



Samsung Electronics Nordic AB

Sustainability report

Summary

At Samsung, we strive to transparently communicate our achievements and challenges related to sustainability in our global annual report. From 2017, we have also started to share sustainability information specific to the Nordic countries in a local sustainability report.

Here you will find an overview of what sustainability issues are most important for our key stakeholders in the Nordics, including customers, consumers, policy makers, employees and civil society organizations; what our business impact is; and our actions and challenges in these areas.

Some highlights from the Nordic sustainability report:

- Awareness around circular economy is increasing and there is growing expectation on companies to take action. Samsung Nordic started a trade-in program in 2017 where we give consumers an easy way to reuse their phones.
- Customer interest in environment is high in the Nordics, especially in the business-to-business sector, and one way to show our commitment is by certifying products with third-party sustainability labels. Product innovation is key, for example to design products that are energy efficient or use recycled materials.
- When it comes to greenhouse gas emissions, the environmental impact of logistics and product transport needs to be managed.
- Diversity of our employees is important, and is part of our focus to create a high-performance culture.

- In the Nordics, we drive a number of social initiatives in cooperation with partners to enable innovations that aims to solve challenges within fields such as education and health.
- The compliance focus in 2017 was on implementing the new privacy rules under GDPR. In the Nordics, we have done in-person training of all employees on anti-corruption, sustainability and privacy during 2017.

About the report

A new EU Directive 2014/95/EU¹ requires large companies to disclose certain non-financial and diversity related information in their management report for the first time covering the year 2017. In Sweden, the EU directive was transposed into the ÅRL².

The sustainability report represents data for Samsung Electronics Nordics AB (thereafter "Samsung Nordic") from 1 January until 31 December 2017 and includes the Nordic countries (Sweden, Norway, Finland and Denmark), unless otherwise stated.

Samsung Electronics Co. Ltd, South Korea (thereafter "Samsung") as a global leading company takes social and environmental responsibility very seriously. Samsung Nordic's sustainability performance is closely related to Samsung's performance at corporate level. The economic, social and environmental activities and achievements of Samsung at global level are presented in the global Sustainability Report 2017³. The next global sustainability report is expected to be published in summer 2018.

¹ EU Directive 2014/95/EU: <http://eur-lex.europa.eu/legal-content/EN/TXT/?uri=CELEX%3A32014L0095>

² Årsredovisningslag (1995:1554): https://www.riksdagen.se/sv/dokument-lagar/dokument/svensk-forfattningssamling/arsredovisningslag-19951554_sfs-1995-1554

³ Samsung Electronics Sustainability Report 2017: http://images.samsung.com/is/content/samsung/p5/sec/aboutsamsung/samsungelectronics/companyreports/Samsung_Electronics_Sustainability_Report_2017_ENG.pdf

1.1. Company overview

1.1.1. Management philosophy

Samsung devotes its human resources and technology to create superior products and services, thereby contributing to a better global society. This commitment is translated into business principles and core values that result in the Samsung Global Code of Conduct that all employees are guided by.

1.1.2. Business model and governance structure

Samsung Nordic began its operations in 1992 in order to act as a sales and marketing company for the Nordic market. Samsung Nordic is a fully owned subsidiary of Samsung Electronics Co. Ltd, South Korea and is embedded into the global Samsung network with 220 worldwide subsidiaries in around 80 countries, employing more than 300,000 employees. Samsung Nordic pursues its operations via the limited company in Kista, Sweden, as well as through branches in Finland (Samsung Electronics Nordic AB, Sivuliike), in Denmark (Samsung Electronics, Filial af Samsung Electronics Nordic AB, Sverige) and in Norway (Samsung Electronics Nordic AB).

