

## SAMSUNG STUDENT SHOP ONLINE AND EMPLOYEE PURCHASE PORTAL

### TRADE-IN TERMS AND CONDITIONS

SMARTPHONE TERMS AND CONDITIONS	<a href="#">2 - 8</a>
VALID DEVICES AND VALUES	<a href="#">8</a>
TABLET TERMS AND CONDITIONS	<a href="#">9 - 19</a>
VALID DEVICES AND VALUES	<a href="#">17 - 19</a>
WEARABLES TERMS AND CONDITIONS	<a href="#">20 - 26</a>
VALID DEVICES AND VALUES	<a href="#">26</a>

## **SAMSUNG STUDENT & EPP HANDSET TRADE IN PROGRAMME TERMS AND CONDITIONS**

### **1. THESE TERMS**

1.1 What these terms cover. These are the terms and conditions on which you may take part in our Handset Trade In Programme (“Trade In Programme”), which provides you with the option to get a reduction in price for selected new Samsung Galaxy handsets (“New Handset”) purchased through either the Samsung Student Shop Online ([shop.samsung.com/uk/multistore/ukepp/students/](http://shop.samsung.com/uk/multistore/ukepp/students/)) or through one of the Samsung Employee Purchase Portals ([shop.samsung.com/uk/multistore/ukepp/networks/](http://shop.samsung.com/uk/multistore/ukepp/networks/), [shop.samsung.com/uk/multistore/ukepp/retailer/](http://shop.samsung.com/uk/multistore/ukepp/retailer/), [shop.samsung.com/uk/multistore/ukepp/partners/](http://shop.samsung.com/uk/multistore/ukepp/partners/)), either purchased outright or through a credit facility, or through the Samsung Upgrade Programme, in exchange for trading in your existing device (the “Existing Handset”). For a complete list of acceptable Existing Handsets please see Appendix 1 to these Terms and Conditions. The list of acceptable Existing Handsets will vary, depending on which new handset you wish to purchase. The Trade In Programme is only available between 5<sup>th</sup> August and 7<sup>th</sup> September 2020. The level of discount which you may receive will vary, dependent on the model of Existing Handset you trade in and the condition of your Existing Handset. Please see Appendix 2 to these Terms and Conditions for full details of the discounts available. The offer is limited to two purchases of New Handsets per customer. Any further orders of New Handsets under the trade in programme may be rejected at our sole discretion. We may also refuse to accept any orders placed for New Handsets using this Trade In Programme where we have reasonable grounds to suspect fraud.

1.2 Why you should read them. Please read these terms carefully if you would like to take part in the Trade In Programme. These terms tell you who we are, the conditions of the Trade In Programme and other important information.

### **2. INFORMATION ABOUT US AND HOW TO CONTACT US**

2.1 Who we are. We are Samsung Electronics (UK) Limited, a company registered in England and Wales. Our company registration number is 3086621 and our registered office is at 1000 Hillwood Drive, Chertsey, Surrey KT16 0PS.

2.2 How to contact us. You can contact us by telephoning our customer service team at 0330 SAMSHOP (726 7467) or by writing to us at [support@samsunguk.zendesk.com](mailto:support@samsunguk.zendesk.com)

2.3 How we may contact you. If we have to contact you, we will do so by telephone or by writing to you at the email address or postal address you provided to us in your order.

2.4 "Writing" includes emails. When we use the words "writing" or "written" in these terms, this includes emails.

### **3. THE TRADE IN PROGRAMME - OVERVIEW**

3.1 How to take part in the Trade In Programme. On placing your order for a new handset, you may, if you choose to do so by clicking the relevant Trade In option on the website and, if you are successful in passing any relevant credit checks by our chosen credit provider (if you have opted to purchase your handset through a credit facility or through the Samsung Upgrade Programme), be able to take part in the Trade In Programme.

3.3 The offer to take part in the Trade In Programme is available to consumers only; it is not available to business customers.

3.4 Your participation in the Trade In Programme is subject to you providing the Existing Handset to us within 7 days of receiving your New Handset. Unless you are trading in an Existing Handset which you have declared to be broken (where you must follow the requirements set out in clause 5.4), the Existing Handset must meet the minimum requirements set out in clause 5.2. Should you fail to provide the Existing Handset to us within 7 days of receipt of your New Handset you will be required to return your New Handset to us, or you will be asked to pay back the upfront discount you received. Failure to provide your New Handset or payment, to Samsung will result in legal proceedings being taken against you to recover the device.

3.5 Please note that existing Upgrade Programme members who are part way through the term of their Upgrade Programme membership may not trade an Existing Handset which was purchased through the Upgrade Programme to take part in the Trade In Programme. It is a requirement of the Upgrade Programme membership that you return your original Existing Handset at the point when you upgrade.

3.6 Other than as specified in these terms and conditions, our standard Terms and Conditions of Sale (which can be found here) will govern your purchase of the handset and any other products purchased from our website.

#### **4. PROVISION OF FINANCE/UPGRADE PROGRAMME**

4.1 If you opt to pay for your new handset either through finance, or by entering into the Samsung Upgrade Programme, we act as a credit broker and not a lender and will introduce you to your chosen credit provider.

4.2 If you are taking part in the Trade In Programme in order to receive a discount on the amounts payable to us under the Samsung Upgrade Programme, the Terms and Conditions for the Samsung Upgrade Programme (which can be found here) will also apply. Our chosen credit provider for the Samsung Upgrade Programme is Klarna Bank AB.

4.3 Where you decide to enter into a credit facility (other than through the Samsung Upgrade Programme) in order to purchase your handset, our chosen credit provider is PayPal. The terms set out at clauses 4.4, 4.5 and 4.6 below will apply to you.

4.4 You will need to enter your details via PayPal's website so that PayPal can carry out any relevant credit checks.

4.5 If your application is successful, you will be able to enter into a credit facility on terms to be provided by your chosen credit provider. Please ensure that you read the terms of the credit facility carefully before signing. Failure to make repayments under this credit facility may have a negative impact on your credit rating and you may incur interest and charges.

4.6 The following additional terms apply in relation to the credit facility offered by PayPal: Terms and conditions apply. Finance subject to status. Applicants must be 18 to 75 and resident in the UK. Finance provided by PayPal. Registered office: 22-24 Boulevard Royal L-2449

Luxembourg. PayPal is supervised by the Commission de Surveillance du Secteur Financier (CSSF) in Luxembourg with authorisation number 23/07 and provides services in the UK on a cross-border services basis. The CSSF is the authority responsible for the supervision of companies in the financial sector in Luxembourg.

## 5. TRADING IN YOUR EXISTING HANDSET

5.1 If you decide to take part in the Trade In Programme, you must provide your Existing Handset to us. The Existing Handsets set out in Appendix 1 to these Terms and Conditions are acceptable for the purposes of the Trade In Programme. We can also only accept a broken Existing Handset (please see clause 5.4 below) if it is one of the handsets listed in Appendix 1.

5.2 Please note that the option to receive the full value of discount for your Existing Handset is only available if your Existing Handset meets the requirements set out below ("Minimum Requirements"). Please note that if you are trading in a broken or faulty Existing Handset the terms of clause 5.4 apply instead of these Minimum Requirements.

### Minimum Requirements

Functionality: The Existing Handset must be owned by you, it must match the make and model from your order form and it must also meet the following functionality criteria.

- It must power on/up and hold charge
- It must be fully functional and must have no software or hardware faults
- It must only have normal wear and tear - there must be no damage or blemishes to screen/LCD and the casing around the device including the camera lens must not be cracked. No level of liquid damage is acceptable.
- It must have a fully functioning display and have no cracked screen
- It must have no signs of screen burn, ghost imaging, discolouration, coloured hues or image retention
- It must not be blacklisted - each device must be eligible to pass all lost/stolen registers
- It must be factory reset and have no software locks - the device must have any personal account locks removed and the device must be reset to remove personal data, all devices must have their iCloud or Google accounts removed or custom MDM accounts removed.
- It must not be PIN locked and must not have an 'Activation Lock' or 'iCloud Lock' activated
- It must include its battery within the casing and must not have any missing parts
- It must not be crushed, bent in half or liquid-damaged
- It must not be "jail-broken" or "Knox warranty void" and the firmware must not have been altered
- It must be original and meet the manufacturer's original EU specifications (and is not personalised with any custom engraving). For example, the entire colour of the device must match the original manufacturer's specification.

5.3 Please note that we inspect all Existing Handsets which are provided as part of the Trade In Programme. If the Existing Handset which you are proposing to provide to us does not meet the Minimum Requirements (and you have not declared it to be a broken Existing Handset as set out in clause 5.4), then we, or the third party company we use to inspect the Existing Handsets (MTR Group Limited) will contact you and notify you of this within 10 days. If your Existing Handset does not meet the Minimum Requirements, a surcharge of up to £100 will be payable to MTR Group Limited. MTR will contact you advising how much surcharge is due (depending on the extent your Existing Handset does not meet the minimum requirements) and how to make payment in these circumstances. If you have any concerns about the inspection of your Existing Handset, or wish to discuss the result of this inspection, please contact MTR on 0333 207 9676 or [helpdesk@samsungrecycle.co.uk](mailto:helpdesk@samsungrecycle.co.uk).

5.4 Should your Existing Handset not meet the requirements detailed above, you may still trade in your Existing Handset by declaring it to be broken (by ticking the box stating that your device is a “Broken Phone” or has a “Cracked Screen”) during the trade-in process on our website. Where you are trading in a broken Existing Handset, a flat fee of £50 is payable for the Existing Handset, rather than the usual price payable for the Existing Handset set out in Appendix 1. Please note that we cannot accept broken Existing Handsets where the Existing Handset has an outstanding credit or finance balance associated with it, or where the Existing Handset has been blacklisted as lost or stolen.

