

SAMSUNG BUSINESS SHOP ONLINE TRADE-IN

TERMS AND CONDITIONS

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SAMSUNG HANDSET TRADE IN PROGRAMME (B2B) TERMS AND CONDITIONS

1. THESE TERMS

1.1 What these terms cover. These are the terms and conditions on which you may take part in our B2B Handset Trade In Programme ("Trade In Programme"), which provides you with the option to get a reduction in price for selected new Samsung Galaxy handsets ("New Device") purchased through the Samsung Business Shop Online (samsung.com/uk/store/smallbusiness-guest/ or www.samsung.com/uk/store/smallbusiness-partner/), when purchased outright, in exchange for trading in your existing device (the "Existing Device"). For a complete list of acceptable Existing Devices to trade, please see Appendix 1 to these Terms and Conditions. The list of acceptable Existing Devices will vary, depending on which New Device you wish to purchase. The Trade In Programme is only available between 5th and 31st May 2022. The level of discount which you may receive will vary, dependent on the model of Existing Device you trade in and the condition of your Existing Device. Please see Appendix 2 to these Terms and Conditions for full details of the discounts available. The offer is limited to two purchases of New Devices per customer. Any further orders of New Devices under the trade in programme may be rejected at our sole discretion. We may also refuse to accept any orders placed for New Devices (or cancel any such orders prior to dispatch) using this Trade In Programme where we have reasonable grounds to suspect fraud.

1.2 Why you should read them. Please read these terms carefully if you would like to take part in the Trade In Programme. These terms tell you who we are, the conditions of the Trade In Programme and other important information.

2. INFORMATION ABOUT US AND HOW TO CONTACT US

2.1 Who we are. We are Samsung Electronics (UK) Limited, a company registered in England and Wales. Our company registration number is 3086621 and our registered office is at 2000 Hillswood Drive, Chertsey, Surrey KT16 0RS.

2.2 How to contact us. Visit the [Shop Support](#) section of Samsung.com for a range of contact options.

2.3 How we may contact you. If we have to contact you, we will do so by telephone or by writing to you at the email address or postal address you provided to us in your order.

2.4 "Writing" includes emails. When we use the words "writing" or "written" in these terms, this includes emails.

3. THE TRADE IN PROGRAMME - OVERVIEW

3.1 How to take part in the Trade In Programme. On placing your order for a New Device, you may, if you choose to do so by clicking the relevant Trade In option on the website and, be able to take part in the Trade In Programme.

3.2 The offer to take part in the Trade In Programme is available to business customers only; it is not available to consumers.

3.3 Your participation in the Trade In Programme is subject to you providing the Existing Device to us within 7 days of receiving your New Device. Unless you are trading in an Existing Device which you have declared to be broken (where you must follow the requirements set out in clause 4.4), the Existing Device must meet the minimum requirements set out in clause 4.2. Should you fail to provide the Existing Device to us within 7 days of receipt of your New Device you will be required to

return your New Device to us, or you will be asked to pay back the upfront discount you received. Failure to provide your New Device or payment, to Samsung will result in legal proceedings being taken against you to recover the device.

3.4 Please note that existing Upgrade Programme members who are part way through the term of their Upgrade Programme membership may not trade an Existing Device which was purchased through the Upgrade Programme to take part in the Trade In Programme. It is a requirement of the Upgrade Programme membership that you return your original Existing Device at the point when you upgrade.

3.5 Other than as specified in these terms and conditions, our standard B2B Terms and Conditions of Sale (which can be found [here](#)) will govern your purchase of the handset and any other products purchased from our website.

4. TRADING IN YOUR EXISTING DEVICE

4.1 If you decide to take part in the Trade In Programme, you must provide your Existing Device to us. The Existing Devices set out in Appendix 1 to these Terms and Conditions are acceptable for the purposes of the Trade In Programme. We can also only accept a broken Existing Device (please see clause 4.4 below) if it is listed in Appendix 1.

4.2 Please note that the option to receive the full value of discount for your Existing Device is only available if your Existing Device meets the requirements set out below (“Minimum Requirements”). Please also note that the value of your Existing Device may vary for purchases of exclusive colour model handsets. All pricing, including any variations, can be found in Appendix 2 of these Terms and Conditions. Please note that if you are trading in a broken or faulty Existing Device the terms of clause 4.4 apply instead of these Minimum Requirements.

Minimum Requirements

Functionality: The Existing Device must be owned by you, it must match the make and model from your order form and it must also meet the following functionality criteria.

- It must power on/up and hold charge
- It must be fully functional and must have no software or hardware faults
- It must only have normal wear and tear - there must be no damage or blemishes to screen/LCD and the casing around the device including the camera lens must not be cracked. No level of liquid damage is acceptable.
- It must have a fully functioning display and have no cracked screen
- It must have no signs of screen burn, ghost imaging, discolouration, coloured hues or image retention
- It must not be blacklisted - each device must be eligible to pass all lost/stolen registers
- It must be factory reset and have no software locks - the device must have any personal account locks removed and the device must be reset to remove personal data, all devices must have their iCloud or Google accounts removed or custom MDM accounts removed.
- It must not be PIN locked and must not have an ‘Activation Lock’ or ‘iCloud Lock’ activated
- It must include its battery within the casing and must not have any missing parts
- It must not be crushed, bent in half or liquid-damaged
- It must not be “jail-broken” or “Knox warranty void” and the firmware must not have been altered

- It must be original and meet the manufacturer's original EU specifications (and is not personalised with any custom engraving). For example, the entire colour of the device must match the original manufacturer's specification.

4.3 Please note that we inspect all Existing Devices which are provided as part of the Trade In Programme. If the Existing Device which you are proposing to provide to us does not meet the Minimum Requirements (and you have not declared it to be a broken Existing Device as set out in clause 4.4), then we, or the third party company we use to inspect the Existing Devices (MTR Group Limited) will contact you and notify you of this within 10 days. If your Existing Device does not meet the Minimum Requirements, a surcharge of up to £100 will be payable to MTR Group Limited. MTR will contact you advising how much surcharge is due (depending on the extent your Existing Device does not meet the minimum requirements) and how to make payment in these circumstances. If you have any concerns about the inspection of your Existing Device, or wish to discuss the result of this inspection, please contact MTR on 0333 207 9676 or helpdesk@samsungrecycle.co.uk.

4.4 Should your Existing Device not meet the requirements detailed above, you may still trade in your Existing Device by declaring it to be broken (by ticking the box stating that your device is a "Broken Phone" or has a "Cracked Screen") during the trade-in process on our website. Where you are trading in a broken Existing Device, a lower fee shall be payable for the Existing Device, rather than the usual price payable for the Existing Device. The price payable for both an Existing Device which meets the minimum requirements, as well as for a broken Existing Device as set out in Appendix 2. Please note that we cannot accept broken Existing Devices where the Existing Device has an outstanding credit or finance balance associated with it, or where the Existing Device has been blacklisted as lost or stolen.

4.5 You will be provided with prepaid return packaging materials to allow for the safe provision of your Existing Device to us. Please ensure that you back up any photos, files and other data which you have stored on the Existing Device, and remove the sim card and memory cards before providing the Existing Device to us. On receipt of the Existing Device, all data stored on it will be securely wiped. We are not able to recover any data stored on an Existing Device which has been provided to us.

4.6 At the point at which you have provided your Existing Device to us, and we have carried out a successful inspection of the Existing Device (ensuring that it meets the Minimum Requirements, unless it has been declared to be broken Existing Device) ownership in the New Device will pass from you to us (or a third party nominated by us).

5. CONSEQUENCES OF NOT TRADING IN YOUR EXISTING DEVICE

5.1 You should ensure that the Existing Device is provided to us within **7 days** of receiving your New Device. If you do not send your Existing Device within this timeframe, then unless you return your New Device, Samsung will, after **14 days** have elapsed after delivery of your New Device, deduct a sum equal to the discount you receive for trading in your Existing Device from your payment card.

5.2 In the event we are required to take this action, please note that we reserve the right to refuse to take any further orders from you; we will also review any activity in relation to existing orders under your name.

5.3 Please note that should you fail to return the Existing Device to us, and we are unable to recover the money from your payment card, we reserve the right to remotely disable your New Device. If we take this action, it shall take place on or after 15 days after delivery of your New Device.

