

Terms and Conditions
Trade-In & Save Offer
for Samsung Galaxy S10+ Device

1. These Terms and Conditions are related to the trade-in offer (“the Offer”). This offer gives the customer ability to replace his/her old smartphone devices (“Old Device”) with the new Samsung Galaxy S10+ device (the “New Device”) while saving at least an amount of Five hundred Saudi Riyals (SAR 500) on the retail price of the Samsung S10+ device.
2. This offer is valid from the 7th of March 2019 until the 06th of April 2019(the “Validity Period”). or until stock lasts, whichever comes first
3. This Offer is available at any of the outlets of Samsung’s authorized retailer partners (“Stores”) in the Kingdom of Saudi Arabia, such as but not limited to; Jarir and Haddad.
4. This Offer is subject to the availability of the New Device in the Stores.
5. To qualify to this Offer, the Old Smartphone Device must be presented to the Store for technical inspection, be in a good and usable condition, and without the SIM card, memory card, and any of the customer’s personal accessories. The assessment of the Old Device is up to the sole discretion of the Store’s designated personnel and their decision shall be final. The Store’s policy and Terms and Conditions shall apply.
6. By accepting these Terms and Conditions, the customer warrants the following: he/she is the rightful owner of the Old Device, is an adult (18 years old), or a juvenile acting with his parental approval. Customers are responsible to protect and preserve their personal data by backing-up and permanently clearing and deleting all content from the storage memory of the Old Device.
7. The Store personnel may require to collect some of the customer’s personal information such as the customer’s national/residency identification number, his/her telephone number, the Old Device details, and the IMEI/Serial number of the New Device.
8. This Offer can be used in combination with any other ongoing offers.
9. This offer is non-refundable, not exchangeable and cannot be cashed.
10. Samsung shall not be liable to customers for any loss, delay and/or damages of any kind whatsoever, suffered in connection with these Terms and Conditions and/or by using or the inability to use this Offer. Samsung and its Partners shall not be liable for the loss of any content, data or any other information and accessories contained in the Old Device.
11. Samsung shall be entitled at its sole and absolute discretion to terminate or modify the benefits associated with the Offer or to modify, vary, delete or add to any of these Terms and Conditions at any time prior or during the Validity Period.
12. Any dispute of whatever nature directly or indirectly related to this Offer, these Terms and Conditions, and/or the Customers’ participation in the Offer, shall be governed by the laws of KSA, and shall be resolved by its competent courts.