Samsung Nordic is divided into the two main divisions Consumer Electronics (CE) and IT & Mobile Communications (IM). The CE division consists of the three businesses Visual Display, Audio & Video and Home Appliances and sells TVs, monitors, speakers, soundbars, blu-ray players, refrigerators, ovens, washing machines, dish washers, SSD, portable SSD, memory cards and other electronics for end-consumers. It has to be noted that the printer business has been sold on 1 November 2017 to HP Inc. The IM division sells smartphones, tablets, wearables and accessories.

Our customers are leading distributors and retailers of consumer electronics and IT products, for example retail chains and telecom operators. We also have an own online business channel. Most of our sales are in the consumer market, though we also have a sizeable B2B segment.

Samsung Nordic purchases all products from Samsung factories outside of the Nordics and ships them either to the central warehouse in the Netherlands, to the Samsung Nordic warehouse in Sweden or directly to the customer. Samsung manufactures over 90 % in-house. Most of the products are manufactured in China, Southeast Asia and Korea. In Europe, there are three production sites. More information on the global Samsung network can be found in the global Sustainability Report 2017⁴.

Sales during the financial year amounted to TSEK 16,643,116, an increase by 8,3 % compared to previous year. Seho Kim is the president and CEO of Samsung Nordic and was appointed in December 2014. Five departments report directly to the president and CEO, i.e. CE, IM, Marketing, Management Support and Omni-Channel. Samsung's comprehensive Corporate Governance report can be found in the global Sustainability Report 2017⁵.

Business Principles

1. We comply with laws and ethical standards.
2. We maintain a clean organizational culture with high integrity.
3. We respect customers, shareholders and employees.
4. We care for the environment, health and safety of all.
5. We are a socially responsible corporate citizens.

Core Values

People



Quite simply, a company is its people. At Samsung, we are dedicated to giving our people a wealth of opportunities to reach their full potential.

Excellence



The entirety of our endeavors at Samsung is driven by an unyielding passion for excellence and an unfaltering commitment to develop the best possible products and services in the market.

Change



Change is constant and innovation is critical to the company's survival.

Integrity



Operating in an ethical manner is the foundation of our business. The sum of our every action is guided by a moral compass that ensures fairness, respect for all stakeholders and complete transparency.

Co-prosperity



Our business cannot be successful unless it creates prosperity and opportunity for people in every local and global community in which we operate.

⁴ Samsung Electronics Sustainability Report 2017, p. 8: http://images.samsung.com/is/content/samsung/p5/sec/aboutsamsung/samsungelectronics/companyreports/Samsung_Electronics_Sustainability_Report_2017_ENG.pdf

⁵ Samsung Electronics Sustainability Report 2017, p. 20: http://images.samsung.com/is/content/samsung/p5/sec/aboutsamsung/samsungelectronics/companyreports/Samsung_Electronics_Sustainability_Report_2017_ENG.pdf

1.2. Sustainability strategy

1.2.1. Materiality analysis

Samsung conducts an analysis of material non-financial topics on a yearly basis reflecting the economic, social and environmental impact of our company. The analysis takes key stakeholder concerns, the UN Sustainable Development Goals, industry-specific topics, international standards and expert opinions into consideration. On corporate level, the topics customer health and safety, product quality, business transparency, labor practices and circular economy are considered most material. Additionally, as a global citizen, Samsung monitors and incorporates international trends and goals, in particular the UN Sustainable Development Goals (SDGs). On a global level, the goals highlighted on the right are most relevant for Samsung. A comprehensive description of the UN SDGs and the materiality analysis can be found in the global Sustainability Report 2017⁶.

In order to identify the material non-financial topics for Samsung Nordic, the corporate materiality analysis was used as a starting point. Furthermore, the topics described in the EU directive, internal discussions, expert opinions and stakeholder concerns through our ongoing stakeholder engagement were taken into consideration. In a second step, the list of material topics was prioritized internally with the HR, Legal, Marketing and Sustainability departments. For each material topic, key KPIs were identified. Together with the management approach they will be reported in the following chapters.