5.5 You will be provided with prepaid return packaging materials to allow for the safe provision of your Existing Handset to us. You should ensure that the handset is provided to us within 7 days of receiving your New Handset. If you do not send your trade-in device within the specified timeframe, then unless you return your new device, Samsung will deduct a sum equal to the discount you receive for trading in your existing device from your payment card. Please ensure that you back up any photos, files and other data which you have stored on the Existing Handset, and remove the sim card and memory cards before providing the Existing Handset to us. On receipt of the Existing Handset, all data stored on it will be securely wiped. We are not able to recover any data stored on an Existing Handset which has been provided to us.

5.6 To the extent possible, we ask that you include the box and any original accessories which were included within the box when you provide the Existing Handset to us.

5.7 At the point at which you have provided your Existing Handset to us, and we have carried out a successful inspection of the Existing Handset (ensuring that it meets the Minimum Requirements, unless it has been declared to be broken Existing Handset) ownership in the handset will pass from you to us (or a third party nominated by us).

## **6. YOUR RIGHTS**

6.1 Entering into the Trade In Programme does not prevent you from exercising your rights to cancel your order during the 28 day cooling off-period provided for in our standard Terms and Conditions of Sale.

6.2 Full information about your rights to return a defective product in line with our Returns

Policy can be found in our standard Terms and Conditions of Sale

[http://www.samsung.com/uk/estore/static/link\\_terms\\_and\\_conditions\\_of\\_sale.html](http://www.samsung.com/uk/estore/static/link_terms_and_conditions_of_sale.html) .

6.3 If you exercise your right to cancel and return your product during the 28 day cooling off period, or if we have agreed to pay you a refund because the product we have provided you with is defective, we will endeavour to return your Existing Handset to you, but we cannot guarantee its return. In the event that we are unable to recover your Existing Handset, we will provide you with a cash equivalent price for the Existing Handset, based on the price currently payable for your Existing Handset on the Samsung Recycle website ([www.samsungrecycle.co.uk](http://www.samsungrecycle.co.uk)). Any such cash payment will be made by MTR, on behalf of Samsung.

6.5 Taking part in the Trade In Programme does not affect any statutory rights you may have, including your rights under the Consumer Rights Act 2015 and Consumer Contracts (Information, Cancellation and Additional Charges) Regulations 2013.

## **7. HOW WE MAY USE YOUR PERSONAL INFORMATION**

7.1 How we will use your personal information. We will use the personal information you provide to us in accordance with the terms of our privacy policy, which can be found here: <http://www.samsung.com/uk/info/privacy>

If you wish to withdraw your consent to us processing your personal data, please contact us here: [support@samsunguk.zendesk.com](mailto:support@samsunguk.zendesk.com).

7.2 Please note that in order to take part in the Trade In Programme, you must have a Samsung account. If you do not have a Samsung account, we will use the information which you provide us in the course of applying for the Trade In Programme to set one up for you.

7.3 If, in the course of taking part in the Trade In Programme, you elect to take out a finance product, you will be redirected to the website of the finance provider. The privacy policy and terms and conditions relevant to that finance provider can be found on its website.

7.4 We will only give your personal information to other third parties where the law either requires or allows us to do so.

## **8. OTHER IMPORTANT TERMS**

8.1 Other than MTR Group Limited, in relation to clause 5.3 above, nobody else has any rights under this contract. This contract is between you and us. No other person shall have any rights to enforce any of its terms.

8.2 If a court finds part of this contract illegal, the rest will continue in force. Each of the paragraphs of these terms operates separately. If any court or relevant authority decides that any of them are unlawful, the remaining paragraphs will remain in full force and effect.

8.3 Even if we delay in enforcing this contract, we can still enforce it later. If we do not insist immediately that you do anything you are required to do under these terms, or if we delay in taking steps against you in respect of your breaking this contract, that will not mean that you do not have to do those things and it will not prevent us taking steps against you at a later date.

8.4 Which laws apply to this contract and where you may bring legal proceedings. These terms are governed by English law and you can bring legal proceedings in respect of the products in the English courts. If you live in Scotland you can bring legal proceedings in respect of the products in either the Scottish or the English courts. If you live in Northern Ireland you can bring legal proceedings in respect of the products in either the Northern Irish or the English courts.

## Appendix 1 - List of applicable Existing Devices

Make	Model	Storage
Samsung	Galaxy Note 10 Plus - N975F   1752	256GB   973
Apple	iPhone XS Max   1483	512GB   1391
Apple	iPhone XS Max   1483	256GB   973
Samsung	Galaxy Note 10 - N970F   1751	256GB   973
Samsung	Galaxy S10 5G - G977B   1671	256GB   973
Samsung	Galaxy S10 Plus - G975F   1606	512GB   1391
Samsung	Galaxy S10 Plus - G975F   1606	1TB   1492
Apple	iPhone XS   1482	64GB   13
Apple	iPhone XS   1482	512GB   1391
Apple	iPhone XS   1482	256GB   973
Apple	iPhone XS Max   1483	64GB   13
Samsung	Galaxy S10 - G973F   1604	128GB   14
Samsung	Galaxy S10 - G973F   1604	512GB   1391
Samsung	Galaxy S10 Plus - G975F   1606	128GB   14
Apple	iPhone XR   1489	64GB   13
Apple	iPhone XR   1489	128GB   14
Apple	iPhone XR   1489	256GB   973
Apple	iPhone X   1352	64GB   13
Apple	iPhone X   1352	256GB   973
Samsung	Galaxy Note 9 - N960FD (Dual Sim)   165	128GB   14
Samsung	Galaxy Note 9 - N960FD (Dual Sim)   165	512GB   1391
Samsung	Galaxy Note 9 - N960F   1423	128GB   14
Samsung	Galaxy Note 9 - N960F   1423	512GB   1391
Samsung	Galaxy S10E - G970F   1605	128GB   14
Huawei	P30 Pro   1641	128GB   14
Huawei	P30 Pro   1641	256GB   973
Huawei	P30 Pro   1641	512GB   1391
Apple	iPhone 8 Plus   1351	64GB   13
Apple	iPhone 8 Plus   1351	256GB   973
Samsung	Galaxy S9 - G960F   1361	64GB   13
Samsung	Galaxy S9 Hybrid SIM - G960FD   1363	64GB   13
Samsung	Galaxy S9 Plus - G965F   1362	64GB   13
Samsung	Galaxy S9 Plus - G965F   1362	128GB   14
Samsung	Galaxy S9 Plus - G965F   1362	256GB   973
Samsung	Galaxy S9 Plus Hybrid SIM - G965FD   1364	64GB   13
Samsung	Galaxy S9 Plus Hybrid SIM - G965FD   1364	128GB   14
Samsung	Galaxy S9 Plus Hybrid SIM - G965FD   1364	256GB   973
Apple	iPhone 8   1350	64GB   13
Apple	iPhone 8   1350	256GB   973
Samsung	Galaxy Note 8 - SM-N950F   1332	64GB   13
Samsung	Galaxy Note 8 - N950FD (Dual SIM)   1333	64GB   13
Google	Pixel 2 XL   1356	64GB   13
Google	Pixel 2 XL   1356	128GB   14
Huawei	Mate 20 Pro   1487	128GB   14
Huawei	Mate 20 Pro   1487	256GB   973
Huawei	P20 Pro   1372	128GB   14
Samsung	Galaxy S8 - G950F   1260	64GB   13
Samsung	Galaxy S8 Plus - G955F   1262	64GB   13
Samsung	Galaxy S8 Plus Dual SIM - G955FD   1333	64GB   13
Samsung	Galaxy S8 - G950FD (Dual Sim)   1611	64GB   13
Apple	iPhone 7 Plus   977	32GB   12
Apple	iPhone 7 Plus   977	128GB   14
Apple	iPhone 7 Plus   977	256GB   973
Apple	iPhone 7   976	32GB   12
Apple	iPhone 7   976	128GB   14
Apple	iPhone 7   976	256GB   973
Apple	iPhone 6s Plus   126	64GB   13
Apple	iPhone 6s Plus   126	128GB   14
Broken Phone	Any broken phone   1882	0GB   9
Apple	Any Apple (Zero Value)   1594	0GB   9
Misc	Any Android (Zero Value)   1593	0GB   9

## Appendix 2

List of Discounts available through the Trade In Programme (provided the Existing Handset meets the Minimum Requirements)

