

SAMSUNG BUSINESS SHOP ONLINE TRADE-IN

TERMS AND CONDITIONS

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SAMSUNG HANDSET TRADE IN PROGRAMME (B2B) TERMS AND CONDITIONS

1. THESE TERMS

1.1 What these terms cover. These are the terms and conditions on which you may take part in our B2B Handset Trade In Programme ("Trade In Programme"), which provides you with the option to get a reduction in price for selected new Samsung Galaxy handsets ("New Handset") purchased through the Samsung Business Shop Online (samsung.com/uk/store/smallbusiness-guest/ or www.samsung.com/uk/store/smallbusiness-partner/), when purchased outright, in exchange for trading in your existing device (the "Existing Device"). For a complete list of acceptable Existing Devices to trade, please see Appendix 1 to these Terms and Conditions. The list of acceptable Existing Devices will vary, depending on which new handset you wish to purchase. The Trade In Programme is only available between 14th January and 31 March 2021. The level of discount which you may receive will vary, dependent on the model of Existing Device you trade in and the condition of your Existing Device. Please see Appendix 2 to these Terms and Conditions for full details of the discounts available. The offer is limited to two purchases of New Handsets per customer. Any further orders of New Handsets under the trade in programme may be rejected at our sole discretion. We may also refuse to accept any orders placed for New Handsets (or cancel any such orders prior to dispatch) using this Trade In Programme where we have reasonable grounds to suspect fraud.

1.2 Why you should read them. Please read these terms carefully if you would like to take part in the Trade In Programme. These terms tell you who we are, the conditions of the Trade In Programme and other important information.

2. INFORMATION ABOUT US AND HOW TO CONTACT US

2.1 Who we are. We are Samsung Electronics (UK) Limited, a company registered in England and Wales. Our company registration number is 3086621 and our registered office is at 1000 Hillswood Drive, Chertsey, Surrey KT16 0PS.

2.2 How to contact us. You can contact us by telephoning our customer service team at 0330 726 1022 or by writing to us at support@samsunguk.zendesk.com

2.3 How we may contact you. If we have to contact you, we will do so by telephone or by writing to you at the email address or postal address you provided to us in your order.

2.4 "Writing" includes emails. When we use the words "writing" or "written" in these terms, this includes emails.

3. THE TRADE IN PROGRAMME - OVERVIEW

3.1 How to take part in the Trade In Programme. On placing your order for a new handset, you may, if you choose to do so by clicking the relevant Trade In option on the website and, be able to take part in the Trade In Programme.

3.3 The offer to take part in the Trade In Programme is available to business customers only; it is not available to consumers.

3.3 Your participation in the Trade In Programme is subject to you providing the Existing Device to us within 7 days of receiving your New Handset. Unless you are trading in an Existing Device which you have declared to be broken (where you must follow the requirements set out in clause 4.4), the Existing Device must meet the minimum requirements set out in clause 4.2. Should you fail to provide the Existing Device to us within 7 days of receipt of your New Handset you will be required

to return your New Handset to us, or you will be asked to pay back the upfront discount you received. Failure to provide your New Handset or payment, to Samsung will result in legal proceedings being taken against you to recover the device.

3.4 Please note that existing Upgrade Programme members who are part way through the term of their Upgrade Programme membership may not trade an Existing Device which was purchased through the Upgrade Programme to take part in the Trade In Programme. It is a requirement of the Upgrade Programme membership that you return your original Existing Device at the point when you upgrade.

3.5 Other than as specified in these terms and conditions, our standard B2B Terms and Conditions of Sale (which can be found [here](#)) will govern your purchase of the handset and any other products purchased from our website.

4. TRADING IN YOUR EXISTING HANDSET

4.1 If you decide to take part in the Trade In Programme, you must provide your Existing Device to us. The Existing Devices set out in Appendix 1 to these Terms and Conditions are acceptable for the purposes of the Trade In Programme. We can also only accept a broken Existing Device (please see clause 4.4 below) if it is one of the handsets listed in Appendix 1.

4.2 Please note that the option to receive the full value of discount for your Existing Device is only available if your Existing Device meets the requirements set out below (“Minimum Requirements”). Please note that if you are trading in a broken or faulty Existing Device the terms of clause 4.4 apply instead of these Minimum Requirements.

Minimum Requirements

Functionality: The Existing Device must be owned by you, it must match the make and model from your order form and it must also meet the following functionality criteria.

- It must power on/up and hold charge
- It must be fully functional and must have no software or hardware faults
- It must only have normal wear and tear - there must be no damage or blemishes to screen/LCD and the casing around the device including the camera lens must not be cracked. No level of liquid damage is acceptable.
- It must have a fully functioning display and have no cracked screen
- It must have no signs of screen burn, ghost imaging, discolouration, coloured hues or image retention
- It must not be blacklisted - each device must be eligible to pass all lost/stolen registers
- It must be factory reset and have no software locks - the device must have any personal account locks removed and the device must be reset to remove personal data, all devices must have their iCloud or Google accounts removed or custom MDM accounts removed.
- It must not be PIN locked and must not have an ‘Activation Lock’ or ‘iCloud Lock’ activated
- It must include its battery within the casing and must not have any missing parts
- It must not be crushed, bent in half or liquid-damaged
- It must not be “jail-broken” or “Knox warranty void” and the firmware must not have been altered
- It must be original and meet the manufacturer’s original EU specifications (and is not personalised with any custom engraving). For example, the entire colour of the device must match the original manufacturer’s specification.

4.3 Please note that we inspect all Existing Devices which are provided as part of the Trade In Programme. If the Existing Device which you are proposing to provide to us does not meet the Minimum Requirements (and you have not declared it to be a broken Existing Device as set out in clause 4.4), then we, or the third party company we use to inspect the Existing Devices (MTR Group Limited) will contact you and notify you of this within 10 days. If your Existing Device does not meet the Minimum Requirements, a surcharge of up to £100 will be payable to MTR Group Limited. MTR will contact you advising how much surcharge is due (depending on the extent your Existing Device does not meet the minimum requirements) and how to make payment in these circumstances. If you have any concerns about the inspection of your Existing Device, or wish to discuss the result of this inspection, please contact MTR on 0333 207 9676 or helpdesk@samsungrecycle.co.uk.

4.4 Should your Existing Device not meet the requirements detailed above, you may still trade in your Existing Device by declaring it to be broken (by ticking the box stating that your device is a “Broken Phone” or has a “Cracked Screen”) during the trade-in process on our website. Where you are trading in a broken Existing Device, a lower fee shall be payable for the Existing Device, rather than the usual price payable for the Existing Device. The price payable for both an Existing Device which meets the minimum requirements, as well as for a broken Existing Device as set out in Appendix 2. Please note that we cannot accept broken Existing Devices where the Existing Device has an outstanding credit or finance balance associated with it, or where the Existing Device has been blacklisted as lost or stolen.

4.5 You will be provided with prepaid return packaging materials to allow for the safe provision of your Existing Device to us. You should ensure that the handset is provided to us within 7 days of receiving your New Handset. If you do not send your trade-in device within the specified timeframe, then unless you return your new device, Samsung will deduct a sum equal to the discount you receive for trading in your existing device from your payment card. In the event we are required to take this action, please note that we reserve the right to refuse to take any further orders from you; we will also review any activity in relation to existing orders under your name. Please ensure that you back up any photos, files and other data which you have stored on the Existing Device, and remove the sim card and memory cards before providing the Existing Device to us. On receipt of the Existing Device, all data stored on it will be securely wiped. We are not able to recover any data stored on an Existing Device which has been provided to us.

4.6 At the point at which you have provided your Existing Device to us, and we have carried out a successful inspection of the Existing Device (ensuring that it meets the Minimum Requirements, unless it has been declared to be broken Existing Device) ownership in the handset will pass from you to us (or a third party nominated by us).

5. YOUR RIGHTS

5.1 Full information about your rights to return a defective product in line with our Returns

Policy can be found in our standard B2B Terms and Conditions of Sale

https://www.samsung.com/uk/estore/static/link_terms_and_conditions_of_sale/#SamsungBusinessShop

6. HOW WE MAY USE YOUR PERSONAL INFORMATION

6.1 How we will use your personal information. We will use the personal information you provide to us in accordance with the terms of our privacy policy, which can be found here: <http://www.samsung.com/uk/info/privacy>

If you wish to withdraw your consent to us processing your personal data, please contact us here: support@samsunguk.zendesk.com.

6.2 Please note that in order to take part in the Trade In Programme, you must have a Samsung account. If you do not have a Samsung account, we will use the information which you provide us in the course of applying for the Trade In Programme to set one up for you.

6.3 We will only give your personal information to other third parties where the law either requires or allows us to do so.

7. OTHER IMPORTANT TERMS

7.1 Other than MTR Group Limited, in relation to clause 4.3 above, nobody else has any rights under this contract. This contract is between you and us. No other person shall have any rights to enforce any of its terms.

7.2 If a court finds part of this contract illegal, the rest will continue in force. Each of the paragraphs of these terms operates separately. If any court or relevant authority decides that any of them are unlawful, the remaining paragraphs will remain in full force and effect.

7.3 Even if we delay in enforcing this contract, we can still enforce it later. If we do not insist immediately that you do anything you are required to do under these terms, or if we delay in taking steps against you in respect of your breaking this contract, that will not mean that you do not have to do those things and it will not prevent us taking steps against you at a later date.

7.4 These terms are governed by English law and you can bring legal proceedings in respect of the products in the English courts.

