Festival
- All Soul's Day (Macau(
- Feast of Immaculate Conception (Macau(
- Macao S.A.R. Establishment Day (Macau(
- Winter Solstice (Macau(
- 24December (Macau(
- 25December
- The first weekday after Christmas Day
- )At merchant's discretion) the entire Rugby Sevens
- )At merchant's discretion) the entire Chinese New Year period

#### CYPRUS

- 24December
- Easter Friday
- Easter Sunday
- Easter Monday
- 14February
- 25December
- Mother's Day
- Father's Day

- Assumption Day
- Epiphany
- Easter Saturday
- Pentecost
- Cyprus National Day
- Greek National Day
- Green Monday
- Labour Day
- Cyprus Independence Day
- Greek Independence Day

#### LONDON

- 31December
- 1January
- 14February
- Mother's Day
- Good Friday
- Easter Sunday
- Easter Monday
- Early May bank holiday
- Spring bank holiday
- Father's Day
- Summer bank holiday
- 24December
- 25December
- Boxing Day

#### MALTA

- All Public Holidays (including any announced by the government)
- 24December
- 31December
- 14February
- Easter Sunday
- Mother's Day
- Father's Day



## .9General

The barter, trade, sale, purchase or transfer for compensation of any ENTERTAINER product or any of its Offers or contents by any person or entity, including but not limited to travel services, travel providers, and distributors of the product or any of its Offers, is strictly prohibited, unless expressly authorised by The Entertainer FZ LLC. The product and its Offers and other content are intended for the non- profit use of the individual purchaser of the Offers. Additionally, the use of the product or any of its Offers for advertising purposes is strictly prohibited. Any use of the Offers in violation of these Rules will render the Offers void, and The Entertainer FZ LLC will avail itself of any and all legal remedies available to it. Offers may not be reproduced and are void where prohibited or restricted by law. The Entertainer FZ LLC will not be responsible if any merchant or venue permanently closes or refuses to accept any Offer; however, we will use reasonable efforts to rectify the situation, to the extent possible. The Entertainer FZ LLC will not be responsible in the event that acts of God, fire casualties, illness, injury or other events beyond its control prevents you from using any Offer.

## .10Intellectual Property

Copyright in the text, images, photographs, graphics, layout and design of ENTERTAINER products are protected by local and International copyright laws. Copyright in all ENTERTAINER products and in the text, index, rules of use, offers, layout and other copyrights works contained in each ENTERTAINER product, is owned by The ENTERTAINER FZ LLC, or used with permission. No part of any ENTERTAINER product may be reproduced in any form (including by electronic or mechanical means, photocopying, recording, or information storage and retrieval) without the written permission of the publisher. The ENTERTAINER wordmark and logo are the trademarks and/or registered trademarks of The ENTERTAINER FZ LLC. Other trademarks appearing in this publication are used with permission of their respective owners .

## TRAVEL – HOTELS WORLDWIDE

Use of all Galaxy ENTERTAINER Travel – Hotels Worldwide Offers (“Hotel Offers”) on the Galaxy ENTERTAINER product is governed by these Hotel Rules of Use (the “Rules”) and any terms of use included on the Hotel Offers. Each person should read these Rules carefully prior to using any Hotel Offer. In the event of any conflict between these Rules and any terms of use included on a Hotel Offer, the terms of use on the Hotel Offer shall govern.

### 1. HOTEL OFFER

Each participating hotel provides "One Complimentary Night" Hotel Offer

The Hotel Offer is valid for one complimentary night when one night of equal or greater value is purchased at "Best Available Rates" (See Section 4 "HOTEL TERMS" below)

The Hotel Offer excludes taxes, service charges and tourism fees

The Hotel Offer is based on a discount off the "Best Available Rate" or "Best Flexible Rate" defined as the fully flexible "non-restricted" rate of the day quoted directly by the hotel reservations or hotel website

The Hotel Offer is based on a one time use for a minimum two nights consecutive stay