Make	Model	Storage	Note20 4G/5G	Note20 Ultra 256GB	Note20 Ultra 512GB	S20	S20 5G	S20+	S20 Ultra 128GB	S20 Ultra 512GB	Z Flip	Fold 5G	Note10 Lite	Note10 4G 256GB	Note10+ 4G 256GB	Note10+ 5G 256GB	Note10+ 5G 512GB	S10 Lite	S10 5G	S10e 128GB	S10 128GB	S10 512GB	S10+ 128GB	S10+ 512GB	S10+ 1TB	A51	A51 5G	A71	A80	A90 5G		
Samsung	Galaxy Note 10 Plus - N975F   1752	256GB   973	290	290	290	290	290	290	290	290	290	290							290				290	290	290							
Apple	iPhone XS Max   1483	512GB   1391	330	330	330	330	330	330	330	330	330	330		330	330	330	330		330	330	330	330	330	330	330							
Apple	iPhone XS Max   1483	256GB   973	310	310	310	310	310	310	310	310	310	310		310	310	310	310		310	310	310	310	310	310	310							
Samsung	Galaxy Note 10 - N972F   1751	256GB   973	260	260	260	260	260	260	260	260	260	260								260	260	260	260	260	260							
Samsung	Galaxy S10 5G - G977B   1671	256GB   973	270	270	270	270	270	270	270	270	270	270		270	270	270	270															
Samsung	Galaxy S10 Plus - G975F   1606	512GB   1391	260	260	260	260	260	260	260	260	260	260																				
Samsung	Galaxy S10 Plus - G975F   1606	1TB   1492	280	280	280	280	280	280	280	280	280	280		280	280	280	280															
Apple	iPhone XS   1482	64GB   113	260	260	260	260	260	260	260	260	260	260		260	260	260	260		260	260	260	260	260	260	260							
Apple	iPhone XS   1482	512GB   1391	300	300	300	300	300	300	300	300	300	300		300	300	300	300		300	300	300	300	300	300	300							
Apple	iPhone XS   1482	256GB   973	280	280	280	280	280	280	280	280	280	280		280	280	280	280		280	280	280	280	280	280	280							
Apple	iPhone XS Max   1483	64GB   113	300	300	300	300	300	300	300	300	300	300		300	300	300	300		300	300	300	300	300	300	300							
Samsung	Galaxy S10 - G973F   1604	128GB   114	210	210	210	210	210	210	210	210	210	210		210	210	210	210															
Samsung	Galaxy S10 - G973F   1604	512GB   1391	230	230	230	230	230	230	230	230	230	230		230	230	230	230															
Samsung	Galaxy S10 Plus - G975F   1606	128GB   114	250	250	250	250	250	250	250	250	250	250		250	250	250	250															
Apple	iPhone XR   1489	64GB   113	210	210	210	210	210	210	210	210	210	210		210	210	210	210		210	210	210	210	210	210	210							
Apple	iPhone XR   1489	128GB   114	240	240	240	240	240	240	240	240	240	240		240	240	240	240		240	240	240	240	240	240	240							
Apple	iPhone XR   1489	256GB   973	290	290	290	290	290	290	290	290	290	290		290	290	290	290		290	290	290	290	290	290	290							
Apple	iPhone X   1352	64GB   113	210	210	210	210	210	210	210	210	210	210		210	210	210	210		210	210	210	210	210	210	210							
Apple	iPhone X   1352	256GB   973	220	220	220	220	220	220	220	220	220	220		220	220	220	220		220	220	220	220	220	220	220							
Samsung	Galaxy Note 9 - N960FD (Dual Sim)   165	128GB   114	160	160	160	160	160	160	160	160	160	160		160	160	160	160		160	160	160	160	160	160	160						160	160
Samsung	Galaxy Note 9 - N960FD (Dual Sim)   165	512GB   1391	160	160	160	160	160	160	160	160	160	160		160	160	160	160		160	160	160	160	160	160	160						160	160
Samsung	Galaxy Note 9 - N960F   1423	128GB   114	160	160	160	160	160	160	160	160	160	160		160	160	160	160		160	160	160	160	160	160	160						160	160
Samsung	Galaxy Note 9 - N960F   1423	512GB   1391	160	160	160	160	160	160	160	160	160	160		160	160	160	160		160	160	160	160	160	160	160						160	160
Samsung	Galaxy S10e - G970F   1605	128GB   114	160	160	160	160	160	160	160	160	160	160		160	160	160	160															
Huawei	P30 Pro   1641	128GB   114	200	200	200	200	200	200	200	200	200	200		200	200	200	200		200	200	200	200	200	200	200							
Huawei	P30 Pro   1641	256GB   973	200	200	200	200	200	200	200	200	200	200		200	200	200	200		200	200	200	200	200	200	200							
Huawei	P30 Pro   1641	512GB   1391	200	200	200	200	200	200	200	200	200	200		200	200	200	200		200	200	200	200	200	200	200							
Apple	iPhone 8 Plus   1351	64GB   113	190	190	190	190	190	190	190	190	190	190		190	190	190	190		190	190	190	190	190	190	190						190	190
Apple	iPhone 8 Plus   1351	256GB   973	170	170	170	170	170	170	170	170	170	170		170	170	170	170		170	170	170	170	170	170	170						170	170
Samsung	Galaxy S9 - G960F   1361	64GB   113	120	120	120	120	120	120	120	120	120	120		120	120	120	120		120	120	120	120	120	120	120							
Samsung	Galaxy S9 Hybrid SIM - G960FD   1363	64GB   113	120	120	120	120	120	120	120	120	120	120		120	120	120	120		120	120	120	120	120	120	120							
Samsung	Galaxy S9 Plus - G965F   1362	64GB   113	140	140	140	140	140	140	140	140	140	140		140	140	140	140		140	140	140	140	140	140	140							
Samsung	Galaxy S9 Plus - G965F   1362	128GB   114	140	140	140	140	140	140	140	140	140	140		140	140	140	140		140	140	140	140	140	140	140							
Samsung	Galaxy S9 Plus Hybrid SIM - G965FD   1364	64GB   113	140	140	140	140	140	140	140	140	140	140		140	140	140	140		140	140	140	140	140	140	140							
Samsung	Galaxy S9 Plus Hybrid SIM - G965FD   1364	128GB   114	140	140	140	140	140	140	140	140	140	140		140	140	140	140		140	140	140	140	140	140	140							
Samsung	Galaxy S9 Plus Hybrid SIM - G965FD   1364	256GB   973	140	140	140	140	140	140	140	140	140	140		140	140	140	140		140	140	140	140	140	140	140							
Apple	iPhone 8   1350	64GB   113	120	120	120	120	120	120	120	120	120	120		120	120	120	120		120	120	120	120	120	120	120						120	120
Apple	iPhone 8   1350	256GB   973	130	130	130	130	130	130	130	130	130	130		130	130	130	130		130	130	130	130	130	130	130						130	130
Samsung	Galaxy Note 8 - SM-N950F   1332	64GB   113	90	90	90	90	90	90	90	90	90	90		90	90	90	90		90	90	90	90	90	90	90						90	90
Samsung	Galaxy Note 8 - N950FD (Dual SIM)   1333	64GB   113	90	90	90	90	90	90	90	90	90	90		90	90	90	90		90	90	90	90	90	90	90						90	90
Samsung	Galaxy Note 8 - N950FD (Dual SIM)   1333	256GB   973	70	70	70	70	70	70	70	70	70	70		70	70	70	70		70	70	70	70	70	70	70						70	70
Google	Pixel 2 XL   1356	64GB   113	70	70	70	70	70	70	70	70	70	70		70	70	70	70		70	70	70	70	70	70	70						70	70
Google	Pixel 2 XL   1356	128GB   114	70	70	70	70	70	70	70	70	70	70		70	70	70	70		70	70	70	70	70	70	70						70	70
Huawei	Mate 20 Pro   1487	128GB   114	100	100	100	100																										



## **SAMSUNG TABLET TRADE IN PROGRAMME TERMS AND CONDITIONS**

### **1 THESE TERMS**

1.1 What these terms cover. These are the terms and conditions on which you may take part in our Tablet Trade In Programme ("Trade In Programme"), which provides you with the option to get a reduction in price for selected Samsung Galaxy tablets ("New Tablet purchased through either the Samsung Student Shop Online ([shop.samsung.com/uk/multistore/ukepp/students/](http://shop.samsung.com/uk/multistore/ukepp/students/)) or through one of the Samsung Employee Purchase Portals ([shop.samsung.com/uk/multistore/ukepp/networks](http://shop.samsung.com/uk/multistore/ukepp/networks), [shop.samsung.com/uk/multistore/ukepp/retailer/](http://shop.samsung.com/uk/multistore/ukepp/retailer/), [shop.samsung.com/uk/multistore/ukepp/partners/](http://shop.samsung.com/uk/multistore/ukepp/partners/)), either purchased outright or through a credit facility, in exchange for trading in your existing device (the "Existing Tablet"). For a complete list of acceptable Existing Tablets please see Appendix 1 to these Terms and Conditions. The list of acceptable Existing Tablets will vary, depending on which New Tablet you wish to purchase. The Trade In Programme is only available between 5<sup>th</sup> August and 7<sup>th</sup> September 2020. The level of discount which you may receive will vary, dependent on the model of Existing Tablet you trade in and the condition of your Existing Tablet. Please see Appendix 2 to these Terms and Conditions for full details of the discounts available. The offer is limited to two purchases of New Tablets per customer. Any further orders of New Tablets under the trade in programme may be rejected at our sole discretion. We may also refuse to accept any orders placed for New Tablets using this Trade In Programme where we have reasonable grounds to suspect fraud.

1.2 Why you should read them. Please read these terms carefully if you would like to take part in the Trade In Programme. These terms tell you who we are, the conditions of the Trade In Programme and other important information.

### **2 INFORMATION ABOUT US AND HOW TO CONTACT US**

2.1 Who we are. We are Samsung Electronics (UK) Limited, a company registered in England and Wales. Our company registration number is 3086621 and our registered office is at 1000 Hillswood Drive, Chertsey, Surrey KT16 0PS.

2.2 How to contact us. You can contact us by telephoning our customer service team at 0330 SAMSHOP (726 7467) or by writing to us at [support@samsunguk.zendesk.com](mailto:support@samsunguk.zendesk.com)

2.3 How we may contact you. If we have to contact you we will do so by telephone or by writing to you at the email address or postal address you provided to us in your order.

2.4 "Writing" includes emails. When we use the words "writing" or "written" in these terms, this includes emails.

### **3 THE TRADE IN PROGRAMME - OVERVIEW**

3.1 How to take part in the Trade In Programme. On placing your order for a New Tablet, you may, if you choose to do so by clicking the relevant Trade In option on the website and, if you are successful in passing any relevant credit checks by our chosen credit provider (if you have opted to purchase your New Tablet through a credit facility), be able to take part in the Trade In Programme.

3.2 The offer to take part in the Trade In Programme is available to consumers only; it is not available to business customers.

3.3 Your participation in the Trade In Programme is subject to you providing the Existing Tablet to us within 7 days of receiving your New Tablet. The Existing Tablet must meet the minimum requirements set out in clause 5.2. Should you fail to provide the Existing Tablet to us within 7 days of receipt of your New Tablet you will be required to return your New Tablet to us. Failure to return your New Tablet to Samsung will result in legal proceedings being taken against you to recover the device.

3.4 Other than as specified in these terms and conditions, our standard Terms and Conditions of Sale (which can be found here) will govern your purchase of the tablet and any other products purchased from our website.