Category	Key sustainability matters
Environment	Eco-friendly workplace Product innovation Sustainable supply chain Circular economy
People first	Employee development and well-being Diversity and equal opportunity
Corporate Citizenship	Support for local communities
Compliance	Privacy and data security Integrity and compliance
Protecting Human Rights	Labor practices and human rights

1.2.2. Risk management

Facing growing uncertainties in the global business landscape, Samsung takes a proactive and preemptive approach to managing risk at global level. To identify and proactively address current economic, social and environmental risks, Samsung established risk response policies and processes and reports identified factors to the top management. The business divisions review both financial and non-financial risks through Committees and Councils. A detailed description of the global risk management can be found in the global Sustainability Report 2017⁷.

UN Sustainable Development Goals



⁶ Samsung Electronics Sustainability Report 2017, p. 18, 25: http://images.samsung.com/is/content/samsung/p5/sec/aboutsamsung/samsungelectronics/companyreports/Samsung_Electronics_Sustainability_Report_2017_ENG.pdf

⁷ Samsung Electronics Sustainability Report 2017, p. 22: http://images.samsung.com/is/content/samsung/p5/sec/aboutsamsung/samsungelectronics/companyreports/Samsung_Electronics_Sustainability_Report_2017_ENG.pdf

Samsung Nordic is embedded in the global risk management and its corporate guidelines and systems called GPPM. In Samsung Nordic, risk is managed by the Internal Audit & Risk team. On a global level, non-financial risks such as global weather abnormalities, natural disasters, terror attacks, and infectious disease threats are identified to affect the business operations. On Nordic level, supply chain risks, compliance risks and reputational risks are identified as non-financial risks. Some examples related to key sustainability matters are: compliance risks due to changing regulatory requirements (e.g. environment, privacy); reputational risks from increasing stakeholder expectations and supply chain risks e.g. in the field of responsible sourcing of minerals and human rights due diligence. HR related risks include e.g. recruiting and retaining key employees and well-being of our employees.

1.3. Key sustainability matters

1.3.1. Environment

Our environmental work is defined through our environmental policy, where we commit to measure the main environmental impacts of our organization, identify improvement areas and regularly review the progress. We are in constant exchange with our key stakeholders and member of various trade associations in each of the Nordic countries. Our main environmental impacts are determined both by our workplace and our products. A comprehensive description of our internal Environment Health and Safety (EHS) management system and our efforts and outcomes regarding environmental product innovation on corporate level can be found in the latest sustainability report⁸.

Ecofriendly workplace

Samsung Nordic has four offices, one in each Nordic country (Sweden, Denmark, Finland, Norway). We identified energy consumption, emissions and waste as the main environmental areas. We use a web-based tool to collect, report and analyze our environmental data that is in line with global reporting standards like GRI (Global Reporting Initiative), CDP (Carbon Disclosure Project) and the criteria of the EU Directive 2014/95/EU regarding the disclosure of non-financial and diversity information by certain

large companies. The data is provided by Samsung Nordic and is analyzed and reviewed by a third party. Based on the results we carry out activities to improve our environmental performance. The environmental KPIs are shown in below table. Greenhouse gas emissions are calculated based on the Greenhouse Gas Protocol, an international standard that divides the emissions into direct (Scope 1) and indirect (Scope 2 and 3) emissions. Direct emissions represent emissions from sources that are owned or controlled by Samsung Nordic whereas Scope 2 and 3 emissions are a consequence of Samsung Nordic's activities but which Samsung Nordic doesn't control or own. The GHG emissions are calculated based on automatically updated emission factors in the web-based tool. If available, local emission factors are used. Scope 1 emissions include business travel with leased cars, Scope 2 emissions include district heating and electricity consumption at the office facilities. Scope 3 emissions include business travel by plane, third-party deliveries (sea and air freight) and waste. Not included in the scope 3 emissions are business travels with other means, hotel stays and third-party-deliveries with lorries and train.

