

# How the Samsung Trade-Up Program works



## Purchase

Purchase eligible new Samsung devices via any authorised channel to qualify for the Samsung Trade Up programme.

- **Samsung Experience Stores**
- **Samsung Online Store**
- **Electronics/IT Stores**

**Samsung Official Store :**

- [LazMall](#)
- [Shopee Mall](#)



## Trade in value

Trade-in values listed on Samsung Trade Up website are only approximate valuations.

The actual value of your eligible trade-in device will depend on the device's actual condition.

To obtain an accurate quote for your eligible trade-in device, please bring the device to any Samsung Experience Store for device diagnostic.



## Prepare

Check if your devices meet our eligibility requirements.

- Transfer your data to your new Samsung Galaxy Smartphone or Tablet
- Factory reset your trade-in devices, remove SD Card and disable security protection features such as screen locks, Google, iTunes and Samsung accounts are disabled, and that all your data is backed up.

### What do I need to bring for the trade-in at Samsung Experience Stores?

Purchase Location	NEW Eligible Samsung Device	Proof of purchase	Samsung Trade Up Voucher	Eligible Trade-in Device
Samsung ExperienceStore <sup>1</sup>	✓	✓	✗	✓
Samsung OnlineStore	✓	✓	✓	✓
Electronics/IT Stores	✓	✓	✗	✓
<b>Samsung Official Store:</b>				
•LazMall	✓	✓	✓	✓
•Shopee Mall				

Please note that you will be required to provide your personal details such as **name, ID/passport number and address** for the purposes of the trade-in, as required under the law.



## Payment

### If you purchase an eligible new device from Samsung Experience store

- The trade-in value of the eligible trade-in device will be instantly offset from your eligible new Samsung device purchase price upon payment .

### If you have already purchased an Eligible Samsung Device <sup>1</sup>

- You will receive the trade-in value of the eligible trade-in Device via local bank transfer (14 working days)

Trade in Location	Samsung Experiencestore	
Purchase Location	Instant Offset from Purchase Price	Bank Transfer 14 days
Samsung ExperienceStore <sup>1</sup>	✓	✗
Samsung OnlineStore	✗	✓
Electronics/IT Stores	✗	✓
<b>Samsung Official Store:</b>		
•LazMall	✗	✓
•Shopee Mall		

You will need to **obtain a local bank account** as PC Dreams can only make payment to you via Bank Transfer to the local bank account that you have provided to them.

1. Samsung Trade up Programme is valid within (60) days from date of purchase of new Eligible Samsung Device. Newly purchased eligible Samsung device and proof of purchase must be presented at point of evaluation of the trade-in device. You will receive the trade-in value of the Eligible Trade-in Device via local bank transfer (14 working days) .

## Things to note for Samsung Trade Up

Terms and Conditions Apply

<https://www.samsung.com/sg/tradeup/>

## SMARTPHONE & TABLET ( GRADING CONDITIONS )

GRADE	DESCRIPTION
A	All parts of the trade-in device must be in good working conditions, including but not limited to the following:- <b>External Chassis</b> (includes Back Casing, Fingerprint, Charging Port Areas, Camera , Home , Volume and Power Button) No Dent, No Peeling, No Crack & No Open Gap, No Scratches and No any other Missing Parts.
	<b>LCD Screen</b> - No Hairline Scratches, No Scratches, No Fine Line, No Crack, No Screen Burn, No Dead Pixel, No Shadow, No lines, No Discolouration, No Screen Bleed and No Screen Flickering.
	<b>Connectivity</b> - WIFI, 3G/4G/Bluetooth/NFC (if any) signals must be able to transmit and receive.
	<b>Home , Volume and Power Button</b> - Able to Volume Up, Volume Down, Mute, Power, Home Buttons and/or any other Device Keys must be in good working condition .
	<b>All functionalities such as (but not limited to)</b> - Speakers, Microphone, Camera, Camera Focus, Live Focus, Flash, Charging Port, Face ID, Fingerprint ID, Accelerometer Sensor, Proximity sensor, Barometer Sensor, Lights Sensor, Gyroscope Sensor, Magnetic Sensor, HRM Sensor, Grip Sensor, S-pen (if any) etc, must be in good working condition.
	<b>S Pen</b> - No Cracks, No Chips, No Broken Tip or Button and must be in good working condition.
	<b>* S Pen must be in the original colour with the Galaxy device (Any difference in Colour , Damage or missing S Pen less \$30)</b>
B	All parts of the trade-in device must be in good working conditions, BUT the following conditions are allowed :- <b>External Chassis</b> - (includes Back Casing , Fingerprint, Charging Port Areas, Camera , Home , Volume and Power Button) Less than 3 Slight Dings ( <i>Slight bump on the surface causing damage , no chipping of paint</i> ) , Minor Surface Peeling and Minor Surface Hairline Scratches (No Depth) up to 1mm length . No Dent and No Crack.
	<b>LCD Screen</b> - No Hairline Scratches. , No Scratches, No Fine Line, No Crack, No Screen Burn, No Dead Pixel, No Shadow, No lines, No Discolouration, No Screen Bleed and No Screen Flickering.
C	All parts of the trade-in device are in good working conditions, BUT the following conditions are allowed :- <b>External Chassis</b> - (includes Back Casing, Fingerprint, Charging Port Areas, Camera , Home , Volume and Power Button) Less than 5 Minor Dent , Minor Surface Peeling , <i>Minor Visible</i> Surface Hairline Scratches (No Depth) up to 1mm length. No Crack.
	<b>LCD Screen</b> - Not more than 1 Minor Visible Scratch. No Fine Line, No Crack, No Screen Burn, No Dead Pixel, No Shadow, No lines, No Discolouration, No Screen Bleed and No Screen Flickering.
D	All parts of the trade-in device are in good working conditions, BUT the following conditions are allowed :- <b>External Chassis</b> - (includes Back Casing, Fingerprint, Charging Port Areas, Camera , Home , Volume and Power Button) Less than 5 Minor Dent , Visible Peeling and Hairline Scratches up to 5mm wide, 1mm deep.
	<b>LCD Screen</b> - Less than 3 Minor Visible Scratches on the Screen and Minor Hairline Scratches. No Fine Line, No Crack, No Screen Burn, No Dead Pixel, No Shadow, No lines, No Discolouration, No Screen Bleed and No Screen Flickering.
E	All parts of the trade-in device are in good working conditions, BUT the following conditions are allowed :- <b>External Chassis</b> – (includes Back Casing, Fingerprint, Charging Port Areas, Camera , Home , Volume and Power Button) Obvious Dent /Peeling more than 5mm. Obvious Deep Scratches more than 1mm deep. Crack on Camera and Chassis.
	<b>LCD Screen</b> - Scratches on the screen, Minor Hairline Scratches, <b>Minor to Moderate</b> Screen Burn and Shadow. No Screen Crack, No Dead Pixel, No Lines, No Discolouration, No Screen Bleed and No Screen Flickering.
F	All parts of the trade-in device are in good working conditions, BUT the following conditions are allowed :- <b>External Chassis</b> - (includes Back Casing, Fingerprint, Charging Port Areas, Camera , Home , Volume and Power Button) Obvious Dent, Peeling more than 5mm. Obvious Deep Scratches more than 1mm deep. Crack on camera and chassis.
	<b>LCD Screen</b> – Scratches on the screen, <b>Severe Screen Burn</b> , Dead Pixels, Dark Patches or spots, and Lines on screen.



