

**SAMSUNG STUDENT SHOP ONLINE AND EMPLOYEE PURCHASE PORTAL
TRADE-IN TERMS AND CONDITIONS**

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SAMSUNG STUDENT & EPP HANDSET TRADE IN PROGRAMME TERMS AND CONDITIONS

1. THESE TERMS

- 1.1 **What these terms cover.** These are the terms and conditions on which you may take part in our Handset Trade In Programme ("Trade In Programme"), which provides you with the option to get a reduction in price for a new Samsung Galaxy S10e, S10, S10+, S10 5G, Note10, Note10+, Note10+ 5G, Note9, S9, A90 5G, A80, A70 or A50 A70 or A50 handset ("New Handset") purchased through either the Samsung Student Shop Online (shop.samsung.com/uk/multistore/ukepp/students/) or through one of the Samsung Employee Purchase Portals (shop.samsung.com/uk/multistore/ukepp/networks/, shop.samsung.com/uk/multistore/ukepp/retailer/, shop.samsung.com/uk/multistore/ukepp/partners/), either purchased outright or through a credit facility, or through the Samsung Upgrade Programme, in exchange for trading in your existing device (the "Existing Handset"). For a complete list of acceptable Existing Handsets please see Appendix 1 to these Terms and Conditions. The list of acceptable Existing Handsets will vary, depending on which new handset you wish to purchase. The Trade In Programme is only available between **18th October to 15th November 2019**. The level of discount which you may receive will vary, dependent on the model of Existing Handset you trade in and the condition of your Existing Handset. Please see Appendix 2 to these Terms and Conditions for full details of the discounts available. The offer is limited to two purchases of New Handsets per customer. Any further orders of New Handsets under the trade in programme may be rejected at our sole discretion. We may also refuse to accept any orders placed for New Handsets using this Trade In Programme where we have reasonable grounds to suspect fraud.
- 1.2 **Why you should read them.** Please read these terms carefully if you would like to take part in the Trade In Programme. These terms tell you who we are, the conditions of the Trade In Programme and other important information.

2. INFORMATION ABOUT US AND HOW TO CONTACT US

- 2.1 **Who we are.** We are Samsung Electronics (UK) Limited, a company registered in England and Wales. Our company registration number is 3086621 and our registered office is at 1000 Hillswood Drive, Chertsey, Surrey KT16 0PS.
- 2.2 **How to contact us.** You can contact us by telephoning our customer service team at 0330 SAMSHOP (726 7467) or by writing to us at support@samsunguk.zendesk.com
- 2.3 **How we may contact you.** If we have to contact you, we will do so by telephone or by writing to you at the email address or postal address you provided to us in your order.
- 2.4 **"Writing" includes emails.** When we use the words "writing" or "written" in these terms, this includes emails.

3. THE TRADE IN PROGRAMME - OVERVIEW

- 3.1 **How to take part in the Trade In Programme.** On placing your order for a new handset, you may, if you choose to do so by clicking the relevant Trade In option on the website and, if you are successful in passing any relevant credit checks by our chosen credit provider (if you have

opted to purchase your handset through a credit facility or through the Samsung Upgrade Programme), be able to take part in the Trade In Programme.

- 3.3 The offer to take part in the Trade In Programme is available to consumers only; it is **not available to business customers**.
- 3.4 Your participation in the Trade In Programme is subject to you providing the Existing Handset to us within 7 days of receiving your New Handset. The Existing Handset must meet the minimum requirements set out in clause 5.2. Should you fail to provide the Existing Handset to us within 7 days of receipt of your New Handset you will be required to return your New Handset to us, or you will be asked to pay back the upfront discount you received. Failure to provide your New Handset or payment, to Samsung will result in legal proceedings being taken against you to recover the device.
- 3.5 Please note that existing Upgrade Programme members who are part way through the term of their Upgrade Programme membership may not trade an Existing Handset which was purchased through the Upgrade Programme to take part in the Trade In Programme. It is a requirement of the Upgrade Programme membership that you return your original Existing Handset at the point when you upgrade.
- 3.6 **Other than as specified in these terms and conditions, our standard Terms and Conditions of Sale** (which can be found [here](#)) will govern your purchase of the handset and any other products purchased from our website.

4. PROVISION OF FINANCE/UPGRADE PROGRAMME

- 4.1 If you opt to pay for your new handset either through finance, or by entering into the Samsung Upgrade Programme, we act as a credit broker and not a lender and will introduce you to your chosen credit provider.
- 4.2 If you are taking part in the Trade In Programme in order to receive a discount on the amounts payable to us under the Samsung Upgrade Programme, the Terms and Conditions for the Samsung Upgrade Programme (which can be found [here](#)) will also apply. Our chosen credit provider for the Samsung Upgrade Programme is Klarna Bank AB.
- 4.3 Where you decide to enter into a credit facility (other than through the Samsung Upgrade Programme) in order to purchase your handset, our chosen credit provider is PayPal. **The terms set out at clauses 4.4, 4.5 and 4.6 below will apply to you.**
- 4.4 You will need to enter your details via PayPal's website so that PayPal can carry out any relevant credit checks.
- 4.5 If your application is successful, you will be able to enter into a credit facility on terms to be provided by your chosen credit provider. Please ensure that you read the terms of the credit facility carefully before signing. Failure to make repayments under this credit facility may have a negative impact on your credit rating and you may incur interest and charges.
- 4.6 The following additional terms apply in relation to the credit facility offered by PayPal: Terms and conditions apply. Finance subject to status. Applicants must be 18 to 75 and resident in the UK. Finance provided by PayPal. Registered office: 22-24 Boulevard Royal L-2449

Luxembourg. PayPal is supervised by the Commission de Surveillance du Secteur Financier (CSSF) in Luxembourg with authorisation number 23/07 and provides services in the UK on a cross-border services basis. The CSSF is the authority responsible for the supervision of companies in the financial sector in Luxembourg.

5. TRADING IN YOUR EXISTING HANDSET

5.1 If you decide to take part in the Trade In Programme, you must provide your Existing Handset to us. The Existing Handsets set out in Appendix 1 to these Terms and Conditions are acceptable for the purposes of the Trade In Programme.

5.2 Please note that **the option to receive the full value of discount for your Existing Handset is only available if your Existing Handset meets the requirements set out below (“Minimum Requirements”)**:

Minimum Requirements

Functionality: The Existing Handset must be owned by you, it must match the make and model from your order form and it must also meet the following functionality criteria.

- It must power on/up and hold charge
- It must be fully functional and must have no software or hardware faults
- It must only have normal wear and tear - there must be no damage or blemishes to screen/LCD and the casing around the device including the camera lens must not be cracked. No level of liquid damage is acceptable.
- It must have a fully functioning display and have no cracked screen
- It must not be blacklisted - each device must be eligible to pass all lost/stolen registers
- It must be factory reset and have no software locks - the device must have any personal account locks removed and the device must be reset to remove personal data, all devices must have their iCloud or Google accounts removed or custom MDM accounts removed.
- It must not be PIN locked and must not have an have ‘Activation Lock’ or ‘iCloud Lock’ activated
- It must include its battery within the casing and must not have any missing parts
- It must not be crushed, bent in half or liquid-damaged
- It must not be “jail-broken” or “Knox warranty void” and the firmware must not have been altered
- It must be original and meet the manufacturer’s original EU specifications (and is not personalised with any custom engraving). For example, the entire colour of the device must match the original manufacturer’s specification.

5.3 Please note that we inspect all Existing Handsets which are provided as part of the Trade In Programme. If the Existing Handset which you are proposing to provide to us **does not meet the Minimum Requirements**, then we, or the third party company we use to inspect the Existing Handsets (MTR Group Limited) will contact you and notify you of this within 10 days. If your Existing Handset does not meet the Minimum Requirements, a surcharge of up to **£100** will be payable to MTR Group Limited. MTR will contact you advising how much surcharge is due (depending on the extent your Existing Handset does not meet the minimum requirements) and how to make payment in these circumstances. If you have any concerns about the

inspection of your Existing Handset, or wish to discuss the result of this inspection, please contact MTR on 0333 207 9676 or helpdesk@samsungrecycle.co.uk.

- 5.4 You will be provided with prepaid return packaging materials to allow for the safe provision of your Existing Handset to us. You should ensure that the handset is provided to us within 7 days of receiving your New Handset. **If you do not send your trade-in device within the specified timeframe, then unless you return your new device, Samsung will deduct a sum equal to the discount you receive for trading in your existing device from your payment card.** Please ensure that you back up any photos, files and other data which you have stored on the Existing Handset, and remove the sim card and memory cards before providing the Existing Handset to us. On receipt of the Existing Handset, all data stored on it will be securely wiped. We are not able to recover any data stored on an Existing Handset which has been provided to us.
- 5.5 To the extent possible, we ask that you include the box and any original accessories which were included within the box when you provide the Existing Handset to us.
- 5.6 At the point at which you have provided your Existing Handset to us, and we have carried out a successful inspection of the Existing Handset (ensuring that it meets the Minimum Requirements) ownership in the handset will pass from you to us (or a third party nominated by us).

6. YOUR RIGHTS

- 6.1 Entering into the Trade In Programme does not prevent you from exercising your rights to cancel your order during the 28 day cooling off-period provided for in our standard Terms and Conditions of Sale.
- 6.2 Full information about your rights to return a defective product in line with our Returns Policy can be found in our standard Terms and Conditions of Sale http://www.samsung.com/uk/estore/static/link_terms_and_conditions_of_sale.html .
- 6.3 If you exercise your right to cancel and return your product during the 28 day cooling off period, or if we have agreed to pay you a refund because the product we have provided you with is defective, we will endeavour to return your Existing Handset to you, but we cannot guarantee its return. In the event that we are unable to recover your Existing Handset, we will provide you with a cash equivalent price for the Existing Handset, based on the price currently payable for your Existing Handset on the Samsung Recycle website (www.samsungrecycle.co.uk). Any such cash payment will be made by MTR, on behalf of Samsung.
- 6.5 Taking part in the Trade In Programme does not affect any statutory rights you may have, including your rights under the Consumer Rights Act 2015 and Consumer Contracts (Information, Cancellation and Additional Charges) Regulations 2013.