6. YOUR RIGHTS

6.1 Full information about your rights to return a defective product in line with our Returns

Policy can be found in our standard B2B Terms and Conditions of Sale

https://www.samsung.com/uk/estore/static/link_terms_and_conditions_of_sale/#SamsungBusinessShop

7. HOW WE MAY USE YOUR PERSONAL INFORMATION

7.1 How we will use your personal information. We will use the personal information you provide to us in accordance with the terms of our privacy policy, which can be found here:

<http://www.samsung.com/uk/info/privacy>

If you wish to withdraw your consent to us processing your personal data, please contact us using one of the contact methods in the [Shop Support](#) section of Samsung.com.

(<https://www.samsung.com/uk/support/contact/#shop-support>)

7.2 Please note that in order to take part in the Trade In Programme, you must have a Samsung account. If you do not have a Samsung account, we will use the information which you provide us in the course of applying for the Trade In Programme to set one up for you.

7.3 We will only give your personal information to other third parties where the law either requires or allows us to do so.

8. OTHER IMPORTANT TERMS

8.1 Other than MTR Group Limited, in relation to clause 4.3 above, nobody else has any rights under this contract. This contract is between you and us. No other person shall have any rights to enforce any of its terms.

8.2 If a court finds part of this contract illegal, the rest will continue in force. Each of the paragraphs of these terms operates separately. If any court or relevant authority decides that any of them are unlawful, the remaining paragraphs will remain in full force and effect.

8.3 Even if we delay in enforcing this contract, we can still enforce it later. If we do not insist immediately that you do anything you are required to do under these terms, or if we delay in taking steps against you in respect of your breaking this contract, that will not mean that you do not have to do those things and it will not prevent us taking steps against you at a later date.

8.4 These terms are governed by English law and you can bring legal proceedings in respect of the products in the English courts.

Appendix 1 - List of applicable Existing Devices - Working

Smartphones

Make	Model	Storage
Samsung	Galaxy Z Fold 3 5G - F926B [2484	256GB [973
Samsung	Galaxy Z Fold 3 5G - F926B [2484	512GB [1391
Samsung	Galaxy S21 Ultra 5G - G998B [2526	512GB [1391
Samsung	Galaxy S21 Ultra 5G - G998B [2526	256GB [973
Samsung	Galaxy S21 Ultra 5G - G998B [2526	128GB [114
Samsung	Galaxy Z Fold 2 5G - F916B [2490	512GB [1391
Samsung	Galaxy Z Fold 2 5G - F916B [2490	256GB [973
Samsung	Galaxy Z Flip 3 5G - F711B [2483	128GB [114
Samsung	Galaxy Z Flip 3 5G - F711B [2483	256GB [973
Samsung	Galaxy S21 Plus 5G - G996B [2525	256GB [973
Samsung	Galaxy S21 Plus 5G - G996B [2525	128GB [114
Samsung	Galaxy S21 5G - G991B [2524	256GB [973
Samsung	Galaxy S21 5G - G991B [2524	128GB [114
Samsung	Galaxy S20 Ultra 5G - G988B [1816	512GB [1391
Samsung	Galaxy S20 Ultra 5G - G988B [1816	128GB [114
Samsung	Galaxy Z Flip 5G - F707B [2472	256GB [973
Samsung	Galaxy Z Fold 5G - F907B [1766	512GB [1391
Samsung	Galaxy S20 Plus 5G - G986B [1815	128GB [114
Samsung	Galaxy S20 Plus 5G Edition [2492	128GB [114
Samsung	Galaxy S20 Plus - G985FDS [1977	128GB [114
Samsung	Galaxy Z Flip - F700F [1817	256GB [973
Samsung	Galaxy S20 FE 5G - G781B [2491	128GB [114
Samsung	Galaxy Note 10 - N970F [1751	256GB [973
Samsung	Galaxy Note 10 Lite - N770F [2494	128GB [114
Samsung	Galaxy Note 10 Plus - N975F [1752	256GB [973
Samsung	Galaxy Note 10 Plus 5G - N976B [1753	512GB [1391
Samsung	Galaxy Note 10 Plus 5G - N976B [1753	256GB [973
Samsung	Galaxy Note 20 - N980F [2486	256GB [973
Samsung	Galaxy Note 20 5G - N981B [2487	256GB [973
Samsung	Galaxy Note 20 5G - N981B [2487	128GB [114
Samsung	Galaxy Note 20 Ultra [2502	512GB [1391
Samsung	Galaxy Note 20 Ultra [2502	256GB [973
Samsung	Galaxy Note 20 Ultra 5G - N986B [2489	512GB [1391
Samsung	Galaxy Note 20 Ultra 5G - N986B [2489	256GB [973
Samsung	Galaxy S10 - G973F [1604	512GB [1391
Samsung	Galaxy S10 - G973F [1604	128GB [114
Samsung	Galaxy S10 5G - G977B [1671	256GB [973
Samsung	Galaxy S10 Lite - G770FDS [2100	512GB [1391
Samsung	Galaxy S10 Lite - G770FDS [2100	128GB [114
Samsung	Galaxy S10 Plus - G975F [1606	11B [1492
Samsung	Galaxy S10 Plus - G975F [1606	512GB [1391
Samsung	Galaxy S10 Plus - G975F [1606	128GB [114
Samsung	Galaxy S20 - G980F [1812	128GB [114
Samsung	Galaxy S20 FE - G981B [1815	128GB [114
Samsung	Galaxy S20 FE - G981B [1812	128GB [114
Samsung	Galaxy S9 Plus - G965F [1362	256GB [973
Samsung	Galaxy S9 Plus Hybrid SIM - G965FD [1364	256GB [973
Samsung	Galaxy S9 Plus - G965F [1362	128GB [114
Samsung	Galaxy S9 Plus Hybrid SIM - G965FD [1364	128GB [114
Samsung	Galaxy S9 - G960F [1361	64GB [113
Samsung	Galaxy S9 - G960F [1361	64GB [113]
Samsung	Galaxy S9 Hybrid SIM - G960FD [1363	64GB [113]
Apple	iPhone XS Max [1483	512GB [1391
Apple	iPhone XS Max [1483	256GB [973
Apple	iPhone XS [1482	512GB [1391
Apple	iPhone XS [1482	64GB [113]
Apple	iPhone XS [1482	256GB [973]
Apple	iPhone XR [1489	64GB [113]
Apple	iPhone XR [1489	256GB [973]
Apple	iPhone XR [1489	256GB [973]
Apple	iPhone XR [1489	128GB [114]
Apple	iPhone X [1552	64GB [113]
Apple	iPhone X [1489	64GB [113]
Apple	iPhone SE 2020 [1952	256GB [973]
Apple	iPhone SE 2020 [1952	128GB [114]
Apple	iPhone SE 2020 [1952	64GB [113]
Samsung	Galaxy A80 (2019) 128GB	128GB [114]
Samsung	Galaxy A71 5G 128GB	128GB [114]
Samsung	Galaxy A90 5G 128GB	128GB [114]
Samsung	Galaxy A71 128GB	128GB [114]
Samsung	Galaxy A9 (2018) 128GB	128GB [114]
Samsung	Galaxy A80 128GB	128GB [114]
Samsung	Galaxy A70 128GB	128GB [114]
Huawei	Mate 20 Pro 256GB	128GB [114]
Huawei	Mate 20 Pro 256GB	256GB [973]
Huawei	P30 128GB	128GB [114]
Huawei	P30 Lite 128GB	128GB [114]
Samsung	Galaxy A42 5G A426B05 128GB	128GB [114]
Samsung	Galaxy S8 64GB	64GB [113]
Samsung	Galaxy S8 64GB	64GB [113]
Samsung	Galaxy A51 5G 128GB	128GB [114]
Samsung	Galaxy A52 5G 128GB	128GB [114]
Samsung	Galaxy A52 5G 256GB	256GB [973]
Huawei	P20 Pro 128GB	128GB [114]
Huawei	P40 Lite 128GB	128GB [114]
Samsung	Galaxy A41 64GB	64GB [113]
Samsung	Galaxy S7 Edge 32GB	32GB [112]
Samsung	Galaxy S7 Edge 64GB	64GB [113]
Samsung	Galaxy S7 Edge 32GB	32GB [112]
Samsung	Galaxy S7 Edge 64GB	64GB [113]
Samsung	Galaxy A51 128GB	128GB [114]
Samsung	Galaxy S7 Dual Sim 32GB	32GB [112]
Samsung	Galaxy S7 Dual Sim 64GB	64GB [113]
Samsung	Galaxy S7 32GB	32GB [112]
Samsung	Galaxy S7 64GB	64GB [113]
Samsung	Galaxy S6 Edge Plus 32GB	32GB [112]
Samsung	Galaxy S6 Edge Plus 64GB	64GB [113]
Samsung	Galaxy A50 128GB	128GB [114]
Samsung	Galaxy A50 64GB	64GB [113]
Samsung	Galaxy A40 64GB	64GB [113]
Huawei	P20 128GB	128GB [114]
Samsung	Galaxy S6 Edge 32GB	32GB [112]
Samsung	Galaxy S6 Edge 64GB	64GB [113]
Samsung	Galaxy S6 Edge 128GB	128GB [114]
Samsung	Galaxy S6 Edge 32GB	32GB [112]
Samsung	Galaxy S6 Edge 64GB	64GB [113]
Samsung	Galaxy S6 Edge 128GB	128GB [114]
Huawei	Mate 20 Lite 64GB	64GB [113]
Samsung	Galaxy S6 32GB	32GB [112]
Samsung	Galaxy S6 64GB	64GB [113]
Samsung	Galaxy S6 128GB	128GB [114]
Samsung	Galaxy Note 4 32GB	32GB [112]
Samsung	Galaxy A5 16GB	16GB [111]
Samsung	Galaxy A5 32GB	32GB [112]
Samsung	Galaxy Note 3 32GB	32GB [112]
Samsung	Galaxy A5 16GB	16GB [111]
Huawei	Mate 20 128GB	128GB [114]
Huawei	P10 Plus 64GB	64GB [113]
Samsung	Any other Samsung phone	-
Apple	Any other Apple phone	-
N/A	Any other Android phone	-