USED PHONE TRADE IN VALUE

S Pen must be in the original colour with the Galaxy device (Any difference in Colour, Damage or missing S Pen less \$30)

Brand	No.	Model	Eligible Trade in models Samsung OverTrade Promotion	Trade in Value exclude Samsung Overtrade Promotion Price Valid from 1 Aug - 31 Aug					
				Grade A	Grade B	Grade C	Grade D	Grade E	Grade F
Samsung	1	Galaxy Note10 256GB	✓	\$500	\$425	\$350	\$300	\$75	\$60
	2	Galaxy Note10+ 256GB	✓	\$550	\$468	\$385	\$330	\$83	\$66
	3	Galaxy Note10+ 512GB	✓	\$600	\$510	\$420	\$360	\$90	\$72
	4	Galaxy Note9 128GB	✓	\$250	\$213	\$175	\$150	\$38	\$30
	5	Galaxy Note9 512GB	✓	\$290	\$230	\$189	\$162	\$41	\$32
	6	Galaxy Note8 64GB	✓	\$140	\$119	\$84	\$70	\$21	\$17
	7	Galaxy Fold 512GB	✓	\$1,000	\$850	\$700	\$600	\$150	\$120
	8	Galaxy Z Flip 256GB	✓	\$720	\$612	\$504	\$432	\$108	\$86
	9	Galaxy S20 128GB	✓	\$600	\$510	\$420	\$360	\$90	\$72
	10	Galaxy S20 Plus 128GB	✓	\$650	\$553	\$455	\$390	\$98	\$78
	11	Galaxy S20 Ultra 5G 128GB	✓	\$850	\$723	\$595	\$510	\$128	\$102
	12	Galaxy S10e 128GB	✓	\$270	\$230	\$189	\$162	\$41	\$32
	13	Galaxy S10 128GB	✓	\$320	\$272	\$224	\$192	\$48	\$38
	14	Galaxy S10 Plus 128GB	✓	\$360	\$306	\$252	\$216	\$54	\$43
	15	Galaxy S10 Plus 512GB	✓	\$450	\$383	\$315	\$270	\$68	\$54
	16	Galaxy S10 Plus 1TB	✓	\$500	\$425	\$350	\$300	\$75	\$60
	17	Galaxy S10 Lite 128GB	✗	\$320	\$272	\$224	\$192	\$48	\$38
	18	Galaxy S9 64GB	✓	\$150	\$128	\$90	\$75	\$23	\$18
	19	Galaxy S9+ 64GB	✓	\$190	\$162	\$114	\$95	\$29	\$23
	20	Galaxy S9+ 128GB	✓	\$210	\$179	\$147	\$126	\$32	\$25
	21	Galaxy S9+ 256GB	✓	\$230	\$196	\$161	\$138	\$35	\$28
	22	Galaxy S8 64GB	✓	\$100	\$75	\$50	DO NOT TAKE IN		
	23	Galaxy S8+ 64GB	✓	\$120	\$102	\$72	\$60	\$18	\$14
	24	Galaxy A80 128GB	✗	\$190	\$162	\$114	\$95	\$29	\$23
	25	Galaxy A70 128GB	✗	\$150	\$128	\$90	\$75	\$23	\$18
	26	Galaxy A50 64GB	✗	\$100	\$75	\$50	DO NOT TAKE IN		
	27	Galaxy A31 128GB	✗	\$130	\$111	\$78	\$65	\$20	\$16
	28	Galaxy A30s 64GB	✗	\$90	\$68	\$45	DO NOT TAKE IN		
	29	Galaxy A10s 32GB	✗	\$40	\$30	\$20	DO NOT TAKE IN		
APPLE	30	iPhone 11 64GB	✓	\$630	\$536	\$441	\$378	\$95	\$76
	31	iPhone 11 128GB	✓	\$700	\$595	\$490	\$420	\$105	\$84
	32	iPhone 11 256GB	✓	\$760	\$646	\$532	\$456	\$114	\$91
	33	iPhone 11 Pro 64GB	✓	\$900	\$765	\$630	\$540	\$135	\$108
	34	iPhone 11 Pro 256GB	✓	\$1,130	\$961	\$791	\$678	\$170	\$136
	35	iPhone 11 Pro 512GB	✓	\$1,170	\$995	\$819	\$702	\$176	\$140
	36	iPhone 11 Pro Max 64GB	✓	\$1,040	\$884	\$728	\$624	\$156	\$125
	37	iPhone 11 Pro Max 256GB	✓	\$1,220	\$1,037	\$854	\$732	\$183	\$146
	38	iPhone 11 Pro Max 512GB	✓	\$1,300	\$1,105	\$910	\$780	\$195	\$156
	39	iPhone X 64GB	✓	\$420	\$357	\$294	\$252	\$63	\$50
	40	iPhone X 256GB	✓	\$460	\$391	\$322	\$276	\$69	\$55
	41	iPhone 8 64GB	✓	\$220	\$187	\$154	\$132	\$33	\$26
	42	iPhone 8 128GB	✓	\$250	\$213	\$175	\$150	\$38	\$30
	43	iPhone 8 256GB	✓	\$280	\$238	\$196	\$168	\$42	\$34
	44	iPhone 8 Plus 64GB	✓	\$320	\$272	\$224	\$192	\$48	\$38
	45	iPhone 8 Plus 128GB	✓	\$340	\$289	\$238	\$204	\$51	\$41
	46	iPhone 8 Plus 256GB	✓	\$360	\$306	\$252	\$216	\$54	\$43
	47	iPhone 7 32GB	✓	\$120	\$102	\$72	\$60	\$18	\$14
	48	iPhone 7 128GB	✓	\$140	\$119	\$84	\$70	\$21	\$17
	49	iPhone 7 256GB	✓	\$160	\$136	\$96	\$80	\$24	\$19