7. HOW WE MAY USE YOUR PERSONAL INFORMATION

- 7.1 **How we will use your personal information.** We will use the personal information you provide to us in accordance with the terms of our privacy policy, which can be found here: <http://www.samsung.com/uk/info/privacy>

If you wish to withdraw your consent to us processing your personal data, please contact us here: support@samsunguk.zendesk.com.

- 7.2 Please note that in order to take part in the Trade In Programme, you must have a Samsung account. If you do not have a Samsung account, we will use the information which you provide us in the course of applying for the Trade In Programme to set one up for you.
- 7.3 If, in the course of taking part in the Trade In Programme, you elect to take out a finance product, you will be redirected to the website of the finance provider. The privacy policy and terms and conditions relevant to that finance provider can be found on its website.
- 7.4 **We will only give your personal information to other third parties where the law either requires or allows us to do so.**

8. OTHER IMPORTANT TERMS

- 8.1 **Other than MTR Group Limited, in relation to clause 5.3 above, nobody else has any rights under this contract.** This contract is between you and us. No other person shall have any rights to enforce any of its terms.
- 8.2 **If a court finds part of this contract illegal, the rest will continue in force.** Each of the paragraphs of these terms operates separately. If any court or relevant authority decides that any of them are unlawful, the remaining paragraphs will remain in full force and effect.
- 8.3 **Even if we delay in enforcing this contract, we can still enforce it later.** If we do not insist immediately that you do anything you are required to do under these terms, or if we delay in taking steps against you in respect of your breaking this contract, that will not mean that you do not have to do those things and it will not prevent us taking steps against you at a later date.
- 8.4 **Which laws apply to this contract and where you may bring legal proceedings.** These terms are governed by English law and you can bring legal proceedings in respect of the products in the English courts. If you live in Scotland you can bring legal proceedings in respect of the products in either the Scottish or the English courts. If you live in Northern Ireland you can bring legal proceedings in respect of the products in either the Northern Irish or the English courts.

Appendix 1

List of applicable Existing Devices

Make	Model
Samsung	Galaxy Note10 4G
Samsung	Galaxy Note10 Plus 4G
Apple	iPhone XS Max
Apple	iPhone XS
Apple	iPhone XS Max
Apple	iPhone XS
Apple	iPhone XS Max
Samsung	Galaxy S10 Plus
Apple	iPhone XS
Samsung	Galaxy S10 Plus
Samsung	Galaxy S10
Samsung	Galaxy S10 Plus
Apple	iPhone X
Apple	iPhone XR
Samsung	Galaxy S10
Apple	iPhone X
Apple	iPhone XR
Apple	iPhone XR
Samsung	Galaxy S10E
Samsung	Galaxy Note9
Samsung	Galaxy Note9
Apple	iPhone 8 Plus
Apple	iPhone 8 Plus
Apple	iPhone 8
Samsung	Galaxy S9 Plus
Samsung	Galaxy S9 Plus
Samsung	Galaxy S9 Plus Hybrid SIM
Samsung	Galaxy S9 Plus Hybrid SIM
Apple	iPhone 8
Samsung	Galaxy S9
Samsung	Galaxy S9 Hybrid SIM
Apple	iPhone 7 Plus
Apple	iPhone 7 Plus
Samsung	Galaxy S8 Plus
Samsung	Galaxy S8 Plus Dual SIM
Apple	iPhone 7 Plus
Samsung	Galaxy Note8
Samsung	Galaxy Note8 Dual SIM
Samsung	Galaxy S8
Samsung	Galaxy S8 Dual SIM
Apple	iPhone 7 976
Google	Pixel 2 XL 1356
Google	Pixel 2 XL 1356
Apple	iPhone 6s Plus 126
Apple	iPhone 7 976
Apple	iPhone 7 976
Apple	iPhone 6s Plus 126
Apple	iPhone 6s Plus 126
Apple	iPhone 6s Plus 126
Apple	iPhone 6 Plus 124
Google	Pixel 2 1355
Google	Pixel 2 1355
Nokia	8 1344
Apple	iPhone 6 Plus 124
Samsung	Galaxy S6 Edge Plus - G928F 604
Samsung	Galaxy S6 Edge Plus - G928F 604
Samsung	Galaxy S6 Edge - G925F 603
Apple	iPhone 6S 125
Huawei	P30 Pro 1641
Huawei	P30 Pro 1641
Huawei	P30 Pro 1641
Samsung	Galaxy S7 - G930F 606
Samsung	Galaxy S7 - G930F 606
Sony	Xperia XZ1 1346
Sony	XZ1 Compact 1347
Apple	iPhone 6 Plus 124
Samsung	Galaxy S7 Edge - G935FD (Dual Sim) 1613
Samsung	Galaxy S7 Edge - G935FD (Dual Sim) 1613
Samsung	Galaxy S7 Dual Sim - G930FD 1612
Samsung	Galaxy S7 Dual Sim - G930FD 1612
Samsung	Galaxy S7 Edge - G935F 607
Samsung	Galaxy S7 Edge - G935F 607
Apple	iPhone 6S 125
LG	G6 1277
Samsung	Galaxy S6 Edge - G925F 603
Sony	Xperia XZ Premium 1329
Apple	iPhone SE 127
Google	Pixel 1176
Google	Pixel 1176
HTC	10 179
Huawei	Mate 20 Pro 1487
Huawei	Mate 20 Pro 1487

Continued on next page

Samsung	Galaxy S6 Edge - G925F 603
Samsung	Galaxy S6 - G920F 602
Samsung	Galaxy S6 Edge - G925FD (Dual Sim) 1639
Apple	iPhone 6S 125
Apple	iPhone SE 127
Apple	iPhone 6S 125
Apple	iPhone 6 123
Samsung	Galaxy A8 (2018) - A530F 1396
Samsung	Galaxy S6 - G920F 602
Samsung	Galaxy S6 Edge - G925FD (Dual Sim) 1639
Apple	iPhone 6 123
OnePlus	OnePlus 5 1338
OnePlus	OnePlus 5 1338
Samsung	Galaxy S6 - G920F 602
Samsung	Galaxy S6 Edge - G925FD (Dual Sim) 1639
Google	Pixel XL 1177
Huawei	P20 Pro 1372
Apple	iPhone 6 123
Apple	iPhone 6 123
Apple	iPhone SE 127
OnePlus	3T 1278
Samsung	Galaxy Note 4 - N910F 563
BlackBerry	KEYone 1357
Huawei	Mate 20 1486
LG	G5 1148
Sony	Xperia Z5 Premium 709
Samsung	Galaxy A5 - A520F (2017) 1188
Samsung	Galaxy A5 - A520F (2017) 1188
Google	Pixel XL 1177
Sony	Xperia XZ 1147
Samsung	Galaxy A3 - A320F (2017) 1187
Samsung	Galaxy A3 - A320F (2017) 1187
Huawei	Mate 20 Lite 1488
Samsung	Galaxy S5 - G900F 591
Samsung	Galaxy S5 Plus - G901F 599
Samsung	Galaxy S5 Neo- G903F 598
Samsung	Galaxy Note 3 - N9005 1011
HTC	One M9 182
Huawei	P20 1373
Huawei	Mate 10 Pro 1375
OnePlus	3 1178
Sony	Xperia X Compact 1231
Apple	iPhone 5s 122
Apple	iPhone 5s 122
Apple	iPhone 5s 122
Huawei	P10 Plus 1275
Samsung	Galaxy A5 - A510F (2016) 460
Samsung	Galaxy J5 (2017) - J530F 1302
Samsung	Galaxy J5 (2016) - J510F 1301
Apple	iPhone 5c 121
Huawei	P20 Lite 1374
Samsung	Galaxy J3 (2017) - SM-J330F 1303
Sony	Xperia X 1075
Sony	Xperia Z5 Compact 705
Apple	iPhone 5c 121
Samsung	Galaxy S5 Mini - G800F 596
Samsung	Galaxy A3 - A310F (2016) 458
Samsung	Galaxy A5 - A500F 459
Apple	iPhone 5c 121
Apple	iPhone 5 120
Apple	iPhone 5 120
Samsung	Galaxy S4 - I9505 584
Samsung	Galaxy J5 - J500FN 500
Samsung	Galaxy J5 - J500FN 500
Samsung	Galaxy J3 - J320F 499
Apple	iPhone 5 120
Nokia	6 1343
Samsung	Galaxy A3 - A300F 457
Samsung	Galaxy J3 - J320F 499
Nokia	6 1343
Huawei	P10 1274
Nokia	5 1342
Sony	Xperia XA 1076
Sony	Xperia Z5 704
HTC	One M8 175
HTC	One M8s 176
Nokia	3 1341
Samsung	Galaxy S4 Mini - I9195 589
Samsung	Galaxy S3 - I9300 577
Samsung	Galaxy S3 Mini - I8190N 579
Huawei	P10 Lite 1276
Sony	Xperia Z3 701
Sony	Xperia Z3 Compact 702
Apple	iPhone 4s 119
Apple	iPhone 4s 119
Apple	iPhone 4s 119
Apple	iPhone 4s 119
Apple	iPhone 4 118
Apple	iPhone 4 118
Apple	iPhone 4 118

Appendix 2

List of Discounts available through the Trade In Programme (provided the Existing Handset meets the Minimum Requirements)