Product innovation

Over 90 % of Samsung products are manufactured in-house. All Samsung factories have management systems certified under the environment, health and safety standards ISO 14001 and OHSAS 18001. Samsung has an internal eco-design process in place to include environmental criteria in our product development.

A number of Samsung products are certified against eco-friendly criteria by third parties around the globe. In Samsung Nordic, our desktop monitors are TCO certified, our hotel TVs are Nordic Swan certified and a number of monitors and tablets have received the U.S. sustainable electronics label EPEAT. TCO Certified is the leading sustainability certification for IT products based in Sweden and includes a wide range of criteria for social and environmental responsibility. The Nordic Swan Ecolabel is a voluntary eco-labelling scheme that evaluates the environmental impact of the product throughout the life cycle. More information and a list of our certified hotel TVs can be found on the Nordic Swan website⁹.

KPIs	2017	Comment
Energy		
Energy consumption in the workplace in MWh	1 271	
Emissions		
Scope 1 GHG emissions in t CO2e	1 166	
Scope 2 GHG emissions in t CO2e	187	
Scope 3 GHG emissions in t CO2e	57 337	
Waste		
Waste generation in Mt	14	Only Sweden
% recycled waste	100 %	

⁸ Samsung Electronics Sustainability Report 2017, p. 56, 66: http://images.samsung.com/is/content/samsung/p5/sec/aboutsamsung/samsungelectronics/companyreports/Samsung_Electronics_Sustainability_Report_2017_ENG.pdf

⁹ <http://www.nordic-ecolabel.org/>



Sustainability criteria are also important for Samsung Nordic when it comes to our customers' requirements. In 2017, the areas energy efficiency, chemicals, circular economy, social responsibility (including supply chain, working conditions) and conflict minerals were most important for our (potential) customers.

On corporate level, a focus is to develop high energy-efficient products and reduce GHG emissions in the product use phase. We inform consumers about energy efficiency of products according to the legal requirements under the EU Energy Label, or the voluntary scheme Energy Star. Furthermore, Samsung carried out a life cycle impact analysis certified by the Carbon Trust for our flagship mobile phones. For more information on our corporate product innovation efforts please refer to the latest global sustainability report.

Sustainable supply chain

As a global company, we take the social, economic and environmental issues that relate to our business very seriously. Samsung as a manufacturer relies on collaboration with a diverse and complex range of suppliers. Samsung follows the OECD Due Diligence Guidance for Responsible Supply Chains of Minerals from Conflict-Affected and High-Risk Areas and has joined the Conflict Free Sourcing Initiative (CFSI). We analyze how suppliers source tantalum, tin, tungsten and gold (i.e. the so-called conflict minerals) based on a joint industry standard and we request all our suppliers to participate in the Conflict Free Smelter Program (CFSP), which is a tool to ensure that smelters and refiners are controlled and certified by a third party. More comprehensive information regarding our efforts within the supply chain can be found in the global Sustainability Report 2017¹⁰.

Circular economy

The concept of circular economy aims at reducing the amount of natural resources used in products through efficiency in the manufacturing process, repair, reuse and recycling. In Samsung Nordic we introduced a trade-in program in 2017 where consumers can send us old smartphones from the most common brands and get money back. If the phone is in a good condition it will be reused, if it cannot be repaired and reused, it will be recycled. The aim is to reduce the amount of phones that are lying unused in customers' homes and give them a new life or at least recycle the materials. For more information, please see our webpage (<http://www.samsung.com/se/services/trade-in/>).