Appendix 1 - List of applicable Existing Devices - Smartphones

Make	Model	Storage
Samsung	Galaxy Fold 5G 1766	512GB 1391
Samsung	Galaxy Z Flip 5G - F707B 2472	256GB 973
Samsung	Galaxy Z Flip - F700F 1817	256GB 973
Apple	iPhone XS Max 1483	512GB 1391
Apple	iPhone XS 1482	512GB 1391
Apple	iPhone XS Max 1483	256GB 973
Apple	iPhone XS 1482	256GB 973
Apple	iPhone XS Max 1483	64GB 13
Apple	iPhone XS 1482	64GB 13
Apple	iPhone XR 1489	256GB 973
Apple	iPhone XR 1489	128GB 14
Apple	iPhone X 1352	256GB 973
Apple	iPhone X 1352	64GB 13
Apple	iPhone XR 1489	64GB 13
Samsung	Galaxy Note 20 Ultra 5G - N986B 2488	512GB 1391
Samsung	Galaxy Note 20 Ultra 5G - N986B 2488	256GB 973
Samsung	Galaxy Note 20 Ultra 2502	512GB 1391
Samsung	Galaxy Note 20 Ultra 2502	256GB 973
Samsung	Galaxy S20 Ultra 5G - G988B 1816	128GB 14
Samsung	Galaxy S20 Ultra 5G - G988B 1816	512GB 1391
Samsung	Galaxy Note 20 5G - N981B 2487	256GB 973
Samsung	Galaxy S20 Ultra - G988 2513	512GB 1391
Samsung	Galaxy Note 20 5G - N981B 2487	128GB 14
Samsung	Galaxy S20 Plus - G985F 1977	128GB 14
Samsung	Galaxy S20 Plus 5G - G986B 1815	128GB 14
Samsung	Galaxy S20 Plus BTS Edition 2492	128GB 14
Samsung	Galaxy Note 20 2486	256GB 973
Samsung	Galaxy S20 5G - G981B 1813	128GB 14
Samsung	Galaxy Note 10 Plus 5G - N976B 1753	256GB 973
Samsung	Galaxy Note 10 Plus 5G - N976B 1753	512GB 1391
Samsung	Galaxy Note 10 Plus - N975F 1752	256GB 973
Samsung	Galaxy Note 10 - N970F 1751	256GB 973
Samsung	Galaxy S20 - G980F 1812	128GB 14
Samsung	Galaxy S10 Plus - G975F 1606	1TB 1492
Samsung	Galaxy S10 Plus - G975F 1606	512GB 1391
Samsung	Galaxy S10 5G - G977B 1671	256GB 973
Samsung	Galaxy S10 Plus - G975F 1606	128GB 14
Samsung	Galaxy S10 - G973F 1604	512GB 1391
Samsung	Galaxy S10 Lite 2100	128GB 14
Samsung	Galaxy S10 Lite 2100	512GB 1391
Samsung	Galaxy S20 5G (Fan Edition) - G781B 2487	128GB 14
Samsung	Galaxy S10 - G973F 1604	128GB 14
Samsung	Galaxy S20 FE 2482	128GB 14
Samsung	Galaxy Note 10 Lite 2494	128GB 14
Samsung	Galaxy S10E - G970F 1605	128GB 14
Apple	iPhone 11 Pro Max 1764	512GB 1391
Apple	iPhone 11 Pro Max 1764	256GB 973
Apple	iPhone 11 Pro 1763	512GB 1391
Apple	iPhone 11 Pro Max 1764	64GB 13
Apple	iPhone 11 Pro 1763	256GB 973
Apple	iPhone 11 Pro 1763	64GB 13
OnePlus	8 Pro 1954	256GB 973
OnePlus	8 Pro 1954	128GB 14
Apple	iPhone 11 1762	256GB 973
Apple	iPhone 11 1762	128GB 14
Apple	iPhone 11 1762	64GB 13
OnePlus	8 1953	256GB 973
OnePlus	8 1953	128GB 14
OnePlus	7 Pro - GM1910 1652	256GB 973
OnePlus	7 Pro - GM1910 1652	128GB 14
OnePlus	Nord 5G 2099	256GB 973
OnePlus	Nord 5G 2099	128GB 14
Samsung	Galaxy Note 9 - N960F 1423	128GB 14
Samsung	Galaxy Note 9 - N960F 1423	512GB 1391
Samsung	Galaxy Note 9 - N960FD (Dual Sim) 165	128GB 14
Samsung	Galaxy Note 9 - N960FD (Dual Sim) 165	512GB 1391
Huawei	P30 Pro 1641	128GB 14
Huawei	P30 Pro 1641	256GB 973
Huawei	P30 Pro 1641	512GB 1391
Samsung	Galaxy S9 Plus - G965F 1362	64GB 13
Samsung	Galaxy S9 Plus - G965F 1362	128GB 14
Samsung	Galaxy S9 Plus - G965F 1362	256GB 973
Samsung	Galaxy S9 Plus Hybrid SIM - G965FD 136	64GB 13
Samsung	Galaxy S9 Plus Hybrid SIM - G965FD 136	128GB 14
Samsung	Galaxy S9 Plus Hybrid SIM - G965FD 136	256GB 973
Samsung	Galaxy S9 - G960F 1361	64GB 13
Samsung	Galaxy S9 Hybrid SIM - G960FD 1363	64GB 13
Huawei	P30 1733	128GB 14
Huawei	Mate 20 Pro 1487	128GB 14
Huawei	Mate 20 Pro 1487	256GB 973
Google	Pixel 4 XL 1773	128GB 14
Google	Pixel 4 XL 1773	64GB 13
Apple	iPhone 8 Plus 1351	256GB 973
Google	Pixel 4 1772	128GB 14
Google	Pixel 4 1772	64GB 13
Apple	iPhone 8 Plus 1351	64GB 13

Make	Model	Storage
OnePlus	7 - GM1900 1670	256GB 973
OnePlus	7T 1768	128GB 14
OnePlus	7 - GM1900 1670	128GB 14
Apple	iPhone SE 2020 1952	256GB 973
OnePlus	7T Pro 1769	256GB 973
Apple	iPhone SE 2020 1952	128GB 14
Apple	iPhone SE 2020 1952	64GB 13
OnePlus	6T - A6010 1680	128GB 14
OnePlus	6T - A6010 1680	256GB 973
Apple	iPhone 8 1350	256GB 973
Apple	iPhone 8 1350	64GB 13
Sony	Xperia 1 1610	64GB 13
OnePlus	6 - A6000 1412	128GB 14
Apple	iPhone 7 Plus 977	256GB 973
Samsung	Galaxy A80 (2019) 1795	128GB 14
Samsung	Galaxy Note 8 - N950FD (Dual SIM) 133	64GB 13
Samsung	Galaxy Note 8 - SM-N950F 1332	64GB 13
Samsung	Galaxy S8 Plus - G955F 1262	64GB 13
Samsung	Galaxy S8 Plus Dual SIM - G955FD 1333	64GB 13
Apple	iPhone 7 Plus 977	128GB 14
Samsung	Galaxy A71 5G 2055	128GB 14
Apple	iPhone 7 Plus 977	32GB 12
Google	Pixel 3 XL 1499	64GB 13
Google	Pixel 3 XL 1499	128GB 14
Samsung	Galaxy A70 (2019) 1794	128GB 14
Samsung	Galaxy A71 - A715F 2054	128GB 14
Samsung	Galaxy A90 5G (2019) 1796	128GB 14
Sony	Xperia 5 Plus 1870	256GB 973
Samsung	Galaxy S8 - G950F 1260	64GB 13
Samsung	Galaxy S8 - G950FD (Dual Sim) 1611	64GB 13
Samsung	Galaxy A80 - A805F 1737	128GB 14
Google	Pixel 3 1485	64GB 13
Google	Pixel 3 1485	128GB 14
Sony	Xperia 5 1869	128GB 14
Samsung	Galaxy A9 (2018) - A920F 1504	128GB 14
Apple	iPhone 7 976	256GB 973
Apple	iPhone 7 976	128GB 14
Apple	iPhone 6s Plus 126	64GB 13
Apple	iPhone 6s Plus 126	128GB 14
Apple	iPhone 6s Plus 126	32GB 12
Apple	iPhone 7 976	32GB 12
Apple	iPhone 6s Plus 126	16GB 11
Huawei	P20 Pro 1372	128GB 14
Google	Pixel 2 XL 1356	64GB 13
Google	Pixel 2 XL 1356	128GB 14
OnePlus	5 - A5000 1338	64GB 13
OnePlus	5 - A5000 1338	128GB 14
Apple	iPhone 6 Plus 124	128GB 14
Samsung	Galaxy S7 Edge - G935F 607	32GB 12
Samsung	Galaxy S7 Edge - G935F 607	64GB 13
Samsung	Galaxy S7 Edge - G935FD (Dual Sim) 16	32GB 12
Samsung	Galaxy S7 Edge - G935FD (Dual Sim) 16	64GB 13
Samsung	Galaxy S6 Edge Plus - G928F 604	32GB 12
Samsung	Galaxy S6 Edge Plus - G928F 604	64GB 13
Samsung	Galaxy S7 - G930F 606	32GB 12
Samsung	Galaxy S7 - G930F 606	64GB 13
Samsung	Galaxy S7 Dual Sim - G930FD 1612	32GB 12
Samsung	Galaxy S7 Dual Sim - G930FD 1612	64GB 13
Apple	iPhone 6s 125	128GB 14
Apple	iPhone 6 Plus 124	64GB 13
Apple	iPhone 6s 125	64GB 13
Nokia	8 1344	64GB 13
Samsung	Galaxy A8 (2018) - A530F 1396	32GB 12
Google	Pixel 2 1355	64GB 13
Google	Pixel 2 1355	128GB 14
Sony	Xperia XZ1 1346	64GB 13
Sony	XZ1 Compact 1347	32GB 12
Apple	iPhone 6 Plus 124	16GB 11
Apple	iPhone 6 Plus 124	32GB 12
OnePlus	3T - A3003 1278	64GB 13
Samsung	Galaxy S6 Edge - G925F 603	32GB 12
Samsung	Galaxy S6 Edge - G925F 603	64GB 13
Samsung	Galaxy S6 Edge - G925F 603	128GB 14
Samsung	Galaxy S6 Edge - G925FD (Dual Sim) 16	32GB 12
Samsung	Galaxy S6 Edge - G925FD (Dual Sim) 16	64GB 13
Samsung	Galaxy S6 Edge - G925FD (Dual Sim) 16	128GB 14
BlackBerry	KEYone 1357	64GB 13
Huawei	Mate 20 1486	128GB 14
Sony	Xperia XZ Premium 1329	64GB 13
Samsung	Galaxy A5 - A520F (2017) 1188	16GB 11
Samsung	Galaxy A5 - A520F (2017) 1188	32GB 12
Apple	iPhone 6s 125	16GB 11
Samsung	Galaxy A3 - A320F (2017) 1187	32GB 12
Samsung	Galaxy S6 - G920F 602	32GB 12
Samsung	Galaxy S6 - G920F 602	64GB 13
Samsung	Galaxy S6 - G920F 602	128GB 14
Apple	iPhone 6 123	128GB 14
Apple	iPhone 6 123	64GB 13
Huawei	P20 1373	128GB 14
Sony	Xperia Z5 Premium 709	32GB 12
Misc	Any Android (Zero Value) 1593	0GB 9
Apple	Any Apple (Zero Value) 1594	0GB 9
Broken Phone	Any broken phone 1882	0GB 9
Cracked Screen	Cracked Screen Phone 1976	0GB 9