Tablets

Apple	iPad Pro 5 (2021) WiFi 12.9 2596	1TB 1492
Apple	iPad Pro 5 (2021) WiFi 4G 12.9 2597	512GB 1391
Apple	iPad Pro 5 (2021) WiFi 12.9 2596	512GB 1391
Apple	iPad Pro 5 (2021) WiFi 4G 12.9 2597	256GB 973
Apple	iPad Pro 5 (2021) WiFi 12.9 2596	256GB 973
Apple	iPad Pro 5 (2021) WiFi 4G 12.9 2597	128GB 14
Apple	iPad Pro 4 12.9 WiFi 4G (2020) 2589	1TB 1492
Apple	iPad Pro 4 12.9 WiFi 4G (2020) 2589	128GB 14
Apple	iPad Pro 4 12.9 WiFi (2020) 2588	1TB 1492
Apple	iPad Pro 4 12.9 WiFi (2020) 2588	512GB 1391
Apple	iPad Pro 4 12.9 WiFi (2020) 2588	256GB 973
Samsung	Galaxy Tab S7 Plus 5G - T976B 2726	128GB 14
Samsung	Galaxy Tab S7 Plus WiFi - T970 2484	256GB 973
Samsung	Galaxy Tab S7 Plus WiFi - T970 2484	128GB 14
Samsung	Galaxy Tab S7 LTE - T875 2724	256GB 973
Samsung	Galaxy Tab S7 LTE - T875 2724	128GB 14
Samsung	Galaxy Tab S7 WiFi - T870 2483	256GB 973
Samsung	Galaxy Tab S7 WiFi - T870 2483	128GB 14
Samsung	Galaxy Tab S7 FE 5G - T736B 2723	128GB 14
Samsung	Galaxy Tab S7 FE 5G - T736B 2723	64GB 13
Samsung	Galaxy Tab S7 FE WiFi - T733 2722	128GB 14
Samsung	Galaxy Tab S7 FE WiFi - T733 2722	64GB 13
Samsung	Galaxy Tab S6 LTE - T865 1875	256GB 973
Samsung	Galaxy Tab S6 WiFi - T860 1874	256GB 973
Samsung	Galaxy Tab S6 LTE - T865 1875	128GB 14
Samsung	Galaxy Tab S6 WiFi - T860 1874	128GB 14
Samsung	Galaxy Tab S6 LTE - T865 1875	64GB 13
Samsung	Galaxy Tab S6 WiFi - T860 1874	64GB 13
Samsung	Any other Samsung 1648	0GB 9
Apple	Any other Apple tablet	0GB 9
N/A	Any other Android tablet	0GB 9

Watches

Apple	Watch Series 6 44mm GPS 2586	32GB 12
Apple	Watch Series 6 44mm LTE 2587	32GB 12
Apple	Watch Series 6 40mm GPS 2584	32GB 12
Apple	Watch Series 6 40mm LTE 2585	32GB 12
Apple	Watch Series 5 44mm GPS 2136	32GB 12
Apple	Watch Series 5 44mm LTE 2137	32GB 12
Apple	Watch Series 5 40mm GPS 2134	32GB 12
Apple	Watch Series 5 40mm LTE 2135	32GB 12
Samsung	Galaxy Watch 3 45mm - R840N 2130	0GB 9
Samsung	Galaxy Watch 3 45mm 4G - R845F 2132	0GB 9
Apple	Watch Series 4 40mm Cell-GPS 1596	0GB 9
Apple	Watch Series 4 40mm GPS 1597	0GB 9
Apple	Watch Series 4 44mm Cell-GPS 1598	0GB 9
Apple	Watch Series 4 44mm GPS 1599	0GB 9
Garmin	Quatix5 1474	0GB 9
Samsung	Galaxy Watch 3 41mm - R850N 2129	0GB 9
Samsung	Galaxy Watch 3 41mm 4G - R855F 2131	0GB 9
Garmin	Forerunner 935 1468	0GB 9
Oppo	OPPO Watch Wifi 41mm 2499	8GB 10
Samsung	Galaxy Watch Active 2 44mm - SM-R820 2605	4GB 980
Samsung	Galaxy Watch Active 2 44mm Cellular - SM-R825 2606	4GB 980
Apple	Watch Series 3 38mm Cell-GPS 1410	0GB 9
Apple	Watch Series 3 38mm GPS 1476	0GB 9
Apple	Watch Series 3 42mm Cell-GPS 1411	0GB 9
Apple	Watch Series 3 42mm GPS 1477	0GB 9
Garmin	Approach S60 1471	1GB 1051
Garmin	Forerunner 735 1469	0GB 9
Samsung	Galaxy Watch Active 2 40mm - SM-R830 2603	4GB 980
Samsung	Galaxy Watch Active 2 40mm Cellular - SM-R835 2604	4GB 980
Samsung	Gear S3 Frontier Wi-Fi - SM-R760 1006	4GB 980
Garmin	Forerunner 645 1467	0GB 9
Samsung	Galaxy Watch 46mm 4G - R805F 1430	4GB 980
Samsung	Galaxy Watch 46mm - R800F 1677	4GB 980
Samsung	Galaxy Watch 42mm 4G - R815F 1679	4GB 980
Samsung	Galaxy Watch 42mm - R810 1678	4GB 980
Samsung	Gear Fit 2 Pro - SM-R365 1462	4GB 980
Samsung	Gear Fit 2 - SM-R360 609	4GB 980
Samsung	Gear S2 Classic - SM-R732 534	4GB 980
Samsung	Gear S2 Classic 3G 1004	4GB 980
Apple	Watch Series 2 38mm 1195	0GB 9
Apple	Watch Series 2 42mm 1196	0GB 9
Fitbit	Alta Watch 1209	0GB 9
Fitbit	Blaze Watch 1211	0GB 9
Fitbit	Charge 2 Watch 1210	0GB 9
Fitbit	Ionic 1464	2GB 1001
Fitbit	Versa 1465	2GB 1001
Garmin	Approach S10 1472	0GB 9
Garmin	Vivoactive 1470	0GB 9
Samsung	Gear Sport - SM-R600 1409	0GB 9
Garmin	Vivofit 1475	0GB 9
Samsung	Galaxy Watch Active - SM-R500 1754	4GB 980

