

Terms and Conditions

Upgrade Offer for Samsung Galaxy S9/S9+ Device

1. These Terms and Conditions comprise an offer for all Samsung customers to trade-in their old smartphone devices ("Customer's Device") with Samsung's new Galaxy S9/S9+ device (the "Device") for a certain value payable by the Customer (the "Offer") during the period from the 16th of March until the 30th of April 2018 (the "Validity Period"). The Offer is subject to availability and priority on a first-come-first-served basis.
2. This Offer is available in all of the Kingdom of Saudi Arabia at any of the following showrooms of Samsung's authorized retailer partners ("Stores", "Partners"): Axiom, Extra, and Jarir.
3. To qualify to this Offer, the customer must carry his device to the Store with for technical inspection. The Customer's Device has to be in a good and usable condition, and without the SIM card, memory card, and any of the customer's personal accessories. The assessment of the Customer's Device is up to the sole discretion of the Store's designated personnel, and their decision shall be final. The Stores policy and Terms and Conditions apply. Certain types of the Customer's Device may be not be eligible for this Offer. The remaining quantities for this Offer shall be update as to the respective Store.
4. The customer warrants the following: he is the rightful owner, is an adult (18 years old), or a juvenile acting with his parental approval. Customers are responsible to protect and preserve their personal data by backing-up and clearing all content from the storage memory as the Customer's Device is prone to loss of all content during assessment including contact numbers stored.
5. The Store personnel may require to collect some of the customer's personal information such as the customer's national/residency identification number, his telephone number, the Customers Device details, and the IMEI/Serial number of the new Device.
6. This offer is not refundable or exchangeable.
7. Samsung shall not be liable to customers for any loss and/or damages of any kind whatsoever, suffered in connection with using or the inability to use this Offer. Samsung and its Partners shall not be liable for the loss of any content, data or any other information and data, or accessories contained in the Customer's Device.
8. Samsung shall be entitled at its sole and absolute discretion to terminate or modify the benefits associated with the Offer or to modify, vary, delete or add to any of these Terms and Conditions at any time prior or during the Offer Period.
9. Any dispute of whatever nature directly or indirectly related to this Offer, these Terms and Conditions, and/or the Customers' participation in the Offer, shall be governed by the laws of KSA, and shall be resolved by its competent courts.