

## Grading Conditions

Grading Condition		Working Condition	+	External Condition
A	=	Fully Working	+	Perfect
B	=	Fully Working	+	Good
C	=	Fully Working	+	Average
D	=	Fully Working	+	Worn Out
E	=	Partially Working	+	Perfect
F	=	Partially Working	+	Good
G	=	Partially Working	+	Average
H	=	Partially Working	+	Worn Out

For Smartphone & Tablet		
No	Working Condition	Defects that will affect trade-in value
1	"Fully Working Condition"	<p><b>Any mobile devices which are</b>            icloud unlock, Android Google unlock, Samsung unlock can be switch on and boot into operating system on battery alone for all functional use, including touch screen with normal sensitivity, WIFI, 3G/4G/Bluetooth/NFC (if any) signals transmitting and receiving, microphone, working speakers at 80% volume, readable SIM card and memory card slot, charging and data port, audio jack (if any), camera and flash, sensors (including proximity, fingerprint, camera, accelerometer-gyroscope, motion) all external buttons including home button, volume button and power button.</p> <p>There should be no cracks on the glass or LCD, no lines, no blotches or bleeding edges or corners or unnatural colors on the LCD.</p> <p>Screen and casing should be tightly closed with no popping up of the screen.</p>
2	"Partially Working Condition"	<p>The device does not fulfil Fully working condition, but can be switched on.</p> <p>The device takes more than 2 minutes boot up into OS, suspect hardware issues.</p>
3	"Non Working condition"	The device is icloud, Google lock or cannot be switched on.
4	"Perfect "	No broken items   have some/no microscopic non visible scratches   No paint peel off   No cracks or dents   Device does not bend or warp   No scratches on screen   Like new condition   Comes with Original cable and charger.
5	"Good "	No broken items. Up to 3 minor surface hairline scratches and/or paint peel (not more than 1mm), but which do not interfere with operation   No cracks or dents   Device does not bend or warp   No scratches on screen   Device have been serviced by 3rd party   Does not have original cable and/or charger.
6	"Average"	Minor dent with no missing pieces not affecting the physical functionality of the device   Minor bend or warp on the body of the device   Up to 5 significant visible scratches and/or dent or paint peel off (1-3 mm), but which do not interfere with operation.
7	"Worn out"	Bend or warp on the body of the device  Major cracks with missing pieces   Many deep scratches, dents or paint peel of more than 3mm, but which do not interfere with operation.
8	Others	For Galaxy Note and Tab S with SPEN Series devices only, loss or damaged S Pen such as broken S Pen, cracks or chips on S Pen, broken S Pen tip or S Pen button