Tablets

Make	Model	Storage	S22 128GB	S22 256GB	S22+ 128GB	S22+ 256GB	S22 Ultra 128GB	S22 Ultra 256GB	S22 Ultra 512GB	S21 FE 128GB	S21 FE 256GB	S20 FE 5G	Z Flip3 128GB	Z Flip3 256GB	Z Fold3 256GB	Z Fold3 512GB	A53	A52s 5G
Apple	iPad Pro 5 (2021) WiFi 12.9 2596	1TB 1492			£420	£420	£420	£420	£420				£420	£420	£420	£420		
Apple	iPad Pro 5 (2021) WiFi 4G 12.9 2597	512GB 1391			£420	£420	£420	£420	£420				£420	£420	£420	£420		
Apple	iPad Pro 5 (2021) WiFi 12.9 2596	512GB 1391			£420	£420	£420	£420	£420				£420	£420	£420	£420		
Apple	iPad Pro 5 (2021) WiFi 4G 12.9 2597	256GB 973			£420	£420	£420	£420	£420				£420	£420	£420	£420		
Apple	iPad Pro 5 (2021) WiFi 12.9 2596	256GB 973			£420	£420	£420	£420	£420				£420	£420	£420	£420		
Apple	iPad Pro 5 (2021) WiFi 4G 12.9 2597	128GB 14			£420	£420	£420	£420	£420				£420	£420	£420	£420		
Apple	iPad Pro 4 12.9 WiFi 4G (2020) 2589	1TB 1492			£350	£350	£350	£350	£350				£350	£350	£350	£350		
Apple	iPad Pro 4 12.9 WiFi 4G (2020) 2589	128GB 14			£350	£350	£350	£350	£350				£350	£350	£350	£350		
Apple	iPad Pro 4 12.9 WiFi (2020) 2588	1TB 1492			£320	£320	£320	£320	£320				£320	£320	£320	£320		
Apple	iPad Pro 4 12.9 WiFi (2020) 2588	512GB 1391			£320	£320	£320	£320	£320				£320	£320	£320	£320		
Apple	iPad Pro 4 12.9 WiFi (2020) 2588	256GB 973			£320	£320	£320	£320	£320				£320	£320	£320	£320		
Samsung	Galaxy Tab S7 Plus 5G - T976B 2726	128GB 14			£280	£280	£280	£280	£280				£280	£280	£280	£280		
Samsung	Galaxy Tab S7 Plus WiFi - T970 2484	256GB 973			£270	£270	£270	£270	£270				£270	£270	£270	£270		
Samsung	Galaxy Tab S7 Plus WiFi - T970 2484	128GB 14			£270	£270	£270	£270	£270				£270	£270	£270	£270		
Samsung	Galaxy Tab S7 LTE - T875 2724	256GB 973			£220	£220	£220	£220	£220				£220	£220	£220	£220		
Samsung	Galaxy Tab S7 LTE - T875 2724	128GB 14			£220	£220	£220	£220	£220				£220	£220	£220	£220		
Samsung	Galaxy Tab S7 WiFi - T870 2483	256GB 973			£210	£210	£210	£210	£210				£210	£210	£210	£210		
Samsung	Galaxy Tab S7 WiFi - T870 2483	128GB 14			£210	£210	£210	£210	£210				£210	£210	£210	£210		
Samsung	Galaxy Tab S7 FE 5G - T736B 2723	128GB 14			£190	£190	£190	£190	£190				£190	£190	£190	£190		
Samsung	Galaxy Tab S7 FE 5G - T736B 2723	64GB 13			£190	£190	£190	£190	£190				£190	£190	£190	£190		
Samsung	Galaxy Tab S7 FE WiFi - T733 2722	128GB 14			£180	£180	£180	£180	£180				£180	£180	£180	£180		
Samsung	Galaxy Tab S7 FE WiFi - T733 2722	64GB 13			£180	£180	£180	£180	£180				£180	£180	£180	£180		
Samsung	Galaxy Tab S6 LTE - T865 1875	256GB 973			£150	£150	£150	£150	£150				£150	£150	£150	£150		
Samsung	Galaxy Tab S6 WiFi - T860 1874	256GB 973			£150	£150	£150	£150	£150				£150	£150	£150	£150		
Samsung	Galaxy Tab S6 LTE - T865 1875	128GB 14			£150	£150	£150	£150	£150				£150	£150	£150	£150		
Samsung	Galaxy Tab S6 WiFi - T860 1874	128GB 14			£150	£150	£150	£150	£150				£150	£150	£150	£150		
Samsung	Galaxy Tab S6 LTE - T865 1875	64GB 13			£150	£150	£150	£150	£150				£150	£150	£150	£150		
Samsung	Galaxy Tab S6 WiFi - T860 1874	64GB 13			£150	£150	£150	£150	£150				£150	£150	£150	£150		
Samsung	Any other Samsung 1648	0GB 9			£50	£50	£50	£50	£50				£50	£50	£50	£50		
Other	Any other Apple tablet	0GB 9			£50	£50	£50	£50	£50				£50	£50	£50	£50		
Other	Any other Android tablet	0GB 9			£50	£50	£50	£50	£50				£50	£50	£50	£50		

