

REPAIRABILITY INDEX CALCULATION AND PRESENTATION OF THE PARAMETERS WHICH ALLOWED TO ESTABLISH IT	<i>Television</i>
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Date of calculation	24th Feb 2021
Producer or importer adress	SAMSUNG
Producer's or importer's model identifier	129 Samsung-Ro, Yeoungtong-Gu, Suwon-Si, Gyeonggi-Do, Korea
Producer's or importer's name or trademark	QE65QN97AATXXC

This "FINAL_SCORE" tab in English is purely indicative. In order to meet regulatory obligations, only the "NOTE_FINALE" tab in French (see the next tab) is to be sent. Note: The results are automatically reported in the French tab.

Criteria	Sub-criteria	Score of subcritierion /10	Weighting factor of subcritierion	Score of criterion /20	Total criteria scores /100	
CRITERION 1 : DOCUMENTATION	1.1 Availability of the technical documentation and other documentation related to user and maintenance instructions	9,6	2	19,2	84,7	
CRITERION 2 : DISASSEMBLY, ACCESSIBILITY, TOOLS, FASTENERS	2.1 Ease of disassembly parts from List 2*	6,7	1	13,0		
	2.2 Necessary tools (List 2)	3,8	0,5			
	2.3 Fasteners characteristics parts from List 1** and List 2	9,0	0,5			
CRITERION 3 : AVAILABILITY OF SPARE PARTS	3.1 Availability over time parts from List 2	6,4	1	14,3		
	3.2 Availability over time parts from List 1	6,4	0,5			
	3.3 Delivery time parts from List 2	9,2	0,3			
	3.4 Delivery time parts from List 1	10,0	0,2			
CRITERION 4 : PRICE OF SPARE PARTS	4. Ratio between price of parts from list 2 to the price of the product	9,5	2	19,0		
CRITERION 5 : SPECIFIC CRITERION	5.1 Accessibility of usage-counter to consumers	10,0	1	19,2		
	5.2 Free remote assistance	10,0	0,5			
	5.3 Possibility to reset softwares	8,3	0,5			
Reparability index on 10						8,5

* list 2: list of a maximum of 3 to 5 spare parts (depending on the category of equipment concerned) whose broken or malfunctioning parts are the most frequent;

** list 1: list of a maximum of 10 other spare parts (depending on the category of equipment concerned) whose good condition is necessary for the operation of the equipment.