#### **4 PROVISION OF FINANCE**

4.1 If you opt to pay for your New Tablet through finance, we act as a credit broker and not a lender and will introduce you to your chosen credit provider.

4.2 Where you decide to enter into a credit facility in order to purchase your New Tablet, our chosen credit provider is PayPal. The terms set out at clauses 4.4, 4.5 and 4.6 below will apply to you.

4.3 You will need to enter your details via PayPal's website so that PayPal can carry out any relevant credit checks.

4.4 If your application is successful, you will be able to enter into a credit facility on terms to be provided by your chosen credit provider. Please ensure that you read the terms of the credit facility carefully before signing. Failure to make repayments under this credit facility may have a negative impact on your credit rating and you may incur interest and charges.

4.5 The following additional terms apply in relation to the credit facility offered by PayPal: Terms and conditions apply. Finance subject to status. Applicants must be 18 to 75 and resident in the UK. Finance provided by PayPal. Registered office: 22-24 Boulevard Royal L-2449 Luxembourg. PayPal is supervised by the Commission de Surveillance du Secteur Financier (CSSF) in Luxembourg with authorisation number 23/07 and provides services in the UK on a cross-border services basis. The CSSF is the authority responsible for the supervision of companies in the financial sector in Luxembourg.

#### **5 TRADING IN YOUR EXISTING TABLET**

5.1 If you decide to take part in the Trade In Programme, you must provide your Existing Tablet to us. The Existing Tablets set out in Appendix 1 to these Terms and Conditions are acceptable for the purposes of the Trade In Programme.

5.2 Please note that the option to receive the full value of discount for your Existing Tablet is only available if your Existing Tablet meets the requirements set out below ("Minimum Requirements"):

##### **Minimum Requirements**

The Existing Tablet must be owned by you, it must match the make and model from your order form and it must also meet the following functionality criteria.

- It must power on/up and hold charge
- It must be fully functional and must have no software or hardware faults
- It must only have normal wear and tear - there must be no damage or blemishes to screen/LCD and the casing around the device including the camera lens must not be cracked. No level of liquid damage is acceptable.
- It must have a fully functioning display and have no cracked screen
- It must not be blacklisted - each device must be eligible to pass all lost/stolen registers
- It must be factory reset and have no software locks - the device must have any personal account locks removed and the device must be reset to remove personal data, all devices must have their iCloud or Google accounts removed or custom MDM accounts removed.
- It must not be PIN locked and must not have an have 'Activation Lock' or 'iCloud Lock' activated
- It must include its battery within the casing and must not have any missing parts
- It must not be crushed, bent in half or liquid-damaged
- It must not be "jail-broken" or "Knox warranty void" and the firmware must not have been altered
- It must be original and meet the manufacturer's original EU specifications (and is not personalised with any custom engraving). For example, the entire colour of the device must match the original manufacturer's specification.

5.3 Please note that we inspect all Existing Tablets which are provided as part of the Trade In Programme. If the Existing Tablet which you are proposing to provide to us does not meet the Minimum Requirements, then we, or the third party company we use to inspect the Existing Tablet (MTR Group Limited) will contact you and notify you of this within 10 days. If your Existing Tablet does not meet the Minimum Requirements, a surcharge of up to £50 will be payable to MTR Group Limited. MTR will contact you advising how much surcharge is due (depending on the extent your Existing Handset does not meet the minimum requirements) and how to make payment in these circumstances. If you have any concerns about the inspection of your Existing Tablet, or wish to discuss the result of this inspection, please contact MTR on 0333 207 9676 or [helpdesk@samsungrecycle.co.uk](mailto:helpdesk@samsungrecycle.co.uk).

5.4 You will be provided with prepaid return packaging materials to allow for the safe provision of your Existing Tablet to us. You should ensure that the handset is provided to us within 7 days of receiving your New Tablet. If you do not send your trade-in device within the specified timeframe, then unless you return your new device, Samsung will deduct a sum equal to the discount you receive for trading in your existing device from your payment card. Please ensure that you back up any photos, files and other data which you have stored on the Existing Tablet, and remove the sim card and memory cards before providing the Existing Handset to us. On receipt of the Existing Tablet, all data stored on it will be securely wiped. We are not able to recover any data stored on an Existing Tablet which has been provided to us.

5.5 To the extent possible, we ask that you include the box and any original accessories which were included within the box when you provide the Existing Tablet to us.

5.6 At the point at which you have provided your Existing Tablet to us, and we have carried out a successful inspection of the Existing Tablet (ensuring that it meets the Minimum Requirements) ownership in the tablet will pass from you to us (or a third party nominated by us).

## **6 YOUR RIGHTS**

6.1 Entering into the Trade In Programme does not prevent you from exercising your rights to cancel your order during the 28 day cooling off-period provided for in our standard Terms and Conditions of Sale.

6.2 Full information about your rights to return a defective product in line with our Returns Policy can be found in our standard Terms and Conditions of Sale  
[http://www.samsung.com/uk/estore/static/link\\_terms\\_and\\_conditions\\_of\\_sale.html](http://www.samsung.com/uk/estore/static/link_terms_and_conditions_of_sale.html)

6.3 If you exercise your right to cancel and return your product during the 28 day cooling off period, or if we have agreed to pay you a refund because the product we have provided you with is defective, we will endeavour to return your Existing Tablet to you, but we are cannot guarantee its return. In the event that we are unable to recover your Existing Tablet, we will provide you with a cash equivalent price for the Existing Tablet, based on the price currently payable for your Existing Tablet on the Samsung Recycle website ([www.samsungrecycle.co.uk](http://www.samsungrecycle.co.uk)). Any such cash payment will be made by MTR, on behalf of Samsung.

6.5 Taking part in the Trade In Programme does not affect any statutory rights you may have, including your rights under the Consumer Rights Act 2015 and Consumer Contracts (Information, Cancellation and Additional Charges) Regulations 2013.

## **7 HOW WE MAY USE YOUR PERSONAL INFORMATION**

7.1 How we will use your personal information. We will use the personal information you provide to us in accordance with the terms of our privacy policy, which can be found here: <http://www.samsung.com/uk/info/privacy>

If you wish to withdraw your consent to us processing your personal data, please contact us here: [support@samsunguk.zendesk.com](mailto:support@samsunguk.zendesk.com)

7.2 Please note that in order to take part in the Trade In Programme, you must have a Samsung account. If you do not have a Samsung account, we will use the information which you provide us in the course of applying for the Trade In Programme to set one up for you.

7.3 If, in the course of taking part in the Trade In Programme, you elect to take out a finance product, you will be redirected to the website of the finance provider. The privacy policy and terms and conditions relevant to that finance provider can be found on its website.

7.4 We will only give your personal information to other third parties where the law either requires or allows us to do so.

## **8 OTHER IMPORTANT TERMS**

8.1 Other than MTR Group Limited, in relation to clause 5.3 above, nobody else has any rights under this contract. This contract is between you and us. No other person shall have any rights to enforce any of its terms.

8.2 If a court finds part of this contract illegal, the rest will continue in force. Each of the paragraphs of these terms operates separately. If any court or relevant authority decides that any of them are unlawful, the remaining paragraphs will remain in full force and effect.

8.3 Even if we delay in enforcing this contract, we can still enforce it later. If we do not insist immediately that you do anything you are required to do under these terms, or if we delay in taking steps against you in respect of your breaking this contract, that will not mean that you do not have to do those things and it will not prevent us taking steps against you at a later date.

8.4 Which laws apply to this contract and where you may bring legal proceedings. These terms are governed by English law and you can bring legal proceedings in respect of the products in the English courts. If you live in Scotland you can bring legal proceedings in respect of the products in either the Scottish or the English courts. If you live in Northern Ireland you can bring legal proceedings in respect of the products in either the Northern Irish or the English courts.