Watches

Make	Model	Storage	S22 128GB	S22 256GB	S22+ 128GB	S22+ 256GB	S22 Ultra 128GB	S22 Ultra 256GB	S22 Ultra 512GB	S21 FE 128GB	S21 FE 256GB	S20 FE 5G	Z Flip3 128GB	Z Flip3 256GB	Z Fold3 256GB	Z Fold3 512GB	A53	A52s 5G
Apple	Watch Series 6 44mm GPS 2586	32GB 12			£120	£120	£120	£120	£120				£120	£120	£120	£120	£120	£120
Apple	Watch Series 6 44mm LTE 2587	32GB 12			£120	£120	£120	£120	£120				£120	£120	£120	£120	£120	£120
Apple	Watch Series 6 40mm GPS 2584	32GB 12			£110	£110	£110	£110	£110				£110	£110	£110	£110	£110	£110
Apple	Watch Series 6 40mm LTE 2585	32GB 12			£110	£110	£110	£110	£110				£110	£110	£110	£110	£110	£110
Apple	Watch Series 5 44mm GPS 2136	32GB 12			£90	£90	£90	£90	£90				£90	£90	£90	£90	£90	£90
Apple	Watch Series 5 44mm LTE 2137	32GB 12			£90	£90	£90	£90	£90				£90	£90	£90	£90	£90	£90
Apple	Watch Series 5 40mm GPS 2134	32GB 12			£90	£90	£90	£90	£90				£90	£90	£90	£90	£90	£90
Apple	Watch Series 5 40mm LTE 2135	32GB 12			£80	£80	£80	£80	£80				£80	£80	£80	£80	£80	£80
Samsung	Galaxy Watch 3 45mm - R840N 2130	0GB 9			£40	£40	£40	£40	£40				£40	£40	£40	£40	£40	£40
Samsung	Galaxy Watch 3 45mm 4G - R845F 2132	0GB 9			£40	£40	£40	£40	£40				£40	£40	£40	£40	£40	£40
Apple	Watch Series 4 40mm Cell-GPS 1596	0GB 9			£40	£40	£40	£40	£40				£40	£40	£40	£40	£40	£40
Apple	Watch Series 4 40mm GPS 1597	0GB 9			£40	£40	£40	£40	£40				£40	£40	£40	£40	£40	£40
Apple	Watch Series 4 44mm Cell-GPS 1598	0GB 9			£20	£20	£20	£20	£20				£20	£20	£20	£20	£20	£20
Apple	Watch Series 4 44mm GPS 1599	0GB 9			£30	£30	£30	£30	£30				£30	£30	£30	£30	£30	£30
Garmin	Quatix5 1474	0GB 9			£40	£40	£40	£40	£40				£40	£40	£40	£40	£40	£40
Samsung	Galaxy Watch 3 41mm - R850N 2129	0GB 9			£40	£40	£40	£40	£40				£40	£40	£40	£40	£40	£40
Samsung	Galaxy Watch 3 41mm 4G - R855F 2131	0GB 9			£30	£30	£30	£30	£30				£30	£30	£30	£30	£30	£30
Garmin	Forerunner 935 1468	0GB 9			£20	£20	£20	£20	£20				£20	£20	£20	£20	£20	£20
Oppo	OPPO Watch Wifi 41mm 2499	8GB 10			£30	£30	£30	£30	£30				£30	£30	£30	£30	£30	£30
Samsung	Galaxy Watch Active 2 44mm - SM-R820 2605	4GB 980			£30	£30	£30	£30	£30				£30	£30	£30	£30	£30	£30
Samsung	Galaxy Watch Active 2 44mm Cellular - SM-R825 2606	4GB 980			£10	£10	£10	£10	£10				£10	£10	£10	£10	£10	£10
Apple	Watch Series 3 38mm Cell-GPS 1410	0GB 9			£20	£20	£20	£20	£20				£20	£20	£20	£20	£20	£20
Apple	Watch Series 3 38mm GPS 1476	0GB 9			£20	£20	£20	£20	£20				£20	£20	£20	£20	£20	£20
Apple	Watch Series 3 42mm Cell-GPS 1411	0GB 9			£20	£20	£20	£20	£20				£20	£20	£20	£20	£20	£20
Apple	Watch Series 3 42mm GPS 1477	0GB 9			£20	£20	£20	£20	£20				£20	£20	£20	£20	£20	£20
Garmin	Approach S60 1471	1GB 1051			£20	£20	£20	£20	£20				£20	£20	£20	£20	£20	£20
Garmin	Forerunner 735 1469	0GB 9			£20	£20	£20	£20	£20				£20	£20	£20	£20	£20	£20
Samsung	Galaxy Watch Active 2 40mm - SM-R830 2603	4GB 980			£20	£20	£20	£20	£20				£20	£20	£20	£20	£20	£20
Samsung	Galaxy Watch Active 2 40mm Cellular - SM-R835 2604	4GB 980			£20	£20	£20	£20	£20				£20	£20	£20	£20	£20	£20
Samsung	Gear S3 Frontier Wi-Fi - SM-R760 1006	4GB 980			£10	£10	£10	£10	£10				£10	£10	£10	£10	£10	£10
Garmin	Forerunner 645 1467	0GB 9			£10	£10	£10	£10	£10				£10	£10	£10	£10	£10	£10
Samsung	Galaxy Watch 46mm 4G - R805F 1430	4GB 980			£10	£10	£10	£10	£10				£10	£10	£10	£10	£10	£10
Samsung	Galaxy Watch 46mm - R800F 1677	4GB 980			£10	£10	£10	£10	£10				£10	£10	£10	£10	£10	£10
Samsung	Galaxy Watch 42mm 4G - R815F 1679	4GB 980			£10	£10	£10	£10	£10				£10	£10	£10	£10	£10	£10
Samsung	Galaxy Watch 42mm - R810 1678	4GB 980			£10	£10	£10	£10	£10				£10	£10	£10	£10	£10	£10
Samsung	Gear Fit 2 Pro - SM-R365 1462	4GB 980			£10	£10	£10	£10	£10				£10	£10	£10	£10	£10	£10
Samsung	Gear Fit 2 - SM-R360 609	4GB 980			£10	£10	£10	£10	£10				£10	£10	£10	£10	£10	£10
Samsung	Gear S2 Classic - SM-R732 534	4GB 980			£10	£10	£10	£10	£10				£10	£10	£10	£10	£10	£10
Samsung	Gear S2 Classic 3G 1004	4GB 980			£10	£10	£10	£10	£10				£10	£10	£10	£10	£10	£10
Apple	Watch Series 2 38mm 1195	0GB 9			£10	£10	£10	£10	£10				£10	£10	£10	£10	£10	£10
Apple	Watch Series 2 42mm 1196	0GB 9			£10	£10	£10	£10	£10				£10	£10	£10	£10	£10	£10
Fitbit	Alta Watch 1209	0GB 9			£10	£10	£10	£10	£10				£10	£10	£10	£10	£10	£10
Fitbit	Blaze Watch 1211	0GB 9			£10	£10	£10	£10	£10				£10	£10	£10	£10	£10	£10
Fitbit	Charge 2 Watch 1210	0GB 9			£10	£10	£10	£10	£10				£10	£10	£10	£10	£10	£10
Fitbit	Ionic 1464	2GB 1001			£10	£10	£10	£10	£10				£10	£10	£10	£10	£10	£10
Fitbit	Versa 1465	2GB 1001			£10	£10	£10	£10	£10				£10	£10	£10	£10	£10	£10
Garmin	Approach S10 1472	0GB 9			£													

SAMSUNG TABLET TRADE IN PROGRAMME TERMS AND CONDITIONS (B2B)

1 THESE TERMS

1.1 What these terms cover. These are the terms and conditions on which you may take part in our B2B Tablet Trade In Programme (“Trade In Programme”), which provides you with the option to get a reduction in price for selected Samsung Galaxy tablets (“New Device”) purchased through the Samsung Business Shop Online (samsung.com/uk/store/smallbusiness-guest/ or www.samsung.com/uk/store/smallbusiness-partner/), when r purchased outright in exchange for trading in your existing device (the “Existing Device”). For a complete list of acceptable Existing Devices please see Appendix 1 to these Terms and Conditions. The list of acceptable Existing Devices will vary, depending on which New Device you wish to purchase. The Trade In Programme is only available between 5th and 31st May 2022. The level of discount which you may receive will vary, dependent on the model of Existing Device you trade in and the condition of your Existing Device. Please see Appendix 2 to these Terms and Conditions for full details of the discounts available. The offer is limited to two purchases of New Devices per customer. Any further orders of New Devices under the trade in programme may be rejected at our sole discretion. We may also refuse to accept any orders placed for New Devices (or cancel any such orders prior to dispatch) using this Trade In Programme where we have reasonable grounds to suspect fraud.

1.2 Why you should read them. Please read these terms carefully if you would like to take part in the Trade In Programme. These terms tell you who we are, the conditions of the Trade In Programme and other important information.

2 INFORMATION ABOUT US AND HOW TO CONTACT US

2.1 Who we are. We are Samsung Electronics (UK) Limited, a company registered in England and Wales. Our company registration number is 3086621 and our registered office is at 2000 Hillswood Drive, Chertsey, Surrey KT16 0RS.

2.2 How to contact us. Visit the [Shop Support](#) section of Samsung.com for a range of contact options.

2.3 How we may contact you. If we have to contact you we will do so by telephone or by writing to you at the email address or postal address you provided to us in your order.

2.4 "Writing" includes emails. When we use the words "writing" or "written" in these terms, this includes emails.

3 THE TRADE IN PROGRAMME - OVERVIEW

3.1 How to take part in the Trade In Programme. On placing your order for a New Device, you may, if you choose to do so by clicking the relevant Trade In option on the website and be able to take part in the Trade In Programme.

3.2 Your participation in the Trade In Programme is subject to you providing the Existing Device to us within 7 days of receiving your New Device. The Existing Device must meet the minimum requirements set out in clause 4.2. Should you fail to provide the Existing Device to us within 7 days of receipt of your New Device you will be required to return your New Device to us. Failure to return your New Device to Samsung will result in legal proceedings being taken against you to recover the device.

3.3 Other than as specified in these terms and conditions, our standard B2B Terms and Conditions of Sale (which can be found [here](#)) will govern your purchase of the tablet and any other products purchased from our website.

4 TRADING IN YOUR EXISTING DEVICE

4.1 If you decide to take part in the Trade In Programme, you must provide your Existing Device to us. The Existing Devices set out in Appendix 1 to these Terms and Conditions are acceptable for the purposes of the Trade In Programme.

4.2 Please note that the option to receive the full value of discount for your Existing Device is only available if your Existing Device meets the requirements set out below (“Minimum Requirements”):

Minimum Requirements

The Existing Device must be owned by you, it must match the make and model from your order form and it must also meet the following functionality criteria.

- It must power on/up and hold charge
- It must be fully functional and must have no software or hardware faults
- It must only have normal wear and tear - there must be no damage or blemishes to screen/LCD and the casing around the device including the camera lens must not be cracked. No level of liquid damage is acceptable.
- It must have a fully functioning display and have no cracked screen
- It must not be blacklisted - each device must be eligible to pass all lost/stolen registers
- It must be factory reset and have no software locks - the device must have any personal account locks removed and the device must be reset to remove personal data, all devices must have their iCloud or Google accounts removed or custom MDM accounts removed.
- It must not be PIN locked and must not have an ‘Activation Lock’ or ‘iCloud Lock’ activated
- It must include its battery within the casing and must not have any missing parts
- It must not be crushed, bent in half or liquid-damaged
- It must not be “jail-broken” or “Knox warranty void” and the firmware must not have been altered
- It must be original and meet the manufacturer’s original EU specifications (and is not personalised with any custom engraving). For example, the entire colour of the device must match the original manufacturer’s specification.