Appendix 1 - List of applicable Existing Devices - Tablets

Make	Model	Storage
Amazon	Fire 7 (2017) - SR043KL 1436	8GB 10
Amazon	Fire HD 10 (2017) 1439	32GB 12
Amazon	Fire HD 8 (2015) 1437	8GB 10
Amazon	Fire HD 8 (2015) 1437	16GB 11
Amazon	Fire HD 8 (2017) - SX034QT 1438	16GB 11
Samsung	Galaxy Note 10.1 WiFi - N8010 1008	16GB 11
Samsung	Galaxy Note 10.1 WiFi - N8010 1008	32GB 12
Samsung	Galaxy Note 10.1 WiFi - N8010 1008	64GB 13
Samsung	Galaxy Note 10.1 WiFi - P600 556	16GB 11
Samsung	Galaxy Note 10.1 WiFi - P600 556	32GB 12
Samsung	Galaxy Note 10.1 WiFi - P600 556	64GB 13
Samsung	Galaxy Note 10.1 WiFi 3G - N8000 555	16GB 11
Samsung	Galaxy Note 10.1 WiFi 3G - N8000 555	32GB 12
Samsung	Galaxy Note 10.1 WiFi 3G - N8000 555	64GB 13
Samsung	Galaxy Note 10.1 WiFi 3G - P601 1009	16GB 11
Samsung	Galaxy Note 10.1 WiFi 3G - P601 1009	32GB 12
Samsung	Galaxy Note 10.1 WiFi 3G - P601 1009	64GB 13
Samsung	Galaxy Note 10.1 WiFi LTE - P605 1010	16GB 11
Samsung	Galaxy Note 10.1 WiFi LTE - P605 1010	32GB 12
Samsung	Galaxy Note 10.1 WiFi LTE - P605 1010	64GB 13
Samsung	Galaxy Note 10.1 WiFi LTE - P605 1010	16GB 11
Samsung	Galaxy Note 10.1 WiFi LTE - P605 1010	32GB 12
Samsung	Galaxy Note 10.1 WiFi LTE - P605 1010	64GB 13
Samsung	Galaxy Tab 2 10.1 - P5110 985	16GB 11
Samsung	Galaxy Tab 2 10.1 - P5110 985	32GB 12
Samsung	Galaxy Tab 2 10.1 3G - P5100 984	16GB 11
Samsung	Galaxy Tab 2 10.1 3G - P5100 984	32GB 12
Samsung	Galaxy Tab 2 7.0 - P3110 983	8GB 10
Samsung	Galaxy Tab 2 7.0 - P3110 983	16GB 11
Samsung	Galaxy Tab 2 7.0 - P3110 983	32GB 12
Samsung	Galaxy Tab 2 7.0 3G - P3100 512	8GB 10
Samsung	Galaxy Tab 2 7.0 3G - P3100 512	16GB 11
Samsung	Galaxy Tab 2 7.0 3G - P3100 512	32GB 12
Samsung	Galaxy Tab 3 10.1 WiFi 986	16GB 11
Samsung	Galaxy Tab 3 10.1 WiFi 986	32GB 12
Samsung	Galaxy Tab 3 10.1 WiFi LTE 987	16GB 11
Samsung	Galaxy Tab 3 10.1 WiFi LTE 987	32GB 12
Samsung	Galaxy Tab 3 7.0 Kids 988	8GB 10
Samsung	Galaxy Tab 3 7.0 WiFi - T210 989	8GB 10
Samsung	Galaxy Tab 3 7.0 WiFi - T210 989	16GB 11
Samsung	Galaxy Tab 3 7.0 WiFi LTE - T110 513	8GB 10
Samsung	Galaxy Tab 3 7.0 WiFi LTE - T110 513	16GB 11
Samsung	Galaxy Tab 3 8.0 WiFi - T310 990	16GB 11
Samsung	Galaxy Tab 3 8.0 WiFi - T310 990	32GB 12
Samsung	Galaxy Tab 3 8.0 WiFi LTE - T315 991	16GB 11
Samsung	Galaxy Tab 3 8.0 WiFi LTE - T315 991	32GB 12
Samsung	Galaxy Tab 4 10.1 WiFi 993	16GB 11
Samsung	Galaxy Tab 4 10.1 WiFi 3G 994	16GB 11
Samsung	Galaxy Tab 4 10.1 WiFi LTE 995	16GB 11
Samsung	Galaxy Tab 4 7.0 WiFi - T230 514	8GB 10
Samsung	Galaxy Tab 4 7.0 WiFi - T230 514	16GB 11
Samsung	Galaxy Tab 4 7.0 WiFi 3G 992	8GB 10
Samsung	Galaxy Tab 4 7.0 WiFi 3G 992	16GB 11
Samsung	Galaxy Tab A 10.1 LTE (2016) - T585 139	16GB 11
Samsung	Galaxy Tab A 10.1 WiFi (2016) - T580 13	16GB 11
Samsung	Galaxy Tab A 7.0 WiFi - T280N 515	8GB 10
Samsung	Galaxy Tab A 7.0 WiFi LTE - T285 516	8GB 10
Samsung	Galaxy Tab A 9.7 WiFi - T550 517	16GB 11
Samsung	Galaxy Tab A 9.7 WiFi LTE - T555 996	16GB 11
Samsung	Galaxy Tab A 9.7 WiFi LTE - T555 996	32GB 12
Samsung	Galaxy Tab E 9.6 WiFi - T560 518	8GB 10
Samsung	Galaxy Tab E 9.6 WiFi 3G - T561 997	8GB 10
Samsung	Galaxy Tab E 9.6 WiFi 3G - T561 997	16GB 11
Samsung	Galaxy Tab Pro 12.2 - T900 1434	32GB 12
Samsung	Galaxy Tab Pro 12.2 - T900 1434	64GB 13
Samsung	Galaxy Tab Pro 8.4 WiFi - T320 635	16GB 11
Samsung	Galaxy Tab S 10.5 WiFi - T800 638	16GB 11
Samsung	Galaxy Tab S 10.5 WiFi LTE - T805 640	16GB 11
Samsung	Galaxy Tab S 8.4 WiFi - T700 637	16GB 11
Samsung	Galaxy Tab S 8.4 WiFi LTE - T705 639	16GB 11
Samsung	Galaxy Tab S2 8.0 WiFi - T710 521	32GB 12
Samsung	Galaxy Tab S2 8.0 WiFi - T713N 1432	32GB 12
Samsung	Galaxy Tab S2 8.0 WiFi - T713N 1432	64GB 13
Samsung	Galaxy Tab S2 8.0 WiFi LTE - T715 519	32GB 12
Samsung	Galaxy Tab S2 8.0 WiFi LTE - T719N 1000	32GB 12
Samsung	Galaxy Tab S2 9.7 - T810 522	32GB 12
Samsung	Galaxy Tab S2 9.7 WiFi - T813N 998	32GB 12
Samsung	Galaxy Tab S2 9.7 WiFi LTE - T815 520	32GB 12
Samsung	Galaxy Tab S2 9.7 WiFi LTE - T819N 999	32GB 12
Samsung	Galaxy Tab S3 9.7 - SM-T820 1265	32GB 12
Samsung	Galaxy Tab S3 9.7 LTE - SM-T825N 1433	32GB 12
Samsung	Galaxy Tab S4 10.5 LTE - T835 1548	64GB 13

Make	Model	Storage
Samsung	Galaxy Tab S4 10.5 WiFi - T830 1547	64GB 13
Samsung	Galaxy Tab S5e 10.5 WiFi - T720 1749	64GB 13
Samsung	Galaxy Tab S5e 10.5 WiFi - T720 1749	128GB 14
Samsung	Galaxy Tab S5e WiFi LTE - T725 1748	64GB 13
Samsung	Galaxy Tab S5e WiFi LTE - T725 1748	128GB 14
Samsung	Galaxy Tab S6 Lite LTE - SM-T865 2474	64GB 13
Samsung	Galaxy Tab S6 Lite WiFi - SM-T860 2473	64GB 13
Samsung	Galaxy Tab S6 LTE - T865 1875	128GB 14
Samsung	Galaxy Tab S6 LTE - T865 1875	256GB 973
Samsung	Galaxy Tab S6 WiFi - T860 1874	128GB 14
Samsung	Galaxy Tab S6 WiFi - T860 1874	256GB 973
Samsung	Galaxy TabPro 10.1 WiFi - T520 636	16GB 11
Samsung	Galaxy TabPro 10.1 WiFi LTE - T525 1019	16GB 11
Samsung	Galaxy TabPro 8.4 WiFi 3G - T321 1013	16GB 11
Samsung	Galaxy TabPro 8.4 WiFi LTE - T325 1014	16GB 11
Samsung	Galaxy TabPro S - W703N 523	128GB 14
Apple	iPad 2 WiFi 95	16GB 11
Apple	iPad 2 WiFi 95	32GB 12
Apple	iPad 2 WiFi 95	64GB 13
Apple	iPad 2 WiFi 3G 94	16GB 11
Apple	iPad 2 WiFi 3G 94	32GB 12
Apple	iPad 2 WiFi 3G 94	64GB 13
Apple	iPad 2017 WiFi 1394	32GB 12
Apple	iPad 2017 WiFi 1394	128GB 14
Apple	iPad 2017 WiFi 4G 1395	32GB 12
Apple	iPad 2017 WiFi 4G 1395	128GB 14
Apple	iPad 2018 WiFi 1525	32GB 12
Apple	iPad 2018 WiFi 1525	128GB 14
Apple	iPad 2018 WiFi 4G 1524	32GB 12
Apple	iPad 2018 WiFi 4G 1524	128GB 14
Apple	iPad 3 WiFi 97	16GB 11
Apple	iPad 3 WiFi 97	32GB 12
Apple	iPad 3 WiFi 97	64GB 13
Apple	iPad 3 WiFi 4G 96	16GB 11
Apple	iPad 3 WiFi 4G 96	32GB 12
Apple	iPad 3 WiFi 4G 96	64GB 13
Apple	iPad 4 WiFi 100	16GB 11
Apple	iPad 4 WiFi 100	32GB 12
Apple	iPad 4 WiFi 100	64GB 13
Apple	iPad 4 WiFi 4G 99	16GB 11
Apple	iPad 4 WiFi 4G 99	32GB 12
Apple	iPad 4 WiFi 4G 99	64GB 13
Apple	iPad 4 WiFi 4G 99	128GB 14
Apple	iPad Air 2 WiFi 101	16GB 11
Apple	iPad Air 2 WiFi 101	32GB 12
Apple	iPad Air 2 WiFi 101	64GB 13
Apple	iPad Air 2 WiFi 101	128GB 14
Apple	iPad Air 2 WiFi 4G 102	16GB 11
Apple	iPad Air 2 WiFi 4G 102	32GB 12
Apple	iPad Air 2 WiFi 4G 102	64GB 13
Apple	iPad Air 2 WiFi 4G 102	128GB 14
Apple	iPad Air WiFi 103	16GB 11
Apple	iPad Air WiFi 103	32GB 12
Apple	iPad Air WiFi 103	64GB 13
Apple	iPad Air WiFi 103	128GB 14
Apple	iPad Air WiFi 4G 104	16GB 11
Apple	iPad Air WiFi 4G 104	32GB 12
Apple	iPad Air WiFi 4G 104	64GB 13
Apple	iPad Air WiFi 4G 104	128GB 14
Apple	iPad Mini (2019) WiFi 1885	64GB 13
Apple	iPad Mini (2019) WiFi 1885	256GB 973
Apple	iPad Mini (2019) WiFi 4G 1886	64GB 13
Apple	iPad Mini (2019) WiFi 4G 1886	256GB 973
Apple	iPad Mini 2 WiFi 108	16GB 11
Apple	iPad Mini 2 WiFi 108	32GB 12
Apple	iPad Mini 2 WiFi 108	64GB 13
Apple	iPad Mini 2 WiFi 108	128GB 14
Apple	iPad Mini 2 WiFi 4G 107	16GB 11
Apple	iPad Mini 2 WiFi 4G 107	32GB 12
Apple	iPad Mini 2 WiFi 4G 107	64GB 13
Apple	iPad Mini 2 WiFi 4G 107	128GB 14
Apple	iPad Mini 3 WiFi 109	16GB 11
Apple	iPad Mini 3 WiFi 109	64GB 13
Apple	iPad Mini 3 WiFi 109	128GB 14
Apple	iPad Mini 3 WiFi 4G 110	16GB 11
Apple	iPad Mini 3 WiFi 4G 110	64GB 13
Apple	iPad Mini 3 WiFi 4G 110	128GB 14
Apple	iPad Mini 4 WiFi 111	16GB 11
Apple	iPad Mini 4 WiFi 111	64GB 13
Apple	iPad Mini 4 WiFi 111	128GB 14