USED PHONE TRADE IN VALUE

Brand	No.	Model	Eligible Trade in models Samsung OverTrade Promotion	Trade in Value exclude Samsung Overtrade Promotion Price Valid from 1 Aug - 31 Aug					
				Grade A	Grade B	Grade C	Grade D	Grade E	Grade F
APPLE	50	iPhone 7 Plus 32GB	✓	\$180	\$153	\$108	\$90	\$27	\$22
	51	iPhone 7 Plus 128GB	✓	\$240	\$204	\$168	\$144	\$36	\$29
	52	iPhone 7 Plus 256GB	✓	\$270	\$230	\$189	\$162	\$41	\$32
	53	iPhone XS 64GB	✓	\$450	\$383	\$315	\$270	\$68	\$54
	54	iPhone XS 256GB	✓	\$530	\$451	\$371	\$318	\$80	\$64
	55	iPhone XS 512GB	✓	\$580	\$493	\$406	\$348	\$87	\$70
	56	iPhone XS Max 64GB	✓	\$580	\$493	\$406	\$348	\$87	\$70
	57	iPhone XS Max 256GB	✓	\$650	\$553	\$455	\$390	\$98	\$78
	58	iPhone XS Max 512GB	✓	\$680	\$578	\$476	\$408	\$102	\$82
	59	iPhone XR 64GB	✓	\$390	\$332	\$273	\$234	\$59	\$47
	60	iPhone XR 128GB	✓	\$460	\$391	\$322	\$276	\$69	\$55
	61	iPhone XR 256GB	✓	\$480	\$408	\$336	\$288	\$72	\$58
	62	iPhone 6s 32GB	✗	\$70	\$53	\$35	DO NOT TAKE IN		
	63	iPhone 6s 64GB	✗	\$70	\$53	\$35	DO NOT TAKE IN		
	64	iPhone 6s 128GB	✗	\$90	\$68	\$45	DO NOT TAKE IN		
	65	iPhone 6s Plus 32GB	✗	\$110	\$94	\$66	\$55	\$17	\$13
	66	iPhone 6s Plus 64GB	✗	\$130	\$111	\$78	\$65	\$20	\$16
	67	iPhone 6s Plus 128GB	✗	\$150	\$128	\$90	\$75	\$23	\$18
HUAWEI	68	Mate 20 (128)	✓	\$150	\$128	\$90	\$75	\$23	\$18
	69	Mate 20 Pro (128)	✓	\$220	\$187	\$154	\$132	\$33	\$26
	70	Mate 20 X (128)	✗	\$300	\$255	\$210	\$180	\$45	\$36
	71	Mate 20 RS (256)	✗	\$320	\$272	\$224	\$192	\$48	\$38
	72	Mate 30 (128)	✓	\$270	\$230	\$189	\$162	\$41	\$32
	73	Mate 30 Pro (256)	✓	\$420	\$357	\$294	\$252	\$63	\$50
	74	Mate 30 RS (256)	✗	\$420	\$357	\$294	\$252	\$63	\$50
	75	Huawei Nova 5T (128)	✗	\$140	\$119	\$84	\$70	\$21	\$17
	76	Huawei Nova 7i (128)	✗	\$120	\$102	\$72	\$60	\$18	\$14
	77	P20 (128)	✓	\$100	\$75	\$50	DO NOT TAKE IN		
	78	P20 Pro (128)	✓	\$180	\$153	\$108	\$90	\$27	\$22
	79	P30 (128)	✓	\$270	\$230	\$189	\$162	\$41	\$32
	80	P30 Pro (256)	✓	\$400	\$340	\$280	\$240	\$60	\$48
	81	P30 Lite ( 128)	✗	\$90	\$68	\$45	DO NOT TAKE IN		
	82	P40 (128)	✓	\$350	\$298	\$245	\$210	\$53	\$42
	83	P40 Pro (256)	✓	\$600	\$510	\$420	\$360	\$90	\$72
	84	P40 Pro+ (512)	✓	\$780	\$663	\$546	\$468	\$117	\$94
OPPO	85	Oppo A9 (2020) (128)	✗	\$135	\$115	\$81	\$68	\$20	\$16
	86	Oppo Reno (64)	✗	\$135	\$115	\$81	\$68	\$20	\$16
	87	Oppo Reno2 (256)	✗	\$180	\$153	\$108	\$90	\$27	\$22
	88	Oppo Reno2 Z (128 )	✗	\$135	\$115	\$81	\$68	\$20	\$16
	89	Oppo Reno 10X Zoom (256)	✗	\$180	\$153	\$108	\$90	\$27	\$22
	90	Oppo Find X2 Pro (512)	✓	\$700	\$595	\$490	\$420	\$105	\$84
	91	Oppo Reno3 (128)	✗	\$220	\$187	\$154	\$132	\$33	\$26
	92	Oppo Reno3 Pro (256)	✗	\$350	\$298	\$245	\$210	\$53	\$42



USED TABLET TRADE IN VALUE

SPen must be in the original colour with the Galaxy device (Any difference in Colour, Damage or missing S Pen less \$30)