The Hotel Offer applies to the room only rate, excluding breakfast (unless otherwise specified on the Hotel Offer)

The Hotel offer is valid for all room categories however it may not apply to "Club or Executive" rooms, at the hotel's discretion

A limit of one Hotel Offer per room booked may be used. A maximum of one night will be complimentary per room booked per stay. The lowest nightly rate quoted will qualify as the complimentary night

For selected hotels and only if specified on the Hotel Offer, a 20% off the Best Available Rates will apply for additional nights after using the "One Complimentary Night" Hotel Offer. However, the 20% discount Hotel Offer will not apply to the nights booked using the "One Complimentary Night" Hotel Offer

### 2. HOTEL OFFER BOOKINGS

The Hotel Offer is “Subject to Availability” (see Section 4 “HOTEL TERMS” below) of rooms allocated to the Galaxy ENTERTAINER promotion at the time of booking

The Hotel Offer is only valid for bookings made directly by calling or emailing the hotel's reservations desk. Galaxy ENTERTAINER members are required to request availability of the Hotel Offer at the time of booking

The Hotel Offer is not valid for online bookings via the hotel website or any third party website

Advanced reservations must be made directly with the hotel prior to arrival. The Hotel Offer is not valid for walk-ins without a prior reservation

The Hotel Offer does apply to corporate, group or conference rates or travel agency bookings and may not be combined with other discount offers or programs including rates on third party travel or daily deal websites

This Hotel Offer may not be available during public holidays. Minimum night stays and special event or seasonal restrictions may apply

The Hotel Offer is valid for new bookings made in accordance with these Rules and does not apply to any existing booking where a deposit or payment has been made

Hotel rates are quoted in local currency or as specified by the hotel

The Hotel Offer does not include air travel, hotel transfers or other inclusions unless otherwise specified on the Hotel Offer

All bookings are subject to the standard payment and cancellation policies (see Section 3 "HOTEL POLICIES" below)

To redeem the Hotel Offer, the Galaxy ENTERTAINER mobile application digital voucher of the Hotel Offer must be presented at the hotel reception at the time of check in.

The Hotel Offer is valid for travel up to 31 August 2018

### 3. HOTEL POLICIES

All bookings are subject to the applicable hotel's standard reservations, payment and cancellation policies. Before finalizing your reservation, please review the hotel's policy on advance deposits, cancellations and late arrival guarantees. The Galaxy ENTERTAINER will not accept any responsibility for each hotel's management policies.

### 4. HOTEL TERMS

What is the "Best Available Rate"?

The Hotel Offers are based on a discount off the Best Available Rate at each hotel. The "Best Available Rate" is the fully flexible "non-restricted" room only rate of the day quoted directly by the hotel reservations to the public and is generally published on the hotel's website. It may also be referred to as the "Best Flexible Rate" or "Rack Rate". The Best Available Rate varies from the hotel's other promotional rates including weekend package rates, advance purchase rates, all inclusive package rates and summer/Ramadan rates.

What is "Subject to Availability"?

The Hotel Offers are "Subject to Availability" of rooms at the discounted rate allocated to this promotion at the time of booking at each hotel. When this allocation of rooms is filled, the Hotel Offer may then no longer be available to Galaxy ENTERTAINER members, even if the hotel still has rooms available to be sold at full rate. Please check availability of the Hotel Offer with hotel reservations at the time of booking.

Public Holidays / Seasonal Restrictions

The Hotel Offers may not be available during public holiday periods including Eid holidays in GCC destinations. Some hotels may also have minimum night stay requirement for all bookings, or specific block-out dates during special event or peak seasonal periods. This requirement may also apply to the Hotel Offers. Please check with the hotel prior to making a booking.

Are both offers valid at the same time?

For selected hotels and only if specified on the Hotel Offer, you may use the "One Complimentary Night" offer for the first two nights of your booking and the 20% discount Hotel Offer may be used for any additional nights when you extend your stay, subject to availability.

## 5. HOTEL CUSTOMER SERVICE

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