## Appendix 1

### List of applicable Existing Devices – Working

Make	Model	Storage
Samsung	Galaxy Tab S5e 10.5 WiFi - T720   1749	64GB   13
Samsung	Galaxy Tab S5e 10.5 WiFi - T720   1749	128GB   14
Samsung	Galaxy Tab S5e WiFi LTE - T725   1748	64GB   13
Samsung	Galaxy Tab S5e WiFi LTE - T725   1748	128GB   14
Samsung	Galaxy Tab S3 9.7 LTE - SM-T825N   1433	32GB   12
Samsung	Galaxy Tab S4 10.5 LTE - T835   1548	64GB   13
Samsung	Galaxy Tab S4 10.5 WiFi - T830   1547	64GB   13
Apple	iPad Pro 10.5 WiFi 4G   1393	64GB   13
Apple	iPad Pro 10.5 WiFi 4G   1393	512GB   1391
Apple	iPad Pro 10.5 WiFi 4G   1393	256GB   973
Apple	iPad Pro 10.5 WiFi   1392	64GB   13
Apple	iPad Pro 10.5 WiFi   1392	512GB   1391
Apple	iPad Pro 10.5 WiFi   1392	256GB   973
Samsung	Galaxy Tab S3 9.7 - SM-T820   1265	32GB   12
Apple	iPad 2017 WiFi 4G   1395	32GB   12
Apple	iPad 2017 WiFi 4G   1395	128GB   14
Apple	iPad Pro 9.7 WiFi   974	32GB   12
Apple	iPad Pro 9.7 WiFi   974	128GB   14
Apple	iPad Pro 9.7 WiFi   974	256GB   973
Apple	iPad Pro 9.7 WiFi 4G   975	32GB   12
Apple	iPad Pro 9.7 WiFi 4G   975	128GB   14
Apple	iPad Pro 9.7 WiFi 4G   975	256GB   973
Apple	iPad Pro 12.9 WiFi   114	32GB   12
Apple	iPad Pro 12.9 WiFi   114	128GB   14
Apple	iPad Pro 12.9 WiFi   114	256GB   973
Apple	iPad Pro 12.9 WiFi 4G   115	32GB   12
Apple	iPad Pro 12.9 WiFi 4G   115	128GB   14
Apple	iPad Pro 12.9 WiFi 4G   115	256GB   973
Samsung	Galaxy Tab A 10.1 LTE (2016) - T585   1399	16GB   11
Samsung	Galaxy Tab A 10.1 WiFi (2016) - T580   1399	16GB   11
Samsung	Galaxy Tab Pro 12.2 - T9000   1434	32GB   12
Samsung	Galaxy Tab Pro 12.2 - T9000   1434	64GB   13
Samsung	Galaxy Tab S2 8.0 WiFi - T713N   1432	32GB   12
Samsung	Galaxy Tab S2 8.0 WiFi - T713N   1432	64GB   13
Samsung	Galaxy Tab S2 9.7 - T810   522	32GB   12
Samsung	Galaxy Tab S2 9.7 WiFi - T813N   998	32GB   12
Samsung	Galaxy Tab S2 9.7 WiFi LTE - T815   520	32GB   12
Samsung	Galaxy Tab S2 9.7 WiFi LTE - T819N   999	32GB   12
Samsung	Galaxy Tab S2 8.0 WiFi - T710   521	32GB   12
Samsung	Galaxy Tab S2 8.0 WiFi LTE - T715   519	32GB   12
Samsung	Galaxy Tab S2 8.0 WiFi LTE - T719N   1000	32GB   12
Samsung	Galaxy Tab S 10.5 WiFi - T800   638	16GB   11
Samsung	Galaxy Tab S 10.5 WiFi LTE - T805   640	16GB   11
Samsung	Galaxy Tab S 8.4 WiFi - T700   637	16GB   11
Samsung	Galaxy Tab S 8.4 WiFi LTE - T705   639	16GB   11
Samsung	Galaxy TabPro S - W703N   523	128GB   14
Samsung	Galaxy Tab 4 10.1 WiFi   993	16GB   11
Samsung	Galaxy Tab 4 10.1 WiFi 3G   994	16GB   11
Samsung	Galaxy Tab 4 10.1 WiFi LTE   629	16GB   11
Samsung	Galaxy Tab 4 10.1 WiFi LTE   995	16GB   11
Samsung	Galaxy Tab 4 7.0 WiFi   514	8GB   10
Samsung	Galaxy Tab 4 7.0 WiFi   514	16GB   11
Samsung	Galaxy Tab 4 7.0 WiFi 3G   992	8GB   10
Samsung	Galaxy Tab 4 7.0 WiFi 3G   992	16GB   11
Samsung	Galaxy Tab 3 10.1 WiFi   986	16GB   11
Samsung	Galaxy Tab 3 10.1 WiFi   986	32GB   12
Samsung	Galaxy Tab 3 10.1 WiFi LTE   987	16GB   11
Samsung	Galaxy Tab 3 10.1 WiFi LTE   987	32GB   12
Samsung	Galaxy Tab 3 8.0 WiFi - T310   990	16GB   11
Samsung	Galaxy Tab 3 8.0 WiFi - T310   990	32GB   12
Samsung	Galaxy Tab 3 8.0 WiFi LTE - T315   991	16GB   11
Samsung	Galaxy Tab 3 8.0 WiFi LTE - T315   991	32GB   12
Samsung	Galaxy Tab 3 7.0 WiFi - T210   989	8GB   10
Samsung	Galaxy Tab 3 7.0 WiFi - T210   989	16GB   11
Samsung	Galaxy Tab 3 7.0 WiFi LTE - T110   513	8GB   10
Samsung	Galaxy Tab 3 7.0 WiFi LTE - T110   513	16GB   11
Samsung	Galaxy Tab 3 7.0 Kids   988	8GB   10
Samsung	Galaxy Tab 2 10.1 - P5110   985	16GB   11
Samsung	Galaxy Tab 2 10.1 - P5110   985	32GB   12
Samsung	Galaxy Tab 2 10.1 3G - P5100   984	16GB   11
Samsung	Galaxy Tab 2 10.1 3G - P5100   984	32GB   12

Samsung	Galaxy Tab 2 7.0 - P3110   983	8GB   10
Samsung	Galaxy Tab 2 7.0 - P3110   983	16GB   11
Samsung	Galaxy Tab 2 7.0 - P3110   983	32GB   12
Samsung	Galaxy Tab 2 7.0 3G - P3100   512	8GB   10
Samsung	Galaxy Tab 2 7.0 3G - P3100   512	16GB   11
Samsung	Galaxy Tab 2 7.0 3G - P3100   512	32GB   12
Samsung	Galaxy Tab A 9.7 WiFi - T550   517	16GB   11
Samsung	Galaxy Tab A 9.7 WiFi LTE - T555   996	16GB   11
Samsung	Galaxy Tab A 9.7 WiFi LTE - T555   996	32GB   12
Samsung	Galaxy Tab A 7.0 WiFi - T280N   515	8GB   10
Samsung	Galaxy Tab A 7.0 WiFi LTE - T285   516	8GB   10
Samsung	Galaxy Tab E 9.6 WiFi - T560   518	8GB   10
Samsung	Galaxy Tab E 9.6 WiFi - T560   518	16GB   11
Samsung	Galaxy Tab E 9.6 WiFi 3G - T561   997	8GB   10
Samsung	Galaxy Tab E 9.6 WiFi 3G - T561   997	16GB   11
Samsung	Galaxy Note 10.1 WiFi - N8010   1008	16GB   11
Samsung	Galaxy Note 10.1 WiFi - N8010   1008	32GB   12
Samsung	Galaxy Note 10.1 WiFi - N8010   1008	64GB   13
Samsung	Galaxy Note 10.1 WiFi 3G - N8000   555	16GB   11
Samsung	Galaxy Note 10.1 WiFi 3G - N8000   555	32GB   12
Samsung	Galaxy Note 10.1 WiFi 3G - N8000   555	64GB   13
Samsung	Galaxy Note 10.1 WiFi - P600   556	16GB   11
Samsung	Galaxy Note 10.1 WiFi - P600   556	32GB   12
Samsung	Galaxy Note 10.1 WiFi - P600   556	64GB   13
Samsung	Galaxy Note 10.1 WiFi 3G - P601   1009	16GB   11
Samsung	Galaxy Note 10.1 WiFi 3G - P601   1009	32GB   12
Samsung	Galaxy Note 10.1 WiFi 3G - P601   1009	64GB   13
Samsung	Galaxy Note 10.1 WiFi LTE - P605   1010	16GB   11
Samsung	Galaxy Note 10.1 WiFi LTE - P605   1010	32GB   12
Samsung	Galaxy Note 10.1 WiFi LTE - P605   1010	64GB   13
Samsung	Galaxy TabPro 10.1 WiFi - T520   636	16GB   11
Samsung	Galaxy TabPro 10.1 WiFi LTE - T525   1011	16GB   11
Samsung	Galaxy Tab Pro 8.4 WiFi - T320   635	16GB   11
Samsung	Galaxy TabPro 8.4 WiFi 3G - T321   1013	16GB   11
Samsung	Galaxy TabPro 8.4 WiFi LTE - T325   1014	16GB   11
Apple	iPad 2017 WiFi   1394	32GB   12
Apple	iPad 2017 WiFi   1394	128GB   14
Apple	iPad Air 2 WiFi   101	16GB   11
Apple	iPad Air 2 WiFi   101	32GB   12
Apple	iPad Air 2 WiFi   101	64GB   13
Apple	iPad Air 2 WiFi   101	128GB   14
Apple	iPad Air 2 WiFi 4G   102	16GB   11
Apple	iPad Air 2 WiFi 4G   102	32GB   12
Apple	iPad Air 2 WiFi 4G   102	64GB   13
Apple	iPad Air 2 WiFi 4G   102	128GB   14
Apple	iPad Air WiFi   103	16GB   11
Apple	iPad Air WiFi   103	32GB   12
Apple	iPad Air WiFi   103	64GB   13
Apple	iPad Air WiFi   103	128GB   14
Apple	iPad Air WiFi 4G   104	16GB   11
Apple	iPad Air WiFi 4G   104	32GB   12
Apple	iPad Air WiFi 4G   104	64GB   13
Apple	iPad Air WiFi 4G   104	128GB   14
Apple	iPad 4 WiFi   100	16GB   11
Apple	iPad 4 WiFi   100	32GB   12
Apple	iPad 4 WiFi   100	64GB   13
Apple	iPad 4 WiFi   100	128GB   14
Apple	iPad 4 WiFi 4G   99	16GB   11
Apple	iPad 4 WiFi 4G   99	32GB   12
Apple	iPad 4 WiFi 4G   99	64GB   13
Apple	iPad 4 WiFi 4G   99	128GB   14
Apple	iPad 3 WiFi   97	16GB   11
Apple	iPad 3 WiFi   97	32GB   12
Apple	iPad 3 WiFi   97	64GB   13
Apple	iPad 3 WiFi 4G   96	16GB   11
Apple	iPad 3 WiFi 4G   96	32GB   12
Apple	iPad 3 WiFi 4G   96	64GB   13
Apple	iPad 2 WiFi   95	16GB   11
Apple	iPad 2 WiFi   95	32GB   12
Apple	iPad 2 WiFi   95	64GB   13
Apple	iPad 2 WiFi 3G   94	16GB   11
Apple	iPad 2 WiFi 3G   94	32GB   12
Apple	iPad 2 WiFi 3G   94	64GB   13
Apple	iPad WiFi   93	16GB   11
Apple	iPad WiFi   93	32GB   12