Furthermore, we try to integrate circular economy aspects in our products through the following activities globally and in Samsung Nordic:

- For the latest smartphones, we use recycled plastics in the inner tray (30%), the earphone case (60%) and the charger (20%). Our desktop monitors launched from 2015 have 30% recycled plastics.
- We make efforts to prolong the lifetime of our products through for example:
 - extended warranties at no additional costs
 - by offering smartphones which allow using an external memory card, so that consumers can use their phones longer
 - a Samsung app called Smart Tutor that connects the smartphone or TV to a technician. The majority of our customers received help in Samsung Nordic remotely, without the need to travel to one of our service centers
 - 1-hour repair in our service centers because we believe that our customers expect quality during the entire life of our products
 - Smartphones that are water and dust resistant (IP68 classified): One of the reasons for repairing smartphones is water and dust damage. We certify our phones against IP68 standard and make them more durable

1.3.2. People First

Samsung Nordic's success depends on the quality and skills of our people. Samsung Nordic is committed to seeking out and retaining the finest human talent to ensure top business growth and performance.

Employee development and well-being

We commit to ensuring a healthy, safe and stimulating work environment. A good physical, psychological and psychosocial work environment is important in order for all employees to enjoy and take pride in the work and as a result of this be effective in their work. Samsung Nordic offers for instance sport subsidies, regular medical check-ups, massages and access to gyms to its employees. Flexible working hours enable employees to set their own work schedules according to personal circumstances and work from home options help employees work more flexibly.

To measure job satisfaction the Samsung Culture Index (SCI) was implemented in 2013. In 2017 the result was 68 out of a maximum of 100, with a response rate of 86 %. We reached the same result as in 2016 and have been improving the result by 17 points since the first year of measuring.

¹⁰ Samsung Electronics Sustainability Report 2017, p. 76: http://images.samsung.com/is/content/samsung/p5/sec/aboutsamsung/samsungelectronics/companyreports/Samsung_Electronics_Sustainability_Report_2017_ENG.pdf

We are committed to employing the best people to do the best job possible. Within Samsung Nordic we therefore ensure with our various internal and external development activities to develop our employees' competencies to create a competent and competitive organization with continuous learning opportunities. Samsung Nordic is ensuring an efficient learning combination consisting of on-the-job-learning, learning through others and educational learning (classroom trainings, online-courses, global learning platform). This emphasizes the importance of workplace learning and the fact that learning is a continuous process that occurs daily at work through challenging experiences, support, advice and reflection. Furthermore, we recognize that leadership is crucial for driving the corporate culture towards the company's vision 2020. Samsung Nordic aims to provide all managers training to develop them to their full potential. Samsung Nordic's local leadership program serves as a complement to the corporate headquarter leadership training programs and aims to meet individual needs. The training budget for the various training activities is set each year based on global guidelines and managed by HR.

To measure our employees' performance we use a global performance management system, which is a systematic and structured process to reach objectives (company, department and individual) and develop our employees further. The aim is to link business targets with each individual's personal performance. The process will result in a score, based on Management by

Objectives and competencies. The result is then used as a basis for salary reviews, promotions and training nominations.

Diversity and equal opportunity

Samsung believes in treating all people with respect and dignity. We strive to create and foster a supportive and understanding environment in which all individuals realize their maximum potential within the company, regardless of their differences. Managing diversity makes us more creative, flexible, productive and competitive.

Samsung Nordic has a diversity and equality policy, which is mandatory for all people working in Samsung Nordic. This policy links directly to Samsung Electronics Global Vision 2020 and supports the development of a high-performance culture and the ambition of becoming a top employer in the marketplace. The policy is being reviewed on an annual basis to reflect any significant changes in legislation, regulation, rules or industry guidance. Samsung Nordic has formulated a grievance policy to support employees on how to handle breaches. Furthermore, we are ensuring trust between employer and employees, and management participation in order to solve grievances. We are enhancing job satisfaction through clearing any individual grievances and taking preventive actions. In 2017, no grievances have been reported in Samsung Nordic.