Make	Model	Storage	Note10 4G (256GB)	Note10+ 4G (256GB)	Note10+ 5G (256GB)	Note10+ 5G (512GB)	S10 5G	S10e (128GB)	S10 (128GB)	S10 (512GB)	S10+ (128GB)	S10+ (512GB)	S10+ (1TB)	Note9 (128GB)	S9	A50	A70	A80	A90 5G
Samsung	Galaxy Note10 4G	256GB	N/A	N/A	£370	£370	£370	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Samsung	Galaxy Note10 Plus 4G	256GB	N/A	N/A	£435	£435	£435	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Apple	iPhone XS Max	512GB	£500	£500	£500	£500	£500	N/A	N/A	N/A	£500	£500	£500	N/A	N/A	N/A	N/A	N/A	N/A
Apple	iPhone XS	512GB	£485	£485	£485	£485	£485	N/A	N/A	N/A	£485	£485	£485	N/A	N/A	N/A	N/A	N/A	N/A
Apple	iPhone XS Max	256GB	£470	£470	£470	£470	£470	N/A	N/A	N/A	£470	£470	£470	N/A	N/A	N/A	N/A	N/A	N/A
Apple	iPhone XS	256GB	£430	£430	£430	£430	£430	N/A	N/A	N/A	£430	£430	£430	N/A	N/A	N/A	N/A	N/A	N/A
Apple	iPhone XS Max	64GB	£425	£425	£425	£425	£425	N/A	N/A	N/A	£425	£425	£425	N/A	N/A	N/A	N/A	N/A	N/A
Samsung	Galaxy S10 Plus	1TB	£420	£420	£420	£420	£420	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Apple	iPhone XS	64GB	£390	£390	£390	£390	£390	N/A	N/A	N/A	£450	£450	£450	N/A	N/A	N/A	N/A	N/A	N/A
Samsung	Galaxy S10 Plus	512GB	£380	£380	£380	£380	£380	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Samsung	Galaxy S10	512GB	£320	£320	£320	£320	£320	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Samsung	Galaxy S10 Plus	128GB	£320	£320	£320	£320	£320	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Apple	iPhone X	256GB	£310	£310	£310	£310	£310	N/A	£310	£310	£310	£310	£310	N/A	N/A	N/A	N/A	N/A	N/A
Apple	iPhone XR	256GB	£305	£305	£305	£305	£305	N/A	£305	£305	£305	£305	£305	N/A	N/A	N/A	N/A	N/A	N/A
Samsung	Galaxy S10	128GB	£300	£300	£300	£300	£300	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Apple	iPhone X	64GB	£295	£295	£295	£295	£295	N/A	£295	£295	£295	£295	£295	N/A	N/A	N/A	N/A	N/A	N/A
Apple	iPhone XR	128GB	£280	£280	£280	£280	£280	N/A	£280	£280	£280	£280	£280	N/A	N/A	N/A	N/A	N/A	N/A
Apple	iPhone XR	64GB	£260	£260	£260	£260	£260	N/A	£260	£260	£260	£260	£260	N/A	N/A	N/A	N/A	N/A	N/A
Samsung	Galaxy S10E	128GB	£250	£250	£250	£250	£250	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Samsung	Galaxy Note9	512GB	£240	£240	£240	£240	£240	N/A	£240	£240	£240	£240	£240	N/A	£240	N/A	N/A	N/A	N/A
Samsung	Galaxy Note9	128GB	£230	£230	£230	£230	£230	N/A	£230	£230	£230	£230	£230	N/A	£230	N/A	N/A	N/A	N/A
Apple	iPhone 8 Plus	256GB	£195	£195	£195	£195	£195	£195	£195	£195	£195	£195	£195	N/A	£195	N/A	N/A	N/A	N/A
Apple	iPhone 8 Plus	64GB	£190	£190	£190	£190	£190	£190	£190	£190	£190	£190	£190	N/A	£190	N/A	N/A	N/A	N/A
Apple	iPhone 8	256GB	£180	£180	£180	£180	£180	£180	£180	£180	£180	£180	£180	N/A	£180	N/A	N/A	N/A	N/A
Samsung	Galaxy S9 Plus	256GB	£180	£180	£180	£180	£180	£180	£180	£180	£180	£180	£180	N/A	N/A	N/A	N/A	N/A	N/A
Samsung	Galaxy S9 Plus	128GB	£180	£180	£180	£180	£180	£180	£180	£180	£180	£180	£180	N/A	N/A	N/A	N/A	N/A	N/A
Samsung	Galaxy S9 Plus Hybrid SIM	128GB	£170	£170	£170	£170	£170	£170	£170	£170	£170	£170	£170	N/A	N/A	N/A	N/A	N/A	N/A
Samsung	Galaxy S9 Plus Hybrid SIM	256GB	£170	£170	£170	£170	£170	£170	£170	£170	£170	£170	£170	N/A	N/A	N/A	N/A	N/A	N/A
Apple	iPhone 8	64GB	£150	£150	£150	£150	£150	£150	£150	£150	£150	£150	£150	£150	£150	N/A	N/A	N/A	N/A
Samsung	Galaxy S9	64GB	£140	£140	£140	£140	£140	£140	£140	£140	£140	£140	£140	N/A	N/A	N/A	N/A	N/A	N/A
Samsung	Galaxy S9 Hybrid SIM	64GB	£140	£140	£140	£140	£140	£140	£140	£140	£140	£140	£140	N/A	N/A	N/A	N/A	N/A	N/A
Apple	iPhone 7 Plus	256GB	£135	£135	£135	£135	£135	£135	£135	£135	£135	£135	£135	£135	£135	£135	£135	£135	£135
Apple	iPhone 7 Plus	128GB	£120	£120	£120	£120	£120	£120	£120	£120	£120	£120	£120	£120	£120	£120	£120	£120	£120
Samsung	Galaxy S8 Plus	64GB	£120	£120	£120	£120	£120	£120	£120	£120	£120	£120	£120	£120	£120	£120	£120	£120	£120
Samsung	Galaxy S8 Plus Dual SIM	64GB	£120	£120	£120	£120	£120	£120	£120	£120	£120	£120	£120	£120	£120	£120	£120	£120	£120
Apple	iPhone 7 Plus	32GB	£115	£115	£115	£115	£115	£115	£115	£115	£115	£115	£115	£115	£115	£115	£115	£115	£115
Samsung	Galaxy Note8	64GB	£105	£105	£105	£105	£105	£105	£105	£105	£105	£105	£105	£105	£105	£105	£105	£105	£105
Samsung	Galaxy Note8 Dual SIM	64GB	£105	£105	£105	£105	£105	£105	£105	£105	£105	£105	£105	£105	£105	£105	£105	£105	£105
Samsung	Galaxy S8	64GB	£105	£105	£105	£105	£105	£105	£105	£105	£105	£105	£105	£105	£105	£105	£105	£105	£105
Samsung	Galaxy S8 Dual SIM	64GB	£105	£105	£105	£105	£105	£105	£105	£105	£105	£105	£105	£105	£105	£105	£105	£105	£105
Apple	iPhone 7 976	256GB 973	£90	£90	£90	£90	£90	£90	£90	£90	£90	£90	£90	£90	£90	£90	£90	£90	£90
Google	Pixel 2 XL 1356	128GB 14	£90	£90	£90	£90	£90	£90	£90	£90	£90	£90	£90	£90	£90	£90	£90	£90	£90
Google	Pixel 2 XL 1356	64GB 13	£90	£90	£90	£90	£90	£90	£90	£90	£90	£90	£90	£90	£90	£90	£90	£90	£90
Apple	iPhone 6s Plus 126	128GB 14	£76	£76	£76	£76	£76	£76	£76	£76	£76	£76	£76	£76	£76	£76	£76	£76	£76
Apple	iPhone 7 976	32GB 12	£75	£75	£75	£75	£75	£75	£75	£75	£75	£75	£75	£75	£75	£75	£75	£75	£75
Apple	iPhone 7 976	128GB 14	£70	£70	£70	£70	£70	£70	£70	£70	£70	£70	£70	£70	£70	£70	£70	£70	£70
Apple	iPhone 6s Plus 126	64GB 13	£65	£65	£65	£65	£65	£65	£65	£65	£65	£65	£65	£65	£65	£65	£65	£65	£65
Apple	iPhone 6s Plus 126	32GB 12	£65	£65	£65	£65	£65	£65	£65	£65	£65	£65	£65	£65	£65	£65	£65	£65	£65
Apple	iPhone 6s Plus 124	128GB 14	£65	£65	£65	£65	£65	£65	£65	£65	£65	£65	£65	£65	£65	£65	£65	£65	£65
Apple	iPhone 6s Plus 124	64GB 13	£65	£65	£65	£65	£65	£65	£65	£65	£65	£65	£65	£65	£65	£65	£65	£65	£65
Google	Pixel 2 1355	128GB 14	£65	£65	£65	£65	£65	£65	£65	£65	£65	£65	£65	£65	£65	£65	£65	£65	£65
Google	Pixel 2 1355	64GB 13	£65	£65	£65	£65	£65	£65	£65	£65	£65	£65	£65	£65	£65	£65	£65	£65	£65
Notia	8 1344	64GB 13	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60
Apple	iPhone 6 Plus 124	64GB 13	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60
Samsung	Galaxy S6 Edge Plus - G928F 604	32GB 12	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60
Samsung	Galaxy S6 Edge Plus - G928F 604	64GB 13	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60
Samsung	Galaxy S6 Edge - G925F 603	64GB 13	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60
Apple	iPhone 6s 125	128GB 14	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60
Huawei	P30 Pro 1641	128GB 14	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60
Huawei	P30 Pro 1641	256GB 973	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60
Huawei	P30 Pro 1641	512GB 1391	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60
Samsung	Galaxy S7 - G930F 606	32GB 12	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60
Samsung	Galaxy S7 - G930F 606	64GB 13	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60
Sony	Xperia XZ 1346	64GB 13	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60
Sony	XZ1 Compact 1347	32GB 12	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60	£60
Apple	iPhone 6 Plus 124	16GB 11	£58	£58	£58	£58	£58	£58	£58	£58	£58	£58	£58	£58	£58	£58	£58	£58	£58
Samsung	Galaxy S7 Edge - G935FD (Dual Sim) 1613	32GB 12	£55	£55	£55	£55	£55	£55	£55	£55	£55	£55	£55	£55	£55	£55	£55	£55	£55
Samsung	Galaxy S7 Edge - G935FD (Dual Sim) 1613	64GB 13	£55	£55	£55	£55	£55	£55	£55	£55	£55	£55	£55	£55	£55	£55	£55	£55	£55
Samsung	Galaxy S7 Dual Sim - G930FD 1612	32GB 12	£55	£55	£55	£55	£55	£55	£55	£55	£55	£55	£55	£55	£55	£55	£55	£55	£55
Samsung	Galaxy S7 Dual Sim - G930FD 1612	64GB 13	£55	£55	£55	£55	£55	£55	£55	£55	£55	£55	£55	£55	£55	£55	£55	£55	£55
Samsung	Galaxy S7 Edge - G935F 607	32GB 12	£55	£55	£55	£55	£55	£55	£55	£55	£55	£55	£55	£55	£55	£55	£55	£55	£55
Samsung	Galaxy S7 Edge - G935F 607	64GB 13	£55	£55	£55														