Make	Model	Storage
Apple	iPad Mini 4 WiFi 4G 112	16GB 11
Apple	iPad Mini 4 WiFi 4G 112	64GB 13
Apple	iPad Mini 4 WiFi 4G 112	128GB 14
Apple	iPad Mini WiFi 105	16GB 11
Apple	iPad Mini WiFi 105	32GB 12
Apple	iPad Mini WiFi 105	64GB 13
Apple	iPad Mini WiFi 4G 106	16GB 11
Apple	iPad Mini WiFi 4G 106	32GB 12
Apple	iPad Mini WiFi 4G 106	64GB 13
Apple	iPad Pro 10.5 WiFi 1392	64GB 13
Apple	iPad Pro 10.5 WiFi 1392	512GB 1391
Apple	iPad Pro 10.5 WiFi 4G 1393	64GB 13
Apple	iPad Pro 10.5 WiFi 4G 1393	512GB 1391
Apple	iPad Pro 10.5 WiFi 4G 1393	256GB 973
Apple	iPad Pro 11.0 WiFi 1520	64GB 13
Apple	iPad Pro 11.0 WiFi 1520	256GB 973
Apple	iPad Pro 11.0 WiFi 4G 1521	64GB 13
Apple	iPad Pro 11.0 WiFi 4G 1521	256GB 973
Apple	iPad Pro 11.0 WiFi 4G 1521	512GB 1391
Apple	iPad Pro 12.9 WiFi 1114	32GB 12
Apple	iPad Pro 12.9 WiFi 1114	128GB 14
Apple	iPad Pro 12.9 WiFi 1114	256GB 973
Apple	iPad Pro 12.9 WiFi 4G 1115	32GB 12
Apple	iPad Pro 12.9 WiFi 4G 1115	128GB 14
Apple	iPad Pro 12.9 WiFi 4G 1115	256GB 973
Apple	iPad Pro 12.9 WiFi 1516	64GB 13
Apple	iPad Pro 12.9 WiFi 1516	512GB 1391
Apple	iPad Pro 12.9 WiFi 1516	256GB 973
Apple	iPad Pro 12.9 WiFi 4G 1518	64GB 13
Apple	iPad Pro 12.9 WiFi 4G 1518	512GB 1391
Apple	iPad Pro 12.9 WiFi 4G 1518	256GB 973
Apple	iPad Pro 3.2 9 WiFi 1517	64GB 13
Apple	iPad Pro 3.2 9 WiFi 1517	512GB 1391
Apple	iPad Pro 3.2 9 WiFi 1517	256GB 973
Apple	iPad Pro 3.2 9 WiFi 4G 1519	64GB 13
Apple	iPad Pro 3.2 9 WiFi 4G 1519	512GB 1391
Apple	iPad Pro 3.2 9 WiFi 4G 1519	256GB 973
Apple	iPad Pro 9.7 WiFi 974	32GB 12
Apple	iPad Pro 9.7 WiFi 974	128GB 14
Apple	iPad Pro 9.7 WiFi 974	256GB 973
Apple	iPad Pro 9.7 WiFi 4G 975	32GB 12
Apple	iPad Pro 9.7 WiFi 4G 975	128GB 14
Apple	iPad Pro 9.7 WiFi 4G 975	256GB 973
Apple	iPad WiFi 99	16GB 11
Apple	iPad WiFi 99	32GB 12
Apple	iPad WiFi 99	64GB 13
Apple	iPad WiFi 3G 92	16GB 11
Apple	iPad WiFi 3G 92	32GB 12
Apple	iPad WiFi 3G 92	64GB 13
Huawei	MediaPad M3 8 1379	32GB 12
Huawei	MediaPad M3 8 1448	32GB 12
Huawei	MediaPad M3 Lite 10 1378	32GB 12
Huawei	MediaPad M3 Lite 10 WiFi 1478	16GB 11
Huawei	MediaPad M3 Lite 8 1446	16GB 11
Huawei	MediaPad M3 Lite 8 1446	32GB 12
Huawei	MediaPad M5 10 1376	32GB 12
Huawei	MediaPad M5 10.8 1459	32GB 12
Huawei	MediaPad M5 8 1377	32GB 12
Huawei	MediaPad T3 10 1444	32GB 12
Huawei	MediaPad T3 10 3G 1445	32GB 12
Huawei	MediaPad T3 7 1440	16GB 11
Huawei	MediaPad T3 7 3G 1441	16GB 11
Huawei	MediaPad T3 8 1442	32GB 12
Huawei	MediaPad T3 8 3G 1443	32GB 12
Lenovo	Tab 3 10 1455	16GB 11
Lenovo	Tab 3 10 Plus 1457	32GB 12
Lenovo	Tab 4 10 1452	16GB 11
Lenovo	Tab 4 10 Plus 1450	64GB 13
Lenovo	Tab 4 8 1453	16GB 11
Lenovo	Tab 4 8 Plus 1451	64GB 13
Sony	Xperia Tablet S WiFi 1070	16GB 11
Sony	Xperia Tablet S WiFi 1070	32GB 12
Sony	Xperia Tablet S WiFi 1070	64GB 13
Sony	Xperia Tablet S WiFi 3G 1071	16GB 11
Sony	Xperia Tablet S WiFi 3G 1071	32GB 12
Sony	Xperia Tablet S WiFi 3G 1071	64GB 13
Sony	Xperia Tablet Z WiFi 1072	16GB 11
Sony	Xperia Tablet Z WiFi LTE 1073	16GB 11
Sony	Xperia Tablet Z WiFi 700	16GB 11
Sony	Xperia Tablet Z2 WiFi LTE 1066	16GB 11
Sony	Xperia Tablet Z3 Compact WiFi 3G LTE 1068	16GB 11
Lenovo	Yoga Tab 3 10 1456	32GB 12
Lenovo	Yoga Tab 3 Pro 10 with Projector 1454	64GB 13

Appendix 1 - List of applicable Existing Devices – Wearables

Make	Model	Storage
Fitbit	Alta Watch 1209	0GB 9
Misc	Any Smartwatch 1461	0GB 9
Garmin	Approach S10 1472	0GB 9
Garmin	Approach S60 1471	1GB 1051
Fitbit	Blaze Watch 1211	0GB 9
Fitbit	Charge 2 Watch 1210	0GB 9
Garmin	Forerunner 645 1467	0GB 9
Garmin	Forerunner 735 1469	0GB 9
Garmin	Forerunner 935 1468	0GB 9
Samsung	Galaxy Watch 42mm - R810 1678	4GB 980
Samsung	Galaxy Watch 42mm 4G - R815F 1679	4GB 980
Samsung	Galaxy Watch 46mm - R800F 1677	4GB 980
Samsung	Galaxy Watch 46mm 4G - R805F 1430	4GB 980
Samsung	Galaxy Watch Active - SM-R500 1754	4GB 980
Samsung	Gear Fit 2 - SM-R360 609	4GB 980
Samsung	Gear Fit 2 Pro - SM-R365 1462	4GB 980
Samsung	Gear S2 - SM-R720 533	4GB 980
Samsung	Gear S2 Classic - SM-R732 534	4GB 980
Samsung	Gear S2 Classic 3G 1004	4GB 980
Samsung	Gear S3 Classic - SM-R770 1005	4GB 980
Samsung	Gear S3 Frontier Wi-Fi - SM-R760 1006	4GB 980
Samsung	Gear Sport - SM-R600 1409	0GB 9
Fitbit	Ionic 1464	2GB 1001
Garmin	Quatix5 1474	0GB 9
Fitbit	Versa 1465	2GB 1001
Garmin	Vivoactive 1470	0GB 9
Garmin	Vivofit 1475	0GB 9
Garmin	Vivosmart3 1473	0GB 9
Apple	Watch 38mm 978	8GB 10
Apple	Watch 42mm 979	8GB 10
Apple	Watch Series 2 38mm 1195	0GB 9
Apple	Watch Series 2 42mm 1196	0GB 9
Apple	Watch Series 3 38mm GPS 1476	0GB 9
Apple	Watch Series 3 38mm LTE 1410	0GB 9
Apple	Watch Series 3 42mm Cell-GPS 1411	0GB 9
Apple	Watch Series 3 42mm GPS 1477	0GB 9
Apple	Watch Series 4 40mm Cell-GPS 1596	0GB 9
Apple	Watch Series 4 40mm GPS 1597	0GB 9
Apple	Watch Series 4 44mm Cell-GPS 1598	0GB 9
Apple	Watch Series 4 44mm GPS 1599	0GB 9
Amazon	Any Amazon 1645	0GB 9
Huawei	Any Huawei 1647	0GB 9
Lenovo	Any Lenovo 1649	0GB 9
Apple	Any other Apple 1646	0GB 9
Samsung	Any other Samsung 1648	0GB 9
Sony	Any Sony 1644	0GB 9

SAMSUNG TABLET TRADE IN PROGRAMME TERMS AND CONDITIONS (B2B)

1 THESE TERMS

1.1 What these terms cover. These are the terms and conditions on which you may take part in our B2B Tablet Trade In Programme (“Trade In Programme”), which provides you with the option to get a reduction in price for selected Samsung Galaxy tablets (“New Tablet”) purchased through the Samsung Business Shop Online (samsung.com/uk/store/smallbusiness-guest/ or www.samsung.com/uk/store/smallbusiness-partner/), when purchased outright in exchange for trading in your existing device (the “Existing Tablet”). For a complete list of acceptable Existing Tablets please see Appendix 1 to these Terms and Conditions. The list of acceptable Existing Tablets will vary, depending on which New Tablet you wish to purchase. The Trade In Programme is only available between 14th January and 31 March 2021. The level of discount which you may receive will vary, dependent on the model of Existing Tablet you trade in and the condition of your Existing Tablet. Please see Appendix 2 to these Terms and Conditions for full details of the discounts available. The offer is limited to two purchases of New Tablets per customer. Any further orders of New Tablets under the trade in programme may be rejected at our sole discretion. We may also refuse to accept any orders placed for New Tablets (or cancel any such orders prior to dispatch) using this Trade In Programme where we have reasonable grounds to suspect fraud.

1.2 Why you should read them. Please read these terms carefully if you would like to take part in the Trade In Programme. These terms tell you who we are, the conditions of the Trade In Programme and other important information.

2 INFORMATION ABOUT US AND HOW TO CONTACT US

2.1 Who we are. We are Samsung Electronics (UK) Limited, a company registered in England and Wales. Our company registration number is 3086621 and our registered office is at 1000 Hillswood Drive, Chertsey, Surrey KT16 0PS.

2.2 How to contact us. You can contact us by telephoning our customer service team at 0330 726 1022 or by writing to us at support@samsunguk.zendesk.com

2.3 How we may contact you. If we have to contact you we will do so by telephone or by writing to you at the email address or postal address you provided to us in your order.

2.4 "Writing" includes emails. When we use the words "writing" or "written" in these terms, this includes emails.

3 THE TRADE IN PROGRAMME - OVERVIEW

3.1 How to take part in the Trade In Programme. On placing your order for a New Tablet, you may, if you choose to do so by clicking the relevant Trade In option on the website and be able to take part in the Trade In Programme.

3.2 Your participation in the Trade In Programme is subject to you providing the Existing Tablet to us within 7 days of receiving your New Tablet. The Existing Tablet must meet the minimum requirements set out in clause 4.2. Should you fail to provide the Existing Tablet to us within 7 days of receipt of your New Tablet you will be required to return your New Tablet to us. Failure to return your New Tablet to Samsung will result in legal proceedings being taken against you to recover the device.

3.3 Other than as specified in these terms and conditions, our standard B2B Terms and Conditions of Sale (which can be found [here](#)) will govern your purchase of the tablet and any other products purchased from our website.

4 TRADING IN YOUR EXISTING TABLET

4.1 If you decide to take part in the Trade In Programme, you must provide your Existing Tablet to us. The Existing Tablets set out in Appendix 1 to these Terms and Conditions are acceptable for the purposes of the Trade In Programme.