KPIs	2017	Comment
Total number of employees	356	
Number of employees with regular contract	289	
Number of employees with consultant contract	67	
Staff	296	
Managers	59	
Executives	1	
Ratio of female employees	31 %	
Staff	35 %	
Managers	15 %	
Executives	0 %	
Fluctuation in %	11,9 %	Definition of fluctuation: voluntary leavers / average number of employees
Sick leave	0,65 %	Only for Sweden, data accumulated by November since we have not yet received December data
Ratio of basic salary and remuneration of women to men	-	We do not discriminate on any basis in all processes including promotion, compensation and disciplinary measures.
Average training hours per person	8	Regular employees
Training expenditures per person	SEK 8,629	Regular employees

1.3.3. Corporate citizenship

As a global corporate citizen, we contribute to create share value based on our leadership in technology and innovation. In doing so, we aspire to support digital inclusion for the global society and support members in local communities to reach their full potential and take the lead in creating fundamental solutions to the social issues we face. In the Nordic society, we strive to achieve a sustainable, inclusive society in which digital tools and services remove barriers that hold people back so that everyone can reach their full potential.

We are fully dedicated to serving our social responsibility towards sustainable social development and the improvement of human society. We take a proactive approach in our social initiatives: we share our cutting-edge technology that constitutes our core competency to address diverse social issues such as education, health and accessibility. We will use our strength in innovation and technology to contribute to a sustainable and inclusive society by facilitating digital solutions for some of the most important social challenges facing the Nordic region.

We place our priority on the educational and employment programs designed to promote individual growth, and we are developing solution and programs to address social issues through the use of Information and Communications Technology (ICT). Furthermore, we continue to improve our programs, and promote employee talent-sharing and volunteerism (employee volunteer program, mentoring).

Together with relevant stakeholders and inspired by the UN's defined global goals for sustainable development, we identify and map the social problems in the Nordic region that are affecting people and the society. Through strategic partnerships with NGOs, academia, business partners, and the public sector, we will challenge existing ideas and methods, and facilitate the emergence of new digital solutions to drive society forward.

Possibilities with digital learning (Sweden)

Samsung initiated the three year project, The possibilities with digital learning, in 2015 aimed to explore new knowledge and insights what is needed to succeed when implementing digital tools in a learning environment. A team of researchers led by Professor Åke Grönlund has followed 13 classes (from grade 7-9) in five schools in Sweden. Samsung and its project partners has provided digital learning tools, teacher and school training and learning content to the teachers and the students. The project learnings has been shared in the participant group as well as externally. The project will end in June 2018.



SMILE – Samsung Media Innovation Lab for Education (SMILE) enabling students, professors, and researchers to create new groundbreaking technical solutions (Denmark)

In 2017, Samsung opened a learning lab, Samsung Media Innovation Lab for Education (SMILE), at Aalborg University in Copenhagen, Denmark. For several years, Samsung has been in collaboration with the university and the students and researchers have been able to use Samsung’s latest technology in their studies, and with the opening of SMILE the collaboration is now expanding. The aim is to create better conditions for new innovations with technologies such as Virtual and Augmented Reality. SMILE also serves as center where students and researchers can develop new interesting ideas on how products and technologies can create community benefits, and come up with innovative solutions in areas such as education, health and environment.

1.3.4. Compliance

Samsung Nordic is committed to acting fairly, professionally and with high integrity in all business dealings. Samsung Nordic is embedded in the global compliance management team with over 400 compliance officers around the world. Samsung uses a compliance management system to manage compliance-related risks, provide area-specific policies, allows regional issue monitoring and compliance training management. In Samsung Nordic compliance topics are managed both by the Legal and the Internal Audit and Risk department.

The global compliance management system CPMS is used to manage and report all compliance trainings in the Nordic countries. The compliance team is responsible for updating and monitoring the various global and local policies, managing contracts, managing global policy and procedures and driving key compliance topics like marketing, privacy, intellectual property rights and anti-corruption.