Apple	iPad WiFi   93	64GB   13
Apple	iPad WiFi 3G   92	16GB   11
Apple	iPad WiFi 3G   92	32GB   12
Apple	iPad WiFi 3G   92	64GB   13
Apple	iPad Mini 4 WiFi   111	16GB   11
Apple	iPad Mini 4 WiFi   111	64GB   13
Apple	iPad Mini 4 WiFi   111	128GB   14
Apple	iPad Mini 4 WiFi 4G   112	16GB   11
Apple	iPad Mini 4 WiFi 4G   112	64GB   13
Apple	iPad Mini 4 WiFi 4G   112	128GB   14
Apple	iPad Mini 3 WiFi   109	16GB   11
Apple	iPad Mini 3 WiFi   109	64GB   13
Apple	iPad Mini 3 WiFi   109	128GB   14
Apple	iPad Mini 3 WiFi 4G   110	16GB   11
Apple	iPad Mini 3 WiFi 4G   110	64GB   13
Apple	iPad Mini 3 WiFi 4G   110	128GB   14
Apple	iPad Mini 2 WiFi   108	16GB   11
Apple	iPad Mini 2 WiFi   108	32GB   12
Apple	iPad Mini 2 WiFi   108	64GB   13
Apple	iPad Mini 2 WiFi   108	128GB   14
Apple	iPad Mini 2 WiFi 4G   107	16GB   11
Apple	iPad Mini 2 WiFi 4G   107	32GB   12
Apple	iPad Mini 2 WiFi 4G   107	64GB   13
Apple	iPad Mini 2 WiFi 4G   107	128GB   14
Apple	iPad Mini WiFi   105	16GB   11
Apple	iPad Mini WiFi   105	32GB   12
Apple	iPad Mini WiFi   105	64GB   13
Apple	iPad Mini WiFi 4G   106	16GB   11
Apple	iPad Mini WiFi 4G   106	32GB   12
Apple	iPad Mini WiFi 4G   106	64GB   13
Sony	Xperia Tablet S WiFi   1070	16GB   11
Sony	Xperia Tablet S WiFi   1070	32GB   12
Sony	Xperia Tablet S WiFi   1070	64GB   13
Sony	Xperia Tablet S WiFi 3G   1071	16GB   11
Sony	Xperia Tablet S WiFi 3G   1071	32GB   12
Sony	Xperia Tablet S WiFi 3G   1071	64GB   13
Sony	Xperia Tablet Z3 Compact WiFi + 3G/LTE	16GB   11
Sony	Xperia Tablet Z2 WiFi   700	16GB   11
Sony	Xperia Tablet Z2 WiFi LTE   1066	16GB   11
Sony	Xperia Tablet Z WiFi   1072	16GB   11
Sony	Xperia Tablet Z WiFi LTE   1073	16GB   11
Huawei	MediaPad M3 8   1379	32GB   12
Huawei	MediaPad M3 8.4   1448	32GB   12
Huawei	MediaPad M3 Lite 10   1378	32GB   12
Huawei	MediaPad M3 Lite 10 WiFi   1478	16GB   11
Huawei	MediaPad M3 Lite 8   1446	16GB   11
Huawei	MediaPad M3 Lite 8   1446	32GB   12
Huawei	MediaPad M5 10   1376	32GB   12
Huawei	MediaPad M5 10.8   1459	32GB   12
Huawei	MediaPad M5 8   1377	32GB   12
Huawei	MediaPad T3 10   1444	32GB   12
Huawei	MediaPad T3 10 3G   1445	32GB   12
Huawei	MediaPad T3 7   1440	16GB   11
Huawei	MediaPad T3 7 3G   1441	16GB   11
Huawei	MediaPad T3 8   1442	32GB   12
Huawei	MediaPad T3 8 3G   1443	32GB   12
Amazon	Fire 7 (2017) - SR043KL   1436	8GB   10
Amazon	Fire HD 10 (2017)   1439	32GB   12
Amazon	Fire HD 8 (2015)   1437	8GB   10
Amazon	Fire HD 8 (2015)   1437	16GB   11
Amazon	Fire HD 8 (2017) - SX034QT   1438	16GB   11
Lenovo	Tab 3 10   1455	16GB   11
Lenovo	Tab 3 10 Plus   1457	32GB   12
Lenovo	Tab 4 10   1452	16GB   11
Lenovo	Tab 4 10 Plus   1450	64GB   13
Lenovo	Tab 4 8   1453	16GB   11
Lenovo	Tab 4 8 Plus   1451	64GB   13
Lenovo	Yoga Tab 3 10   1456	32GB   12
Lenovo	Yoga Tab 3 Pro 10 with Projector   1454	64GB   13
Samsung	Any other Samsung   1648	0GB   9
Apple	Any other Apple   1646	0GB   9
Sony	Any Sony   1644	0GB   9
Huawei	Any Huawei   1647	0GB   9
Amazon	Any Amazon   1645	0GB   9
Lenovo	Any Lenovo   1649	0GB   9



## Appendix 2

List of Discounts available through the Trade In Programme (provided the Existing Tablet meets the Minimum Requirements)