SAMSUNG TABLET TRADE IN PROGRAMME TERMS AND CONDITIONS

1 THESE TERMS

1.1 **What these terms cover.** These are the terms and conditions on which you may take part in our Tablet Trade In Programme ("Trade In Programme"), which provides you with the option to get a reduction in price for selected Samsung Galaxy tablets ("New Tablet purchased through either the Samsung Student Shop Online (shop.samsung.com/uk/multistore/ukepp/students/) or through one of the Samsung Employee Purchase Portals (shop.samsung.com/uk/multistore/ukepp/networks, shop.samsung.com/uk/multistore/ukepp/retailer/, shop.samsung.com/uk/multistore/ukepp/partners/), either purchased outright or through a credit facility, in exchange for trading in your existing device (the "Existing Tablet"). For a complete list of acceptable Existing Tablets please see Appendix 1 to these Terms and Conditions. The list of acceptable Existing Tablets will vary, depending on which New Tablet you wish to purchase. The Trade In Programme is only available between **18th October to 15th November 2019**. The level of discount which you may receive will vary, dependent on the model of Existing Tablet you trade in and the condition of your Existing Tablet. Please see Appendix 2 to these Terms and Conditions for full details of the discounts available. The offer is limited to two purchases of New Tablets per customer. Any further orders of New Tablets under the trade in programme may be rejected at our sole discretion. We may also refuse to accept any orders placed for New Tablets using this Trade In Programme where we have reasonable grounds to suspect fraud.

1.2 **Why you should read them.** Please read these terms carefully if you would like to take part in the Trade In Programme. These terms tell you who we are, the conditions of the Trade In Programme and other important information.

2 INFORMATION ABOUT US AND HOW TO CONTACT US

2.1 **Who we are.** We are Samsung Electronics (UK) Limited, a company registered in England and Wales. Our company registration number is 3086621 and our registered office is at 1000 Hillswood Drive, Chertsey, Surrey KT16 0PS.

2.2 **How to contact us.** You can contact us by telephoning our customer service team at 0330 SAMSHOP (726 7467) or by writing to us at support@samsunguk.zendesk.com

2.3 **How we may contact you.** If we have to contact you we will do so by telephone or by writing to you at the email address or postal address you provided to us in your order.

2.4 **"Writing" includes emails.** When we use the words "writing" or "written" in these terms, this includes emails.

3 THE TRADE IN PROGRAMME - OVERVIEW

3.1 **How to take part in the Trade In Programme.** On placing your order for a New Tablet, you may, if you choose to do so by clicking the relevant Trade In option on the website and, if you are successful in passing any relevant credit checks by our chosen credit provider (if you have

opted to purchase your New Tablet through a credit facility), be able to take part in the Trade In Programme.

3.2 The offer to take part in the Trade In Programme is available to consumers only; it is **not available to business customers**.

3.3 Your participation in the Trade In Programme is subject to you providing the Existing Tablet to us within 7 days of receiving your New Tablet. The Existing Tablet must meet the minimum requirements set out in clause 5.2. Should you fail to provide the Existing Tablet to us within 7 days of receipt of your New Tablet you will be required to return your New Tablet to us. Failure to return your New Tablet to Samsung will result in legal proceedings being taken against you to recover the device.

3.4 **Other than as specified in these terms and conditions, our standard Terms and Conditions of Sale** (which can be found [here](#)) will govern your purchase of the tablet and any other products purchased from our website.

4 PROVISION OF FINANCE

4.1 If you opt to pay for your New Tablet through finance, we act as a credit broker and not a lender and will introduce you to your chosen credit provider.

4.2 Where you decide to enter into a credit facility in order to purchase your New Tablet, our chosen credit provider is PayPal. **The terms set out at clauses 4.4, 4.5 and 4.6 below will apply to you.**

4.3 You will need to enter your details via PayPal's website so that PayPal can carry out any relevant credit checks.

4.4 If your application is successful, you will be able to enter into a credit facility on terms to be provided by your chosen credit provider. Please ensure that you read the terms of the credit facility carefully before signing. Failure to make repayments under this credit facility may have a negative impact on your credit rating and you may incur interest and charges.

4.5 The following additional terms apply in relation to the credit facility offered by PayPal: Terms and conditions apply. Finance subject to status. Applicants must be 18 to 75 and resident in the UK. Finance provided by PayPal. Registered office: 22-24 Boulevard Royal L-2449 Luxembourg. PayPal is supervised by the Commission de Surveillance du Secteur Financier (CSSF) in Luxembourg with authorisation number 23/07 and provides services in the UK on a cross-border services basis. The CSSF is the authority responsible for the supervision of companies in the financial sector in Luxembourg.

5 TRADING IN YOUR EXISTING TABLET

5.1 If you decide to take part in the Trade In Programme, you must provide your Existing Tablet to us. The Existing Tablets set out in Appendix 1 to these Terms and Conditions are acceptable for the purposes of the Trade In Programme.

- 5.2 Please note that **the option to receive the full value of discount for your Existing Tablet is only available if your Existing Tablet meets the requirements set out below (“Minimum Requirements”)**:

Minimum Requirements

The Existing Tablet must be owned by you, it must match the make and model from your order form and it must also meet the following functionality criteria.

- It must power on/up and hold charge
- It must be fully functional and must have no software or hardware faults
- It must only have normal wear and tear - there must be no damage or blemishes to screen/LCD and the casing around the device including the camera lens must not be cracked. No level of liquid damage is acceptable.
- It must have a fully functioning display and have no cracked screen
- It must not be blacklisted - each device must be eligible to pass all lost/stolen registers
- It must be factory reset and have no software locks - the device must have any personal account locks removed and the device must be reset to remove personal data, all devices must have their iCloud or Google accounts removed or custom MDM accounts removed.
- It must not be PIN locked and must not have an have ‘Activation Lock’ or ‘iCloud Lock’ activated
- It must include its battery within the casing and must not have any missing parts
- It must not be crushed, bent in half or liquid-damaged
- It must not be “jail-broken” or “Knox warranty void” and the firmware must not have been altered
- It must be original and meet the manufacturer’s original EU specifications (and is not personalised with any custom engraving). For example, the entire colour of the device must match the original manufacturer’s specification.

- 5.3 Please note that we inspect all Existing Tablets which are provided as part of the Trade In Programme. If the Existing Tablet which you are proposing to provide to us **does not meet the Minimum Requirements**, then we, or the third party company we use to inspect the Existing Tablet (MTR Group Limited) will contact you and notify you of this within 10 days. If your Existing Tablet does not meet the Minimum Requirements, a surcharge of up to **£50** will be payable to MTR Group Limited. MTR will contact you advising how much surcharge is due (depending on the extent your Existing Handset does not meet the minimum requirements) and how to make payment in these circumstances. If you have any concerns about the inspection of your Existing Tablet, or wish to discuss the result of this inspection, please contact MTR on 0333 207 9676 or helpdesk@samsungrecycle.co.uk.

- 5.4 You will be provided with prepaid return packaging materials to allow for the safe provision of your Existing Tablet to us. You should ensure that the handset is provided to us within 7 days of receiving your New Tablet. **If you do not send your trade-in device within the specified timeframe, then unless you return your new device, Samsung will deduct a sum equal to the discount you receive for trading in your existing device from your payment card.** Please ensure that you back up any photos, files and other data which you have stored on the Existing Tablet, and remove the sim card and memory cards before providing the Existing Handset to us. On receipt of the Existing Tablet, all data stored on it will be securely wiped. We are not able to recover any data stored on an Existing Tablet which has been provided to us.

- 5.5 To the extent possible, we ask that you include the box and any original accessories which were included within the box when you provide the Existing Tablet to us.
- 5.6 At the point at which you have provided your Existing Tablet to us, and we have carried out a successful inspection of the Existing Tablet (ensuring that it meets the Minimum Requirements) ownership in the tablet will pass from you to us (or a third party nominated by us).

6 YOUR RIGHTS

- 6.1 Entering into the Trade In Programme does not prevent you from exercising your rights to cancel your order during the 28 day cooling off-period provided for in our standard Terms and Conditions of Sale.
- 6.2 Full information about your rights to return a defective product in line with our Returns Policy can be found in our standard Terms and Conditions of Sale
http://www.samsung.com/uk/estore/static/link_terms_and_conditions_of_sale.html
- 6.3 If you exercise your right to cancel and return your product during the 28 day cooling off period, or if we have agreed to pay you a refund because the product we have provided you with is defective, we will endeavour to return your Existing Tablet to you, but we are cannot guarantee its return. In the event that we are unable to recover your Existing Tablet, we will provide you with a cash equivalent price for the Existing Tablet, based on the price currently payable for your Existing Tablet on the Samsung Recycle website (www.samsungrecycle.co.uk). Any such cash payment will be made by MTR, on behalf of Samsung.
- 6.5 Taking part in the Trade In Programme does not affect any statutory rights you may have, including your rights under the Consumer Rights Act 2015 and Consumer Contracts (Information, Cancellation and Additional Charges) Regulations 2013.