Brand	No.	Model	SKU	Eligible Trade in models Samsung OverTrade Promotion	Trade in Value exclude Samsung Overtrade Promotion Price Valid from 1 Aug – 31 Aug					
					Grade A	Grade B	Grade C	Grade D	Grade E	Grade F
SAMSUNG	1	Samsung Galaxy Tab S2 8.0 (2015) WIFI	(SM-T710)	✓	\$40	\$30	\$20	DO NOT TAKE IN		
	2	Samsung Galaxy Tab S2 8.0 (2015) LTE	(SM-T715)	✓	\$50	\$38	\$25	DO NOT TAKE IN		
	3	Samsung Galaxy Tab S2 8.0 (2016 ) WIFI	(SM-T713)	✓	\$50	\$38	\$25	DO NOT TAKE IN		
	4	Samsung Galaxy Tab S2 8.0 (2016 ) LTE	(SM-T719)	✓	\$60	\$45	\$30	DO NOT TAKE IN		
	5	Samsung Galaxy Tab S2 9.7 (2015) WIFI	(SM-T810)	✓	\$60	\$45	\$30	DO NOT TAKE IN		
	6	Samsung Galaxy Tab S2 9.7 (2015) LTE	(SM-T815)	✓	\$70	\$53	\$35	DO NOT TAKE IN		
	7	Samsung Galaxy Tab S2 9.7 (2016 ) WIFI	(SM-T813)	✓	\$70	\$53	\$35	DO NOT TAKE IN		
	8	Samsung Galaxy Tab S2 9.7 (2016 ) LTE	(SM-T819)	✓	\$80	\$60	\$40	DO NOT TAKE IN		
	9	Samsung Galaxy Tab S3 9.7 (WIFI) with SPEN	(SM-T820)	✓	\$100	\$75	\$50	DO NOT TAKE IN		
	10	Samsung Galaxy Tab S3 9.7 (LTE) with SPEN	(SM-T825)	✓	\$120	\$102	\$72	\$60	\$18	\$14
	11	Samsung Galaxy Tab S4 64GB WiFi with SPEN	(SM-T830)	✓	\$180	\$153	\$108	\$90	\$27	\$22
	12	Samsung Galaxy Tab S4 256GB WiFi with SPEN	(SM-T830)	✓	\$220	\$187	\$154	\$132	\$33	\$26
	13	Samsung Galaxy Tab S4 64GB LTE with SPEN	(SM-T835)	✓	\$270	\$230	\$189	\$162	\$41	\$32
	14	Samsung Galaxy Tab S4 256GB LTE with SPEN	(SM-T835)	✓	\$320	\$272	\$224	\$192	\$48	\$38
	15	Galaxy Tab A 8.0 (2019) Wi-Fi 32GB	(SM-T290)	✓	\$50	\$38	\$25	DO NOT TAKE IN		
	16	Galaxy Tab A 8.0 (2019) LTE 32GB	(SM-T295)	✓	\$60	\$45	\$30	DO NOT TAKE IN		
	17	Samsung Galaxy Tab A 10.1" with S Pen WIFI	(SM-P580)	✓	\$80	\$60	\$40	DO NOT TAKE IN		
	18	Samsung Galaxy Tab A 10.1" with S Pen LTE	(SM-P585)	✓	\$90	\$68	\$45	DO NOT TAKE IN		
	19	Samsung Galaxy Tab A 10.1" 2019 WIFI	(SM-T510)	✓	\$110	\$94	\$66	\$55	\$17	\$13
	20	Samsung Galaxy Tab A 10.1" 2019 LTE	(SM-T515)	✓	\$130	\$111	\$78	\$65	\$20	\$16
	21	Samsung Galaxy Tab A 10.5" WIFI	(SM-T590)	✓	\$90	\$68	\$45	DO NOT TAKE IN		
	22	Samsung Galaxy Tab A 10.5" LTE	(SM-T595)	✓	\$100	\$75	\$50	DO NOT TAKE IN		
APPLE	23	iPad Air 2 WiFi 32GB	(A1566)	✓	\$90	\$68	\$45	DO NOT TAKE IN		
	24	iPad Air 2 WiFi 64GB	(A1566)	✓	\$90	\$68	\$45	DO NOT TAKE IN		
	25	iPad Air 2 WiFi 128GB	(A1566)	✓	\$110	\$94	\$66	\$55	\$17	\$13
	26	iPad Air 2 Cellular 32GB	(A1567)	✓	\$110	\$94	\$66	\$55	\$17	\$13
	27	iPad Air 2 Cellular 64GB	(A1567)	✓	\$110	\$94	\$66	\$55	\$17	\$13
	28	iPad Air 2 Cellular 128GB	(A1567)	✓	\$130	\$111	\$78	\$65	\$20	\$16
	29	iPad Air 10.5" (2019) Wi-Fi 64GB	(A2152)	✓	\$380	\$323	\$266	\$228	\$57	\$46
	30	iPad Air 10.5" (2019) Wi-Fi 256GB	(A2152)	✓	\$450	\$383	\$315	\$270	\$68	\$54
	31	iPad Air 2019 Cellular 64GB	(A2123)	✓	\$450	\$383	\$315	\$270	\$68	\$54
	32	iPad Air 2019 Cellular 256GB	(A2123)	✓	\$550	\$468	\$385	\$330	\$83	\$66
	33	iPad 2017 5th Gen WiFi 32GB	(A1822)	✓	\$80	\$60	\$40	DO NOT TAKE IN		
	34	iPad 2017 5th Gen WiFi 128GB	(A1822)	✓	\$100	\$75	\$50	DO NOT TAKE IN		
	35	iPad 2017 5th Gen Cellular 32GB	(A1823)	✓	\$120	\$102	\$72	\$60	\$18	\$14
	36	iPad 2017 5th Gen Cellular 128GB	(A1823)	✓	\$140	\$119	\$84	\$70	\$21	\$17
	37	iPad 2018 6th Gen WiFi 32GB	(A1893)	✓	\$160	\$136	\$96	\$80	\$24	\$19
	38	iPad 2018 6th Gen WiFi 128GB	(A1893)	✓	\$210	\$179	\$147	\$126	\$32	\$25
	39	iPad 2018 6th Gen Cellular 32GB	(A1954)	✓	\$210	\$179	\$147	\$126	\$32	\$25
	40	iPad 2018 6th Gen Cellular 128GB	(A1954)	✓	\$270	\$230	\$189	\$162	\$41	\$32
	41	iPad 10.2 32GB WiFi (2019)	(A2197)	✓	\$180	\$153	\$108	\$90	\$27	\$22
	42	iPad 10.2 128GB WiFi (2019)	(A2197)	✓	\$270	\$230	\$189	\$162	\$41	\$32
	43	iPad 10.2 32GB LTE (2019)	(A2198)	✓	\$270	\$230	\$189	\$162	\$41	\$32
	44	iPad 10.2 128GB LTE (2019)	(A2198)	✓	\$340	\$289	\$238	\$204	\$51	\$41
	45	iPad Pro 9.7" WIFI 32GB	(A1673)	✓	\$100	\$75	\$50	DO NOT TAKE IN		
	46	iPad Pro 9.7" WIFI 128GB	(A1673)	✓	\$130	\$111	\$78	\$65	\$20	\$16
	47	iPad Pro 9.7" WIFI 256GB	(A1673)	✓	\$160	\$136	\$96	\$80	\$24	\$19
	48	iPad Pro 9.7" Cellular 32GB	(A1674)	✓	\$130	\$111	\$78	\$65	\$20	\$16
	49	iPad Pro 9.7" Cellular 128GB	(A1674)	✓	\$160	\$136	\$96	\$80	\$24	\$19