4.3 Please note that we inspect all Existing Devices which are provided as part of the Trade In Programme. If the Existing Device which you are proposing to provide to us does not meet the Minimum Requirements, then we, or the third party company we use to inspect the Existing Device (MTR Group Limited) will contact you and notify you of this within 10 days. If your Existing Device does not meet the Minimum Requirements, a surcharge of up to £50 will be payable to MTR Group Limited. MTR will contact you advising how much surcharge is due (depending on the extent your Existing Device does not meet the minimum requirements) and how to make payment in these circumstances. If you have any concerns about the inspection of your Existing Device, or wish to

discuss the result of this inspection, please contact MTR on 0333 207 9676 or helpdesk@samsungrecycle.co.uk.

4.4 You will be provided with prepaid return packaging materials to allow for the safe provision of your Existing Device to us. Please ensure that you back up any photos, files and other data which you have stored on the Existing Device, and remove the sim card and memory cards before providing the Existing Device to us. On receipt of the Existing Device, all data stored on it will be securely wiped. We are not able to recover any data stored on an Existing Device which has been provided to us.

4.5 At the point at which you have provided your Existing Device to us, and we have carried out a successful inspection of the Existing Device (ensuring that it meets the Minimum Requirements) ownership in the tablet will pass from you to us (or a third party nominated by us). Please note that should you fail to return the Existing Device to us, we reserve the right to remotely disable your New Device.

5. CONSEQUENCES OF NOT TRADING IN YOUR EXISTING DEVICE

5.1 You should ensure that the Existing Device is provided to us within **7 days** of receiving your New Device. If you do not send your Existing Device within this timeframe, then unless you return your New Device, Samsung will, after **14 days** have elapsed after delivery of your New Device, deduct a sum equal to the discount you receive for trading in your Existing Device from your payment card.

5.2 In the event we are required to take this action, please note that we reserve the right to refuse to take any further orders from you; we will also review any activity in relation to existing orders under your name.

5.3 Please note that should you fail to return the Existing Device to us, and we are unable to recover the money from your payment card, we reserve the right to remotely disable your New Device. If we take this action, it shall take place on or after 15 days after delivery of your New Device.

6 YOUR RIGHTS

6.1 Full information about your rights to return a defective product in line with our Returns

Policy can be found in our standard B2B Terms and Conditions of Sale

https://www.samsung.com/uk/estore/static/link_terms_and_conditions_of_sale/#SamsungBusinessShop

7 HOW WE MAY USE YOUR PERSONAL INFORMATION

7.1 How we will use your personal information. We will use the personal information you provide to us in accordance with the terms of our privacy policy, which can be found here:

<http://www.samsung.com/uk/info/privacy>

If you wish to withdraw your consent to us processing your personal data, please contact us using one of the contact methods in the [Shop Support](#) section of Samsung.com.

(<https://www.samsung.com/uk/support/contact/#shop-support>)

7.2 Please note that in order to take part in the Trade In Programme, you must have a Samsung account. If you do not have a Samsung account, we will use the information which you provide us in the course of applying for the Trade In Programme to set one up for you.

7.3 We will only give your personal information to other third parties where the law either requires or allows us to do so.

8 OTHER IMPORTANT TERMS

8.1 Other than MTR Group Limited, in relation to clause 4.3 above, nobody else has any rights under this contract. This contract is between you and us. No other person shall have any rights to enforce any of its terms.

8.2 If a court finds part of this contract illegal, the rest will continue in force. Each of the paragraphs of these terms operates separately. If any court or relevant authority decides that any of them are unlawful, the remaining paragraphs will remain in full force and effect.

8.3 Even if we delay in enforcing this contract, we can still enforce it later. If we do not insist immediately that you do anything you are required to do under these terms, or if we delay in taking steps against you in respect of your breaking this contract, that will not mean that you do not have to do those things and it will not prevent us taking steps against you at a later date.

8.4 These terms are governed by English law and you can bring legal proceedings in respect of the products in the English courts.

Appendix 1 - List of applicable Existing Devices - Working

Tablets

Make	Model	Storage
Apple	iPad Pro 5 (2021) WiFi 12.9 2596	1TB 1492
Apple	iPad Pro 5 (2021) WiFi 4G 12.9 2597	512GB 1391
Apple	iPad Pro 5 (2021) WiFi 12.9 2596	512GB 1391
Apple	iPad Pro 5 (2021) WiFi 4G 12.9 2597	256GB 973
Apple	iPad Pro 5 (2021) WiFi 12.9 2596	256GB 973
Apple	iPad Pro 5 (2021) WiFi 4G 12.9 2597	128GB 14
Apple	iPad Pro 4 12.9 WiFi 4G (2020) 2589	1TB 1492
Apple	iPad Pro 4 12.9 WiFi 4G (2020) 2589	128GB 14
Apple	iPad Pro 4 12.9 WiFi (2020) 2588	1TB 1492
Apple	iPad Pro 4 12.9 WiFi (2020) 2588	512GB 1391
Apple	iPad Pro 4 12.9 WiFi (2020) 2588	256GB 973
Samsung	Galaxy Tab S7 Plus 5G - T976B 2726	128GB 14
Samsung	Galaxy Tab S7 Plus WiFi - T970 2484	256GB 973
Samsung	Galaxy Tab S7 Plus WiFi - T970 2484	128GB 14
Samsung	Galaxy Tab S7 LTE - T875 2724	256GB 973
Samsung	Galaxy Tab S7 LTE - T875 2724	128GB 14
Samsung	Galaxy Tab S7 WiFi - T870 2483	256GB 973
Samsung	Galaxy Tab S7 WiFi - T870 2483	128GB 14
Samsung	Galaxy Tab S7 FE 5G - T736B 2723	128GB 14
Samsung	Galaxy Tab S7 FE 5G - T736B 2723	64GB 13
Samsung	Galaxy Tab S7 FE WiFi - T733 2722	128GB 14
Samsung	Galaxy Tab S7 FE WiFi - T733 2722	64GB 13
Samsung	Galaxy Tab S6 LTE - T865 1875	256GB 973
Samsung	Galaxy Tab S6 WiFi - T860 1874	256GB 973
Samsung	Galaxy Tab S6 LTE - T865 1875	128GB 14
Samsung	Galaxy Tab S6 WiFi - T860 1874	128GB 14
Samsung	Galaxy Tab S6 LTE - T865 1875	64GB 13
Samsung	Galaxy Tab S6 WiFi - T860 1874	64GB 13
Samsung	Any other Samsung 1648	0GB 9
Other	Any other Samsung 1648	0GB 9
Other	Any other Android tablet	0GB 9
Other	Any device Broken or damaged	N/A
Samsung	Galaxy Tab S5E WiFi LTE - T725 1748	64GB 13
Samsung	Galaxy Tab S5E WiFi LTE - T725 1748	128GB 14
Samsung	Galaxy Tab S5e 10.5 WiFi - T720 1749	64GB 13
Samsung	Galaxy Tab S5e 10.5 WiFi - T720 1749	128GB 14
Samsung	Galaxy Tab S4 10.5 LTE - T835 1548	64GB 13
Samsung	Galaxy Tab S4 10.5 WiFi - T830 1547	64GB 13
Samsung	Galaxy Tab S3 9.7 - T820 1265	32GB 12
Samsung	Galaxy Tab S3 9.7 LTE - SM-T825N 1433	32GB 12
Samsung	Galaxy TabPro S - W703N 523	128GB 14
Samsung	Galaxy Tab S2 9.7 - T810 522	32GB 12
Samsung	Galaxy Tab S2 9.7 WiFi - T813N 998	32GB 12
Samsung	Galaxy Tab S2 9.7 WiFi LTE - T815 520	32GB 12
Samsung	Galaxy Tab S2 9.7 WiFi LTE - T819N 999	32GB 12
Samsung	Any other Samsung 1648	N/A
Other	Any other Android tablet	N/A
Other	Any device Broken or damaged	N/A