Make	Model	Storage	Tab S7 WiFi	Tab S7 LTE	Tab S7+ WiFi	Tab S7+ LTE	Tab S5e WiFi 64GB	Tab S5e LTE 64GB	Tab S5e WiFi 128GB	Tab S5e LTE 128GB	Tab S4 10.5 WiFi	Tab S4 10.5 LTE	Tab S6 WiFi 128GB	Tab S6 LTE 128GB	Tab S6 WiFi 256GB	Tab S6 LTE 256GB	Tab S6 Lite WiFi	Tab S6 Lite LTE	Galaxy Book S LTE	Galaxy Book S	Galaxy Book Ion	Galaxy Book Flex
Samsung	Galaxy Tab S5e 10.5 WiFi - T720   1749	64GB   13	120	120	120	120							120	120	120	120	120	120	120	120	120	120
Samsung	Galaxy Tab S5e 10.5 WiFi - T720   1749	128GB   14	120	120	120	120							120	120	120	120	120	120	120	120	120	120
Samsung	Galaxy Tab S5e WiFi LTE - T725   1748	64GB   13	140	140	140	140							140	140	140	140	140	140	140	140	140	140
Samsung	Galaxy Tab S5e WiFi LTE - T725   1748	128GB   14	140	140	140	140							140	140	140	140	140	140	140	140	140	140
Samsung	Galaxy Tab S3 9.7 LTE - SM-T825N   1433	32GB   12	110	110	110	110	110	110	110	110	110	110	110	110	110	110	110	110	110	110	110	110
Samsung	Galaxy Tab S4 10.5 LTE - T835   1548	64GB   13	140	140	140	140	140	140	140	140			140	140	140	140	140	140	140	140	140	140
Samsung	Galaxy Tab S4 10.5 WiFi - T830   1547	64GB   13	120	120	120	120	120	120	120	120			120	120	120	120	120	120	120	120	120	120
Apple	iPad Pro 10.5 WiFi 4G   1393	64GB   13	110	110	110	110	110	110	110	110	110	110	110	110	110	110	110	110	110	110	110	110
Apple	iPad Pro 10.5 WiFi 4G   1393	512GB   1391	130	130	130	130	130	130	130	130	130	130	130	130	130	130	130	130	130	130	130	130
Apple	iPad Pro 10.5 WiFi 4G   1393	256GB   973	120	120	120	120	120	120	120	120	120	120	120	120	120	120	120	120	120	120	120	120
Apple	iPad Pro 10.5 WiFi   1392	64GB   13	110	110	110	110	110	110	110	110	110	110	110	110	110	110	110	110	110	110	110	110
Apple	iPad Pro 10.5 WiFi   1392	512GB   1391	110	110	110	110	110	110	110	110	110	110	110	110	110	110	110	110	110	110	110	110
Apple	iPad Pro 10.5 WiFi   1392	256GB   973	110	110	110	110	110	110	110	110	110	110	110	110	110	110	110	110	110	110	110	110
Samsung	Galaxy Tab S3 9.7 - SM-T820   1265	32GB   12	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
Apple	iPad 2017 WiFi 4G   1395	32GB   12	60	60	60	60	60	60	60	60	60	60	60	60	60	60	60	60	60	60	60	60
Apple	iPad 2017 WiFi 4G   1395	128GB   14	60	60	60	60	60	60	60	60	60	60	60	60	60	60	60	60	60	60	60	60
Apple	iPad Pro 9.7 WiFi   974	32GB   12	70	70	70	70	70	70	70	70	70	70	70	70	70	70	70	70	70	70	70	70
Apple	iPad Pro 9.7 WiFi   974	128GB   14	90	90	90	90	90	90	90	90	90	90	90	90	90	90	90	90	90	90	90	90
Apple	iPad Pro 9.7 WiFi   974	256GB   973	90	90	90	90	90	90	90	90	90	90	90	90	90	90	90	90	90	90	90	90
Apple	iPad Pro 9.7 WiFi 4G   975	32GB   12	90	90	90	90	90	90	90	90	90	90	90	90	90	90	90	90	90	90	90	90
Apple	iPad Pro 9.7 WiFi 4G   975	128GB   14	90	90	90	90	90	90	90	90	90	90	90	90	90	90	90	90	90	90	90	90
Apple	iPad Pro 9.7 WiFi 4G   975	256GB   973	90	90	90	90	90	90	90	90	90	90	90	90	90	90	90	90	90	90	90	90
Apple	iPad Pro 12.9 WiFi   1114	32GB   12	70	70	70	70	70	70	70	70	70	70	70	70	70	70	70	70	70	70	70	70
Apple	iPad Pro 12.9 WiFi   1114	128GB   14	70	70	70	70	70	70	70	70	70	70	70	70	70	70	70	70	70	70	70	70
Apple	iPad Pro 12.9 WiFi   1114	256GB   973	80	80	80	80	80	80	80	80	80	80	80	80	80	80	80	80	80	80	80	80
Apple	iPad Pro 12.9 WiFi 4G   1115	32GB   12	90	90	90	90	90	90	90	90	90	90	90	90	90	90	90	90	90	90	90	90
Apple	iPad Pro 12.9 WiFi 4G   1115	128GB   14	90	90	90	90	90	90	90	90	90	90	90	90	90	90	90	90	90	90	90	90
Apple	iPad Pro 12.9 WiFi 4G   1115	256GB   973	90	90	90	90	90	90	90	90	90	90	90	90	90	90	90	90	90	90	90	90
Samsung	Galaxy Tab A 10.1 LTE (2016) - T585   1398	16GB   11	20	20	20	20	20	20	20	20	20	20	20	20	20	20	20	20	20	20	20	20
Samsung	Galaxy Tab A 10.1 WiFi (2016) - T580   1398	16GB   11	20	20	20	20	20	20	20	20	20	20	20	20	20	20	20	20	20	20	20	20
Samsung	Galaxy Tab Pro 12.2 - T9000   1434	32GB   12	20	20	20	20	20	20	20	20	20	20	20	20	20	20	20	20	20	20	20	20
Samsung	Galaxy Tab Pro 12.2 - T9000   1434	64GB   13	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30
Samsung	Galaxy Tab S2 8.0 WiFi - T713N   1432	32GB   12	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30
Samsung	Galaxy Tab S2 8.0 WiFi - T713N   1432	64GB   13	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30
Samsung	Galaxy Tab S2 9.7 - T810   522	32GB   12	40	40	40	40	40	40	40	40	40	40	40	40	40	40	40	40	40	40	40	40
Samsung	Galaxy Tab S2 9.7 WiFi - T813N   998	32GB   12	40	40	40	40	40	40	40	40	40	40	40	40	40	40	40	40	40	40	40	40
Samsung	Galaxy Tab S2 9.7 WiFi LTE - T815   520	32GB   12	40	40	40	40	40	40	40	40	40	40	40	40	40	40	40	40	40	40	40	40
Samsung	Galaxy Tab S2 9.7 WiFi LTE - T819N   999	32GB   12	40	40	40	40	40	40	40	40	40	40	40	40	40	40	40	40	40	40	40	40
Samsung	Galaxy Tab S2 8.0 WiFi - T710   521	32GB   12	20	20	20	20	20	20	20	20	20	20	20	20	20	20	20	20	20	20	20	20
Samsung	Galaxy Tab S2 8.0 WiFi LTE - T715   519	32GB   12	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30
Samsung	Galaxy Tab S2 8.0 WiFi LTE - T719N   1000	32GB   12	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30
Samsung	Galaxy Tab S 10.5 WiFi - T800   638	16GB   11	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30
Samsung	Galaxy Tab S 10.5 WiFi LTE - T805   640	16GB   11	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30
Samsung	Galaxy Tab S 8.4 WiFi - T700   637	16GB   11	20	20	20	20	20	20	20	20	20	20	20	20	20	20	20	20	20	20	20	20
Samsung	Galaxy Tab S 8.4 WiFi LTE - T705   639	16GB   11	20	20	20	20	20	20	20	20	20	20	20	20	20	20	20	20	20	20	20	20
Samsung	Galaxy TabPro S - W703N   523	128GB   14	50	50	50	50	50	50	50	50	50	50	50	50	50	50	50	50	50	50	50	50
Samsung	Galaxy Tab 4 10.1 WiFi   993	16GB   11	20	20	20	20	20	20	20	20	20	20	20	20	20	20	20	20	20	20	20	20
Samsung	Galaxy Tab 4 10.1 WiFi   994	16GB   11	20	20	20	20	20	20	20	20	20	20	20	20	20	20	20	20	20	20	20	20
Samsung	Galaxy Tab 4 10.1 WiFi LTE   629	16GB   11	20	20	20	20	20	20	20	20	20	20	20	20	20	20	20	20	20	20	20	20
Samsung	Galaxy Tab 4 10.1 WiFi LTE   995	16GB   11	20	20	20	20	20	20	20	20	20	20	20	20	20	20	20	20	20	20	20	20
Samsung	Galaxy Tab 4 7.0 WiFi   514	8GB   10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10
Samsung	Galaxy Tab 4 7.0 WiFi   514	16GB   11	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10
Samsung	Galaxy Tab 4 7.0 WiFi 3G   992	8GB   10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10
Samsung	Galaxy Tab 4 7.0 WiFi 3G   992	16GB   11	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10
Samsung	Galaxy Tab 3 10.1 WiFi   986	16GB   11	20	20	20	20	20	20	20	20	20	20	20	20	20	20	20	20	20	20	20	20
Samsung	Galaxy Tab 3 10.1 WiFi   986	32GB   12	20	20	20	20	20	20	20	20	20	20	20	20	20	20	20	20	20	20	20	20
Samsung	Galaxy Tab 3 10.1 WiFi LTE   987	16GB   11	20	20	20	20	20	20	20	20	20	20	20	20	20	20	20	20	20	20	20	20
Samsung	Galaxy Tab 3 10.1 WiFi LTE   987	32GB   12	20	20	20	20	20	20	20	20	20	20	20	20	20	20	20	20	20	20	20	20
Samsung	Galaxy Tab 3 8.0 WiFi - T310   990	16GB   11	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10
Samsung	Galaxy Tab 3 8.0 WiFi - T310   990	32GB   12	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10
Samsung	Galaxy Tab 3 8.0 WiFi LTE - T315   991	16GB   11	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10
Samsung	Galaxy Tab 3 8.0 WiFi LTE - T315   991	32GB   12	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10
Samsung	Galaxy Tab 3 7.0 WiFi - T210   989	8GB   10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10
Samsung	Galaxy Tab 3 7.0 WiFi - T210																					





## **SAMSUNG WEARABLES TRADE IN PROGRAMME TERMS AND CONDITIONS**

### **1. THESE TERMS**

1.1 What these terms cover. These are the terms and conditions on which you may take part in our Smartwatch Trade In Programme (“Trade In Programme”), which provides you with the option to get a reduction in price for the Samsung Galaxy Watch, Galaxy Watch Active, or Galaxy Watch Active2 (“New Smartwatch”) purchased through either the Samsung Student Shop Online ([shop.samsung.com/uk/multistore/ukepp/students/](http://shop.samsung.com/uk/multistore/ukepp/students/)) or through one of the Samsung Employee Purchase Portals ([shop.samsung.com/uk/multistore/ukepp/networks](http://shop.samsung.com/uk/multistore/ukepp/networks), [shop.samsung.com/uk/multistore/ukepp/retailer/](http://shop.samsung.com/uk/multistore/ukepp/retailer/), [shop.samsung.com/uk/multistore/ukepp/partners/](http://shop.samsung.com/uk/multistore/ukepp/partners/)), either purchased outright or through a credit facility, in exchange for trading in your existing device (the “Existing Watch”). The Trade In Programme is only available between 5<sup>th</sup> August and 7<sup>th</sup> September 2020. The level of discount which you may receive will vary, dependent on the model of Existing Watch you trade in and the condition of your Existing Watch. Please see Clause 5 and Appendix 2 to these Terms and Conditions for full details of the discounts available. The offer is limited to two purchases of New Smartwatch per customer. Any further orders of New Smartwatch under the trade in programme may be rejected at our sole discretion. We may also refuse to accept any orders placed for New Smartwatch using this Trade In Programme where we have reasonable grounds to suspect fraud.

1.2 Why you should read them. Please read these terms carefully if you would like to take part in the Trade In Programme. These terms tell you who we are, the conditions of the Trade In Programme and other important information.

### **2 INFORMATION ABOUT US AND HOW TO CONTACT US**

2.1 Who we are. We are Samsung Electronics (UK) Limited, a company registered in England and Wales. Our company registration number is 3086621 and our registered office is at 1000 Hillswood Drive, Chertsey, Surrey KT16 0PS.

2.2 How to contact us. You can contact us by telephoning our customer service team at 0330 SAMSHOP (726 7467) or by writing to us at [support@samsunguk.zendesk.com](mailto:support@samsunguk.zendesk.com)

2.3 How we may contact you. If we have to contact you we will do so by telephone or by writing to you at the email address or postal address you provided to us in your order.

2.4 "Writing" includes emails. When we use the words "writing" or "written" in these terms, this includes emails.

### **3 THE TRADE IN PROGRAMME - OVERVIEW**

3.1 How to take part in the Trade In Programme. On placing your order for a New Smartwatch, you may, if you choose to do so by clicking the relevant Trade In option on the website and, if you are successful in passing any relevant credit checks by our chosen credit provider (if you have opted to purchase your smartwatch through a credit facility), be able to take part in the Trade In Programme.

3.2 The offer to take part in the Trade In Programme is available to consumers only; it is not available to business customers.

3.3 Your participation in the Trade In Programme is subject to you providing the Existing Watch to us within 7 days of receiving your New Smartwatch. We will accept any Existing Watch, outside of those listed in Appendix 1, in any condition for a flat rate discount of £25. However, to receive the higher

discounts listed in Appendix 1, the Existing Watch must meet the minimum requirements set out in clause 5.2. Should you fail to provide the Existing Watch to us within 7 days of receipt of your New Smartwatch you will be required to return your New Smartwatch to us. Failure to return your New Smartwatch to Samsung will result in legal proceedings being taken against you to recover the device.

3.4 Other than as specified in these terms and conditions, our standard Terms and Conditions of Sale (which can be found here) will govern your purchase of the New Smartwatch and any other products purchased from our website.

#### **4 PROVISION OF FINANCE**

4.1 If you opt to pay for your New Smartwatch through finance, we act as a credit broker and not a lender and will introduce you to your chosen credit provider.

4.2 Where you decide to enter into a credit facility in order to purchase your New Smartwatch, our chosen credit provider is PayPal. The terms set out at clauses 4.4, 4.5 and 4.6 below will apply to you.

4.3 You will need to enter your details via PayPal's website so that PayPal can carry out any relevant credit checks.

4.4 If your application is successful, you will be able to enter into a credit facility on terms to be provided by your chosen credit provider. Please ensure that you read the terms of the credit facility carefully before signing. Failure to make repayments under this credit facility may have a negative impact on your credit rating and you may incur interest and charges.