7 HOW WE MAY USE YOUR PERSONAL INFORMATION

- 7.1 **How we will use your personal information.** We will use the personal information you provide to us in accordance with the terms of our privacy policy, which can be found here: <http://www.samsung.com/uk/info/privacy>
- If you wish to withdraw your consent to us processing your personal data, please contact us here: support@samsunguk.zendesk.com
- 7.2 Please note that in order to take part in the Trade In Programme, you must have a Samsung account. If you do not have a Samsung account, we will use the information which you provide us in the course of applying for the Trade In Programme to set one up for you.
- 7.3 If, in the course of taking part in the Trade In Programme, you elect to take out a finance product, you will be redirected to the website of the finance provider. The privacy policy and terms and conditions relevant to that finance provider can be found on its website.
- 7.4 **We will only give your personal information to other third parties where the law either requires or allows us to do so.**

8 OTHER IMPORTANT TERMS

- 8.1 **Other than MTR Group Limited, in relation to clause 5.3 above, nobody else has any rights under this contract.** This contract is between you and us. No other person shall have any rights to enforce any of its terms.
- 8.2 **If a court finds part of this contract illegal, the rest will continue in force.** Each of the paragraphs of these terms operates separately. If any court or relevant authority decides that any of them are unlawful, the remaining paragraphs will remain in full force and effect.
- 8.3 **Even if we delay in enforcing this contract, we can still enforce it later.** If we do not insist immediately that you do anything you are required to do under these terms, or if we delay in taking steps against you in respect of your breaking this contract, that will not mean that you do not have to do those things and it will not prevent us taking steps against you at a later date.
- 8.4 **Which laws apply to this contract and where you may bring legal proceedings.** These terms are governed by English law and you can bring legal proceedings in respect of the products in the English courts. If you live in Scotland you can bring legal proceedings in respect of the products in either the Scottish or the English courts. If you live in Northern Ireland you can bring legal proceedings in respect of the products in either the Northern Irish or the English courts.

Appendix 1

List of applicable Existing Devices – Working

Make	Model
Samsung	Galaxy Tab S5e 10.5 LTE
Samsung	Galaxy Tab S5e 10.5 LTE
Samsung	Galaxy Tab S4 10.5 LTE
Samsung	Galaxy Tab S5e 10.5 WiFi
Samsung	Galaxy Tab S5e 10.5 WiFi
Samsung	Galaxy Tab S4 10.5 WiFi
Apple	iPad Pro 10.5 WiFi 4G
Apple	iPad Pro 10.5 WiFi 4G
Apple	iPad Pro 10.5 WiFi 4G
Apple	iPad Pro 10.5 WiFi
Apple	iPad Pro 10.5 WiFi
Apple	iPad Pro 10.5 WiFi
Samsung	Galaxy Tab S3 9.7 LTE
Samsung	Galaxy Tab S3 9.7
Apple	iPad Pro 9.7 WiFi
Apple	iPad Pro 9.7 WiFi 4G
Apple	iPad Pro 9.7 WiFi 4G
Apple	iPad Pro 12.9 WiFi 4G
Apple	iPad Pro 12.9 WiFi 4G
Apple	iPad Pro 12.9 WiFi 4G
Apple	iPad Pro 9.7 WiFi
Apple	iPad Pro 9.7 WiFi 4G
Apple	iPad Pro 12.9 WiFi
Apple	iPad Pro 9.7 WiFi
Apple	iPad Pro 12.9 WiFi
Apple	iPad Pro 12.9 WiFi
Apple	iPad 2017 WiFi 4G
Apple	iPad 2017 WiFi 4G
Huawei	MediaPad M5 10
Huawei	MediaPad M5 10.8
Samsung	Galaxy Tab S2 9.7
Samsung	Galaxy Tab S2 9.7 WiFi
Samsung	Galaxy Tab S2 9.7 WiFi LTE
Samsung	Galaxy Tab S2 9.7 WiFi LTE
Samsung	Galaxy TabPro S
Apple	iPad Air 2 WiFi 4G
Apple	iPad Air 2 WiFi 4G
Apple	iPad Air 2 WiFi 4G
Apple	iPad Air 2 WiFi 4G
Huawei	MediaPad M5 8
Apple	iPad 2017 WiFi
Apple	iPad 2017 WiFi
Apple	iPad Mini 4 WiFi 4G
Apple	iPad Mini 4 WiFi 4G
Apple	iPad Mini 4 WiFi 4G
Apple	iPad Air 2 WiFi
Apple	iPad Air 2 WiFi
Apple	iPad Air 2 WiFi
Apple	iPad Mini 4 WiFi
Apple	iPad Mini 4 WiFi
Apple	iPad Mini 4 WiFi
Samsung	Galaxy Tab S2 8.0 WiFi LTE
Samsung	Galaxy Tab S2 8.0 WiFi LTE
Apple	iPad Air WiFi 4G
Apple	iPad Air WiFi 4G
Apple	iPad Air WiFi 4G
Apple	iPad Air WiFi 4G
Lenovo	Tab 4 10 Plus
Lenovo	Yoga Tab 3 Pro 10 with Projector
Apple	iPad Air WiFi
Apple	iPad Air WiFi
Apple	iPad Air WiFi
Apple	iPad Air WiFi
Apple	iPad Mini 3 WiFi 4G
Apple	iPad Mini 3 WiFi 4G
Apple	iPad Mini 3 WiFi 4G
Samsung	Galaxy Tab S2 8.0 WiFi
Samsung	Galaxy Tab S2 8.0 WiFi
Samsung	Galaxy Tab S2 8.0 WiFi
Samsung	Galaxy Tab S 10.5 WiFi
Apple	iPad Mini 3 WiFi
Apple	iPad Mini 3 WiFi
Apple	iPad Mini 3 WiFi
Samsung	Galaxy Tab Pro 12.2
Samsung	Galaxy Tab S 10.5 WiFi LTE
Apple	iPad 4 WiFi 4G
Apple	iPad 4 WiFi 4G
Apple	iPad 4 WiFi 4G
Apple	iPad 4 WiFi 4G
Huawei	MediaPad M3 Lite 10
Huawei	MediaPad M3 Lite 10 WiFi
Samsung	Galaxy Tab Pro 12.2
Samsung	Galaxy Tab E 9.6 WiFi 3G
Samsung	Galaxy Tab E 9.6 WiFi 3G
Amazon	Fire HD 10 (2017)
Apple	iPad 4 WiFi
Apple	iPad 4 WiFi
Apple	iPad 4 WiFi
Apple	iPad 4 WiFi
Lenovo	Tab 4 10
Samsung	Galaxy Tab S 8.4 WiFi
Samsung	Galaxy Tab 4 10.1 LTE
Samsung	Galaxy Tab 4 10.1 WiFi LTE
Apple	iPad Mini 2 WiFi
Apple	iPad Mini 2 WiFi
Apple	iPad Mini 2 WiFi
Apple	iPad Mini 2 WiFi
Apple	iPad Mini 2 WiFi 4G
Apple	iPad Mini 2 WiFi 4G
Apple	iPad Mini 2 WiFi 4G
Apple	iPad Mini 2 WiFi 4G
Samsung	Galaxy Tab A 9.7 WiFi LTE
Samsung	Galaxy Tab A 9.7 WiFi LTE
Samsung	Galaxy Tab E 9.6 WiFi

Samsung	Galaxy Tab E 9.6 WiFi
Samsung	Galaxy Note 10.1 WiFi 3G
Samsung	Galaxy Note 10.1 WiFi 3G
Samsung	Galaxy Note 10.1 WiFi 3G
Samsung	Galaxy Note 10.1 WiFi LTE
Samsung	Galaxy Note 10.1 WiFi LTE
Samsung	Galaxy Note 10.1 WiFi LTE
Samsung	Galaxy Note 10.1 WiFi LTE
Samsung	Galaxy TabPro 10.1 WiFi LTE
Huawei	MediaPad M3 8
Huawei	MediaPad M3 8.4
Samsung	Galaxy Tab S 8.4 WiFi LTE
Samsung	Galaxy Tab 4 10.1 WiFi
Samsung	Galaxy Tab 4 10.1 WiFi 3G
Samsung	Galaxy Note 10.1 WiFi
Samsung	Galaxy Note 10.1 WiFi
Samsung	Galaxy Note 10.1 WiFi
Samsung	Galaxy TabPro 10.1 WiFi
Sony	Xperia Tablet Z3 Compact WiFi + 3G/LTE
Sony	Xperia Tablet Z2 WiFi
Amazon	Fire HD 8 (2017)
Huawei	MediaPad T3 10 3G
Samsung	Galaxy Tab A 10.1 WiFi (2016)
Sony	Xperia Tablet Z2 WiFi LTE
Samsung	Galaxy Tab A 9.7 WiFi
Samsung	Galaxy TabPro 8.4 WiFi 3G
Samsung	Galaxy TabPro 8.4 WiFi LTE
Huawei	MediaPad M3 Lite 8
Samsung	Galaxy Tab A 10.1 LTE (2016)
Lenovo	Tab 3 10 Plus
Samsung	Galaxy Tab 3 10.1 WiFi
Samsung	Galaxy Tab 3 10.1 WiFi
Samsung	Galaxy Tab 3 10.1 WiFi LTE
Samsung	Galaxy Tab 3 10.1 WiFi LTE
Samsung	Galaxy Tab A 7.0 WiFi
Samsung	Galaxy Tab A 7.0 WiFi LTE
Samsung	Galaxy Note 10.1 WiFi
Samsung	Galaxy Note 10.1 WiFi
Samsung	Galaxy Note 10.1 WiFi
Samsung	Galaxy Note 10.1 WiFi 3G
Samsung	Galaxy Note 10.1 WiFi 3G
Samsung	Galaxy Note 10.1 WiFi 3G
Samsung	Galaxy Tab Pro 8.4 WiFi
Huawei	MediaPad M3 Lite 8
Huawei	MediaPad T3 10
Huawei	MediaPad T3 8 3G
Lenovo	Tab 4 8
Lenovo	Tab 4 8 Plus
Lenovo	Yoga Tab 3 10
Amazon	Fire HD 8 (2015)
Amazon	Fire HD 8 (2015)
Apple	iPad 3 WiFi 4G
Apple	iPad 3 WiFi 4G
Apple	iPad 3 WiFi 4G
Apple	iPad Mini WiFi 4G
Apple	iPad Mini WiFi 4G
Apple	iPad Mini WiFi 4G
Huawei	MediaPad T3 7 3G
Huawei	MediaPad T3 8
Sony	Xperia Tablet Z WiFi
Amazon	Fire 7 (2017)
Apple	iPad 3 WiFi
Apple	iPad 3 WiFi
Apple	iPad 3 WiFi
Apple	iPad Mini WiFi
Apple	iPad Mini WiFi
Apple	iPad Mini WiFi
Huawei	MediaPad T3 7
Samsung	Galaxy Tab 4 7.0 WiFi 3G
Samsung	Galaxy Tab 4 7.0 WiFi 3G
Lenovo	Tab 3 10
Apple	iPad 2 WiFi
Apple	iPad 2 WiFi
Apple	iPad 2 WiFi
Apple	iPad 2 WiFi 3G
Apple	iPad 2 WiFi 3G
Apple	iPad 2 WiFi 3G
Samsung	Galaxy Tab 4 7.0 WiFi
Samsung	Galaxy Tab 4 7.0 WiFi
Samsung	Galaxy Tab 2 10.1
Samsung	Galaxy Tab 2 10.1
Samsung	Galaxy Tab 2 10.1 3G
Samsung	Galaxy Tab 2 10.1 3G
Samsung	Galaxy Tab 2 10.1 3G
Sony	Xperia Tablet Z WiFi LTE
Samsung	Galaxy Tab 3 8.0 WiFi
Samsung	Galaxy Tab 3 8.0 WiFi
Samsung	Galaxy Tab 3 8.0 WiFi LTE
Samsung	Galaxy Tab 3 8.0 WiFi LTE
Sony	Xperia Tablet S WiFi
Sony	Xperia Tablet S WiFi
Sony	Xperia Tablet S WiFi
Sony	Xperia Tablet S WiFi 3G
Sony	Xperia Tablet S WiFi 3G
Sony	Xperia Tablet S WiFi 3G
Apple	iPad WiFi
Apple	iPad WiFi
Apple	iPad WiFi
Samsung	Galaxy Tab 3 7.0 WiFi
Samsung	Galaxy Tab 3 7.0 WiFi
Samsung	Galaxy Tab 3 7.0 WiFi LTE
Samsung	Galaxy Tab 3 7.0 WiFi LTE
Samsung	Galaxy Tab 2 7.0
Samsung	Galaxy Tab 2 7.0
Samsung	Galaxy Tab 2 7.0
Samsung	Galaxy Tab 2 7.0 3G
Samsung	Galaxy Tab 2 7.0 3G
Samsung	Galaxy Tab 2 7.0 3G
Apple	iPad WiFi 3G
Apple	iPad WiFi 3G
Apple	iPad WiFi 3G
Samsung	Galaxy Tab 3 7.0 Kids