USED TABLET TRADE IN VALUE

Brand	No.	Model	SKU	Eligible Trade in models Samsung OverTrade Promotion	Trade in Value exclude Samsung Overtrade Promotion Price Valid from 1 Aug - 31 Aug					
					Grade A	Grade B	Grade C	Grade D	Grade E	Grade F
APPLE	50	iPad Pro 9.7" Cellular 256GB	(A1674)	✓	\$200	\$170	\$120	\$100	\$30	\$24
	51	iPad Pro 10.5" 2017WIFI 64GB	(A1701)	✓	\$200	\$170	\$120	\$100	\$30	\$24
	52	iPad Pro 10.5" 2017WIFI 256GB	(A1701)	✓	\$250	\$213	\$175	\$150	\$38	\$30
	53	iPad Pro 10.5" 2017WIFI 512GB	(A1701)	✓	\$300	\$255	\$210	\$180	\$45	\$36
	54	iPad Pro 10.5" 2017 Cellular 64GB	(A1709)	✓	\$250	\$213	\$175	\$150	\$38	\$30
	55	iPad Pro 10.5" 2017 Cellular 256GB	(A1709)	✓	\$300	\$255	\$210	\$180	\$45	\$36
	56	iPad Pro 10.5" 2017 Cellular 512GB	(A1709)	✓	\$350	\$298	\$245	\$210	\$53	\$42
	57	iPad Pro 11 (2018) Wi-Fi 64GB (1st Gen)	(A1980)	✓	\$450	\$383	\$315	\$270	\$68	\$54
	58	iPad Pro 11 (2018) Wi-Fi 256GB (1st Gen)	(A1980)	✓	\$550	\$468	\$385	\$330	\$83	\$66
	59	iPad Pro 11 (2018) Wi-Fi 512GB (1st Gen)	(A1980)	✓	\$650	\$553	\$455	\$390	\$98	\$78
	60	iPad Pro 11 (2018) Cellular 64GB (1st Gen)	(A1934)	✓	\$550	\$468	\$385	\$330	\$83	\$66
	61	iPad Pro 11 (2018) Cellular 256GB (1st Gen)	(A1934)	✓	\$600	\$510	\$420	\$360	\$90	\$72
	62	iPad Pro 11 (2018) Cellular 512GB (1st Gen)	(A1934)	✓	\$700	\$595	\$490	\$420	\$105	\$84
	63	iPad Pro 11 (2020) Wi-Fi 128GB (2nd Gen)	(A2228)	✓	\$650	\$553	\$455	\$390	\$98	\$78
	64	iPad Pro 11 (2020) Wi-Fi 256GB (2nd Gen)	(A2228)	✓	\$750	\$638	\$525	\$450	\$113	\$90
	65	iPad Pro 11 (2020) Wi-Fi 512GB (2nd Gen)	(A2228)	✓	\$800	\$680	\$560	\$480	\$120	\$96
	66	iPad Pro 11 (2020) Cellular 128GB (2nd Gen)	(A2230)	✓	\$800	\$680	\$560	\$480	\$120	\$96
	67	iPad Pro 11 (2020) Cellular 256GB (2nd Gen)	(A2230)	✓	\$850	\$723	\$595	\$510	\$128	\$102
	68	iPad Pro 11 (2020) Cellular 512GB (2nd Gen)	(A2230)	✓	\$900	\$765	\$630	\$540	\$135	\$108
	69	iPad Pro 12.9" 1st Gen WIFI 32GB	(A1584)	✓	\$170	\$145	\$102	\$85	\$26	\$20
	70	iPad Pro 12.9" 1st Gen WIFI 128GB	(A1584)	✓	\$220	\$187	\$154	\$132	\$33	\$26
	71	iPad Pro 12.9" 1st Gen WIFI 256GB	(A1584)	✓	\$250	\$213	\$175	\$150	\$38	\$30
	72	iPad Pro 12.9" 1st Gen Cellular 32GB	(A1652)	✓	\$200	\$170	\$120	\$100	\$30	\$24
	73	iPad Pro 12.9" 1st Gen Cellular 128GB	(A1652)	✓	\$250	\$213	\$175	\$150	\$38	\$30
	74	iPad Pro 12.9" 1st Gen Cellular 256GB	(A1652)	✓	\$300	\$255	\$210	\$180	\$45	\$36
	75	iPad Pro 12.9" 2017 2nd Gen WIFI 64GB	(A1670)	✓	\$280	\$238	\$196	\$168	\$42	\$34
	76	iPad Pro 12.9" 2017 2nd Gen WIFI 256GB	(A1670)	✓	\$350	\$298	\$245	\$210	\$53	\$42
	77	iPad Pro 12.9" 2017 2nd Gen WIFI 512GB	(A1670)	✓	\$400	\$340	\$280	\$240	\$60	\$48
	78	iPad Pro 12.9" 2017 2nd Gen Cellular 64GB	(A1671)	✓	\$350	\$298	\$245	\$210	\$53	\$42
	79	iPad Pro 12.9" 2017 2nd Gen Cellular 256GB	(A1671)	✓	\$400	\$340	\$280	\$240	\$60	\$48
	80	iPad Pro 12.9" 2017 2nd Gen Cellular 512GB	(A1671)	✓	\$450	\$383	\$315	\$270	\$68	\$54
	81	iPad Pro 12.9 (2018) Wi-Fi 64GB	(A1876)	✓	\$500	\$425	\$350	\$300	\$75	\$60
	82	iPad Pro 12.9 (2018) Wi-Fi 256GB	(A1876)	✓	\$600	\$510	\$420	\$360	\$90	\$72
	83	iPad Pro 12.9 (2018) Wi-Fi 512GB	(A1876)	✓	\$700	\$595	\$490	\$420	\$105	\$84
	84	iPad Pro 12.9 (2018) Cellular 64GB	(A1895)	✓	\$600	\$510	\$420	\$360	\$90	\$72
	85	iPad Pro 12.9 (2018) Cellular 256GB	(A1895)	✓	\$700	\$595	\$490	\$420	\$105	\$84
	86	iPad Pro 12.9 (2018) Cellular 512GB	(A1895)	✓	\$800	\$680	\$560	\$480	\$120	\$96
	87	iPad Pro 12.9 (2020) Wi-Fi 128GB	(A2229)	✓	\$700	\$595	\$490	\$420	\$105	\$84
	88	iPad Pro 12.9 (2020) Wi-Fi 256GB	(A2229)	✓	\$750	\$638	\$525	\$450	\$113	\$90
	89	iPad Pro 12.9 (2020) Wi-Fi 512GB	(A2229)	✓	\$850	\$723	\$595	\$510	\$128	\$102
	90	iPad Pro 12.9 (2020) Cellular 128GB	(A2069 )	✓	\$800	\$680	\$560	\$480	\$120	\$96
	91	iPad Pro 12.9 (2020) Cellular 256GB	(A2069 )	✓	\$850	\$723	\$595	\$510	\$128	\$102
	92	iPad Pro 12.9 (2020) Cellular 512GB	(A2069 )	✓	\$950	\$808	\$665	\$570	\$143	\$114
	93	iPad Mini 2 WiFi 32GB	(A1489)	✓	\$40	\$30	\$20	DO NOT TAKE IN		
	94	iPad Mini 2 WiFi 64GB	(A1489)	✓	\$50	\$38	\$25	DO NOT TAKE IN		
	95	iPad Mini 2 WiFi 128GB	(A1489)	✓	\$60	\$45	\$30	DO NOT TAKE IN		
	96	iPad Mini 2 Cellular 32GB	(A1490)	✓	\$50	\$38	\$25	DO NOT TAKE IN		
	97	iPad Mini 2 Cellular 64GB	(A1490)	✓	\$60	\$45	\$30	DO NOT TAKE IN		
	98	iPad Mini 2 Cellular 128GB	(A1490)	✓	\$70	\$53	\$35	DO NOT TAKE IN		
	99	iPad Mini 3 WiFi 64GB	(A1599)	✓	\$80	\$60	\$40	DO NOT TAKE IN		
	100	iPad Mini 3 WiFi 128GB	(A1599)	✓	\$90	\$68	\$45	DO NOT TAKE IN		
	101	iPad Mini 3 Cellular 64GB	(A1600)	✓	\$100	\$75	\$50	DO NOT TAKE IN		
	102	iPad Mini 3 Cellular 128GB	(A1600)	✓	\$120	\$102	\$72	\$60	\$18	\$14
	103	iPad Mini 4 WiFi 32GB	(A1538)	✓	\$120	\$102	\$72	\$60	\$18	\$14
	104	iPad Mini 4 WiFi 64GB	(A1538)	✓	\$150	\$128	\$90	\$75	\$23	\$18
	105	iPad Mini 4 WiFi 128GB	(A1538)	✓	\$180	\$153	\$108	\$90	\$27	\$22
	106	iPad Mini 4 Cellular 32GB	(A1550)	✓	\$160	\$136	\$96	\$80	\$24	\$19
	107	iPad Mini 4 Cellular 64GB	(A1550)	✓	\$200	\$170	\$120	\$100	\$30	\$24
	108	iPad Mini 4 Cellular 128GB	(A1550)	✓	\$230	\$196	\$161	\$138	\$35	\$28
	109	iPad Mini 5 WiFi 64GB	(A2133)	✓	\$270	\$230	\$189	\$162	\$41	\$32
	110	iPad Mini 5 WiFi 256GB	(A2133)	✓	\$360	\$306	\$252	\$216	\$54	\$43
	111	iPad Mini 5 Cellular 64GB	(A2124)	✓	\$360	\$306	\$252	\$216	\$54	\$43
	112	iPad Mini 5 Cellular 256GB	(A2124)	✓	\$450	\$383	\$315	\$270	\$68	\$54