4.2 Please note that the option to receive the full value of discount for your Existing Tablet is only available if your Existing Tablet meets the requirements set out below (“Minimum Requirements”):

Minimum Requirements

The Existing Tablet must be owned by you, it must match the make and model from your order form and it must also meet the following functionality criteria.

- It must power on/up and hold charge
- It must be fully functional and must have no software or hardware faults
- It must only have normal wear and tear - there must be no damage or blemishes to screen/LCD and the casing around the device including the camera lens must not be cracked. No level of liquid damage is acceptable.
- It must have a fully functioning display and have no cracked screen
- It must not be blacklisted - each device must be eligible to pass all lost/stolen registers
- It must be factory reset and have no software locks - the device must have any personal account locks removed and the device must be reset to remove personal data, all devices must have their iCloud or Google accounts removed or custom MDM accounts removed.
- It must not be PIN locked and must not have an ‘Activation Lock’ or ‘iCloud Lock’ activated
- It must include its battery within the casing and must not have any missing parts
- It must not be crushed, bent in half or liquid-damaged
- It must not be “jail-broken” or “Knox warranty void” and the firmware must not have been altered
- It must be original and meet the manufacturer’s original EU specifications (and is not personalised with any custom engraving). For example, the entire colour of the device must match the original manufacturer’s specification.

4.3 Please note that we inspect all Existing Tablets which are provided as part of the Trade In Programme. If the Existing Tablet which you are proposing to provide to us does not meet the Minimum Requirements, then we, or the third party company we use to inspect the Existing Tablet (MTR Group Limited) will contact you and notify you of this within 10 days. If your Existing Tablet does not meet the Minimum Requirements, a surcharge of up to £50 will be payable to MTR Group Limited. MTR will contact you advising how much surcharge is due (depending on the extent your Existing Device does not meet the minimum requirements) and how to make payment in these circumstances. If you have any concerns about the inspection of your Existing Tablet, or wish to

discuss the result of this inspection, please contact MTR on 0333 207 9676 or helpdesk@samsungrecycle.co.uk.

4.4 You will be provided with prepaid return packaging materials to allow for the safe provision of your Existing Tablet to us. You should ensure that the handset is provided to us within 7 days of receiving your New Tablet. If you do not send your trade-in device within the specified timeframe, then unless you return your new device, Samsung will deduct a sum equal to the discount you receive for trading in your existing device from your payment card. In the event we are required to take this action, please note that we reserve the right to refuse to take any further orders from you; we will also review any activity in relation to existing orders under your name. Please ensure that you back up any photos, files and other data which you have stored on the Existing Tablet, and remove the sim card and memory cards before providing the Existing Device to us. On receipt of the Existing Tablet, all data stored on it will be securely wiped. We are not able to recover any data stored on an Existing Tablet which has been provided to us.

4.5 At the point at which you have provided your Existing Tablet to us, and we have carried out a successful inspection of the Existing Tablet (ensuring that it meets the Minimum Requirements) ownership in the tablet will pass from you to us (or a third party nominated by us).

5 YOUR RIGHTS

5.1 Full information about your rights to return a defective product in line with our Returns Policy can be found in our standard B2B Terms and Conditions of Sale

https://www.samsung.com/uk/estore/static/link_terms_and_conditions_of_sale/#SamsungBusinessShop

6 HOW WE MAY USE YOUR PERSONAL INFORMATION

6.1 How we will use your personal information. We will use the personal information you provide to us in accordance with the terms of our privacy policy, which can be found here: <http://www.samsung.com/uk/info/privacy>

If you wish to withdraw your consent to us processing your personal data, please contact us here: support@samsunguk.zendesk.com

6.2 Please note that in order to take part in the Trade In Programme, you must have a Samsung account. If you do not have a Samsung account, we will use the information which you provide us in the course of applying for the Trade In Programme to set one up for you.

6.3 We will only give your personal information to other third parties where the law either requires or allows us to do so.

7 OTHER IMPORTANT TERMS

7.1 Other than MTR Group Limited, in relation to clause 4.3 above, nobody else has any rights under this contract. This contract is between you and us. No other person shall have any rights to enforce any of its terms.

7.2 If a court finds part of this contract illegal, the rest will continue in force. Each of the paragraphs of these terms operates separately. If any court or relevant authority decides that any of them are unlawful, the remaining paragraphs will remain in full force and effect.

7.3 Even if we delay in enforcing this contract, we can still enforce it later. If we do not insist immediately that you do anything you are required to do under these terms, or if we delay in taking steps against you in respect of your breaking this contract, that will not mean that you do not have to do those things and it will not prevent us taking steps against you at a later date.

7.4 These terms are governed by English law and you can bring legal proceedings in respect of the products in the English courts.

Appendix 1

List of applicable Existing Devices – Working

Make	Model	Storage
Amazon	Fire 7 (2017) - SR043KL 1436	8GB 10
Amazon	Fire HD 10 (2017) 1439	32GB 12
Amazon	Fire HD 8 (2015) 1437	8GB 10
Amazon	Fire HD 8 (2015) - SX034QT 1438	16GB 11
Amazon	Fire HD 8 (2017) - SX034QT 1438	16GB 11
Samsung	Galaxy Note 10.1 WiFi - N8010 1008	16GB 11
Samsung	Galaxy Note 10.1 WiFi - N8010 1008	32GB 12
Samsung	Galaxy Note 10.1 WiFi - N8010 1008	64GB 13
Samsung	Galaxy Note 10.1 WiFi - P600 556	16GB 11
Samsung	Galaxy Note 10.1 WiFi - P600 556	32GB 12
Samsung	Galaxy Note 10.1 WiFi - P600 556	64GB 13
Samsung	Galaxy Note 10.1 WiFi 3G - N8000 555	16GB 11
Samsung	Galaxy Note 10.1 WiFi 3G - N8000 555	32GB 12
Samsung	Galaxy Note 10.1 WiFi 3G - N8000 555	64GB 13
Samsung	Galaxy Note 10.1 WiFi 3G - P601 1009	16GB 11
Samsung	Galaxy Note 10.1 WiFi 3G - P601 1009	32GB 12
Samsung	Galaxy Note 10.1 WiFi 3G - P601 1009	64GB 13
Samsung	Galaxy Note 10.1 WiFi LTE - P605 1010	16GB 11
Samsung	Galaxy Note 10.1 WiFi LTE - P605 1010	32GB 12
Samsung	Galaxy Note 10.1 WiFi LTE - P605 1010	64GB 13
Samsung	Galaxy Tab 2 10.1 - P5110 985	16GB 11
Samsung	Galaxy Tab 2 10.1 - P5110 985	32GB 12
Samsung	Galaxy Tab 2 10.1 3G - P5100 984	16GB 11
Samsung	Galaxy Tab 2 10.1 3G - P5100 984	32GB 12
Samsung	Galaxy Tab 2 7.0 - P3110 983	8GB 10
Samsung	Galaxy Tab 2 7.0 - P3110 983	16GB 11
Samsung	Galaxy Tab 2 7.0 - P3110 983	32GB 12
Samsung	Galaxy Tab 2 7.0 3G - P3100 512	8GB 10
Samsung	Galaxy Tab 2 7.0 3G - P3100 512	16GB 11
Samsung	Galaxy Tab 2 7.0 3G - P3100 512	32GB 12
Samsung	Galaxy Tab 3 10.1 WiFi 986	16GB 11
Samsung	Galaxy Tab 3 10.1 WiFi 986	32GB 12
Samsung	Galaxy Tab 3 10.1 WiFi LTE 987	16GB 11
Samsung	Galaxy Tab 3 10.1 WiFi LTE 987	32GB 12
Samsung	Galaxy Tab 3 7.0 Kids 988	8GB 10
Samsung	Galaxy Tab 3 7.0 WiFi - T210 989	8GB 10
Samsung	Galaxy Tab 3 7.0 WiFi - T210 989	16GB 11
Samsung	Galaxy Tab 3 7.0 WiFi LTE - T110 513	8GB 10
Samsung	Galaxy Tab 3 7.0 WiFi LTE - T110 513	16GB 11
Samsung	Galaxy Tab 3 8.0 WiFi - T310 990	16GB 11
Samsung	Galaxy Tab 3 8.0 WiFi - T310 990	32GB 12
Samsung	Galaxy Tab 3 8.0 WiFi LTE - T315 991	16GB 11
Samsung	Galaxy Tab 3 8.0 WiFi LTE - T315 991	32GB 12
Samsung	Galaxy Tab 4 10.1 WiFi 993	16GB 11
Samsung	Galaxy Tab 4 10.1 WiFi 3G 994	16GB 11
Samsung	Galaxy Tab 4 10.1 WiFi LTE 995	16GB 11
Samsung	Galaxy Tab 4 7.0 WiFi - T230 514	8GB 10
Samsung	Galaxy Tab 4 7.0 WiFi - T230 514	16GB 11
Samsung	Galaxy Tab 4 7.0 WiFi 3G 992	8GB 10
Samsung	Galaxy Tab 4 7.0 WiFi 3G 992	16GB 11
Samsung	Galaxy Tab A 10.1 LTE (2016) - T585 139	16GB 11
Samsung	Galaxy Tab A 10.1 WiFi (2016) - T580 13	16GB 11
Samsung	Galaxy Tab A 7.0 WiFi - T280N 515	8GB 10
Samsung	Galaxy Tab A 7.0 WiFi LTE - T285 516	8GB 10
Samsung	Galaxy Tab A 9.7 WiFi - T550 517	16GB 11
Samsung	Galaxy Tab A 9.7 WiFi LTE - T555 996	16GB 11
Samsung	Galaxy Tab A 9.7 WiFi LTE - T555 996	32GB 12
Samsung	Galaxy Tab E 9.6 WiFi - T560 518	8GB 10
Samsung	Galaxy Tab E 9.6 WiFi - T560 518	16GB 11
Samsung	Galaxy Tab E 9.6 WiFi 3G - T561 997	8GB 10
Samsung	Galaxy Tab E 9.6 WiFi 3G - T561 997	16GB 11
Samsung	Galaxy Tab Pro 12.2 - T900 1434	32GB 12
Samsung	Galaxy Tab Pro 12.2 - T900 1434	64GB 13
Samsung	Galaxy Tab Pro 8.4 WiFi - T320 635	16GB 11
Samsung	Galaxy Tab S 10.5 WiFi - T800 638	16GB 11
Samsung	Galaxy Tab S 10.5 WiFi LTE - T805 640	16GB 11
Samsung	Galaxy Tab S 8.4 WiFi - T700 637	16GB 11
Samsung	Galaxy Tab S 8.4 WiFi LTE - T705 639	16GB 11
Samsung	Galaxy Tab S2 8.0 WiFi - T710 521	32GB 12
Samsung	Galaxy Tab S2 8.0 WiFi - T713N 1432	32GB 12
Samsung	Galaxy Tab S2 8.0 WiFi - T713N 1432	64GB 13
Samsung	Galaxy Tab S2 8.0 WiFi LTE - T715 519	32GB 12
Samsung	Galaxy Tab S2 8.0 WiFi LTE - T719N 1000	32GB 12
Samsung	Galaxy Tab S2 9.7 - T810 522	32GB 12
Samsung	Galaxy Tab S2 9.7 WiFi - T813N 998	32GB 12
Samsung	Galaxy Tab S2 9.7 WiFi LTE - T815 520	32GB 12
Samsung	Galaxy Tab S2 9.7 WiFi LTE - T819N 999	32GB 12
Samsung	Galaxy Tab S3 9.7 - SM-T820 1265	32GB 12
Samsung	Galaxy Tab S3 9.7 LTE - SM-T825N 1433	32GB 12
Samsung	Galaxy Tab S4 10.5 LTE - T835 1548	64GB 13