Appendix 2

List of Discounts available through the Trade In Programme

(provided the Existing Tablet meets the Minimum Requirements)

Make	Model	Storage	Tab S6 Wi-Fi 128GB	Tab S6 Wi-Fi 256GB	Tab S6 LTE 128GB	Tab S6 LTE 256GB	Galaxy Tab S4 Wi-Fi	Galaxy Tab S4 LTE	Galaxy Tab S5e Wi-Fi 64GB	Galaxy Tab S5e LTE 64GB	Galaxy Tab S5e 128GB	Galaxy Tab S5e LTE 128GB
Samsung	Galaxy Tab S5e 10.5 LTE	128GB	£150	£150	£150	£150	N/A	N/A	N/A	N/A	N/A	N/A
Samsung	Galaxy Tab S5e 10.5 LTE	64GB	£150	£150	£150	£150	N/A	N/A	N/A	N/A	N/A	N/A
Samsung	Galaxy Tab S4 10.5 LTE	64GB	£140	£140	£140	£140	N/A	N/A	£140	£140	£140	£140
Samsung	Galaxy Tab S5e 10.5 WiFi	64GB	£130	£130	£130	£130	N/A	N/A	N/A	N/A	N/A	N/A
Samsung	Galaxy Tab S5e 10.5 WiFi	128GB	£130	£130	£130	£130	N/A	N/A	N/A	N/A	N/A	N/A
Samsung	Galaxy Tab S4 10.5 WiFi	64GB	£125	£125	£125	£125	N/A	N/A	£125	£125	£125	£125
Apple	iPad Pro 10.5 WiFi 4G	512GB	£130	£130	£130	£130	£130	£130	£130	£130	£130	£130
Apple	iPad Pro 10.5 WiFi 4G	256GB	£120	£120	£120	£120	£120	£120	£120	£120	£120	£120
Apple	iPad Pro 10.5 WiFi 4G	64GB	£110	£110	£110	£110	£110	£110	£110	£110	£110	£110
Apple	iPad Pro 10.5 WiFi	512GB	£110	£110	£110	£110	£110	£110	£110	£110	£110	£110
Apple	iPad Pro 10.5 WiFi	64GB	£110	£110	£110	£110	£110	£110	£110	£110	£110	£110
Apple	iPad Pro 10.5 WiFi	256GB	£110	£110	£110	£110	£110	£110	£110	£110	£110	£110
Samsung	Galaxy Tab S3 9.7 LTE	32GB	£105	£105	£105	£105	£105	£105	£105	£105	£105	£105
Samsung	Galaxy Tab S3 9.7	32GB	£105	£105	£105	£105	£105	£105	£105	£105	£105	£105
Apple	iPad Pro 9.7 WiFi	256GB	£90	£90	£90	£90	£90	£90	£90	£90	£90	£90
Apple	iPad Pro 9.7 WiFi 4G	128GB	£90	£90	£90	£90	£90	£90	£90	£90	£90	£90
Apple	iPad Pro 9.7 WiFi 4G	256GB	£90	£90	£90	£90	£90	£90	£90	£90	£90	£90
Apple	iPad Pro 12.9 WiFi 4G	32GB	£90	£90	£90	£90	£90	£90	£90	£90	£90	£90
Apple	iPad Pro 12.9 WiFi 4G	128GB	£90	£90	£90	£90	£90	£90	£90	£90	£90	£90
Apple	iPad Pro 12.9 WiFi 4G	256GB	£90	£90	£90	£90	£90	£90	£90	£90	£90	£90
Apple	iPad Pro 9.7 WiFi	128GB	£81	£81	£81	£81	£81	£81	£81	£81	£81	£81
Apple	iPad Pro 9.7 WiFi 4G	32GB	£81	£81	£81	£81	£81	£81	£81	£81	£81	£81
Apple	iPad Pro 12.9 WiFi	256GB	£76	£76	£76	£76	£76	£76	£76	£76	£76	£76
Apple	iPad Pro 9.7 WiFi	32GB	£67	£67	£67	£67	£67	£67	£67	£67	£67	£67
Apple	iPad Pro 12.9 WiFi	128GB	£67	£67	£67	£67	£67	£67	£67	£67	£67	£67
Apple	iPad Pro 12.9 WiFi	128GB	£67	£67	£67	£67	£67	£67	£67	£67	£67	£67
Apple	iPad 2017 WiFi 4G	32GB	£55	£55	£55	£55	£55	£55	£55	£55	£55	£55
Apple	iPad 2017 WiFi 4G	128GB	£55	£55	£55	£55	£55	£55	£55	£55	£55	£55
Huawei	MediaPad M5 10	32GB	£50	£50	£50	£50	£50	£50	£50	£50	£50	£50
Huawei	MediaPad M5 10.8	32GB	£50	£50	£50	£50	£50	£50	£50	£50	£50	£50
Samsung	Galaxy Tab S2 9.7	32GB	£45	£45	£45	£45	£45	£45	£45	£45	£45	£45
Samsung	Galaxy Tab S2 9.7 WiFi	32GB	£45	£45	£45	£45	£45	£45	£45	£45	£45	£45
Samsung	Galaxy Tab S2 9.7 WiFi LTE	32GB	£45	£45	£45	£45	£45	£45	£45	£45	£45	£45
Samsung	Galaxy Tab Pro S	128GB	£45	£45	£45	£45	£45	£45	£45	£45	£45	£45
Apple	iPad Air 2 WiFi 4G	16GB	£41	£41	£41	£41	£41	£41	£41	£41	£41	£41
Apple	iPad Air 2 WiFi 4G	32GB	£41	£41	£41	£41	£41	£41	£41	£41	£41	£41
Apple	iPad Air 2 WiFi 4G	64GB	£41	£41	£41	£41	£41	£41	£41	£41	£41	£41
Apple	iPad Air 2 WiFi 4G	128GB	£41	£41	£41	£41	£41	£41	£41	£41	£41	£41
Huawei	MediaPad M5 8	32GB	£40	£40	£40	£40	£40	£40	£40	£40	£40	£40
Apple	iPad 2017 WiFi	32GB	£38	£38	£38	£38	£38	£38	£38	£38	£38	£38
Apple	iPad 2017 WiFi	128GB	£38	£38	£38	£38	£38	£38	£38	£38	£38	£38
Apple	iPad Mini 4 WiFi 4G	16GB	£38	£38	£38	£38	£38	£38	£38	£38	£38	£38
Apple	iPad Mini 4 WiFi 4G	64GB	£38	£38	£38	£38	£38	£38	£38	£38	£38	£38
Apple	iPad Mini 4 WiFi 4G	128GB	£38	£38	£38	£38	£38	£38	£38	£38	£38	£38
Apple	iPad Air 2 WiFi	64GB	£37	£37	£37	£37	£37	£37	£37	£37	£37	£37
Apple	iPad Air 2 WiFi	128GB	£37	£37	£37	£37	£37	£37	£37	£37	£37	£37
Apple	iPad Air 2 WiFi	16GB	£36	£36	£36	£36	£36	£36	£36	£36	£36	£36
Apple	iPad Air 2 WiFi	32GB	£36	£36	£36	£36	£36	£36	£36	£36	£36	£36
Apple	iPad Mini 4 WiFi	16GB	£36	£36	£36	£36	£36	£36	£36	£36	£36	£36
Apple	iPad Mini 4 WiFi	64GB	£36	£36	£36	£36	£36	£36	£36	£36	£36	£36
Apple	iPad Mini 4 WiFi	128GB	£36	£36	£36	£36	£36	£36	£36	£36	£36	£36
Samsung	Galaxy Tab S2 8.0 WiFi LTE	32GB	£36	£36	£36	£36	£36	£36	£36	£36	£36	£36
Samsung	Galaxy Tab S2 8.0 WiFi LTE	32GB	£32	£32	£32	£32	£32	£32	£32	£32	£32	£32
Apple	iPad Air WiFi 4G	16GB	£27	£27	£27	£27	£27	£27	£27	£27	£27	£27
Apple	iPad Air WiFi 4G	32GB	£27	£27	£27	£27	£27	£27	£27	£27	£27	£27
Apple	iPad Air WiFi 4G	64GB	£27	£27	£27	£27	£27	£27	£27	£27	£27	£27
Apple	iPad Air WiFi 4G	128GB	£27	£27	£27	£27	£27	£27	£27	£27	£27	£27
Lenovo	Tab 4 10 Plus	64GB	£27	£27	£27	£27	£27	£27	£27	£27	£27	£27
Lenovo	Yoga Tab 3 Pro 10 With Projector	64GB	£27	£27	£27	£27	£27	£27	£27	£27	£27	£27
Apple	iPad Air WiFi	16GB	£25	£25	£25	£25	£25	£25	£25	£25	£25	£25
Apple	iPad Air WiFi	32GB	£25	£25	£25	£25	£25	£25	£25	£25	£25	£25
Apple	iPad Air WiFi	64GB	£25	£25	£25	£25	£25	£25	£25	£25	£25	£25
Apple	iPad Air WiFi	128GB	£25	£25	£25	£25	£25	£25	£25	£25	£25	£25
Apple	iPad Mini 3 WiFi 4G	16GB	£25	£25	£25	£25	£25	£25	£25	£25	£25	£25
Apple	iPad Mini 3 WiFi 4G	64GB	£25	£25	£25	£25	£25	£25	£25	£25	£25	£25
Apple	iPad Mini 3 WiFi 4G	128GB	£25	£25	£25	£25	£25	£25	£25	£25	£25	£25
Samsung	Galaxy Tab S2 8.0 WiFi	32GB	£24	£24	£24	£24	£24	£24	£24	£24	£24	£24
Samsung	Galaxy Tab S2 8.0 WiFi	64GB	£24	£24	£24	£24	£24	£24	£24	£24	£24	£24
Samsung	Galaxy Tab S2 8.0 WiFi	32GB	£24	£24	£24	£24	£24	£24	£24	£24	£24	£24
Samsung	Galaxy Tab S2 8.0 WiFi	16GB	£24	£24	£24	£24	£24	£24	£24	£24	£24	£24
Apple	iPad Mini 3 WiFi	16GB	£23	£23	£23	£23	£23	£23	£23	£23	£23	£23
Apple	iPad Mini 3 WiFi	64GB	£23	£23	£23	£23	£23	£23	£23	£23	£23	£23
Apple	iPad Mini 3 WiFi	128GB	£23	£23	£23	£23	£23	£23	£23	£23	£23	£23
Samsung	Galaxy Tab Pro 12.2	64GB	£23	£23	£23	£23	£23	£23	£23	£23	£23	£23
Samsung	Galaxy Tab S 10.5 WiFi LTE	16GB	£23	£23	£23	£23	£23	£23	£23	£23	£23	£23
Apple	iPad 4 WiFi 4G	16GB	£20	£20	£20	£20	£20	£20	£20	£20	£20	£20
Apple	iPad 4 WiFi 4G	32GB	£20	£20	£20	£20	£20	£20	£20	£20	£20	£20
Apple	iPad 4 WiFi 4G	64GB	£20	£20	£20	£20	£20	£20	£20	£20	£20	£20
Apple	iPad 4 WiFi 4G	128GB	£20	£20	£20	£20	£20	£20	£20	£20	£20	£20
Huawei	MediaPad M3 Lite 10	32GB	£20	£20	£20	£20	£20	£20	£20	£20	£20	£20
Huawei	MediaPad M3 Lite 10 WiFi	16GB	£20	£20	£20	£20	£20	£20	£20	£20	£20	£20
Samsung	Galaxy Tab Pro 12.2	32GB	£20	£20	£20	£20	£20	£20	£20	£20	£20	£20
Samsung	Galaxy Tab E 9.6 WiFi 3G	8GB	£20	£20	£20	£20	£20	£20	£20	£20	£20	£20
Samsung	Galaxy Tab E 9.6 WiFi 3G	16GB	£20	£20	£20	£20	£20	£20	£20	£20	£20	£20
Amazon	Fire HD 10 (2017)	32GB	£18	£18	£18	£18	£18	£18	£18	£18	£18	£18
Apple	iPad 4 WiFi	16GB	£18	£18	£18	£18	£18	£18	£18	£18	£18	£18
Apple	iPad 4 WiFi	32GB	£18	£18	£18	£18	£18	£18	£18	£18	£18	£18
Apple	iPad 4 WiFi	64GB	£18	£18	£18	£18	£18	£18	£18	£18	£18	£18
Apple	iPad 4 WiFi	128GB	£18	£18	£18	£18	£18	£18	£18	£18	£18	£18
Lenovo	Tab 4 10	16GB	£18	£18	£18	£18	£18	£18	£18	£18	£18	£18
Samsung	Galaxy Tab S 8.4 WiFi	16GB	£18	£18	£18	£18	£18	£18	£18	£18	£18	£18
Samsung	Galaxy Tab 4 10.1 LTE	16GB	£18	£18	£18	£18	£18	£18	£18	£18	£18	£18
Samsung	Galaxy Tab 4 10.1 WiFi LTE	16GB	£18	£18	£18	£18	£18	£18	£18	£18	£18	£18
Apple	iPad Mini 2 WiFi	16GB	£16	£16	£16	£16	£16	£16	£16	£16	£16	£16
Apple	iPad Mini 2 WiFi	32GB	£16	£16	£16	£16	£16	£16	£16	£16	£16	£16
Apple	iPad Mini 2 WiFi	64GB	£16	£16	£16	£16	£16	£16	£16	£16	£16	£16
Apple	iPad Mini 2 WiFi	128GB	£16	£16	£16	£16	£16	£16	£16	£16	£16	£16
Apple	iPad Mini 2 WiFi 4G	16GB	£16	£16	£16	£16	£16	£16	£16	£16	£16	£16
Apple	iPad Mini 2 WiFi 4G	32GB	£16	£16	£16	£16	£16	£16	£16	£16	£16	£16
Apple	iPad Mini 2 WiFi 4G	64GB	£16	£16	£16	£16	£16	£16	£16	£16	£16	£16
Apple	iPad Mini 2 WiFi 4G	128GB	£16	£16	£16	£16	£16	£16	£16	£16	£16	£16
Samsung	Galaxy Tab A 9.7 WiFi LTE	16GB	£16	£16	£16	£16	£16	£16	£16	£16	£16	£16
Samsung	Galaxy Tab A 9.7 WiFi LTE	32GB	£16	£16	£16	£16	£16	£16	£16	£16	£16	£16
Samsung	Galaxy Tab E 9.6 WiFi	8GB	£16	£16	£16	£16	£16	£16	£16	£16	£16	£16