4.5 The following additional terms apply in relation to the credit facility offered by PayPal: Terms and conditions apply. Finance subject to status. Applicants must be 18 to 75 and resident in the UK. Finance provided by PayPal. Registered office: 22-24 Boulevard Royal L-2449 Luxembourg. PayPal is supervised by the Commission de Surveillance du Secteur Financier (CSSF) in Luxembourg with authorisation number 23/07 and provides services in the UK on a cross-border services basis. The CSSF is the authority responsible for the supervision of companies in the financial sector in Luxembourg.

#### **5 TRADING IN YOUR EXISTING WATCH**

5.1 If you decide to take part in the Trade In Programme, you must provide your Existing Watch to us. The Existing Watches for which a higher level of discount is available are set out in Appendix 1 to these Terms and Conditions. The level of discount applicable is specified within Appendix 1, and depends on the type of Existing Watch which you provide to us. For all other watches (regardless of type or condition), we are offering a flat rate discount of £25.

5.2 Please note if you are seeking to receive a discount higher than £25 (which is applicable if we receive any Existing Watch, regardless of type or condition), the option to receive the full value of discount for your Existing Watch is only available if your Existing Watch meets the requirements set out below ("Minimum Requirements"):

##### **Minimum Requirements**

The Existing Watch must be owned by you, it must match the make and model from your order form and it must also meet the following functionality criteria.

- It must power on/up and hold charge

- It must include the original strap and original charger
- It must be fully functional and must have no software or hardware faults
- It must only have normal wear and tear - there must be no damage or blemishes to screen/LCD and the casing around the device including the camera lens must not be cracked. No level of liquid damage is acceptable.
- It must have a fully functioning display and have no cracked screen
- It must not be blacklisted - each device must be eligible to pass all lost/stolen registers
- It must be factory reset and have no software locks - the device must have any personal account locks removed and the device must be reset to remove personal data, all devices must have their iCloud or Google accounts removed or custom MDM accounts removed.
- It must not be PIN locked and must not have an have 'Activation Lock' or 'iCloud Lock' activated
- It must include its battery within the casing and must not have any missing parts
- It must not be crushed, bent in half or liquid-damaged
- It must not be "jail-broken" or "Knox warranty void" and the firmware must not have been altered
- It must be original and meet the manufacturer's original EU specifications (and is not personalised with any custom engraving). For example, the entire colour of the device must match the original manufacturer's specification.

In the event that your Existing Watch fails to meet the Minimum Requirements set out above, you must declare this at the time you purchase your New Smartwatch, by selecting the relevant Trade In option. In this case, we can still accept your Existing Watch for the purposes of the Trade In Programme, but a flat rate discount of £25 is payable.

5.3 If you are trading in an Existing Watch from the list of applicable Existing Watches in Appendix 1, then please note that we inspect all Existing Watches which are provided as part of the Trade In Programme. If the Existing Watch which you are proposing to provide to us does not meet the Minimum Requirements, then we, or the third party company we use to inspect the Existing Watches (MTR Group Limited) will contact you and notify you of this within 10 days. If your Existing Watch does not meet the Minimum Requirements, a surcharge of up to £50 will be payable to MTR Group Limited. MTR will contact you advising how much surcharge is due (depending on the extent your Existing Watch does not meet the minimum requirements) and how to make payment in these circumstances. If you have any concerns about the inspection of your Existing Watch, or wish to discuss the result of this inspection, please contact MTR on 0333 207 9676 or [helpdesk@samsungrecycle.co.uk](mailto:helpdesk@samsungrecycle.co.uk).

5.4 You will be provided with prepaid return packaging materials to allow for the safe provision of your Existing Watch to us. You should ensure that the handset is provided to us within 7 days of receiving your New Watch. If you do not send your trade-in device within the specified timeframe, then unless you return your new device, Samsung will deduct a sum equal to the discount you receive for trading in your existing device from your payment card. Please ensure that you back up any photos, files and other data which you have stored on the Existing Watch, and remove the sim card and memory cards before providing the Existing Watch to us. On receipt of the Existing Watch, all data stored on it will be securely wiped. We are not able to recover any data stored on an Existing Watch which has been provided to us.

5.5 To the extent possible, we ask that you include the box and any original accessories which were included within the box when you provide the Existing Watch to us.

5.6 At the point at which you have provided your Existing Watch to us, and we have carried out a successful inspection of the Existing Watch (ensuring that it meets the Minimum Requirements, unless you have confirmed that your Existing Watch does not meet the Minimum Requirements and you are taking the lower discount) ownership in the Existing Watch will pass from you to us (or a third party nominated by us).

## **6 YOUR RIGHTS**

6.1 Entering into the Trade In Programme does not prevent you from exercising your rights to cancel your order during the 28 day cooling off-period provided for in our standard Terms and Conditions of Sale.

6.2 Full information about your rights to return a defective product in line with our Returns

Policy can be found in our standard Terms and Conditions of Sale

[http://www.samsung.com/uk/estore/static/link\\_terms\\_and\\_conditions\\_of\\_sale.html](http://www.samsung.com/uk/estore/static/link_terms_and_conditions_of_sale.html).

6.3 If you exercise your right to cancel and return your product during the 28 day cooling off period, or if we have agreed to pay you a refund because the product we have provided you with is defective, we will endeavour to return your Existing Watch to you, but we cannot guarantee its return. In the event that we are unable to recover your Existing Watch, we will provide you with a cash equivalent price for the Existing Watch, based on the price currently payable for your Existing Watch on the Samsung Recycle website ([www.samsungrecycle.co.uk](http://www.samsungrecycle.co.uk)). Any such cash payment will be made by MTR, on behalf of Samsung.

6.5 Taking part in the Trade In Programme does not affect any statutory rights you may have, including your rights under the Consumer Rights Act 2015 and Consumer Contracts (Information, Cancellation and Additional Charges) Regulations 2013.

## **7 HOW WE MAY USE YOUR PERSONAL INFORMATION**

7.1 How we will use your personal information. We will use the personal information you provide to us in accordance with the terms of our privacy policy, which can be found here:

<http://www.samsung.com/uk/info/privacy>

If you wish to withdraw your consent to us processing your personal data, please contact us here: [support@samsunguk.zendesk.com](mailto:support@samsunguk.zendesk.com).

7.2 Please note that in order to take part in the Trade In Programme, you must have a Samsung account. If you do not have a Samsung account, we will use the information which you provide us in the course of applying for the Trade In Programme to set one up for you.

7.3 If, in the course of taking part in the Trade In Programme, you elect to take out a finance product, you will be redirected to the website of the finance provider. The privacy policy and terms and conditions relevant to that finance provider can be found on its website.

7.4 We will only give your personal information to other third parties where the law either requires or allows us to do so.

## **8 OTHER IMPORTANT TERMS**

8.1 Other than MTR Group Limited, in relation to clause 5.3 above, nobody else has any rights under this contract. This contract is between you and us. No other person shall have any rights to enforce any of its terms.

8.2 If a court finds part of this contract illegal, the rest will continue in force. Each of the paragraphs of these terms operates separately. If any court or relevant authority decides that any of them are unlawful, the remaining paragraphs will remain in full force and effect.

8.3 Even if we delay in enforcing this contract, we can still enforce it later. If we do not insist immediately that you do anything you are required to do under these terms, or if we delay in taking steps against you in respect of your breaking this contract, that will not mean that you do not have to do those things and it will not prevent us taking steps against you at a later date.

8.4 Which laws apply to this contract and where you may bring legal proceedings. These terms are governed by English law and you can bring legal proceedings in respect of the products in the English courts. If you live in Scotland you can bring legal proceedings in respect of the products in either the Scottish or the English courts. If you live in Northern Ireland you can bring legal proceedings in respect of the products in either the Northern Irish or the English courts.



## Appendix 1

### List of applicable Existing Watches

Make	Model	Storage
Samsung	Galaxy Watch 42mm - R810   1678	4GB   980
Samsung	Galaxy Watch 42mm 4G - R815F   1679	4GB   980
Samsung	Galaxy Watch 46mm - R800F   1677	4GB   980
Samsung	Galaxy Watch Active - SM-R500   1754	4GB   980
Samsung	Galaxy Watch 46mm 4G - R805F   1430	4GB   980
Samsung	Gear Fit 2 Pro - SM-R365   1462	4GB   980
Samsung	Gear Sport - SM-R600   1409	0GB   9
Samsung	Gear S3 Frontier Wi-Fi - SM-R760   1006	4GB   980
Samsung	Gear S3 Classic - SM-R770   1005	4GB   980
Samsung	Gear S2 Classic R732   534	4GB   980
Samsung	Gear S2 Classic 3G   1004	4GB   980
Samsung	Gear S2 R720   533	4GB   980
Samsung	Gear Fit 2 - SM-R360   609	4GB   980
Apple	Watch Series 3 38mm GPS   1476	0GB   9
Apple	Watch Series 3 38mm Cell-GPS   1410	0GB   9
Apple	Watch Series 2 38mm   1195	0GB   9
Apple	Watch Series 2 42mm   1196	0GB   9
Apple	Watch 38mm   978	8GB   10
Apple	Watch 42mm   979	8GB   10
Garmin	Approach S10   1472	0GB   9
Garmin	Approach S60   1471	1GB   1051
Garmin	Forerunner 645   1467	0GB   9
Garmin	Forerunner 735   1469	0GB   9
Garmin	Forerunner 935   1468	0GB   9
Garmin	Quatix5   1474	0GB   9
Garmin	Vivoactive   1470	0GB   9
Garmin	Vivofit   1475	0GB   9
Garmin	Vivosmart3   1473	0GB   9
Misc	Any Watch   1461	0GB   9
Fitbit	Alta Watch   1209	0GB   9
Fitbit	Ionic   1464	2GB   1001
Fitbit	Versa   1465	2GB   1001
Fitbit	Blaze Watch   1211	0GB   9
Fitbit	Charge 2 Watch   1210	0GB   9