Make	Model	Storage
Samsung	Galaxy Tab S4 10.5 WiFi - T830 1547	64GB 13
Samsung	Galaxy Tab S5e 10.5 WiFi - T720 1749	64GB 13
Samsung	Galaxy Tab S5e 10.5 WiFi - T720 1749	128GB 14
Samsung	Galaxy Tab S5E WiFi LTE - T725 1748	64GB 13
Samsung	Galaxy Tab S5E WiFi LTE - T725 1748	128GB 14
Samsung	Galaxy Tab S6 Lite LTE - SM-T865 2474	64GB 13
Samsung	Galaxy Tab S6 Lite WiFi - SM-T860 2473	64GB 13
Samsung	Galaxy Tab S6 LTE - T865 1875	128GB 14
Samsung	Galaxy Tab S6 LTE - T865 1875	256GB 973
Samsung	Galaxy Tab S6 WiFi - T860 1874	128GB 14
Samsung	Galaxy Tab S6 WiFi - T860 1874	256GB 973
Samsung	Galaxy TabPro 10.1 WiFi - T520 636	16GB 11
Samsung	Galaxy TabPro 10.1 WiFi LTE - T525 1011	16GB 11
Samsung	Galaxy TabPro 8.4 WiFi 3G - T321 1013	16GB 11
Samsung	Galaxy TabPro 8.4 WiFi LTE - T325 1014	16GB 11
Samsung	Galaxy TabPro S - W073N 523	128GB 14
Apple	iPad 2 WiFi 95	16GB 11
Apple	iPad 2 WiFi 95	32GB 12
Apple	iPad 2 WiFi 95	64GB 13
Apple	iPad 2 WiFi 3G 94	16GB 11
Apple	iPad 2 WiFi 3G 94	32GB 12
Apple	iPad 2 WiFi 3G 94	64GB 13
Apple	iPad 2017 WiFi 1394	32GB 12
Apple	iPad 2017 WiFi 1394	128GB 14
Apple	iPad 2017 WiFi 4G 1395	32GB 12
Apple	iPad 2017 WiFi 4G 1395	128GB 14
Apple	iPad 2018 WiFi 1525	32GB 12
Apple	iPad 2018 WiFi 1525	128GB 14
Apple	iPad 2018 WiFi 4G 1524	32GB 12
Apple	iPad 2018 WiFi 4G 1524	128GB 14
Apple	iPad 3 WiFi 97	16GB 11
Apple	iPad 3 WiFi 97	32GB 12
Apple	iPad 3 WiFi 97	64GB 13
Apple	iPad 3 WiFi 4G 96	16GB 11
Apple	iPad 3 WiFi 4G 96	32GB 12
Apple	iPad 3 WiFi 4G 96	64GB 13
Apple	iPad 4 WiFi 100	16GB 11
Apple	iPad 4 WiFi 100	32GB 12
Apple	iPad 4 WiFi 100	64GB 13
Apple	iPad 4 WiFi 100	128GB 14
Apple	iPad 4 WiFi 4G 99	16GB 11
Apple	iPad 4 WiFi 4G 99	32GB 12
Apple	iPad 4 WiFi 4G 99	64GB 13
Apple	iPad 4 WiFi 4G 99	128GB 14
Apple	iPad Air 2 WiFi 101	16GB 11
Apple	iPad Air 2 WiFi 101	32GB 12
Apple	iPad Air 2 WiFi 101	64GB 13
Apple	iPad Air 2 WiFi 101	128GB 14
Apple	iPad Air 2 WiFi 4G 102	16GB 11
Apple	iPad Air 2 WiFi 4G 102	32GB 12
Apple	iPad Air 2 WiFi 4G 102	64GB 13
Apple	iPad Air 2 WiFi 4G 102	128GB 14
Apple	iPad Air WiFi 103	16GB 11
Apple	iPad Air WiFi 103	32GB 12
Apple	iPad Air WiFi 103	64GB 13
Apple	iPad Air WiFi 103	128GB 14
Apple	iPad Air WiFi 4G 104	16GB 11
Apple	iPad Air WiFi 4G 104	32GB 12
Apple	iPad Air WiFi 4G 104	64GB 13
Apple	iPad Air WiFi 4G 104	128GB 14
Apple	iPad Mini (2019) WiFi 1885	64GB 13
Apple	iPad Mini (2019) WiFi 1885	256GB 973
Apple	iPad Mini (2019) WiFi 4G 1886	64GB 13
Apple	iPad Mini (2019) WiFi 4G 1886	256GB 973
Apple	iPad Mini 2 WiFi 108	16GB 11
Apple	iPad Mini 2 WiFi 108	32GB 12
Apple	iPad Mini 2 WiFi 108	64GB 13
Apple	iPad Mini 2 WiFi 108	128GB 14
Apple	iPad Mini 2 WiFi 4G 107	16GB 11
Apple	iPad Mini 2 WiFi 4G 107	32GB 12
Apple	iPad Mini 2 WiFi 4G 107	64GB 13
Apple	iPad Mini 2 WiFi 4G 107	128GB 14
Apple	iPad Mini 3 WiFi 109	16GB 11
Apple	iPad Mini 3 WiFi 109	64GB 13
Apple	iPad Mini 3 WiFi 109	128GB 14
Apple	iPad Mini 3 WiFi 4G 110	16GB 11
Apple	iPad Mini 3 WiFi 4G 110	64GB 13
Apple	iPad Mini 3 WiFi 4G 110	128GB 14
Apple	iPad Mini 4 WiFi 111	16GB 11
Apple	iPad Mini 4 WiFi 111	64GB 13
Apple	iPad Mini 4 WiFi 111	128GB 14

Make	Model	Storage
Apple	iPad Mini 4 WiFi 4G 112	16GB 11
Apple	iPad Mini 4 WiFi 4G 112	64GB 13
Apple	iPad Mini 4 WiFi 4G 112	128GB 14
Apple	iPad Mini WiFi 105	16GB 11
Apple	iPad Mini WiFi 105	32GB 12
Apple	iPad Mini WiFi 105	64GB 13
Apple	iPad Mini WiFi 4G 106	16GB 11
Apple	iPad Mini WiFi 4G 106	32GB 12
Apple	iPad Mini WiFi 4G 106	64GB 13
Apple	iPad Pro 10.5 WiFi 1392	64GB 13
Apple	iPad Pro 10.5 WiFi 1392	512GB 1391
Apple	iPad Pro 10.5 WiFi 4G 1393	64GB 13
Apple	iPad Pro 10.5 WiFi 4G 1393	512GB 1391
Apple	iPad Pro 10.5 WiFi 4G 1393	256GB 973
Apple	iPad Pro 11.0 WiFi 1520	64GB 13
Apple	iPad Pro 11.0 WiFi 1520	256GB 973
Apple	iPad Pro 11.0 WiFi 4G 1521	64GB 13
Apple	iPad Pro 11.0 WiFi 4G 1521	512GB 1391
Apple	iPad Pro 11.0 WiFi 4G 1521	256GB 973
Apple	iPad Pro 11.0 WiFi 4G 1521	512GB 1391
Apple	iPad Pro 12.9 WiFi 114	32GB 12
Apple	iPad Pro 12.9 WiFi 114	128GB 14
Apple	iPad Pro 12.9 WiFi 114	256GB 973
Apple	iPad Pro 12.9 WiFi 4G 115	32GB 12
Apple	iPad Pro 12.9 WiFi 4G 115	128GB 14
Apple	iPad Pro 12.9 WiFi 4G 115	256GB 973
Apple	iPad Pro 12.9 WiFi 1516	64GB 13
Apple	iPad Pro 12.9 WiFi 1516	512GB 1391
Apple	iPad Pro 12.9 WiFi 1516	256GB 973
Apple	iPad Pro 12.9 WiFi 4G 1518	64GB 13
Apple	iPad Pro 12.9 WiFi 4G 1518	512GB 1391
Apple	iPad Pro 12.9 WiFi 4G 1518	256GB 973
Apple	iPad Pro 312.9 WiFi 1517	64GB 13
Apple	iPad Pro 312.9 WiFi 1517	512GB 1391
Apple	iPad Pro 312.9 WiFi 1517	256GB 973
Apple	iPad Pro 312.9 WiFi 4G 1519	64GB 13
Apple	iPad Pro 312.9 WiFi 4G 1519	512GB 1391
Apple	iPad Pro 312.9 WiFi 4G 1519	256GB 973
Apple	iPad Pro 7 WiFi 974	128GB 14
Apple	iPad Pro 9.7 WiFi 975	32GB 12
Apple	iPad Pro 9.7 WiFi 4G 975	128GB 14
Apple	iPad Pro 9.7 WiFi 4G 975	256GB 973
Apple	iPad WiFi 93	16GB 11
Apple	iPad WiFi 93	32GB 12
Apple	iPad WiFi 93	64GB 13
Apple	iPad WiFi 93	128GB 14
Apple	iPad WiFi 3G 92	16GB 11
Apple	iPad WiFi 3G 92	32GB 12
Apple	iPad WiFi 3G 92	64GB 13
Huawei	MediaPad M3 8 1379	32GB 12
Huawei	MediaPad M3 8 1448	32GB 12
Huawei	MediaPad M3 Lite 10 1378	32GB 12
Huawei	MediaPad M3 Lite 10 WiFi 1478	16GB 11
Huawei	MediaPad M3 Lite 8 1446	16GB 11
Huawei	MediaPad M3 Lite 8 1446	32GB 12
Huawei	MediaPad M5 10 1376	32GB 12
Huawei	MediaPad M5 10.8 1459	32GB 12
Huawei	MediaPad M5 8 1377	32GB 12
Huawei	MediaPad T3 10 1444	32GB 12
Huawei	MediaPad T3 10 3G 1445	32GB 12
Huawei	MediaPad T3 7 1440	16GB 11
Huawei	MediaPad T3 7 3G 1441	16GB 11
Huawei	MediaPad T3 8 1442	32GB 12
Huawei	MediaPad T3 8 3G 1443	32GB 12
Lenovo	Tab 3 10 1455	16GB 11
Lenovo	Tab 3 10 Plus 1457	32GB 12
Lenovo	Tab 4 10 1452	16GB 11
Lenovo	Tab 4 10 Plus 1450	64GB 13
Lenovo	Tab 4 8 1453	16GB 11
Lenovo	Tab 4 8 Plus 1451	64GB 13
Sony	Xperia Tablet S WiFi 1070	16GB 11
Sony	Xperia Tablet S WiFi 1070	32GB 12
Sony	Xperia Tablet S WiFi 1070	64GB 13
Sony	Xperia Tablet S WiFi 3G 1071	16GB 11
Sony	Xperia Tablet S WiFi 3G 1071	32GB 12
Sony	Xperia Tablet S WiFi 3G 1071	64GB 13
Sony	Xperia Tablet Z WiFi 1072	16GB 11
Sony	Xperia Tablet Z WiFi LTE 1073	16GB 11
Sony	Xperia Tablet Z2 WiFi 1780	16GB 11
Sony	Xperia Tablet Z2 WiFi LTE 1066	16GB 11
Sony	Xperia Tablet Z3 Compact WiFi 3G LTE 1067	16GB 11
Lenovo	Yoga Tab 3 10 1456	32GB 12
Lenovo	Yoga Tab 3 Pro 10 with Projector 1454	64GB 13