Smartphones

Samsung	Galaxy Z Fold 3 5G - F926B 2684	256GB 973
Samsung	Galaxy Z Fold 3 5G - F926B 2684	512GB 1391
Samsung	Galaxy S21 Ultra 5G - G998B 2526	512GB 1391
Samsung	Galaxy S21 Ultra 5G - G998B 2526	256GB 973
Samsung	Galaxy S21 Ultra 5G - G998B 2526	128GB 14
Samsung	Galaxy Z Fold 2 5G - F916B 2490	512GB 1391
Samsung	Galaxy Z Fold 2 5G - F916B 2490	256GB 973
Samsung	Galaxy Z Flip 3 5G - F711B 2683	128GB 14
Samsung	Galaxy Z Flip 3 5G - F711B 2683	256GB 973
Samsung	Galaxy Note 20 Ultra 5G - N986B 2489	512GB 1391
Samsung	Galaxy Note 20 Ultra 5G - N986B 2489	256GB 973
Samsung	Galaxy S21 Plus 5G - G996B 2525	256GB 973
Samsung	Galaxy S21 Plus 5G - G996B 2525	128GB 14
Samsung	Galaxy Note 20 Ultra 2502	512GB 1391
Samsung	Galaxy Note 20 Ultra 2502	256GB 973
Samsung	Galaxy S21 5G - G991B 2524	256GB 973
Samsung	Galaxy S21 5G - G991B 2524	128GB 14
Samsung	Galaxy Note 20 5G - N981B 2487	256GB 973
Samsung	Galaxy Note 20 5G - N981B 2487	128GB 14
Samsung	Galaxy S20 Ultra 5G - G988B 1816	512GB 1391
Samsung	Galaxy Note 20 - N980F 2486	256GB 973
Samsung	Galaxy S20 Ultra 5G - G988B 1816	128GB 14
Samsung	Galaxy Z Flip 5G - F707B 2472	256GB 973
Samsung	Galaxy Z Fold 5G - F907B 1766	512GB 1391
Samsung	Galaxy S20 Plus BTS Edition 2492	128GB 14
Samsung	Galaxy S20 Plus 5G - G986B 1815	128GB 14
Samsung	Galaxy S20 Plus - G985FDS 1977	128GB 14
Samsung	Galaxy Z Flip - F700F 1817	256GB 973
Samsung	Galaxy S20 5G - G981B 1813	128GB 14
Samsung	Galaxy Note 10 Plus 5G - N976B 1753	512GB 1391
Samsung	Galaxy S20 - G980F 1812	128GB 14
Samsung	Galaxy Note 10 Plus 5G - N976B 1753	256GB 973
Samsung	Galaxy Note 10 Plus - N975F 1752	256GB 973
Samsung	Galaxy Note 10 - N970F 1751	256GB 973
Samsung	Galaxy S20 FE - G780F 2482	128GB 14
Samsung	Galaxy S20 FE 5G - G781B 2491	128GB 14
Samsung	Galaxy Note 10 Lite - N770F 2494	128GB 14
Samsung	Galaxy S10 Plus - G975F 1606	1TB 1492
Samsung	Galaxy S10 5G - G977B 1671	256GB 973
Samsung	Galaxy S10 Plus - G975F 1606	512GB 1391
Samsung	Galaxy S10 - G973F 1604	512GB 1391
Samsung	Galaxy S10 Plus - G975F 1606	128GB 14
Samsung	Galaxy S10 - G973F 1604	128GB 14
Samsung	Galaxy S10 Lite - G770FDS 2100	512GB 1391
Samsung	Galaxy S10 Lite - G770FDS 2100	128GB 14
Samsung	Galaxy S9 Plus Hybrid SIM - G965FD 1364	256GB 973
Samsung	Galaxy S9 Plus - G965F 1362	256GB 973
Samsung	Galaxy S9 Plus Hybrid SIM - G965FD 1364	128GB 14
Samsung	Galaxy S9 Plus - G965F 1362	128GB 14
Samsung	Galaxy S9 Plus Hybrid SIM - G965FD 1364	64GB 13
Samsung	Galaxy S9 Plus - G965F 1362	64GB 13
Samsung	Any other Samsung 1648 Broken or cracked screen	-
Apple	Any other Apple tablet	-
N/A	Any other Android tablet Broken or cracked screen	-

SAMSUNG WEARABLES TRADE IN PROGRAMME TERMS AND CONDITIONS (B2B)

1. THESE TERMS

1.1 What these terms cover. These are the terms and conditions on which you may take part in our B2B Smartwatch Trade In Programme ("Trade In Programme"), which provides you with the option to get a reduction in price for the Samsung Galaxy Watch, Galaxy Watch Active, or Galaxy Watch Active2 ("New Device") purchased through the Samsung Business Shop Online (samsung.com/uk/store/smallbusiness-guest/ or www.samsung.com/uk/store/smallbusiness-partner/whenpurchased outright in exchange for trading in your existing device (the "Existing Device"). The Trade In Programme is only available between 5th and 31st May 2022. The level of discount which you may receive will vary, dependent on the model of Existing Device you trade in and the condition of your Existing Device. Please see Clause 4 and Appendix 2 to these Terms and Conditions for full details of the discounts available. The offer is limited to two purchases of New Device per customer. Any further orders of New Device under the trade in programme may be rejected at our sole discretion. We may also refuse to accept any orders placed for New Device (or cancel any such orders prior to dispatch) using this Trade In Programme where we have reasonable grounds to suspect fraud.

1.2 Why you should read them. Please read these terms carefully if you would like to take part in the Trade In Programme. These terms tell you who we are, the conditions of the Trade In Programme and other important information.

2 INFORMATION ABOUT US AND HOW TO CONTACT US

2.1 Who we are. We are Samsung Electronics (UK) Limited, a company registered in England and Wales. Our company registration number is 3086621 and our registered office is at 2000 Hillwood Drive, Chertsey, Surrey KT16 0RS.

2.2 How to contact us. Visit the [Shop Support](#) section of Samsung.com for a range of contact options.

2.3 How we may contact you. If we have to contact you we will do so by telephone or by writing to you at the email address or postal address you provided to us in your order.

2.4 "Writing" includes emails. When we use the words "writing" or "written" in these terms, this includes emails.

3 THE TRADE IN PROGRAMME - OVERVIEW

3.1 How to take part in the Trade In Programme. On placing your order for a New Device, you may, if you choose to do so by clicking the relevant Trade In option on the website and be able to take part in the Trade In Programme.

3.2 Your participation in the Trade In Programme is subject to you providing the Existing Device to us within 7 days of receiving your New Device. We will accept any Existing Device, outside of those listed in Appendix 1, in any condition for a flat rate discount of £25. However, to receive the higher discounts listed in Appendix 2, the Existing Device must meet the minimum requirements set out in clause 4.2. Should you fail to provide the Existing Device to us within 7 days of receipt of your New Device you will be required to return your New Device to us. Failure to return your New Device to Samsung will result in legal proceedings being taken against you to recover the device.

3.3 Other than as specified in these terms and conditions, our standard B2B Terms and Conditions of Sale (which can be found [here](#)) will govern your purchase of the New Device and any other products purchased from our website.

4 TRADING IN YOUR EXISTING DEVICE

4.1 If you decide to take part in the Trade In Programme, you must provide your Existing Device to us. The Existing Devices for which a higher level of discount is available are set out in Appendix 1 to these Terms and Conditions. The level of discount applicable is specified within Appendix 2, and depends on the type of Existing Device which you provide to us. For all other watches (regardless of type or condition), we are offering a flat rate discount of £25.

4.2 Please note if you are seeking to receive a discount higher than £25 (which is applicable if we receive any Existing Device, regardless of type or condition), the option to receive the full value of discount for your Existing Device is only available if your Existing Device meets the requirements set out below (“Minimum Requirements”):

Minimum Requirements

The Existing Device must be owned by you, it must match the make and model from your order form and it must also meet the following functionality criteria.

- It must power on/up and hold charge
- It must include the original strap and original charger
- It must be fully functional and must have no software or hardware faults
- It must only have normal wear and tear - there must be no damage or blemishes to screen/LCD and the casing around the device including the camera lens must not be cracked. No level of liquid damage is acceptable.
- It must have a fully functioning display and have no cracked screen
- It must not be blacklisted - each device must be eligible to pass all lost/stolen registers
- It must be factory reset and have no software locks - the device must have any personal account locks removed and the device must be reset to remove personal data, all devices must have their iCloud or Google accounts removed or custom MDM accounts removed.
- It must not be PIN locked and must not have an ‘Activation Lock’ or ‘iCloud Lock’ activated
- It must include its battery within the casing and must not have any missing parts
- It must not be crushed, bent in half or liquid-damaged
- It must not be “jail-broken” or “Knox warranty void” and the firmware must not have been altered
- It must be original and meet the manufacturer’s original EU specifications (and is not personalised with any custom engraving). For example, the entire colour of the device must match the original manufacturer’s specification.