## TERMS AND CONDITIONS

**To be eligible for the Trade-Up Campaign, the customer acknowledges that their device must meet the following criteria set out by PC Dreams Pte Ltd (“Criteria”):**

You may trade in only one (1) device under this Trade-In Program for each New Samsung Device you purchase at Recommended Retail Price.

Samsung Trade up Programme is applicable to end-customers only; not trade, corporate or bulk purchases.

Samsung Trade Up Programme is only applicable for purchases of eligible Samsung devices within the same category as the trade-in device, i.e. trade-in of a Smartphone is only allowed when an eligible Samsung Smartphone is purchased, and trade-in of a tablet is only allowed when an eligible Samsung tablet is purchased. Refer to <https://www.samsung.com/sg/tradeup/> for full list of eligible trade-in devices.

Any overtrade promotion is only applicable for devices which are eligible for trade-in.

Samsung Trade up Programme is valid within **(60) days** from date of purchase of new Eligible Samsung Device. Newly purchased eligible Samsung device and proof of purchase must be presented at point of evaluation of the trade-in device.

Validity of quoted trade-in value is only valid at the point of quotation by PC Dreams.

Samsung reserve the right to reject any Trade in submission, if an Eligible Samsung Device IMEI / Serial Number has already been transacted previously.

You will need to retrieve the IMEI / serial number of your new Eligible Samsung device, before you can proceed with the trade-in transaction. To retrieve the IMEI/ serial number of your new Eligible Samsung Device, simply dial \*#06# on your device.

Trade-In Value is determined by PC Dreams in its sole discretion and may vary depending on the time of purchase.

Samsung reserves the right to amend the list of eligible devices and their trade-in values at any time without prior notice. Information accurate as of **1 Aug 2020**.

Please refer to Samsung Trade up website <https://www.samsung.com/sg/tradeup/> for the most up to date information on eligible devices and Trade-In Value.

**Trade-in values listed are only approximate valuations.** The actual value of your Eligible Trade-in Device will depend on the device's actual condition.

To obtain an accurate quote for your Eligible Trade-in Device, please bring the device to any Samsung Experience Store for device diagnostic.

**Samsung Trade Up Programme is provided by PC Dreams Pte Ltd as an independent third party.**

**Your Trade-In Device must meet all of PC Dreams Pte Ltd requirements stated below :**

- Your Trade-In Device must power on, hold a charge and not power off unexpectedly; and able to read all Singapore SIM Card and connect to Local network
  - Your Trade-In Device IMEI / Serial number must be accessible, export non local units are not accepted
  - Device must have Wi-Fi connectivity , 3G/4G/Bluetooth/NFC (if any) signals must be able to transmit and receive (applicable to iPhone, Android); able to call IN and OUT; properly factory reset
  - The housing component is intact and there no gaps between the housing and screen; Housing, Casing and cover has , major damage; no crack; no missing button and buttons are functioning;
  - Your Trade in Device must not have any liquid damage
  - Your Trade-In Device under Grading condition A-E must have a functioning display with no black spots , Shadow , discolouration or dead pixelation of any kind;
  - Trade in Device must consist of genuine parts
  - Trade in Device must not be a clone set
  - The finger print and FACE ID feature of the device is in working condition
  - Your Trade-in Device must be a Local Singapore Unit , with a local part number
  - Your Trade-In Device must not be on a black list of any kind;
  - At the time of trade-in, you must be the owner of the Trade-In Device, as leased devices are not eligible;
  - Reactivation Lock, Google Factory Reset Protection, iCloud Lock or any other anti-theft locking software must be disabled on your Trade-In Device;
  - Before you trade your Trade-In Device at Samsung Experience Store, you must perform a factory reset on it and remove all personal information
  - In addition, make sure that you remove all accessories, covers, cases, locks, SIM cards and memory cards before trading the device in Samsung Experience Store.
- Any such items traded in with your Trade-In Device will not be returned.