Samsung Nordic conducts compliance trainings regularly. In 2017 we offered trainings regarding dawn raid, understanding of compliance (including anti-corruption), sustainability, introduction into legal and compliance for new employees (including anti-corruption) and marketing and advertising. All trainings were face-to-face trainings. The GDPR training was held in all four local languages.

Samsung Nordic has zero tolerance against any kind of corruption or bribery. All business decisions must be based on legitimate business purposes only and each employee must ensure to comply with all applicable anti-corruption and anti-bribery laws. Samsung Nordic has policies for anti-corruption, gifts, hospitality, samples and donations.

Regarding data security Samsung Nordic is implementing a privacy policy for employees and has appointed a Data Privacy Officer with representatives in each country. The aim of the policy is to protect individuals against violation of their personal integrity by processing of personal data. Samsung Nordic is carrying out a comprehensive GDPR (General Data Protection Regulation) compliance project regarding its data processing operations in the framework of the Samsung European GDPR compliance project. This compliance effort involves the implementation of further policies and routines within the field of data protection.

Any compliance violations are usually reported through management requests, system monitoring or internal audits and managed by the Internal Audit and Risk as well as the Legal team. Follow up and disciplinary actions may be taken according to the severity of the concerned issues. In Samsung Nordic in 2017, no compliance violations regarding corruption and bribery, customer privacy and loss of customer data or environmental laws and regulations were reported.

KPIs	2017	Comment
Number of employees who received compliance training (including anti-corruption and bribery)	338	
Number of new employees who received compliance training (including anti-corruption and bribery)	70	
% of employees who received personal data protection/GDPR training	100 %	
Number of substantiated complaints regarding breaches of customer privacy and losses of customer data		No incidents during reporting period
Number of incidents of corruption and bribery		No incidents during reporting period
Number of incidents for non-compliance with environmental laws and regulations		No incidents during reporting period

1.3.5. Human rights

As a global corporate citizen, Samsung is aware of its fundamental responsibilities to protect and respect the human rights of all employees and in the supply chain. Samsung is committed to abiding by the agreements and recommendations made by international organizations regarding human rights and we are continuously improving our policies to respect, protect and remedy human rights.

Samsung is a member of the RBA (Responsible Business Alliance), formerly Electronic Industry Citizenship Coalition (EICC) and has adopted the RBA common Code of Conduct¹¹. The RBA Code of Conduct is a set of standards on social, environmental and ethical issues in the electronics industry supply chain. In alignment with the UN Guiding Principles on Business and Human Rights, the provisions of this Code are derived from key international human rights standards including the ILO Declaration on Fundamental Principles and Rights at Work and the UN Universal Declaration of Human Rights. Samsung seeks to conform to the Code and its implementation methods across the company and its suppliers.

Samsung strives to fully implement the updated Business Conduct Guidelines that applies to all Samsung employees and includes amongst other topics human rights management guidelines. At supplier's facilities, Samsung is committed to implementing the Supplier Code of Conduct through a number of activities such as compliance trainings for suppliers, evaluations and audits of supplier's facilities by internal experts and as part of our due diligence in the supply chain, through third-party audits.

Furthermore, Samsung has various policies in place to promote the rights of vulnerable workers such as the Child Labor Prohibition Policy, the Guidelines for Migrant Workers and the Guidelines for Apprenticeship Training. These policies are implemented by awareness raising and training, by developing risk assessment tools and by conducting regular on-site inspections and monitoring. Those policies are managed on a global level and described comprehensively in our latest sustainability report. For disclosure of key performance indicators and more information on our human rights efforts please refer to the global sustainability report 2017¹².



¹¹ <http://www.responsiblebusiness.org/standards/code-of-conduct/>

¹² Samsung Electronics Sustainability Report 2017, p. 46: http://images.samsung.com/is/content/samsung/p5/sec/aboutsamsung/samsungelectronics/companyreports/Samsung_Electronics_Sustainability_Report_2017_ENG.pdf