Continued on next page...

SAMSUNG WEARABLES TRADE IN PROGRAMME TERMS AND CONDITIONS

1 THESE TERMS

- 1.1 **What these terms cover.** These are the terms and conditions on which you may take part in our Smartwatch Trade In Programme (“Trade In Programme”), which provides you with the option to get a reduction in price for the Samsung Galaxy Watch, Galaxy Watch Active, or Galaxy Watch Active2 (“New Smartwatch”) purchased through either the Samsung Student Shop Online (shop.samsung.com/uk/multistore/ukepp/students/) or through one of the Samsung Employee Purchase Portals (shop.samsung.com/uk/multistore/ukepp/networks, shop.samsung.com/uk/multistore/ukepp/retailer/, shop.samsung.com/uk/multistore/ukepp/partners/), either purchased outright or through a credit facility, in exchange for trading in your existing device (the “Existing Watch”). The Trade In Programme is only available between **18th October to 15th November 2019**. The level of discount which you may receive will vary, dependent on the model of Existing Watch you trade in and the condition of your Existing Watch. Please see Clause 5 and Appendix 2 to these Terms and Conditions for full details of the discounts available. The offer is limited to two purchases of New Smartwatch per customer. Any further orders of New Smartwatch under the trade in programme may be rejected at our sole discretion. We may also refuse to accept any orders placed for New Smartwatch using this Trade In Programme where we have reasonable grounds to suspect fraud.
- 1.2 **Why you should read them.** Please read these terms carefully if you would like to take part in the Trade In Programme. These terms tell you who we are, the conditions of the Trade In Programme and other important information.

2 INFORMATION ABOUT US AND HOW TO CONTACT US

- 2.1 **Who we are.** We are Samsung Electronics (UK) Limited, a company registered in England and Wales. Our company registration number is 3086621 and our registered office is at 1000 Hillswood Drive, Chertsey, Surrey KT16 0PS.
- 2.2 **How to contact us.** You can contact us by telephoning our customer service team at 0330 SAMSHOP (726 7467) or by writing to us at support@samsunguk.zendesk.com
- 2.3 **How we may contact you.** If we have to contact you we will do so by telephone or by writing to you at the email address or postal address you provided to us in your order.
- 2.4 **"Writing" includes emails.** When we use the words "writing" or "written" in these terms, this includes emails.

3 THE TRADE IN PROGRAMME - OVERVIEW

- 3.1 **How to take part in the Trade In Programme.** On placing your order for a New Smartwatch, you may, if you choose to do so by clicking the relevant Trade In option on the website and, if you are successful in passing any relevant credit checks by our chosen credit provider (if you have opted to purchase your smartwatch through a credit facility), be able to take part in the Trade In Programme.