Appendix 2

List of Discounts available through the Trade In Programme (provided the Existing Tablet meets the Minimum Requirements)

Make	Model	Storage	Galaxy Tab S7+ (12.4", 5G)	Galaxy Tab S7 (11", Wi-Fi)	Galaxy Tab S7 (11", LTE)	Galaxy Tab S7+ (12.4", Wi-Fi)	Galaxy Tab S5e WiFi 64GB	Galaxy Tab S5e LTE 64GB	Galaxy Tab S5e WiFi 128GB	Galaxy Tab S5e LTE 128GB	Galaxy Tab S4 10.5 WiFi	Galaxy Tab S4 10.5 LTE	Galaxy Tab S6 WiFi 128GB	Galaxy Tab S6 LTE 128GB	Galaxy Tab S6 WiFi 256GB	Galaxy Tab S6 LTE 256GB	Galaxy Tab S6 Lite WiFi	Galaxy Tab S6 Lite LTE	Galaxy Book S LTE	Galaxy Book S	Galaxy Book ton	Galaxy Book Flex
Amazon	Fire 7 (2017) - SR043KL 1436	8GB 10	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
Amazon	Fire HD 10 (2017) 1439	32GB 12	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
Amazon	Fire HD 8 (2015) 1437	8GB 10	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
Amazon	Fire HD 8 (2015) 1437	16GB 11	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
Amazon	Fire HD 8 (2017) - SX0340T 1438	16GB 11	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
Samsung	Galaxy Note 10.1 WiFi - N8010 1008	16GB 11	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
Samsung	Galaxy Note 10.1 WiFi - N8010 1008	32GB 12	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
Samsung	Galaxy Note 10.1 WiFi - N8010 1008	64GB 13	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
Samsung	Galaxy Note 10.1 WiFi - P600 556	16GB 11	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
Samsung	Galaxy Note 10.1 WiFi - P600 556	32GB 12	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
Samsung	Galaxy Note 10.1 WiFi - P600 556	64GB 13	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
Samsung	Galaxy Note 10.1 WiFi 3G - N8000 555	16GB 11	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
Samsung	Galaxy Note 10.1 WiFi 3G - N8000 555	32GB 12	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
Samsung	Galaxy Note 10.1 WiFi 3G - N8000 555	64GB 13	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
Samsung	Galaxy Note 10.1 WiFi 3G - P601 1009	16GB 11	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
Samsung	Galaxy Note 10.1 WiFi 3G - P601 1009	32GB 12	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
Samsung	Galaxy Note 10.1 WiFi 3G - P601 1009	64GB 13	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
Samsung	Galaxy Note 10.1 WiFi LTE - P605 1010	16GB 11	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
Samsung	Galaxy Note 10.1 WiFi LTE - P605 1010	32GB 12	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
Samsung	Galaxy Note 10.1 WiFi LTE - P605 1010	64GB 13	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
Samsung	Galaxy Tab 2 10.1 - P5110 985	16GB 11	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
Samsung	Galaxy Tab 2 10.1 - P5110 985	32GB 12	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
Samsung	Galaxy Tab 2 10.1 3G - P5100 984	16GB 11	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
Samsung	Galaxy Tab 2 10.1 3G - P5100 984	32GB 12	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
Samsung	Galaxy Tab 2 7.0 - P3110 983	8GB 10	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
Samsung	Galaxy Tab 2 7.0 - P3110 983	16GB 11	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
Samsung	Galaxy Tab 2 7.0 - P3110 983	32GB 12	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
Samsung	Galaxy Tab 2 7.0 9G - P3100 512	8GB 10	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
Samsung	Galaxy Tab 2 7.0 9G - P3100 512	16GB 11	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
Samsung	Galaxy Tab 2 7.0 9G - P3100 512	32GB 12	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
Samsung	Galaxy Tab 3 10.1 WiFi 986	16GB 11	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
Samsung	Galaxy Tab 3 10.1 WiFi 986	32GB 12	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
Samsung	Galaxy Tab 3 10.1 WiFi LTE 987	16GB 11	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
Samsung	Galaxy Tab 3 10.1 WiFi LTE 987	32GB 12	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
Samsung	Galaxy Tab 3 7.0 Kids 988	8GB 10	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
Samsung	Galaxy Tab 3 7.0 WiFi - T210 989	8GB 10	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
Samsung	Galaxy Tab 3 7.0 WiFi - T210 989	16GB 11	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
Samsung	Galaxy Tab 3 7.0 WiFi LTE - T110 513	8GB 10	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
Samsung	Galaxy Tab 3 7.0 WiFi LTE - T110 513	16GB 11	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
Samsung	Galaxy Tab 3 8.0 WiFi - T310 990	16GB 11	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
Samsung	Galaxy Tab 3 8.0 WiFi - T310 990	32GB 12	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
Samsung	Galaxy Tab 3 8.0 WiFi LTE - T315 991	16GB 11	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
Samsung	Galaxy Tab 3 8.0 WiFi LTE - T315 991	32GB 12	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
Samsung	Galaxy Tab 4 10.1 WiFi 993	16GB 11	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
Samsung	Galaxy Tab 4 10.1 WiFi 3G 994	16GB 11	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
Samsung	Galaxy Tab 4 10.1 WiFi LTE 995	16GB 11	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
Samsung	Galaxy Tab 4 7.0 WiFi - T230 514	8GB 10	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
Samsung	Galaxy Tab 4 7.0 WiFi - T230 514	16GB 11	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
Samsung	Galaxy Tab 4 7.0 WiFi 3G 992	8GB 10	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
Samsung	Galaxy Tab 4 7.0 WiFi 3G 992	16GB 11	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
Samsung	Galaxy Tab A 10.1 LTE (2016) - T585 139	16GB 11	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
Samsung	Galaxy Tab A 10.1 WiFi (2016) - T580 138	16GB 11	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
Samsung	Galaxy Tab A 7.0 WiFi - T280N 515	8GB 10	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
Samsung	Galaxy Tab A 7.0 WiFi LTE - T285 516	8GB 10	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
Samsung	Galaxy Tab A 9.7 WiFi - T550 517	16GB 11	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
Samsung	Galaxy Tab A 9.7 WiFi LTE - T555 996	16GB 11	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
Samsung	Galaxy Tab A 9.7 WiFi LTE - T555 996	32GB 12	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
Samsung	Galaxy Tab E 9.6 WiFi - T560 518	8GB																				

SAMSUNG WEARABLES TRADE IN PROGRAMME TERMS AND CONDITIONS (B2B)

1. THESE TERMS

1.1 What these terms cover. These are the terms and conditions on which you may take part in our B2B Smartwatch Trade In Programme ("Trade In Programme"), which provides you with the option to get a reduction in price for the Samsung Galaxy Watch, Galaxy Watch Active, or Galaxy Watch Active2 ("New Smartwatch") purchased through the Samsung Business Shop Online (samsung.com/uk/store/smallbusiness-guest/ or www.samsung.com/uk/store/smallbusiness-partner/whenpurchased outright in exchange for trading in your existing device (the "Existing Watch"). The Trade In Programme is only available between 14th January and 31 March 2021. The level of discount which you may receive will vary, dependent on the model of Existing Watch you trade in and the condition of your Existing Watch. Please see Clause 4 and Appendix 2 to these Terms and Conditions for full details of the discounts available. The offer is limited to two purchases of New Smartwatch per customer. Any further orders of New Smartwatch under the trade in programme may be rejected at our sole discretion. We may also refuse to accept any orders placed for New Smartwatch (or cancel any such orders prior to dispatch) using this Trade In Programme where we have reasonable grounds to suspect fraud.

1.2 Why you should read them. Please read these terms carefully if you would like to take part in the Trade In Programme. These terms tell you who we are, the conditions of the Trade In Programme and other important information.

2 INFORMATION ABOUT US AND HOW TO CONTACT US

2.1 Who we are. We are Samsung Electronics (UK) Limited, a company registered in England and Wales. Our company registration number is 3086621 and our registered office is at 1000 Hillwood Drive, Chertsey, Surrey KT16 0PS.

2.2 How to contact us. You can contact us by telephoning our customer service team at 0330 726 1022 or by writing to us at support@samsunguk.zendesk.com

2.3 How we may contact you. If we have to contact you we will do so by telephone or by writing to you at the email address or postal address you provided to us in your order.

2.4 "Writing" includes emails. When we use the words "writing" or "written" in these terms, this includes emails.

3 THE TRADE IN PROGRAMME - OVERVIEW

3.1 How to take part in the Trade In Programme. On placing your order for a New Smartwatch, you may, if you choose to do so by clicking the relevant Trade In option on the website and be able to take part in the Trade In Programme.

3.2 Your participation in the Trade In Programme is subject to you providing the Existing Watch to us within 7 days of receiving your New Smartwatch. We will accept any Existing Watch, outside of those listed in Appendix 1, in any condition for a flat rate discount of £25. However, to receive the higher discounts listed in Appendix 2, the Existing Watch must meet the minimum requirements set out in clause 4.2. Should you fail to provide the Existing Watch to us within 7 days of receipt of your New Smartwatch you will be required to return your New Smartwatch to us. Failure to return your New Smartwatch to Samsung will result in legal proceedings being taken against you to recover the device.

3.3 Other than as specified in these terms and conditions, our standard B2B Terms and Conditions of Sale (which can be found [here](#)) will govern your purchase of the New Smartwatch and any other products purchased from our website.

4 TRADING IN YOUR EXISTING WATCH

4.1 If you decide to take part in the Trade In Programme, you must provide your Existing Watch to us. The Existing Watches for which a higher level of discount is available are set out in Appendix 1 to these Terms and Conditions. The level of discount applicable is specified within Appendix 2, and depends on the type of Existing Watch which you provide to us. For all other watches (regardless of type or condition), we are offering a flat rate discount of £25.

4.2 Please note if you are seeking to receive a discount higher than £25 (which is applicable if we receive any Existing Watch, regardless of type or condition), the option to receive the full value of discount for your Existing Watch is only available if your Existing Watch meets the requirements set out below (“Minimum Requirements”):

Minimum Requirements

The Existing Watch must be owned by you, it must match the make and model from your order form and it must also meet the following functionality criteria.

- It must power on/up and hold charge
- It must include the original strap and original charger
- It must be fully functional and must have no software or hardware faults
- It must only have normal wear and tear - there must be no damage or blemishes to screen/LCD and the casing around the device including the camera lens must not be cracked. No level of liquid damage is acceptable.
- It must have a fully functioning display and have no cracked screen
- It must not be blacklisted - each device must be eligible to pass all lost/stolen registers
- It must be factory reset and have no software locks - the device must have any personal account locks removed and the device must be reset to remove personal data, all devices must have their iCloud or Google accounts removed or custom MDM accounts removed.
- It must not be PIN locked and must not have an ‘Activation Lock’ or ‘iCloud Lock’ activated
- It must include its battery within the casing and must not have any missing parts
- It must not be crushed, bent in half or liquid-damaged
- It must not be “jail-broken” or “Knox warranty void” and the firmware must not have been altered
- It must be original and meet the manufacturer’s original EU specifications (and is not personalised with any custom engraving). For example, the entire colour of the device must match the original manufacturer’s specification.

In the event that your Existing Watch fails to meet the Minimum Requirements set out above, you must declare this at the time you purchase your New Smartwatch, by selecting the relevant Trade In option. In this case, we can still accept your Existing Watch for the purposes of the Trade In Programme, but a flat rate discount of £25 is payable.