### **Lost, Blocked, Stolen and Counterfeit Devices**

1. In the case PC Dreams is notified or suspect that the Device is either lost or stolen, PC Dreams may request further proof of ownership of the Device. Additional proof of ownership may include, but is not limited to, receipts, tax invoices or carrier receipts. In the event that there is insufficient proof of ownership, the Device may be returned to you, or to the relevant authorities.
2. PC Dreams may work with a number of agencies and service providers to enable us to check the IMEI/ Serial Number of all Devices that are sent to PC Dreams to confirm that they are not stolen. PC Dreams may do this prior to confirming purchase. However, in the event that PC Dreams become aware of any issues at any time, we reserve the right to withhold/cancel payment and you agree to co-operate with us and any authorities should we make such a request.
3. PC Dreams will make no payments to customers for Devices received which are lost, stolen Counterfeit Devices. PC Dreams reserve the right to inform the relevant authorities if there is any suspicion that there is a deliberate attempt to perpetrate a fraud. We reserve the right to reclaim any money paid to you if it is discovered within three months of the return of that Device that the Device has either been reported as a lost, stolen or the Device is discovered to be a Counterfeit.

### **Remove Your Data and Unlock Your Trade-In Device**

You must remove all data, including all confidential and personal data, from your Trade-In Device before trading it at Samsung Experience Store.

To do so, you should return the device to its factory settings within the settings menu of the device. It is your sole responsibility to back-up any files or data from your Trade-In Device that you wish to retain prior to performing a factory data reset and before trading in your Trade-In Device. Samsung and PC Dreams does not accept any responsibility or liability for any lost files or data or disclosure of private information that has not been removed from your Trade-In Device prior to return.

Refer to the user manual or support page on Samsung's website for how to do a factory reset on your Trade-In Device.

## Samsung Official Store :

- [LazMall](#)

### What do I need to bring for the trade-in at Samsung Experience Stores?

- Your new eligible Samsung device for retrieval of mobile/tablet IMEI / serial number.
- Your proof of purchase of the eligible Samsung device.
- Original Trade up Voucher ( LazMall )
- Original identification document



Image is for illustration purpose only

### Terms and Conditions

- Samsung Trade Up programme ("Programme") is only open to (i) Singapore residents who purchase an eligible Samsung device from the Samsung Official Store on Lazada, also known as LazMall, (ii) aged 18 years and above, and (iii) who have a bank account in Singapore.
- The Programme is provided by PC Dreams Pte Ltd ("PC Dreams") as an independent third party. Please note that additional trade-in terms may apply between PC Dreams and Programme participants upon confirmation to proceed with the trade-in.
- The actual trade-in value of the trade-in device will depend on the device's actual condition. To participate in the Programme, participants must bring their device to any Samsung Experience Store for evaluation and quotation. The trade-in value will be determined by PC Dreams at its sole discretion depending on the device model and condition, and the trade-in value quoted by PC Dreams is only valid at the point of quotation. For the list of defects that will affect trade-in value, please see [www.lazada.sg/samsungtradeup](http://www.lazada.sg/samsungtradeup).
- To participate in the Programme, ALL of the following must be presented at any Samsung Experience Store:
  - Trade-in device (reset to factory default settings, with all personal data deleted and SD card, if any, removed);
  - Newly purchased eligible Samsung device ("Eligible Samsung Device");
  - Proof of purchase of item b;
  - Original trade-up voucher ("Voucher"), which will be delivered together with item b; and
  - Original identification document [to verify personal details of participant, as required under the Secondhand Goods Dealers Act (Cap. 288A)].
- The IMEI/Serial Number of each Eligible Samsung Device utilised for the Programme will be recorded, to prevent duplicate use. Samsung and/or PC Dreams reserves the right to reject any trade-in where the Eligible Samsung Device IMEI/Serial Number has previously been utilised for the Programme.
- This Programme is only applicable for purchases of Eligible Samsung Devices within the same category as the trade-in device, i.e. trade-in of a smartphone is only allowed when an eligible Samsung smartphone is purchased, whereas trade-in of a tablet is only allowed when an eligible Samsung tablet is purchased. Refer to [www.lazada.sg/samsungtradeup](http://www.lazada.sg/samsungtradeup) for full list of eligible trade-in devices. Samsung reserves the right to amend the list of eligible trade-in devices and their respective maximum trade-in values at any time without prior notice.
- Payment for the Eligible Samsung Device must be made in full or installment approved to be eligible for this Programme.
- Programme is applicable to end-customers only; not trade, corporate or bulk purchases.
- Each customer is entitled to 1 Voucher per Eligible Samsung Device purchased, up to a maximum of 3 Vouchers per transaction (even if more than 3 Eligible Samsung Devices are purchased in that single transaction).
- Voucher is valid for 60 days from the date of purchase of the Eligible Samsung Device. No extension of validity period is allowed and any unutilised Voucher will be forfeited.
- Voucher is not exchangeable for cash or kind.
- Voucher is for single use only, and cannot be used in conjunction or in combination with any other vouchers, promotions, discounts and/or offers unless otherwise expressly stated.
- Voucher is deemed void if damaged or defaced. Samsung will not be responsible for and will not replace any lost, stolen, damaged, defaced, expired and/or voided Voucher(s).
- Voucher may not be transferred, assigned or sold to another party. Any attempt to do so will automatically render the Voucher therein null and void.
- Samsung reserves the right to reject Programme participation by persons whose details do not match the proof of purchase document(s), if Samsung suspects the Voucher to be false or tampered with in any way, or if Samsung otherwise believes in its sole discretion that any of these Terms and Conditions have not been complied with.
- Product returns to Lazada shall be valid only if the relevant product is returned together with the voucher(s) and free gift(s) (if any). All returns are additionally subject to the terms and conditions found on <https://www.lazada.sg/terms-of-use/>.
- Samsung reserves the right to amend these Terms and Conditions and/or amend, suspend or terminate the Programme at any time without prior notice and without assigning any reason.