- 3.2 The offer to take part in the Trade In Programme is available to consumers only; it is **not available to business customers**.
- 3.3 Your participation in the Trade In Programme is subject to you providing the Existing Watch to us within 7 days of receiving your New Smartwatch. We will accept any Existing Watch, outside of those listed in Appendix 1, in any condition for a flat rate discount of £25. However, to receive the higher discounts listed in Appendix 1, the Existing Watch must meet the minimum requirements set out in clause 5.2. Should you fail to provide the Existing Watch to us within 7 days of receipt of your New Smartwatch you will be required to return your New Smartwatch to us. Failure to return your New Smartwatch to Samsung will result in legal proceedings being taken against you to recover the device.
- 3.4 **Other than as specified in these terms and conditions, our standard Terms and Conditions of Sale** (which can be found [here](#)) will govern your purchase of the New Smartwatch and any other products purchased from our website.

4 PROVISION OF FINANCE

- 4.1 If you opt to pay for your New Smartwatch through finance, we act as a credit broker and not a lender and will introduce you to your chosen credit provider.
- 4.2 Where you decide to enter into a credit facility in order to purchase your New Smartwatch, our chosen credit provider is PayPal. **The terms set out at clauses 4.4, 4.5 and 4.6 below will apply to you.**
- 4.3 You will need to enter your details via PayPal's website so that PayPal can carry out any relevant credit checks.
- 4.4 If your application is successful, you will be able to enter into a credit facility on terms to be provided by your chosen credit provider. Please ensure that you read the terms of the credit facility carefully before signing. Failure to make repayments under this credit facility may have a negative impact on your credit rating and you may incur interest and charges.
- 4.5 The following additional terms apply in relation to the credit facility offered by PayPal: Terms and conditions apply. Finance subject to status. Applicants must be 18 to 75 and resident in the UK. Finance provided by PayPal. Registered office: 22-24 Boulevard Royal L-2449 Luxembourg. PayPal is supervised by the Commission de Surveillance du Secteur Financier (CSSF) in Luxembourg with authorisation number 23/07 and provides services in the UK on a cross-border services basis. The CSSF is the authority responsible for the supervision of companies in the financial sector in Luxembourg.

5 TRADING IN YOUR EXISTING WATCH

- 5.1 If you decide to take part in the Trade In Programme, you must provide your Existing Watch to us. The Existing Watches for which a higher level of discount is available are set out in Appendix 1 to these Terms and Conditions. The level of discount applicable is specified within Appendix 1, and depends on the type of Existing Watch which you provide to us. For all other watches (regardless of type or condition), we are offering a flat rate discount of £25.

- 5.2 Please note if you are seeking to receive a discount higher than £25 (which is applicable if we receive any Existing Watch, regardless of type or condition), **the option to receive the full value of discount for your Existing Watch is only available if your Existing Watch meets the requirements set out below (“Minimum Requirements”)**:

Minimum Requirements

The Existing Watch must be owned by you, it must match the make and model from your order form and it must also meet the following functionality criteria.

- It must power on/up and hold charge
- It must include the original strap and original charger
- It must be fully functional and must have no software or hardware faults
- It must only have normal wear and tear - there must be no damage or blemishes to screen/LCD and the casing around the device including the camera lens must not be cracked. No level of liquid damage is acceptable.
- It must have a fully functioning display and have no cracked screen
- It must not be blacklisted - each device must be eligible to pass all lost/stolen registers
- It must be factory reset and have no software locks - the device must have any personal account locks removed and the device must be reset to remove personal data, all devices must have their iCloud or Google accounts removed or custom MDM accounts removed.
- It must not be PIN locked and must not have an have ‘Activation Lock’ or ‘iCloud Lock’ activated
- It must include its battery within the casing and must not have any missing parts
- It must not be crushed, bent in half or liquid-damaged
- It must not be “jail-broken” or “Knox warranty void” and the firmware must not have been altered
- It must be original and meet the manufacturer’s original EU specifications (and is not personalised with any custom engraving). For example, the entire colour of the device must match the original manufacturer’s specification.

In the event that your Existing Watch fails to meet the Minimum Requirements set out above, you must declare this at the time you purchase your New Smartwatch, by selecting the relevant Trade In option. In this case, we can still accept your Existing Watch for the purposes of the Trade In Programme, but a flat rate discount of £25 is payable.

- 5.3 If you are trading in an Existing Watch from the list of applicable Existing Watches in Appendix 1, then please note that we inspect all Existing Watches which are provided as part of the Trade In Programme. If the Existing Watch which you are proposing to provide to us **does not meet the Minimum Requirements**, then we, or the third party company we use to inspect the Existing Watches (MTR Group Limited) will contact you and notify you of this within 10 days. If your Existing Watch does not meet the Minimum Requirements, a surcharge of up to **£50** will be payable to MTR Group Limited. MTR will contact you advising how much surcharge is due (depending on the extent your Existing Watch does not meet the minimum requirements) and how to make payment in these circumstances. If you have any concerns about the inspection of your Existing Watch, or wish to discuss the result of this inspection, please contact MTR on 0333 207 9676 or helpdesk@samsungrecycle.co.uk.

- 5.4 You will be provided with prepaid return packaging materials to allow for the safe provision of your Existing Watch to us. You should ensure that the handset is provided to us within 7 days of receiving your New Watch. **If you do not send your trade-in device within the specified timeframe, then unless you return your new device, Samsung will deduct a sum equal to the discount you receive for trading in your existing device from your payment card.** Please ensure that you back up any photos, files and other data which you have stored on the Existing Watch, and remove the sim card and memory cards before providing the Existing Watch to us. On receipt of the Existing Watch, all data stored on it will be securely wiped. We are not able to recover any data stored on an Existing Watch which has been provided to us.
- 5.5 To the extent possible, we ask that you include the box and any original accessories which were included within the box when you provide the Existing Watch to us.
- 5.6 At the point at which you have provided your Existing Watch to us, and we have carried out a successful inspection of the Existing Watch (ensuring that it meets the Minimum Requirements, unless you have confirmed that your Existing Watch does not meet the Minimum Requirements and you are taking the lower discount) ownership in the Existing Watch will pass from you to us (or a third party nominated by us).

6 YOUR RIGHTS

- 6.1 Entering into the Trade In Programme does not prevent you from exercising your rights to cancel your order during the 28 day cooling off-period provided for in our standard Terms and Conditions of Sale.
- 6.2 Full information about your rights to return a defective product in line with our Returns Policy can be found in our standard Terms and Conditions of Sale http://www.samsung.com/uk/estore/static/link_terms_and_conditions_of_sale.html.
- 6.3 If you exercise your right to cancel and return your product during the 28 day cooling off period, or if we have agreed to pay you a refund because the product we have provided you with is defective, we will endeavour to return your Existing Watch to you, but we cannot guarantee its return. In the event that we are unable to recover your Existing Watch, we will provide you with a cash equivalent price for the Existing Watch, based on the price currently payable for your Existing Watch on the Samsung Recycle website (www.samsungrecycle.co.uk). Any such cash payment will be made by MTR, on behalf of Samsung.
- 6.5 Taking part in the Trade In Programme does not affect any statutory rights you may have, including your rights under the Consumer Rights Act 2015 and Consumer Contracts (Information, Cancellation and Additional Charges) Regulations 2013.

7 HOW WE MAY USE YOUR PERSONAL INFORMATION

- 7.1 **How we will use your personal information.** We will use the personal information you provide to us in accordance with the terms of our privacy policy, which can be found here: <http://www.samsung.com/uk/info/privacy>

If you wish to withdraw your consent to us processing your personal data, please contact us here: support@samsunguk.zendesk.com.

7.2 Please note that in order to take part in the Trade In Programme, you must have a Samsung account. If you do not have a Samsung account, we will use the information which you provide us in the course of applying for the Trade In Programme to set one up for you.

7.3 If, in the course of taking part in the Trade In Programme, you elect to take out a finance product, you will be redirected to the website of the finance provider. The privacy policy and terms and conditions relevant to that finance provider can be found on its website.

7.4 **We will only give your personal information to other third parties where the law either requires or allows us to do so.**

8 OTHER IMPORTANT TERMS

8.1 **Other than MTR Group Limited, in relation to clause 5.3 above, nobody else has any rights under this contract.** This contract is between you and us. No other person shall have any rights to enforce any of its terms.

8.2 **If a court finds part of this contract illegal, the rest will continue in force.** Each of the paragraphs of these terms operates separately. If any court or relevant authority decides that any of them are unlawful, the remaining paragraphs will remain in full force and effect.

8.3 **Even if we delay in enforcing this contract, we can still enforce it later.** If we do not insist immediately that you do anything you are required to do under these terms, or if we delay in taking steps against you in respect of your breaking this contract, that will not mean that you do not have to do those things and it will not prevent us taking steps against you at a later date.

8.4 **Which laws apply to this contract and where you may bring legal proceedings.** These terms are governed by English law and you can bring legal proceedings in respect of the products in the English courts. If you live in Scotland you can bring legal proceedings in respect of the products in either the Scottish or the English courts. If you live in Northern Ireland you can bring legal proceedings in respect of the products in either the Northern Irish or the English courts.

Appendix 1

List of applicable Existing Watches

<u>Make</u>	<u>Model</u>
Garmin	Quatix5
Garmin	Forerunner 935
Apple	Watch Series 3 38mm Cell-GPS
Garmin	Forerunner 645
Samsung	Galaxy Watch 46mm 4G
Samsung	Galaxy Watch 42mm 4G
Apple	Watch Series 3 38mm GPS
Garmin	Approach S60
Samsung	Galaxy Watch Active
Garmin	Forerunner 735
Samsung	Galaxy Watch 46mm
Apple	Watch Series 2 38mm
Apple	Watch Series 2 42mm
Samsung	Galaxy Watch 42mm
Samsung	Gear S3 Frontier
Apple	Watch 38mm
Apple	Watch 42mm
Fitbit	Ionic
Fitbit	Versa
Samsung	Gear S3 Classic
Samsung	Gear S2 Classic
Samsung	Gear S2 Classic 3G
Samsung	Gear Sport
Samsung	Gear Fit 2 Pro
Garmin	Vivosmart3
Fitbit	Blaze Watch
Samsung	Gear Fit 2
Fitbit	Alta Watch
Fitbit	Charge 2 Watch
Garmin	Approach S10
Garmin	Vivoactive
Samsung	Gear S2 R720
Garmin	Vivofit