4.3 If you are trading in an Existing Watch from the list of applicable Existing Watches in Appendix 1, then please note that we inspect all Existing Watches which are provided as part of the Trade In Programme. If the Existing Watch which you are proposing to provide to us does not meet the Minimum Requirements, then we, or the third party company we use to inspect the Existing Watches (MTR Group Limited) will contact you and notify you of this within 10 days. If your Existing Watch does not meet the Minimum Requirements, a surcharge of up to £50 will be payable to MTR Group Limited. MTR will contact you advising how much surcharge is due (depending on the extent your Existing Watch does not meet the minimum requirements) and how to make payment in these circumstances. If you have any concerns about the inspection of your Existing Watch, or wish to discuss the result of this inspection, please contact MTR on 0333 207 9676 or helpdesk@samsungrecycle.co.uk.

4.4 You will be provided with prepaid return packaging materials to allow for the safe provision of your Existing Watch to us. You should ensure that the handset is provided to us within 7 days of receiving your New Watch. If you do not send your trade-in device within the specified timeframe, then unless you return your new device, Samsung will deduct a sum equal to the discount you receive for trading in your existing device from your payment card. In the event we are required to take this action, please note that we reserve the right to refuse to take any further orders from you; we will also review any activity in relation to existing orders under your name. Please ensure that you back up any photos, files and other data which you have stored on the Existing Watch, and remove the sim card and memory cards before providing the Existing Watch to us. On receipt of the Existing Watch, all data stored on it will be securely wiped. We are not able to recover any data stored on an Existing Watch which has been provided to us.

4.5 At the point at which you have provided your Existing Watch to us, and we have carried out a successful inspection of the Existing Watch (ensuring that it meets the Minimum Requirements, unless you have confirmed that your Existing Watch does not meet the Minimum Requirements and you are taking the lower discount) ownership in the Existing Watch will pass from you to us (or a third party nominated by us).

5 YOUR RIGHTS

5.1 Full information about your rights to return a defective product in line with our Returns

Policy can be found in our standard B2B Terms and Conditions of Sale

https://www.samsung.com/uk/estore/static/link_terms_and_conditions_of_sale/#SamsungBusinessShop

6 HOW WE MAY USE YOUR PERSONAL INFORMATION

6.1 How we will use your personal information. We will use the personal information you provide to us in accordance with the terms of our privacy policy, which can be found here:

<http://www.samsung.com/uk/info/privacy>

If you wish to withdraw your consent to us processing your personal data, please contact us here: support@samsunguk.zendesk.com.

6.2 Please note that in order to take part in the Trade In Programme, you must have a Samsung account. If you do not have a Samsung account, we will use the information which you provide us in the course of applying for the Trade In Programme to set one up for you.

6.3 We will only give your personal information to other third parties where the law either requires or allows us to do so.

7 OTHER IMPORTANT TERMS

7.1 Other than MTR Group Limited, in relation to clause 4.3 above, nobody else has any rights under this contract. This contract is between you and us. No other person shall have any rights to enforce any of its terms.

7.2 If a court finds part of this contract illegal, the rest will continue in force. Each of the paragraphs of these terms operates separately. If any court or relevant authority decides that any of them are unlawful, the remaining paragraphs will remain in full force and effect.

7.3 Even if we delay in enforcing this contract, we can still enforce it later. If we do not insist immediately that you do anything you are required to do under these terms, or if we delay in taking steps against you in respect of your breaking this contract, that will not mean that you do not have to do those things and it will not prevent us taking steps against you at a later date.

7.4 These terms are governed by English law and you can bring legal proceedings in respect of the products in the English courts.

Appendix 1

List of applicable Existing Watches

Make	Model	Storage
Fitbit	Alta Watch 1209	0GB 9
Misc	Any Smartwatch 1461	0GB 9
Garmin	Approach S10 1472	0GB 9
Garmin	Approach S60 1471	1GB 1051
Fitbit	Blaze Watch 1211	0GB 9
Fitbit	Charge 2 Watch 1210	0GB 9
Garmin	Forerunner 645 1467	0GB 9
Garmin	Forerunner 735 1469	0GB 9
Garmin	Forerunner 935 1468	0GB 9
Samsung	Galaxy Watch 42mm - R810 1678	4GB 980
Samsung	Galaxy Watch 42mm 4G - R815F 1679	4GB 980
Samsung	Galaxy Watch 46mm - R800F 1677	4GB 980
Samsung	Galaxy Watch 46mm 4G - R805F 1430	4GB 980
Samsung	Galaxy Watch Active - SM-R500 1754	4GB 980
Samsung	Gear Fit 2 - SM-R360 609	4GB 980
Samsung	Gear Fit 2 Pro - SM-R365 1462	4GB 980
Samsung	Gear S2 - SM-R720 533	4GB 980
Samsung	Gear S2 Classic - SM-R732 534	4GB 980
Samsung	Gear S2 Classic 3G 1004	4GB 980
Samsung	Gear S3 Classic - SM-R770 1005	4GB 980
Samsung	Gear S3 Frontier Wi-Fi - SM-R760 1006	4GB 980
Samsung	Gear Sport - SM-R600 1409	0GB 9
Fitbit	Ionic 1464	2GB 1001
Garmin	Quatix5 1474	0GB 9
Fitbit	Versa 1465	2GB 1001
Garmin	Vivoactive 1470	0GB 9
Garmin	Vivofit 1475	0GB 9
Garmin	Vivosmart3 1473	0GB 9
Apple	Watch 38mm 978	8GB 10
Apple	Watch 42mm 979	8GB 10
Apple	Watch Series 2 38mm 1195	0GB 9
Apple	Watch Series 2 42mm 1196	0GB 9
Apple	Watch Series 3 38mm GPS 1476	0GB 9
Apple	Watch Series 3 38mm LTE 1410	0GB 9
Apple	Watch Series 3 42mm Cell-GPS 1411	0GB 9
Apple	Watch Series 3 42mm GPS 1477	0GB 9
Apple	Watch Series 4 40mm Cell-GPS 1596	0GB 9
Apple	Watch Series 4 40mm GPS 1597	0GB 9
Apple	Watch Series 4 44mm Cell-GPS 1598	0GB 9
Apple	Watch Series 4 44mm GPS 1599	0GB 9

Appendix 2

List of Discounts available through the Trade In Programme (provided the Existing Watch meets the Minimum Requirements)

Make	Model	Storage	Galaxy Watch3 4G (45mm)	Galaxy Watch3 4G (41mm)	Galaxy Watch3 (45mm)	Galaxy Watch3 (41mm)	Galaxy Watch Active	Galaxy Watch 46mm BT	Galaxy Watch 46mm LTE	Galaxy Watch 42mm BT	Galaxy Watch 42mm LTE	Galaxy Watch Active2 AL 44mm BT	Galaxy Watch Active2 SS 44mm LTE	Galaxy Watch Active2 AL 44mm LTE	Galaxy Watch Active2 AL 40mm BT	Galaxy Watch Active2 SS 40mm LTE	Galaxy Watch Active2 AL 40mm LTE	
Fitbit	Alta Watch 1209	0GB 9	50	50	50	50	50	50	50	50	50	50	50	50	50	50	50	50
Misc	Any Smartwatch 1461	0GB 9	50	50	50	50	50	50	50	50	50	50	50	50	50	50	50	50
Garmin	Approach S10 1472	0GB 9	50	50	50	50	50	50	50	50	50	50	50	50	50	50	50	50
Garmin	Approach S60 1471	1GB 1051	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
Fitbit	Blaze Watch 1211	0GB 9	50	50	50	50	50	50	50	50	50	50	50	50	50	50	50	50
Fitbit	Charge 2 Watch 1210	0GB 9	50	50	50	50	50	50	50	50	50	50	50	50	50	50	50	50
Garmin	Forerunner 645 1467	0GB 9	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
Garmin	Forerunner 735 1469	0GB 9	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
Garmin	Forerunner 935 1468	0GB 9	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
Samsung	Galaxy Watch 42mm - R810 1678	4GB 980	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
Samsung	Galaxy Watch 42mm 4G - R815F 1679	4GB 980	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
Samsung	Galaxy Watch 46mm - R800F 1677	4GB 980	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
Samsung	Galaxy Watch 46mm 4G - R805F 1430	4GB 980	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
Samsung	Galaxy Watch Active - SM-R500 1754	4GB 980	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
Samsung	Gear Fit 2 - SM-R360 609	4GB 980	50	50	50	50	50	50	50	50	50	50	50	50	50	50	50	50
Samsung	Gear Fit 2 Pro - SM-R365 1462	4GB 980	50	50	50	50	50	50	50	50	50	50	50	50	50	50	50	50
Samsung	Gear S2 - SM-R720 533	4GB 980	50	50	50	50	50	50	50	50	50	50	50	50	50	50	50	50
Samsung	Gear S2 Classic - SM-R732 534	4GB 980	50	50	50	50	50	50	50	50	50	50	50	50	50	50	50	50
Samsung	Gear S2 Classic 3G 1004	4GB 980	50	50	50	50	50	50	50	50	50	50	50	50	50	50	50	50
Samsung	Gear S3 Classic - SM-R770 1005	4GB 980	50	50	50	50	50	50	50	50	50	50	50	50	50	50	50	50
Samsung	Gear S3 Frontier Wi-Fi - SM-R760 1006	4GB 980	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
Samsung	Gear Sport - SM-R600 1409	0GB 9	50	50	50	50	50	50	50	50	50	50	50	50	50	50	50	50
Fitbit	Ionic 1464	2GB 1001	50	50	50	50	50	50	50	50	50	50	50	50	50	50	50	50
Garmin	Quatix5 1474	0GB 9	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
Fitbit	Versa 1465	2GB 1001	50	50	50	50	50	50	50	50	50	50	50	50	50	50	50	50
Garmin	Vivoactive 1470	0GB 9	50	50	50	50	50	50	50	50	50	50	50	50	50	50	50	50
Garmin	Vivofit 1475	0GB 9	50	50	50	50	50	50	50	50	50	50	50	50	50	50	50	50
Garmin	Vivosmart3 1473	0GB 9	50	50	50	50	50	50	50	50	50	50	50	50	50	50	50	50
Apple	Watch 38mm 978	8GB 10	50	50	50	50	50	50	50	50	50	50	50	50	50	50	50	50
Apple	Watch 42mm 979	8GB 10	50	50	50	50	50	50	50	50	50	50	50	50	50	50	50	50
Apple	Watch Series 2 38mm 1195	0GB 9	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
Apple	Watch Series 2 42mm 1196	0GB 9	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
Apple	Watch Series 3 38mm GPS 1476	0GB 9	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
Apple	Watch Series 3 38mm LTE 1410	0GB 9	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
Apple	Watch Series 3 42mm Cell-GPS 1411	0GB 9	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
Apple	Watch Series 3 42mm GPS 1477	0GB 9	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
Apple	Watch Series 4 40mm Cell-GPS 1596	0GB 9	150	150	150	150		150	150	150	150	150	150	150			150	150
Apple	Watch Series 4 40mm GPS 1597	0GB 9	150	150	150	150		150	150	150	150	150	150	150			150	150
Apple	Watch Series 4 44mm Cell-GPS 1598	0GB 9	150	150	150	150		150	150	150	150	150	150	150			150	150
Apple	Watch Series 4 44mm GPS 1599	0GB 9	150	150	150	150		150	150	150	150	150	150	150			150	150