## Samsung Official Store :

- [Shopee Mall](#)

### What do I need to bring for the trade-in at Samsung Experience Stores?

- Your new eligible Samsung device for retrieval of mobile/tablet IMEI / serial number.
- Your proof of purchase of the eligible Samsung device.
- Original Trade up Voucher (Shopee Mall)
- Original identification document



Image is for illustration purpose only

#### Terms and Conditions


1. Samsung Trade Up programme ("Programme") is only open to (i) Singapore residents who purchase an eligible Samsung device from the Samsung Official Store on Shopee, also known as Shopee Mall (ii) aged 18 years and above, and (iii) who have a bank account in Singapore.
2. The Programme is provided by PC Dreams Pte Ltd ("PC Dreams") as an independent third party. Please note that additional trade-in terms may apply between PC Dreams and Programme participants upon confirmation to proceed with the trade-in.
3. The actual trade-in value of the trade-in device will depend on the device's actual condition. To participate in the Programme, participants must bring their device to any Samsung Experience Store for evaluation and quotation. The trade-in value will be determined by PC Dreams at its sole discretion depending on the device model and condition, and the trade-in value quoted by PC Dreams is only valid at the point of quotation. For the list of defects that will affect trade-in value, please see [shopee.sg/samsung-tradeup](https://shopee.sg/samsung-tradeup).
4. To participate in the Programme, ALL of the following must be presented at any Samsung Experience Store:
  - a. Trade-in device (reset to factory default settings, with all personal data deleted and SD card, if any, removed);
  - b. Newly purchased eligible Samsung device ("Eligible Samsung Device");
  - c. Proof of purchase of item b;
  - d. Original trade-up voucher ("Voucher"), which will be delivered together with item b; and
  - e. Original identification document [to verify personal details of participant, as required under the Secondhand Goods Dealers Act (Cap. 288A)].
5. The IMEI/Serial Number of each Eligible Samsung Device utilised for the Programme will be recorded, to prevent duplicate use. Samsung and/or PC Dreams reserves the right to reject any trade-in where the Eligible Samsung Device IMEI/Serial Number has previously been utilised for the Programme.
6. This Programme is only applicable for purchases of Eligible Samsung Devices within the same category as the trade-in device, i.e. trade-in of a smartphone is only allowed when an eligible Samsung smartphone is purchased, whereas trade-in of a tablet is only allowed when an eligible Samsung tablet is purchased. Refer to [shopee.sg/samsung-tradeup](https://shopee.sg/samsung-tradeup) for full list of eligible trade-in devices. Samsung reserves the right to amend the list of eligible trade-in devices and their respective maximum trade-in values at any time without prior notice.
7. Payment for the Eligible Samsung Device must be made in full or installment approved to be eligible for this Programme.
8. Programme is applicable to end-customers only; not trade, corporate or bulk purchases.
9. Each customer is entitled to 1 Voucher per Eligible Samsung Device purchased, up to a maximum of 3 Vouchers per transaction (even if more than 3 Eligible Samsung Devices are purchased in that single transaction).
10. Voucher is valid for 60 days from the date of purchase of the Eligible Samsung Device. No extension of validity period is allowed and any unutilised Voucher will be forfeited.
11. Voucher is not exchangeable for cash or kind.
12. Voucher is for single use only, and cannot be used in conjunction or in combination with any other vouchers, promotions, discounts and/or offers unless otherwise expressly stated.
13. Voucher is deemed void if damaged or defaced. Samsung will not be responsible for and will not replace any lost, stolen, damaged, defaced, expired and/or voided Voucher(s).
14. Voucher may not be transferred, assigned or sold to another party. Any attempt to do so will automatically render the Voucher therein null and void.
15. Samsung reserves the right to reject Programme participation by persons whose details do not match the proof of purchase document(s), if Samsung suspects the Voucher to be false or tampered with in any way, or if Samsung otherwise believes in its sole discretion that any of these Terms and Conditions have not been complied with.
16. Product returns to Shopee shall be valid only if the relevant product is returned together with the voucher(s) and free gift(s) (if any). All returns are additionally subject to the terms and conditions found under "Refunds and Return Policy" on <http://shopee.sg/legaldoc/policies>.
17. Samsung reserves the right to amend these Terms and Conditions and/or amend, suspend or terminate the Programme at any time without prior notice and without assigning any reason.

## Samsung Official Store :

- [Samsung Online Store](#)

### What do I need to bring for the trade-in at Samsung Experience Stores?

- Your new eligible Samsung device for retrieval of mobile/tablet IMEI / serial number.
- Your proof of purchase of the eligible Samsung device.
- Original Trade up Voucher ( Samsung Online Store )
- Original identification document



The banner features a dark blue background with a hand holding a purple Samsung phone and another hand holding a light blue Samsung phone. The text 'SAMSUNG Trade Up' is in the top left. Below it, the text 'Trade in your current device online with the promo code and enjoy savings.' is displayed. A QR code is shown with the text 'Trade up online now:' above it. At the bottom, the URL 'pcdreams.com.sg/samsung' is provided, along with the note 'Terms and conditions overleaf apply.'

#### Terms and conditions

1. Samsung Online Trade Up Programme ("Programme") is only open to customers who (i) purchase an eligible Samsung Galaxy device ("Eligible Samsung Device") from <https://shop.samsung.com/sg/> (Samsung Online Store) from 15 June 2020 onwards, (ii) are Singapore residents aged 18 years and above, and (iii) who have a bank account in Singapore.
2. To participate in the Programme, ALL of the following information must be submitted via <https://pcdreams.com.sg/samsung> :
  - a. Trade-in device model, specifications and declaration of device condition;
  - b. Newly purchased Eligible Samsung Device model, IMEI/Serial number and purchase date;
  - c. Proof of purchase of Eligible Samsung Device;
  - d. Promotional code stated on this trade-up voucher ("Voucher"), which was delivered together with the Eligible Samsung Device; and
  - e. Participant's contact details, device collection address and bank account details.
3. Original Voucher must be submitted together with the trade-in device when it is collected.
4. Each customer is entitled to 1 Voucher per Eligible Samsung Device purchased, up to a maximum of 3 Vouchers per transaction (even if more than 3 Eligible Samsung Devices are purchased in that single transaction).
5. Voucher is valid for 60 days from the date of purchase of the Eligible Samsung Device. No extension of validity period is allowed and any unutilised Voucher will be forfeited.
6. Voucher is not exchangeable for cash or kind.
7. Voucher is for single use only, and cannot be used in conjunction or in combination with any other vouchers, promotions, discounts and/or offers unless otherwise expressly stated.
8. Voucher is deemed void if damaged or defaced. Samsung will not be responsible for and will not replace any lost, stolen, damaged, defaced, expired and/or voided Voucher(s).
9. Voucher may not be transferred, assigned or sold to another party. Any attempt to do so will automatically render the Voucher therein null and void.
10. Samsung reserves the right to amend these Terms and Conditions and/or amend, suspend or terminate the Programme at any time without prior notice and without assigning any reason.
11. For detailed Programme Terms and Conditions, please refer to <https://pcdreams.com.sg/samsung>.