In the event that your Existing Device fails to meet the Minimum Requirements set out above, you must declare this at the time you purchase your New Device, by selecting the relevant Trade In option. In this case, we can still accept your Existing Device for the purposes of the Trade In Programme, but a flat rate discount of £25 is payable.

4.3 If you are trading in an Existing Device from the list of applicable Existing Devices in Appendix 1, then please note that we inspect all Existing Devices which are provided as part of the Trade In Programme. If the Existing Device which you are proposing to provide to us does not meet the Minimum Requirements, then we, or the third party company we use to inspect the Existing Devices (MTR Group Limited) will contact you and notify you of this within 10 days. If your Existing Device does not meet the Minimum Requirements, a surcharge of up to £50 will be payable to MTR Group Limited. MTR will contact you advising how much surcharge is due (depending on the extent your Existing Device does not meet the minimum requirements) and how to make payment in these circumstances. If you have any concerns about the inspection of your Existing Device, or wish to discuss the result of this inspection, please contact MTR on 0333 207 9676 or helpdesk@samsungrecycle.co.uk.

4.4 You will be provided with prepaid return packaging materials to allow for the safe provision of your Existing Device to us. Please ensure that you back up any photos, files and other data which you have stored on the Existing Device, and remove the sim card and memory cards before providing the Existing Device to us. On receipt of the Existing Device, all data stored on it will be securely wiped. We are not able to recover any data stored on an Existing Device which has been provided to us.

4.5 At the point at which you have provided your Existing Device to us, and we have carried out a successful inspection of the Existing Device (ensuring that it meets the Minimum Requirements, unless you have confirmed that your Existing Device does not meet the Minimum Requirements and you are taking the lower discount) ownership in the Existing Device will pass from you to us (or a third party nominated by us).

5. CONSEQUENCES OF NOT TRADING IN YOUR EXISTING DEVICE

5.1 You should ensure that the Existing Device is provided to us within **7 days** of receiving your New Device. If you do not send your Existing Device within this timeframe, then unless you return your New Device, Samsung will, after **14 days** have elapsed after delivery of your New Device, deduct a sum equal to the discount you receive for trading in your Existing Device from your payment card.

5.2 In the event we are required to take this action, please note that we reserve the right to refuse to take any further orders from you; we will also review any activity in relation to existing orders under your name.

5.3 Please note that should you fail to return the Existing Device to us, and we are unable to recover the money from your payment card, we reserve the right to remotely disable your New Device. If we take this action, it shall take place on or after 15 days after delivery of your New Device.

6 YOUR RIGHTS

6.1 Full information about your rights to return a defective product in line with our Returns

Policy can be found in our standard B2B Terms and Conditions of Sale

https://www.samsung.com/uk/estore/static/link_terms_and_conditions_of_sale/#SamsungBusinessShop

7 HOW WE MAY USE YOUR PERSONAL INFORMATION

7.1 How we will use your personal information. We will use the personal information you provide to us in accordance with the terms of our privacy policy, which can be found here:

<http://www.samsung.com/uk/info/privacy>

If you wish to withdraw your consent to us processing your personal data, please contact us using one of the contact methods in the [Shop Support](#) section of Samsung.com.

(<https://www.samsung.com/uk/support/contact/#shop-support>)

7.2 Please note that in order to take part in the Trade In Programme, you must have a Samsung account. If you do not have a Samsung account, we will use the information which you provide us in the course of applying for the Trade In Programme to set one up for you.

7.3 We will only give your personal information to other third parties where the law either requires or allows us to do so.

8 OTHER IMPORTANT TERMS

8.1 Other than MTR Group Limited, in relation to clause 4.3 above, nobody else has any rights under this contract. This contract is between you and us. No other person shall have any rights to enforce any of its terms.

8.2 If a court finds part of this contract illegal, the rest will continue in force. Each of the paragraphs of these terms operates separately. If any court or relevant authority decides that any of them are unlawful, the remaining paragraphs will remain in full force and effect.

8.3 Even if we delay in enforcing this contract, we can still enforce it later. If we do not insist immediately that you do anything you are required to do under these terms, or if we delay in taking steps against you in respect of your breaking this contract, that will not mean that you do not have to do those things and it will not prevent us taking steps against you at a later date.

8.4 These terms are governed by English law and you can bring legal proceedings in respect of the products in the English courts.

Appendix 1

List of applicable Existing Devices - Working

Make	Model	Storage
Apple	Watch Series 6 44mm GPS 2586	32GB 12
Apple	Watch Series 6 44mm LTE 2587	32GB 12
Apple	Watch Series 6 40mm GPS 2584	32GB 12
Apple	Watch Series 6 40mm LTE 2585	32GB 12
Apple	Watch Series 5 44mm GPS 2136	32GB 12
Apple	Watch Series 5 44mm LTE 2137	32GB 12
Apple	Watch Series 5 40mm GPS 2134	32GB 12
Apple	Watch Series 5 40mm LTE 2135	32GB 12
Apple	Watch Series 4 40mm Cell-GPS 1596	0GB 9
Apple	Watch Series 4 40mm GPS 1597	0GB 9
Apple	Watch Series 4 44mm Cell-GPS 1598	0GB 9
Apple	Watch Series 4 44mm GPS 1599	0GB 9
Samsung	Galaxy Watch 3 41mm - R850N 2129	0GB 9
Samsung	Galaxy Watch 3 45mm - R840N 2130	0GB 9
Samsung	Galaxy Watch 3 45mm 4G - R845F 2132	0GB 9
Garmin	Forerunner 935 1468	0GB 9
Garmin	Quatix5 1474	0GB 9
Samsung	Galaxy Watch 3 41mm 4G - R855F 2131	0GB 9
Oppo	OPPO Watch Wifi 41mm 2499	8GB 10
Apple	Watch Series 3 38mm Cell-GPS 1410	0GB 9
Apple	Watch Series 3 38mm GPS 1476	0GB 9
Apple	Watch Series 3 42mm Cell-GPS 1411	0GB 9
Apple	Watch Series 3 42mm GPS 1477	0GB 9
Garmin	Approach S60 1471	1GB 1051
Garmin	Forerunner 735 1469	0GB 9
Samsung	Galaxy Watch Active 2 44mm - SM-R820 2604	4GB 980
Samsung	Galaxy Watch Active 2 44mm Cellular - SM-R820 2604	4GB 980
Samsung	Galaxy Watch Active 2 40mm - SM-R830 2604	4GB 980
Samsung	Galaxy Watch Active 2 40mm Cellular - SM-R830 2604	4GB 980
Garmin	Forerunner 645 1467	0GB 9
Samsung	Gear S3 Frontier Wi-Fi - SM-R760 1006	4GB 980
Apple	Watch 38mm 978	8GB 10
Apple	Watch 42mm 979	8GB 10
Apple	Watch Series 2 38mm 1195	0GB 9
Apple	Watch Series 2 42mm 1196	0GB 9
Fitbit	Alta Watch 1209	0GB 9
Fitbit	Blaze Watch 1211	0GB 9
Fitbit	Charge 2 Watch 1210	0GB 9
Fitbit	Ionic 1464	2GB 1001
Fitbit	Versa 1465	2GB 1001
Garmin	Approach S10 1472	0GB 9
Garmin	Vivoactive 1470	0GB 9
Samsung	Galaxy Watch 42mm - R810 1678	4GB 980
Samsung	Galaxy Watch 42mm 4G - R815F 1679	4GB 980
Samsung	Galaxy Watch 46mm - R800F 1677	4GB 980
Samsung	Galaxy Watch 46mm 4G - R805F 1430	4GB 980
Samsung	Gear Fit 2 - SM-R360 609	4GB 980
Samsung	Gear Fit 2 Pro - SM-R365 1462	4GB 980
Samsung	Gear S2 Classic - SM-R732 534	4GB 980
Samsung	Gear S2 Classic 3G 1004	4GB 980
Samsung	Gear Sport - SM-R600 1409	0GB 9
Garmin	Vivofit 1475	0GB 9
Samsung	Galaxy Watch Active - SM-R500 1754	4GB 980
Misc	Any Smartwatch 1461	0GB 9
Samsung	Gear S3 Classic - SM-R770 1005	4GB 980

